# A G R E E M E N T With ARAG North America Inc For Employee Legal Plan Coverage

THIS AGREEMENT is made between the CITY AND COUNTY OF DENVER, a municipal corporation of the State of Colorado (the "City" or "Policyholder") and ARAG NORTH AMERICA INC., an Iowa corporation, registered to conduct business in Colorado, whose office address is 500 Grand Avenue, Suite 100, Des Moines, Iowa 50309 (the "Contractor"), collectively, (the "Party or "Parties")

The Parties agree as follows:

1. <u>COORDINATION AND LIAISON</u>: The Contractor shall fully coordinate all services under the Agreement with the Executive Director of the Office of Human Resources, ("Executive Director") or the Executive Director's Designee.

#### 2. SERVICES TO BE PERFORMED:

- a. As the Executive Director directs, the Contractor shall diligently undertake, perform, and complete all of the services and produce all the deliverables set forth on Exhibit A, Executive Summary of Coverage, to the City's satisfaction.
- **b.** The Contractor is ready, willing, and able to provide the services required by this Agreement.
- c. The Contractor shall faithfully perform the services in accordance with the standards of care, skill, training, diligence, and judgment provided by highly competent individuals performing services of a similar nature to those described in the Agreement and in accordance with the terms of the Agreement.
- 3. <u>TERM</u>: The Agreement will commence on January 1, 2026, and will expire at 11:59 p.m. on December 31, 2030 (the "Term"). The term of this Agreement may be extended by the City under the same terms and conditions by a written amendment to this Agreement. Subject to the Executive Director's prior written authorization, the Contractor shall complete any work in progress as of the expiration date and the Term of the Agreement will extend until the work is completed or earlier terminated by the Executive Director.

#### 4. <u>COMPENSATION AND PAYMENT:</u>

- **a. Monthly Payments:** The City shall cause enrolled employees to authorize withholding of the required payment on an after-tax basis through payroll deduction and the City shall remit the payment to Contractor by the 15<sup>th</sup> day of the month following the end of each month for which payment is made (net 45 days).
- **b.** <u>Invoicing</u>: Coverage under the legal plan offered by Contractor is an elective benefit fully paid by enrolled employee contributions. City contributions are neither made nor required to be made on behalf of any employee for coverage under the plan.

#### c. Maximum Contract Amount:

- (1) Notwithstanding any other provision of the Agreement, the City's maximum payment obligation will not exceed TWO MILLION FOUR HUNDRED THOUSAND DOLLARS AND NO CENTS (\$2,400,000.00) (the "Maximum Contract Amount"). The City is not obligated to execute an Agreement or any amendments for any further services, including any services performed by Contractor beyond that specifically described in Exhibit A. Any services performed beyond those in Exhibit A are performed at Contractor's risk and without authorization under the Agreement.
- (2) The City's payment obligation, whether direct or contingent, extends only to funds appropriated annually by the Denver City Council, paid into the Treasury of the City, and encumbered for the purpose of the Agreement. The City does not by this Agreement irrevocably pledge present cash reserves for payment or performance in future fiscal years. The Agreement does not and is not intended to create a multiple-fiscal year direct or indirect debt or financial obligation of the City.
- 5. <u>STATUS OF CONTRACTOR</u>: The Contractor is an independent contractor retained to perform professional or technical services for limited periods of time. Neither the Contractor nor any of its employees are employees or Directors of the City under Chapter 18 of the Denver Revised Municipal Code, or for any purpose whatsoever.

#### 6. TERMINATION:

- **a.** [Intentionally Blank].
- **b.** Notwithstanding the preceding paragraph, the City may terminate the Agreement if the Contractor or any of its officers or employees are convicted, plead *nolo contendere*, enter into a formal agreement in which they admit guilt, enter a plea of guilty or otherwise admit culpability to criminal offenses of bribery, kickbacks, collusive bidding, bidrigging, antitrust, fraud, undue influence, theft, racketeering, extortion or any offense of a similar nature in connection with Contractor's business. Termination for the reasons stated in this paragraph is effective upon receipt of notice.
- c. Upon termination of the Agreement, with or without cause, the Contractor shall have no claim against the City by reason of, or arising out of, incidental or relating to termination, except for compensation for work duly requested and satisfactorily performed as described in the Agreement.
- d. If the Agreement is terminated, the City is entitled to and will take possession of all materials, equipment, tools and facilities it owns that are in the Contractor's possession, custody, or control by whatever method the City deems expedient. The Contractor shall deliver all documents in any form that were prepared under the Agreement and all other items, materials and documents that have been paid for by the City to the City. These documents and materials are the property of the City. The Contractor shall mark all copies of work product that are incomplete at the time of termination "DRAFT-INCOMPLETE".
- 7. **EXAMINATION OF RECORDS AND AUDITS:** Any authorized agent of the City, including the City Auditor or his or her representative, has the right to access, and the right to examine, copy and retain copies, at City's election in paper or electronic form, any pertinent books, documents, papers and records related to Contractor's performance pursuant to this Agreement, provision of any goods or services to the City, and any other transactions related to this Agreement. Contractor shall cooperate with City representatives and City representatives shall be granted access to the foregoing documents and information during reasonable business hours and until the latter of three (3) years after the final payment under the Agreement or expiration of the applicable statute of limitations. When conducting an audit of this Agreement, the City Auditor shall be subject to government auditing standards issued by the United States Government Accountability Office by the Comptroller General of the United States, including with respect to disclosure of information

acquired during the course of an audit. No examination of records and audits pursuant to this paragraph shall require Contractor to make disclosures in violation of state or federal privacy laws. Contractor shall at all times comply with D.R.M.C. 20-276.

8. WHEN RIGHTS AND REMEDIES NOT WAIVED: In no event will any payment or other action by the City constitute or be construed to be a waiver by the City of any breach of covenant or default that may then exist on the part of the Contractor. No payment, other action, or inaction by the City when any breach or default exists will impair or prejudice any right or remedy available to it with respect to any breach or default. No assent expressed or implied, to any breach of any term of the Agreement constitutes a waiver of any other breach.

#### 9. INSURANCE:

**General Conditions:** Contractor agrees to secure, at or before the time of a. execution of this Agreement, the following insurance covering all operations, goods or services provided pursuant to this Agreement. Contractor shall keep the required insurance coverage in force at all times during the term of the Agreement, including any extension thereof, and during any warranty period. The required insurance shall be underwritten by an insurer licensed or authorized to do business in Colorado and rated by A.M. Best Company as "A-VIII" or better. Each policy shall require notification to the City in the event any of the required policies be canceled or non-renewed before the expiration date thereof. Such written notice shall be sent to the parties identified in the Notices section of this Agreement. Such notice shall reference the City contract number listed on the signature page of this Agreement. Said notice shall be sent thirty (30) days prior to such cancellation or non-renewal unless due to non-payment of premiums for which notice shall be sent ten (10) days prior. If such written notice is unavailable from the insurer, Contractor shall provide written notice of cancellation, non-renewal and any reduction in coverage to the parties identified in the Notices section by certified mail, return receipt requested within three (3) business days of such notice by its insurer(s) and referencing the City's contract number. Contractor shall be responsible for the payment of any deductible or self-insured retention. The insurance coverages specified in this Agreement are the minimum requirements, and these requirements do not lessen or limit the liability of the Contractor. The Contractor shall maintain, at its own expense, any additional kinds or amounts of insurance that it may deem necessary to cover its obligations and liabilities under this Agreement.

- b. Proof of Insurance: Contractor may not commence services or work relating to this Agreement prior to placement of coverages required under this Agreement. Contractor certifies that the certificate of insurance attached as Exhibit B, preferably an ACORD form, complies with all insurance requirements of this Agreement. The City requests that the City's contract number be referenced on the certificate of insurance. The City's acceptance of a certificate of insurance or other proof of insurance that does not comply with all insurance requirements set forth in this Agreement shall not act as a waiver of Contractor's breach of this Agreement or of any of the City's rights or remedies under this Agreement. The City's Risk Management Office may require additional proof of insurance, including but not limited to policies and endorsements.
- c. <u>Cyber Liability</u>: Contractor shall maintain Cyber Liability coverage with minimum limits of \$1,000,000 per occurrence and \$1,000,000 policy aggregate covering claims involving privacy violations, information theft, damage to or destruction of electronic information, intentional and/or unintentional release of private information, alteration of electronic information, extortion and network security. If Claims Made, the policy shall be kept in force, or a Tail policy placed, for three (3) years.

#### 10. **DEFENSE AND INDEMNIFICATION:**

- a. Contractor hereby agrees to defend, indemnify, reimburse and hold harmless City, its appointed and elected officials, agents and employees for, from and against all liabilities, claims, judgments, suits or demands for damages to persons or property arising out of, resulting from, or relating to the work performed under this Agreement ("Claims"), unless such Claims have been specifically determined by the trier of fact to be the sole negligence or willful misconduct of the City. This indemnity shall be interpreted in the broadest possible manner to indemnify City for any acts or omissions of Contractor or its subcontractors either passive or active, irrespective of fault, including City's concurrent negligence whether active or passive, except for the sole negligence or willful misconduct of City.
- **b.** Contractor's duty to defend and indemnify City shall arise at the time written notice of the Claim is first provided to City regardless of whether Claimant has filed suit on the Claim. Contractor's duty to defend and indemnify City shall arise even if City is the only

party sued by claimant and/or claimant alleges that City's negligence or willful misconduct was the sole cause of claimant's damages.

- c. Contractor will defend any and all Claims which may be brought or threatened against City and will pay on behalf of City any expenses incurred by reason of such Claims including, but not limited to, court costs and attorney fees incurred in defending and investigating such Claims or seeking to enforce this indemnity obligation. Such payments on behalf of City shall be in addition to any other legal remedies available to City and shall not be considered City's exclusive remedy.
- **d.** Insurance coverage requirements specified in this Agreement shall in no way lessen or limit the liability of the Contractor under the terms of this indemnification obligation. The Contractor shall obtain, at its own expense, any additional insurance that it deems necessary for the City's protection.
- **e.** This defense and indemnification obligation shall survive the expiration or termination of this Agreement.
- 11. TAXES, CHARGES AND PENALTIES: The City is not liable for the payment of taxes, late charges or penalties of any nature, except for any additional amounts that the City may be required to pay under the City's prompt payment ordinance D.R.M.C. § 20-107, et seq. The Contractor shall promptly pay when due, all taxes, bills, debts and obligations it incurs performing the services under the Agreement and shall not allow any lien, mortgage, judgment or execution to be filed against City property.
- 12. ASSIGNMENT; SUBCONTRACTING: The Contractor shall not voluntarily or involuntarily assign any of its rights or obligations, or subcontract performance obligations, under this Agreement without obtaining the Executive Director's prior written consent. Any assignment or subcontracting without such consent will be ineffective and void and will be cause for termination of this Agreement by the City. The Executive Director has sole and absolute discretion whether to consent to any assignment or subcontracting, or to terminate the Agreement because of unauthorized assignment or subcontracting. In the event of any subcontracting or unauthorized assignment: (i) the Contractor shall remain responsible to the City; and (ii) no contractual relationship shall be created between the City and any subconsultant, subcontractor or assign.

- 13. <u>INUREMENT</u>: The rights and obligations of the Parties to the Agreement inure to the benefit of and shall be binding upon the Parties and their respective successors and assigns, provided assignments are consented to in accordance with the terms of the Agreement.
- 14. <u>NO THIRD-PARTY BENEFICIARY</u>: Enforcement of the terms of the Agreement and all rights of action relating to enforcement are strictly reserved to the Parties. Nothing contained in the Agreement gives or allows any claim or right of action to any third person or entity. Any person or entity other than the City or the Contractor receiving services or benefits pursuant to the Agreement is an incidental beneficiary only.
- 15. NO AUTHORITY TO BIND CITY TO CONTRACTS: The Contractor lacks any authority to bind the City on any contractual matters. Final approval of all contractual matters that purport to obligate the City must be executed by the City in accordance with the City's Charter and the Denver Revised Municipal Code.
- **16. SEVERABILITY:** Except for the provisions of the Agreement requiring appropriation of funds and limiting the total amount payable by the City, if a court of competent jurisdiction finds any provision of the Agreement or any portion of it to be invalid, illegal, or unenforceable, the validity of the remaining portions or provisions will not be affected, if the intent of the Parties can be fulfilled.

#### **16. CONFLICT OF INTEREST:**

- a. No employee of the City shall have any personal or beneficial interest in the services or property described in the Agreement. The Contractor shall not hire, or contract for services with, any employee or officer of the City that would be in violation of the City's Code of Ethics, D.R.M.C. §2-51, et seq. or the Charter §§ 1.2.8, 1.2.9, and 1.2.12.
- b. The Contractor shall not engage in any transaction, activity or conduct that would result in a conflict of interest under the Agreement. The Contractor represents that it has disclosed any and all current or potential conflicts of interest. A conflict of interest shall include transactions, activities or conduct that would affect the judgment, actions or work of the Contractor by placing the Contractor's own interests, or the interests of any party with whom the Contractor has a contractual arrangement, in conflict with those of the City. The City, in its sole discretion, will determine the existence of a conflict of interest and may terminate the Agreement if it determines a conflict exists, after it has given the Contractor written notice describing the conflict.

NOTICES: All notices required by the terms of the Agreement must be hand delivered, sent by overnight courier service, mailed by certified mail, return receipt requested, or mailed via United States mail, postage prepaid, if to Contractor at the following address first above written,

and

With a copy of any such notice to:

ARAG North America Incorporated 500 Grand Avenue, Suite 100 Des Moines, Iowa 50309

and if to the City at:

Executive Director of the Office of Human Resources or Designee 201 W. Colfax Avenue, Dept. 412 Denver, Colorado 80202

With a copy of any such notice to:

Denver City Attorney's Office 1437 Bannock St., Room 353 Denver, Colorado 80202

Notices hand delivered or sent by overnight courier are effective upon delivery. Notices sent by certified mail are effective upon receipt. Notices sent by mail are effective upon deposit with the U.S. Postal Service. The Parties may designate substitute addresses where or persons to whom notices are to be mailed or delivered. However, these substitutions will not become effective until actual receipt of written notification.

- **18. DISPUTES:** All disputes between the City and Contractor arising out of or regarding the Agreement will be resolved by administrative hearing pursuant to the procedure established by D.R.M.C. § 56-106(b)-(f). For the purposes of that administrative procedure, the City official rendering a final determination shall be the Executive Director as defined in this Agreement.
- 19. <u>GOVERNING LAW; VENUE</u>: The Agreement will be construed and enforced in accordance with applicable federal law, the laws of the State of Colorado, and the Charter, Revised Municipal Code, ordinances, regulations and Executive Orders of the City and County of

Denver, which are expressly incorporated into the Agreement. Unless otherwise specified, any reference to statutes, laws, regulations, charter or code provisions, ordinances, executive orders, or related memoranda, includes amendments or supplements to same. Venue for any legal action relating to the Agreement will be in the District Court of the State of Colorado, Second Judicial District (Denver District Court).

