

Key Contract Terms

Vendor/Contractor Name: Accela Inc.

Contract control number: CE15003

City's contract manager: [Cindy Zec](#)

Was this contractor selected by competitive process? Yes

Term/Duration of contract/project: 02/01/2011 - 12/31/2020

Renewal terms: None

Purpose: To amend the existing contract to extend the maintenance and support for the Accela Application and Crystal reports. The extension is for 5 years.

Cost/value: \$2,396,389.78

Source of funds:

- **Benefit:** Accela provides a web based Enterprise Solution for permitting, licensing and inspection services. It allows for transparency and streamlining of processes across City agencies. This solution also includes Accela Citizen Access. This will move some traditional counter services to the web empowering citizens to apply for permits, licenses, schedule inspections, make payments and log complaints.

Termination provision for City and for contractor: N/A

WBE/MBE/DBE commitments (construction, design, Airport concession contracts):

Location: N/A

Affected Council District: N/A