YOUR CITY-YOUR VOICE
EMPOWERING DENVER

Presented by the offices of Council Members Paul Kashmann and Serena Gonzales-Gutierrez

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AGENDA

- Purpose
- Timeline of our Efforts
- Report Overview
- Community-Informed Considerations
- Next Steps
- Questions and Discussion

Purpose

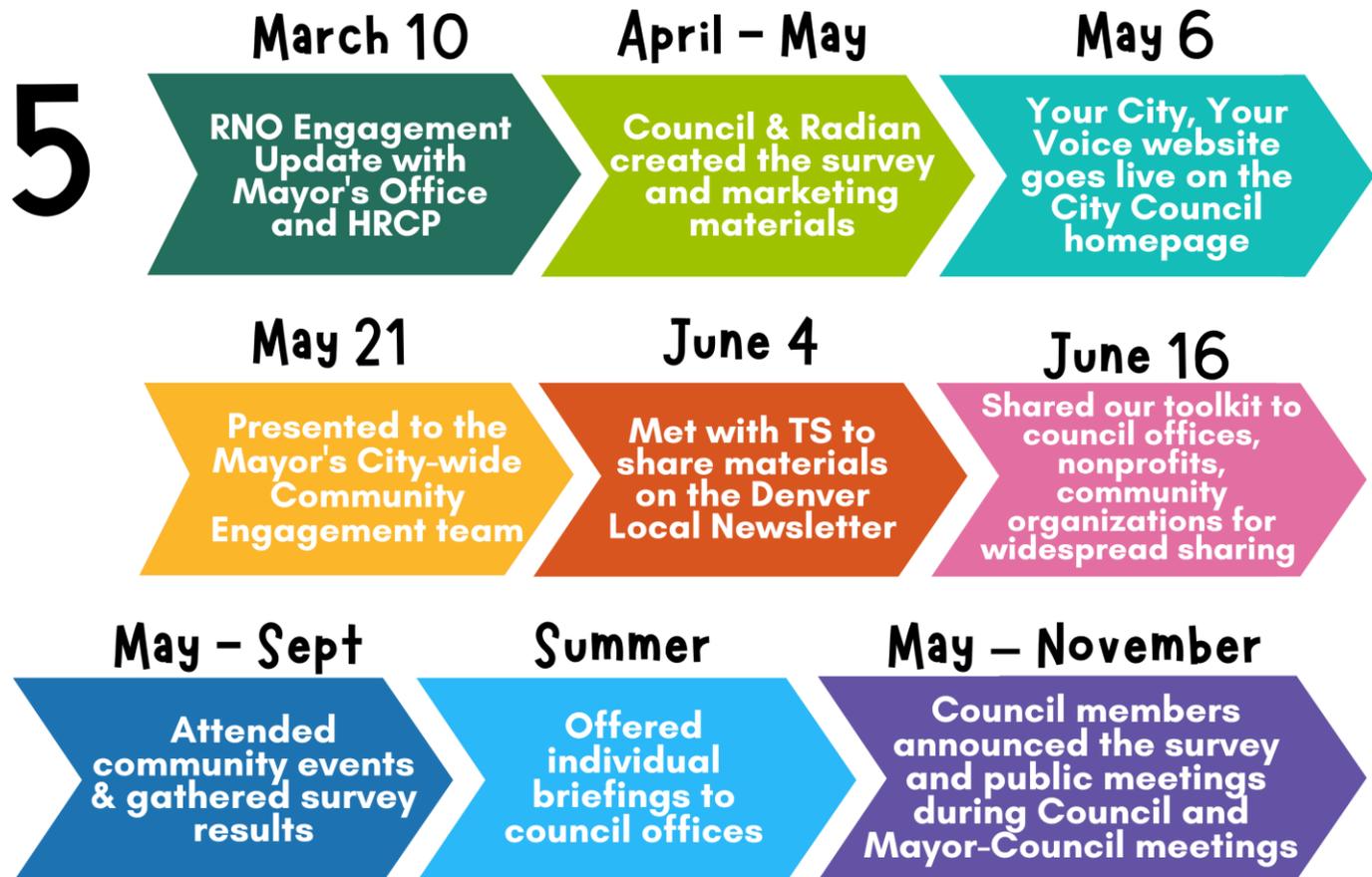## End Goal: Reform RNO Ordinance

Our overarching approach has been to engage with existing RNOs and with Denverites who typically don't engage with local government.

We started with a blank slate where we used community feedback to inform how RNOs function and are supported by the city.