- **20. NO DISCRIMINATION IN EMPLOYMENT:** In connection with the performance of work under the Agreement, the Contractor may not refuse to hire, discharge, promote, demote, or discriminate in matters of compensation against any person otherwise qualified, solely because of race, color, religion, national origin, ethnicity, citizenship, immigration status, gender, age, sexual orientation, gender identity, gender expression, marital status, source of income, military status, protective hairstyle, or disability. The Contractor shall insert the foregoing provision in all subcontracts.
- 21. <u>COMPLIANCE WITH ALL LAWS</u>: Contractor shall perform or cause to be performed all services in full compliance with all applicable laws, rules, regulations and codes of the United States, the State of Colorado; and with the Charter, ordinances, rules, regulations and Executive Orders of the City and County of Denver.
- **22. LEGAL AUTHORITY:** Contractor represents and warrants that it possesses the legal authority, pursuant to any proper, appropriate and official motion, resolution or action passed or taken, to enter into the Agreement. Each person signing and executing the Agreement on behalf of Contractor represents and warrants that he has been fully authorized by Contractor to execute the Agreement on behalf of Contractor and to validly and legally bind Contractor to all the terms, performances and provisions of the Agreement. The City shall have the right, in its sole discretion, to either temporarily suspend or permanently terminate the Agreement if there is a dispute as to the legal authority of either Contractor or the person signing the Agreement to enter into the Agreement.
- 23. NO CONSTRUCTION AGAINST DRAFTING PARTY: The Parties and their respective counsel have had the opportunity to review the Agreement, and the Agreement will not be construed against any party merely because any provisions of the Agreement were prepared by a particular party.

- **24. ORDER OF PRECEDENCE:** In the event of any conflicts between the language of the Agreement and the exhibits, the language of the Agreement controls.
- 25. INTELLECTUAL PROPERTY RIGHTS: The City and Contractor intend that all property rights to any and all materials, text, logos, documents, booklets, manuals, references, guides, brochures, advertisements, URLs, domain names, music, sketches, web pages, plans, drawings, prints, photographs, specifications, software, data, products, ideas, inventions, and any other work or recorded information created by the Contractor and paid for by the City pursuant to this Agreement, in preliminary or final form and on any media whatsoever (collectively, "Materials"), shall belong to the City. The Contractor shall disclose all such items to the City and shall assign such rights over to the City upon completion of the Project. To the extent permitted by the U.S. Copyright Act, 17 USC § 101, et seq., the Materials are a "work made for hire" and all ownership of copyright in the Materials shall vest in the City at the time the Materials are created. To the extent that the Materials are not a "work made for hire," the Contractor (by this Agreement) sells, assigns and transfers all right, title and interest in and to the Materials to the City, including the right to secure copyright, patent, trademark, and other intellectual property rights throughout the world and to have and to hold such rights in perpetuity.
- 26. SURVIVAL OF CERTAIN PROVISIONS: The terms of the Agreement and any exhibits and attachments that by reasonable implication contemplate continued performance, rights, or compliance beyond expiration or termination of the Agreement survive the Agreement and will continue to be enforceable. Without limiting the generality of this provision, the Contractor's obligations to provide insurance and to indemnify the City will survive for a period equal to any and all relevant statutes of limitation, plus the time necessary to fully resolve any claims, matters, or actions begun within that period.
- 27. <u>ADVERTISING AND PUBLIC DISCLOSURE</u>: The Contractor shall not include any reference to the Agreement or to services performed pursuant to the Agreement in any of the Contractor's advertising or public relations materials without first obtaining the written approval of the Executive Director. Any oral presentation or written materials related to services performed under the Agreement will be limited to services that have been accepted by the City. The Contractor shall notify the Executive Director in advance of the date and time of any

presentation. Nothing in this provision precludes the transmittal of any information to City officials.

#### 28. CONFIDENTIAL INFORMATION:

- a. <u>City Information</u>: Contractor acknowledges and accepts that, in performance of all work under the terms of this Agreement, Contractor may have access to Proprietary Data or confidential information that may be owned or controlled by the City, and that the disclosure of such Proprietary Data or information may be damaging to the City or third parties. Contractor agrees that all Proprietary Data, confidential information or any other data or information provided or otherwise disclosed by the City to Contractor shall be held in confidence and used only in the performance of its obligations under this Agreement. Contractor shall exercise the same standard of care to protect such Proprietary Data and information as a reasonably prudent Contractor would to protect its own proprietary or confidential data. "Proprietary Data" shall mean any materials or information which may be designated or marked "Proprietary" or "Confidential", or which would not be documents subject to disclosure pursuant to the Colorado Open Records Act or City ordinance and provided or made available to Contractor by the City. Such Proprietary Data may be in hardcopy, printed, digital or electronic format.
- **29. CITY EXECUTION OF AGREEMENT:** The Agreement will not be effective or binding on the City until it has been fully executed by all required signatories of the City and County of Denver, and if required by Charter, approved by the City Council.
- **30.** AGREEMENT AS COMPLETE INTEGRATION-AMENDMENTS: The Agreement is the complete integration of all understandings between the Parties as to the subject matter of the Agreement. No prior, contemporaneous or subsequent addition, deletion, or other modification has any force or effect, unless embodied in the Agreement in writing. No oral representation by any officer or employee of the City at variance with the terms of the Agreement or any written amendment to the Agreement will have any force or effect or bind the City.
- 31. <u>USE, POSSESSION OR SALE OF ALCOHOL OR DRUGS</u>: Contractor shall cooperate and comply with the provisions of Executive Order 94 and its Attachment A concerning the use, possession or sale of alcohol or drugs. Violation of these provisions or refusal to cooperate with implementation of the policy can result in contract personnel being barred from City facilities and from participating in City operations.

