			SOLUTION R	<b>REQUEST</b> egislative Team	
at MileHighOrdinar	ace@DenverGov.org	g by <b>9 a.m. Fr</b>	iday. Contact	the Mayor's Legisl	lative team with questions
Please mark one:	Bill Request	or 🗵	<b>Resolution</b>	Request	Date of Request: 11/7/2024
-	• •	-		<i>,</i>	s, or bills that involve property ındary? (Check map <u>HERE</u> )
🗌 Yes 🛛 No					
1. Type of Request:					
Contract/Grant Agreeme	nt 🗌 Intergover	nmental Agr	eement (IGA)	Rezoning/Te	ext Amendment
Dedication/Vacation	Appropriat	tion/Supplem	ental	DRMC Char	ıge

- 2. Title: Amends a contract with The Community Firm (DBA Community Economic Defense Project) extending the contract term by one calendar year for a new end date of 12/31/2025 and adding \$806,243.00 for a new total contract amount of \$1,565,224.00. The contract will provide information on and direct access to the Temporary Rental and Utility Assistance (TRUA) program to households in the City and County of Denver through a customer service call center. The additional funds will serve an estimated additional 36,000 customers seeking assistance from the TRUA program through calls/texts/chats for a new estimated total of 72,000 customers.
- **3. Requesting Agency:** Department of Housing Stability (HOST)

### 4. Contact Person:

**Other:** 

Contact person with knowledge of proposed	Contact person for council members or mayor-council
ordinance/resolution (e.g., subject matter expert)	
Name: Becca Channell	Name: Chris Lowell
Email: <u>Becca.channell@denvergov.org</u>	Email: <u>Christopher.lowell@denvergov.org</u>

## 5. General description or background of proposed request. Attach executive summary if more space needed:

This contract amends a Department of Housing Stability (HOST) subaward to The Community Firm (DBA Community Economic Defense Project) extending the contract term by one calendar year and adding \$806,243.00 in Affordable Housing – Property Tax Funds. This will increase the current contract amount of \$758,981.00 for a new total contract amount of \$1,565,224.00 to provide information on and direct access to the Temporary Rental and Utility Assistance (TRUA) program to households in the City and County of Denver through a customer service call center. The additional funds will serve an estimated additional 36,000 customers seeking assistance from the TRUA program through calls/texts/chats for a new estimated total of 72,000 customers served through calls/texts/chats. The contract term will change from 1/1/2024-12/1/2024 to 1/1/2024-12/31/2025.

This contract is funded through General Funds and Affordable Housing Funds. The Community Firm (DBA Community Economic Defense Project) will provide customer service support to City and County of Denver residents seeking assistance from the TRUA program. Assistance provided includes but is not limited to responding to applicant case inquiries, answering questions regarding assistance available and direct connection to TRUA or other stability services needed.

## 6. City Attorney assigned to this request (if applicable): Johna Varty

# 7. City Council District: Citywide

8.	**For all contracts,	fill out and submit	accompanying Key	v Contract Terms	worksheet**
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# **Key Contract Terms**

**Type of Contract:** Professional Services > \$500K

#### **Contract control number (legacy and new):** HOST-202476822-01

Location: 1035 Osage St., Suite 835, Denver, CO 80204

ls this a new contract? 🔲 Y	'es 🖂 No	Is this an Amendment? 🖂	Yes 🗌	No If yes, how r	nany? _1
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Contract Term/Duration (for amended contracts, include <u>existing</u> term dates and <u>amended</u> dates): Original Agreement: HOST-202473566 - 1/1/2024-12/1/2024 Proposed 1<sup>st</sup> Amendment: HOST-202476822-01 - 1/1/2024-12/31/2025

### Contract Amount (indicate existing amount, amended amount and new contract total):

Current Contract Amount	Additional Funds	Total Contract Amount			
(A)	<b>(B)</b>	( <b>A+B</b> )			
\$758,981.00	\$806,243.00	\$1,565,224.00			
Current Contract Term	Added Time	New Ending Date			
1/1/2024-12/1/2024	1 calendar year	12/31/2025			

### Scope of work:

These funds will be provided to The Community Firm (DBA Community Economic Defense Project to provide information on and direct access to the Temporary Rental and Utility Assistance (TRUA) program to households in the City and County of Denver through a customer service call center. Assistance provided includes but is not limited to responding to applicant case inquiries, answering questions regarding assistance available and direct connection to TRUA or other stability services needed. This contract will serve approximately 72,000 customers through calls/texts/chats.

Was this contractor selected by competitive process? Yes If not, why not?

Has this contractor provided these services to the City before? $\square$ Yes $\square$ N	0
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Source of funds:	General Funds (\$7:	58,981), Affordable	Housing Funds -	Property Tax (\$806,243)
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Is this contract subject to:		W/MBE		DBE		SBE	$\boxtimes$	XO101		ACDBE		N/A
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WBE/MBE/DBE commitments (construction, design, Airport concession contracts): N/A

Who are the subcontractors to this contract? N/A

To be completed by Mayor's Legislative Team: