## **BILL/ RESOLUTION REQUEST**

- 1. Title: Approves a 3-year contract for \$1,500,000 with The North Highland Company to provide professional services and assistance with implementing LEAN business practices, a culture of continuous improvement, and individual process-improvement initiatives at DIA (201208555).
- 2. Requesting Agency: DIA
- 3. Contact Person with actual knowledge of proposed ordinance

**Name:**Amy Raaz **Phone:**(303) 342-2201

Email:amy.raaz@flydenver.com

4. Contact Person with actual knowledge of proposed ordinance who will present the item at Mayor Council and who will be available for first and second reading, if necessary

Name:Patrick Heck Phone:303/342-2207

Email:Patrick.Heck@flydenver.com

- 5. Describe the proposed ordinance, including what the proposed ordinance is intended to accomplish, who's involved
  - a. Scope of Work

To contract with the best apparent proposer based on the combination of Lean implementation methodology, cost, and team members that would be a good fit for working with Denver International Airport (DIA), in support of the Mayor's Peak Performance Initiative.

**b.** Duration

3 years

c. Location

DIA

d. Affected Council District

11

e. Benefits

Support for a successful Lean transformation from professionals with a proven track record of success

f. Costs

\$1,500,000

6. Is there any controversy surrounding this ordinance, groups or individuals who may have concerns about it? Please explain.  $N_0$ .

Bill Request Number: BR13-0503 Date: 7/23/2013