the Contractor's provision of Services hereunder, the Contractor shall comply with, and agrees to be bound by, all rules, regulations, requirements, conditions, and City determinations regarding the City's Minimum Wage and Civil Wage Theft Ordinances, Sections 58-1 through 58-26 D.R.M.C., including, but not limited to, the requirement that every covered worker shall be paid all earned wages under applicable state, federal, and city law in accordance with the foregoing D.R.M.C. Sections. By executing this Agreement, the Contractor expressly acknowledges that the Contractor is aware of the requirements of the City's Minimum Wage and Civil Wage Theft Ordinances and that any failure by the Contractor, or any other individual or entity acting subject

to this Agreement, to strictly comply with the foregoing D.R.M.C. Sections shall result in the

33. <u>ELECTRONIC SIGNATURES AND ELECTRONIC RECORDS</u>: Contractor consents to the use of electronic signatures by the City. The Agreement, and any other documents requiring a signature under the Agreement, may be signed electronically by the City in the manner specified by the City. The Parties agree not to deny the legal effect or enforceability of the Agreement solely because it is in electronic form or because an electronic record was used in its formation. The Parties agree not to object to the admissibility of the Agreement in the form of an electronic record, or a paper copy of an electronic document, or a paper copy of a document bearing an electronic signature, on the ground that it is an electronic record or electronic signature or that it is not in its original form or is not an original.

#### **Exhibit List**

**Exhibit A** – Executive Summary of Coverage.

penalties and other remedies authorized therein.

Exhibit B – ACORD Certificate of Liability Insurance.

## [REMAINDER OF THIS PAGE LEFT INTENTIONALLY BLANK.] [SIGNATURE PAGES FOLLOW.]

Contract Control Number: CSAHR-202580176-00
Contractor Name: ARAG North America, Inc.

IN WITNESS WHEREOF, the parties have set their hands and affixed their seals at Denver, Colorado as of:

SEAL	CITY AND COUNTY OF DENVER:
ATTEST:	By:
	Mayor
Clerk and Recorder, Ex-Officio Clerk of the City and County of Denver	
APPROVED AS TO FORM:	REGISTERED AND COUNTERSIGNED:
Attorney for the City and County of Denver	
By:	By:
Assistant City Attorney	Manager of Finance
	By:
	Auditor

Contract Control Number: CSAHR-202580176-00

Contractor Name:	ARAG North America, Inc.				
	By:  DocuSigned by:				
	Name: Ann Cosimano (please print)				
	Title: General Counsel (please print)				
	ATTEST: [if required]				
	By:				
	Name:(please print)				

Title: \_\_\_\_\_\_(please print)

### AGREEMENT WITH ARAG NORTH AMERICA INC

## Exhibit A Executive Summary of Coverage



### **ARAG Introduction and Executive Summary**

Thank you for the opportunity to respond to your Legal Services RFP. We are very pleased to provide a response, and we trust that our proposal will indicate – as the incumbent legal plan provider since 2017 – our strong desire to continue providing highly valued legal insurance to The City and County of Denver employees and their families for years to come.

#### **History and Experience**

ARAG was founded internationally in 1935. Since its inception, the company has focused on helping people protect their legal rights and have affordable access to legal assistance. In the United States, ARAG began writing group legal insurance in 1973.

Today, our team members continue to share our founder's passion for delivering industry-unique legal solutions to more than 1,200 employers and organizations across the United States. ARAG works with the public sector and large group employers and considers both to be core segments of our business. ARAG currently provides legal plans to nearly 70 public sector employers including national, state and local government organizations. We are proud to say that this includes The City and County of Denver, whose employees we have covered for eight years.

Legal insurance is *all* we do. When you partner with ARAG, you're offering the most comprehensive legal insurance with access to more than 15,000 network attorneys.

#### Approach to Project

ARAG's unique approach to the legal insurance market has allowed us to deliver an exceptional experience to your members. When we last renewed in 2020, we enhanced your plan with five new diversity and inclusion coverages —Domestic Partnership Agreement, Funeral Directive, Gender Identifier Change, Hospital Visitation Authorization, and Postnuptial Agreement—to align with The City's mission to foster a culture that promotes the diversity of individuals. These plan improvements, along with our collaboration with The City and County of Denver to communicate the benefits of the legal plan, have resulted in growth in plan participation. Currently, over 18% of The City's employees are enrolled, up from 11.9% in 2020. Your employees have an 87.6% retention rate, showing they value the legal plan.

