

BILL/ RESOLUTION REQUEST

- 1. Title:** Approves a contract with HSS Inc. to provide Total Queue Management and Registered Traveler services to the public at Denver International Airport (AR85001/CE85008).
- 2. Requesting Agency:** DIA
- 3. Contact Person *with actual knowledge of proposed ordinance***
Name:John Smithwick
Phone:303-342-4255
Email:john.smithwick@flydenver.com
- 4. Contact Person *with actual knowledge of proposed ordinance who will present the item at Mayor Council and who will be available for first and second reading, if necessary***
Name:Brian Elms
Phone:303-619-7353
Email:brian.elms@flydenver.com
- 5. Describe the proposed ordinance, including what the proposed ordinance is intended to accomplish, who's involved**
 - a. Scope of Work**
The contractor will define, implement, operate, and maintain Total Queue Management (TQM) Program including all aspects of queue management and Registered Traveler (RT) Program.
 - b. Duration**
1/29/2008 – 1/19/2013
 - c. Location**
DIA
 - d. Affected Council District**
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 - e. Benefits**
 - f. Costs**
\$5,900,000.00
- 6. Is there any controversy surrounding this ordinance, groups or individuals who may have concerns about it? Please explain.**
Resubmission of documents due to error in the original contract in which the incorrect amount of \$3,700,000 was reflected on the Form 42 instead of \$5,900,000.00.

In addition, we are taking this opportunity to refine some of the language within the Scope of Work between DIA and HSS at the suggestion of DIA Internal Audit.

The term dates of this contract remain the same.

Bill Request Number: BR11-0380

Date: 5/16/2011