

## **BILL/ RESOLUTION REQUEST**

- 1. Title:** Approves a corrective ordinance request for a payment to Oracle America for the annual maintenance and support renewal on purchase order EAPPS000002205. The incorrect Purchase Order was attached to the ordinance.
- 2. Requesting Agency:** Technology Services
- 3. Contact Person *with actual knowledge of proposed ordinance***
  - Name:**Gene Humphries
  - Phone:**720-913-4330
  - Email:**Gene.Humphries@denvergov.org
- 4. Contact Person *with actual knowledge of proposed ordinance who will present the item at Mayor Council and who will be available for first and second reading, if necessary***
  - Name:**Renee Salois
  - Phone:**720-913-4957
  - Email:**Renee.Salois@denvergov.org
- 5. Describe the proposed ordinance, including what the proposed ordinance is intended to accomplish, who's involved**
  - a. Scope of Work**

The proposed ordinance is intended to provide payment to Oracle America for PeopleSoft Enterprise maintenance and support covering the period of March 20, 2012 through March 19, 2013 for the amount of \$576,857.97. This software is utilized by numerous agencies throughout the City and County for data collection and management. The benefit of having support from Oracle America is that the City is entitled to new patches, fixes, enhancements, and releases for the products as well as the ability for City and County of Denver Technology Services employees to place phone calls and log service tickets to report PeopleSoft problems and request resolution from Oracle America. This support will need to be renewed annually.
  - b. Duration**

March 20, 2012 through March 19, 2013
  - c. Location**

Citywide
  - d. Affected Council District**

All
  - e. Benefits**

Provides Technology Services with the means to receive technical support for PeopleSoft database issues and provides patches.
  - f. Costs**

\$576,857.97

**6. Is there any controversy surrounding this ordinance, groups or individuals who may have concerns about it? Please explain.**  
No.

**Bill Request Number: BR12-0280**

**Date: 4/3/2012**