Sue Hester, Senior Client Manager, will continue to serve as The City and County of Denver's dedicated account manager. Sue is your single point of contact, open enrollment, claims administration, marketing, and strategic planning. Matt Montoya, Director, Regional Client Management, will act as her back up to ensure there's always someone available to meet your needs.

Additionally, ARAG is committed to being a "no noise" partner for The City's benefits team. Processes and relationships are already in place and running smoothly. Our insightful annual stewardship reports go beyond simple utilization statistics – we provide data to reinforce the value of the legal plan as well as help identify potential plan enhancements to ensure we continue to meet your employees' needs. We have been increasing our attorney network nationwide and in the Denver area to better serve your members, and 99.8% of your eligible employees have access to a Network Attorney within 30 miles of their home zip code.



#### **Our Plan Recommendation**

As we continue to value our partnership, we are constantly seeking ways to enhance our services and provide greater value to your employees. In line with this commitment, we are pleased to offer enhancements to The City and County of Denver's legal plan along with a **rate reduction**.

- UltimateAdvisor Plan rate decreased to \$14.98 per month
- New 5-year Rate Guarantee ending 12/31/2030

The proposed enhancements will extend legal services to parents and grandparents of members.

#### **Expanded Services for Parents & Grandparents include:**

- Document Preparation
- Document Review
- Wills & Durable Power of Attorney
- Miscellaneous Legal Services: Up to 4 hours annually for non-covered and non-excluded matters
- Caregiving Services

With the reduced rate and enhancements, The City and County of Denver employees will save more and receive more legal benefits for themselves and their families.

#### Key Advantages of the ARAG Legal Plan

Less Waiting—ARAG helps members attain timely legal advice through our **immediate advice attorneys**, who enable members to quickly access an attorney and understand their legal rights. No other legal plan provider offers a separate telephone network of this kind.

Less Work—ARAG provides a **personalized member experience with attorney matching** based on members' specific needs, preferences, and type of legal matter. We provide ongoing support throughout the process, including easy access to our Customer Care team and follow-up digital outreach. Our in-depth network attorney profiles and member-driven ratings and reviews reinforce attorney qualifications and provide added confidence for members.

Less Worry—ARAG guarantees access to affordable and experienced legal counsel for covered legal matters. If we cannot match a member to a network attorney in their area, we will locate one who can provide services entirely virtually or engage an attorney outside of our network to provide benefits for their legal matter.

Our team deeply appreciates our partnership with the City and County of Denver. If you have any further questions or wish to discuss this proposal in more detail, please do not hesitate to contact me directly. We look forward to our continued partnership working with Lockton and offering The City & County of Denver employees the most comprehensive legal insurance offering.

Thank you for the partnership,

Sue Hester, Senior Client Manager 515-237-0284 Susan.Hester@ARAGlegal.com

### AGREEMENT WITH ARAG NORTH AMERICA INC

### Exhibit B EVIDENCE OF LIABILITY INSURANCE



#### CERTIFICATE OF LIABILITY INSURANCE

DATE (MM/DD/YYYY) 12/17/2024

THIS CERTIFICATE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE CERTIFICATE HOLDER. THIS CERTIFICATE DOES NOT AFFIRMATIVELY OR NEGATIVELY AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES BELOW. THIS CERTIFICATE OF INSURANCE DOES NOT CONSTITUTE A CONTRACT BETWEEN THE ISSUING INSURER(S), AUTHORIZED REPRESENTATIVE OR PRODUCER, AND THE CERTIFICATE HOLDER.

IMPORTANT: If the certificate holder is an ADDITIONAL INSURED, the policy(ies) must have ADDITIONAL INSURED provisions or be endorsed. If SUBROGATION IS WAIVED, subject to the terms and conditions of the policy, certain policies may require an endorsement. A statement on this certificate does not confer rights to the certificate holder in lieu of such endorsement(s).

tine continuate account content rights to	tile coltineate lielael ill liea el et	4011 0114010C	5111611t(6)1		
PRODUCER	612-333-3323	CONTACT NAME:	Craig Murtha or JP Zimmerma	n	
Brown & Brown Insurance Services,	Inc.	PHONE (A/C, No, Ext):	612-333-3323	FAX (A/C, No): 612-3	73-7270
901 Marquette Avenue		E-MAIL ADDRESS:	JP.Zimmerman@bbrown.com		
Suite 1800			INSURER(S) AFFORDING COVERAGE		NAIC#
Minneapolis, MN 55402 USA		INSURER A :	CHARTER OAK FIRE INS CO		25615
INSURED		INSURER B :	TRAVELERS PROP CAS CO OF AME	R	25674
ARAG North America Inc.		INSURER C :		25623	
500 Grand Avenue		INSURER D :	TRAVELERS CAS & SURETY CO OF	AMER	31194
Suite 100		INSURER E :			
Des Moines, IA 50309 USA		INSURER F:			

#### COVERAGES CERTIFICATE NUMBER: 751562597

#### **REVISION NUMBER:**

THIS IS TO CERTIFY THAT THE POLICIES OF INSURANCE LISTED BELOW HAVE BEEN ISSUED TO THE INSURED NAMED ABOVE FOR THE POLICY PERIOD INDICATED. NOTWITHSTANDING ANY REQUIREMENT, TERM OR CONDITION OF ANY CONTRACT OR OTHER DOCUMENT WITH RESPECT TO WHICH THIS CERTIFICATE MAY BE ISSUED OR MAY PERTAIN, THE INSURANCE AFFORDED BY THE POLICIES DESCRIBED HEREIN IS SUBJECT TO ALL THE TERMS, EXCLUSIONS AND CONDITIONS OF SUCH POLICIES. LIMITS SHOWN MAY HAVE BEEN REDUCED BY PAID CLAIMS.

