

PROCLAMATION



City and County of Denver

Proclamation No. 11-0567

To Honor the Denver Health and Hospital Authority's
LEAN achievements as a model safety net hospital for the
City and County of Denver, the Rocky Mountain Region, and the entire nation

WHEREAS, the Denver Health and Hospital Authority ("Denver Health") is duly organized and existing as a body corporate and political subdivision of the State of Colorado pursuant to Section 25-29-101, *et seq.*, Colorado Revised Statutes (the "Act"); and

WHEREAS, Denver Health is committed to its mission to fulfill public health functions and to provide healthcare and health education for the citizens of the City and County of Denver; and

WHEREAS, Mayor Michael B. Hancock and the Denver City Council believe that the availability of exceptional healthcare for the residents of the City and County of Denver is fundamental to our City's continued prosperity and its unparalleled quality of life; and

WHEREAS, several years ago Denver Health realized that it must find new ways to cut costs, eliminate waste and improve efficiencies in order to sustain the increasing demands being placed on the health system; and

WHEREAS, in 2005, Denver Health embarked upon the arduous process of transforming the health care delivery system within its entire organization and decided that the best method to achieve this would be to apply the Toyota Production System (also known as "LEAN") to its processes; and

WHEREAS, Denver Health is now hailed as one of the first health care organizations in the world to apply LEAN in a patient care setting by creating a culture of LEAN throughout its organization; and

WHEREAS, Denver Health recently realized a cost benefit of over \$100 million in financial benefits as a direct result of its LEAN efforts; and

WHEREAS, in April 2011, Denver Health became the first health care organization in the world to receive The Shingo Bronze Medallion for Operational Excellence; and

WHEREAS, Denver Health's Lean accomplishments have drawn national attention as illustrated by a recent show on the PBS NewsHour featuring Denver Health;

NOW THEREFORE,

BE IT PROCLAIMED BY THE COUNCIL OF THE CITY AND COUNTY OF DENVER:

Section 1. That City Council congratulates Denver Health on being recognized for operational excellence, and encourages the organization to continue its work in providing world-class health care to Denver's citizens at the same time it's sustaining a culture of LEAN.

Section 2. That the Clerk of the City and County of Denver shall attest and affix the seal of the City and County of Denver to this proclamation and that a copy be transmitted to Dr. Patricia Gabow, Chief Executive Officer, Denver Health.

PASSED BY THE COUNCIL August 1, 2011

PRESIDENT