INSR LTR			ADDL :	SUBR	POLICY NUMBER	POLICY EFF (MM/DD/YYYY)	POLICY EXP (MM/DD/YYYY)	LIMIT	s
A	X COMMERCIAL GENERAL		INSD	WVD	H6605C88692ACOF25	01/01/25	01/01/26	EACH OCCURRENCE	\$ 1,000,000
	CLAIMS-MADE X	OCCUR						DAMAGE TO RENTED PREMISES (Ea occurrence)	\$ 300,000
								MED EXP (Any one person)	\$ 5,000
								PERSONAL & ADV INJURY	\$ 1,000,000
	GEN'L AGGREGATE LIMIT APPI	LIES PER:						GENERAL AGGREGATE	\$ 2,000,000
	X POLICY PRO- JECT	LOC						PRODUCTS - COMP/OP AGG	\$ 2,000,000
	OTHER:								\$
В	AUTOMOBILE LIABILITY				BA0P14477325N2G	01/01/25	01/01/26	COMBINED SINGLE LIMIT (Ea accident)	\$ 1,000,000
	X ANY AUTO							BODILY INJURY (Per person)	\$
	AUTOS ONLY AI	CHEDULED JTOS						BODILY INJURY (Per accident)	\$
		ON-OWNED JTOS ONLY						PROPERTY DAMAGE (Per accident)	\$
									\$
В	X UMBRELLA LIAB X	OCCUR			CUP9L23946625N2	01/01/25	01/01/26	EACH OCCURRENCE	\$ 10,000,000
	EXCESS LIAB	CLAIMS-MADE						AGGREGATE	\$ 10,000,000
	DED X RETENTIONS	10,000							\$
C	WORKERS COMPENSATION AND EMPLOYERS' LIABILITY	Y/N			UB9J05333225N2G	01/01/25	01/01/26	X PER OTH- STATUTE ER	
	ANYPROPRIETOR/PARTNER/EXI OFFICER/MEMBEREXCLUDED?	FCUTIVE	N/A					E.L. EACH ACCIDENT	\$ 1,000,000
	(Mandatory in NH)							E.L. DISEASE - EA EMPLOYEE	\$ 1,000,000
	If yes, describe under DESCRIPTION OF OPERATIONS	S below						E.L. DISEASE - POLICY LIMIT	\$ 1,000,000
D	D&O				106217773	01/01/25	01/01/26	LIMIT	5,000,000
D	Cyber Liability				106217773	01/01/25	01/01/26	Limit	5,000,000
D	Professional Liabil	lity			106217773	01/01/25	01/01/26	LIMIT	2,000,000

DESCRIPTION OF OPERATIONS / LOCATIONS / VEHICLES (ACORD 101, Additional Remarks Schedule, may be attached if more space is required)

RE: Contract #CSAHR-201629301-00

Certificate holder is additional insured as respects the general liability policy where required by written contract subject to the policy terms and conditions.

CERTIFICATE HOLDER	CANCELLATION
City and County of Denver	SHOULD ANY OF THE ABOVE DESCRIBED POLICIES BE CANCELLED BEFORE THE EXPIRATION DATE THEREOF, NOTICE WILL BE DELIVERED IN ACCORDANCE WITH THE POLICY PROVISIONS.
Wellington E. Webb Municipal Office Building 201 West Colfax Avenue, Dept. 412	AUTHORIZED REPRESENTATIVE
Denver, CO 80202	Joh Newmen
l OSA	<i>y</i>

© 1988-2015 ACORD CORPORATION. All rights reserved.



#### CERTIFICATE OF LIABILITY INSURANCE

DATE (MM/DD/YYYY) 07/17/2025

THIS CERTIFICATE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE CERTIFICATE HOLDER. THIS CERTIFICATE DOES NOT AFFIRMATIVELY OR NEGATIVELY AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES BELOW. THIS CERTIFICATE OF INSURANCE DOES NOT CONSTITUTE A CONTRACT BETWEEN THE ISSUING INSURER(S), AUTHORIZED REPRESENTATIVE OR PRODUCER, AND THE CERTIFICATE HOLDER.

IMPORTANT: If the certificate holder is an ADDITIONAL INSURED, the policy(ies) must have ADDITIONAL INSURED provisions or be endorsed. If SUBROGATION IS WAIVED, subject to the terms and conditions of the policy, certain policies may require an endorsement. A statement on this certificate does not confer rights to the certificate holder in lieu of such endorsement(s)

COVERAGES	<b>CERTIFICATE NUMBER:</b> 752152681		REVISION NUI	MBER:		
Des Moines, IA 50309 USA		INSURER F:				
Suite 100		INSURER E :				
500 Grand Avenue		INSURER D :	TRAVELERS CAS & SURETY CO OF	AMER	31194	
ARAG North America Inc.			INSURER C: PHOENIX INS CO			
INSURED		INSURER B:	25674			
Minneapolis, MN 55402 USA		INSURER A:	CHARTER OAK FIRE INS CO		25615	
Suite 1800			INSURER(S) AFFORDING COVERAGE		NAIC#	
901 Marquette Avenue		E-MAIL ADDRESS:	JP.Zimmerman@bbrown.com			
Brown & Brown Insurance Serv	rices, Inc.	PHONE (A/C, No, Ext)	: 612-333-3323	FAX (A/C, No): 612-3	73-7270	
PRODUCER	612-333-3323	CONTACT NAME:	Craig Murtha or JP Zimmerma	n		
ting ocitinoate aces not conier in	gines to the certificate holder in hea or si	aon chaors	ement(s).			

#### **CERTIFICATE NUMBER: 752152681 COVERAGES**

THIS IS TO CERTIFY THAT THE POLICIES OF INSURANCE LISTED BELOW HAVE BEEN ISSUED TO THE INSURED NAMED ABOVE FOR THE POLICY PERIOD INDICATED. NOTWITHSTANDING ANY REQUIREMENT, TERM OR CONDITION OF ANY CONTRACT OR OTHER DOCUMENT WITH RESPECT TO WHICH THIS CERTIFICATE MAY BE ISSUED OR MAY PERTAIN, THE INSURANCE AFFORDED BY THE POLICIES DESCRIBED HEREIN IS SUBJECT TO ALL THE TERMS, EXCLUSIONS AND CONDITIONS OF SUCH POLICIES. LIMITS SHOWN MAY HAVE BEEN REDUCED BY PAID CLAIMS.

INSR		JSIONS AND CONDITIONS OF SUCH	ADDL			POLICY EFF	POLICY EXP		
LTR		TYPE OF INSURANCE		WVD		(MM/DD/YYYY)	(MM/DD/YYYY)	LIMIT	S
A	х	COMMERCIAL GENERAL LIABILITY	х		H6605C88692ACOF25	01/01/25	01/01/26	EACH OCCURRENCE	\$ 1,000,000
		CLAIMS-MADE X OCCUR						DAMAGE TO RENTED PREMISES (Ea occurrence)	\$ 300,000
								MED EXP (Any one person)	\$ 5,000
								PERSONAL & ADV INJURY	\$ 1,000,000
	GEN	I'L AGGREGATE LIMIT APPLIES PER:						GENERAL AGGREGATE	\$ 2,000,000
	Х	POLICY PRO- JECT LOC						PRODUCTS - COMP/OP AGG	\$ 2,000,000
		OTHER:							\$
В	AUT	OMOBILE LIABILITY			BA0P14477325N2G	01/01/25	01/01/26	COMBINED SINGLE LIMIT (Ea accident)	\$ 1,000,000
	х	ANY AUTO						BODILY INJURY (Per person)	\$
		OWNED SCHEDULED AUTOS						BODILY INJURY (Per accident)	\$
		HIRED NON-OWNED AUTOS ONLY						PROPERTY DAMAGE (Per accident)	\$
									\$
В	х	UMBRELLA LIAB X OCCUR			CUP9L23946625N2	01/01/25	01/01/26	EACH OCCURRENCE	\$ 10,000,000
		EXCESS LIAB CLAIMS-MADE						AGGREGATE	\$ 10,000,000
		DED X RETENTION \$ 10,000							\$
C		RKERS COMPENSATION EMPLOYERS' LIABILITY			UB9J05333225N2G	01/01/25	01/01/26	X PER OTH- STATUTE ER	
	ANYI	PROPRIETOR/PARTNER/EXECUTIVE CER/MEMBER EXCLUDED?	N/A					E.L. EACH ACCIDENT	\$ 1,000,000
	(Man	idatory in NH)	, ,					E.L. DISEASE - EA EMPLOYEE	\$ 1,000,000
	If yes	s, describe under CRIPTION OF OPERATIONS below						E.L. DISEASE - POLICY LIMIT	\$ 1,000,000
D	D&C	)			106217773	01/01/25	01/01/26	LIMIT	5,000,000
D	Cyl	er Liability			106217773	01/01/25	01/01/26	Limit	5,000,000
D	Pro	ofessional Liability			106217773	01/01/25	01/01/26	LIMIT	2,000,000

DESCRIPTION OF OPERATIONS / LOCATIONS / VEHICLES (ACORD 101, Additional Remarks Schedule, may be attached if more space is required)

RE: Contract #CSAHR-202580176-00

Certificate holder is additional insured as respects the general liability policy where required by written contract subject to the policy terms and conditions.

SHOULD ANY OF THE ABOVE DESCRIBED POLICIES BE CANCELLED BEFORE THE EXPIRATION DATE THEREOF, NOTICE WILL BE DELIVERED IN ACCORDANCE WITH THE POLICY PROVISIONS.			
REPRESENTATIVE  John Newman			
(F			

© 1988-2015 ACORD CORPORATION. All rights reserved.