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Timeline Of Our Efforts So Far

2025 Part 1

March 10
RNO Engagement Update with Mayor's Office and HRCP

April – May
Council & Radian created the survey and marketing materials

May 6
Your City, Your Voice website goes live on the City Council homepage

May 21
Presented to the Mayor's City-wide Community Engagement team

June 4
Met with TS to share materials on the Denver Local Newsletter

June 16
Shared our toolkit to council offices, nonprofits, community organizations for widespread sharing

May – Sept
Attended community events & gathered survey results

Summer
Offered individual briefings to council offices

May – November
Council members announced the survey and public meetings during Council and Mayor-Council meetings

Timeline Of Our Efforts So Far

2025 Part 2

July 1 — Shared in the Denver Employee Bulletin

July 14 — Presented at City Council Operations meeting

July 17 — Sent the first of 4 newsletters out to those who signed up for updates

July 31 — RNO Engagement Update with Mayor's Office and HRCP

Sept 18 — Presented at INC Annual Meeting, virtually

Sept – Oct — Held 5 facilitated Neighborhood Engagement Workshops

Oct – Nov — Radian conducted targeted outreach to RNOs

Nov – Dec — Engaged with City agencies & external partners

Dec – Jan — Radian & Council organized and analyzed data

Jan – March — Writing and finalizing the report

Feb 10 — Present update of work at Mayor Council

2026

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Report

Your City-Your Voice: Empowering Denver: Community Engagement Report 2026
https://drive.google.com/file/d/1Zf94s34t9wLqQy188BRUOAO0Vj8Wy2Xk/view?usp=drive_link

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1. Overview

- Policy Co-Design for a Responsive Framework
- A Citywide, Inclusive Engagement Process
- A Shared Vision for the Future

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Report - Overview

- Policy Co-Design for a Responsive Framework

  - Partnering with community

- A Citywide, Inclusive Engagement Process

  - Multi-phase, citywide engagement strategy grounded in public participation frameworks

- A Shared Vision for the Future

  - Improvement for 2026 and beyond

2. Understanding Registered Neighborhood Organizations

- Existing Ordinance
- Insights from Previous Research Studies

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Report - Understanding RNO System

- Outline of the existing ordinance

- High level summary of previous reports and studies
  - 2020 RNO survey and analysis commissioned by CM Kashmann
  - 2023 Improving Community Engagement and Consitutent Services Study and Report
  - 2024 Urban Leaders Fellowship Report, A Model for Equitable RNOs

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3. Community Outreach & Engagement Approach

- Engagement Across Platforms
- Equity-Centered Outreach and Engagement Practices
- Data Analysis Methodology

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Report - Community Outreach and Engagement Approach

Grounded in Equity and Policy Co-Design Principles

- Created a toolkit to share across all social media platforms and sent newsletters
- Distributed the information and survey to libraries, recreation centers, community hubs, and businesses
- Translated the survey and materials to Denver's top 5 languages
- Over 40 in-person outreach events throughout the summer and fall
- 5 Community Conversations
- 2 RNO group meetings

City Council's participation in existing community events throughout the Denver metro area.

Click below for the interactive map and additional details

Digital Map

🟢 YCYV Neighborhood Engagement Workshops 🟠 YCYV Summer Outreach Events

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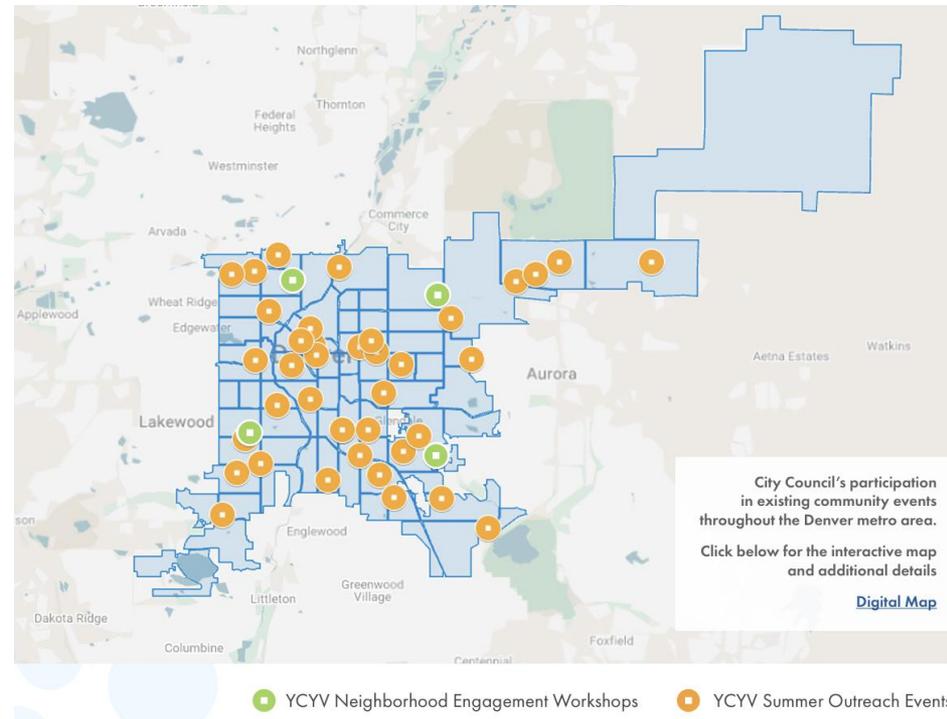
4. Community Participation

- Survey Findings
- Neighborhood Engagement Workshops Insights
- Registered Neighborhood Organizations Focus Groups Insights
- Perspectives from City Departments & External Partners

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Report – Highlights of Findings

01 In which neighborhood do you live in?

A total of 1,127 participants* shared the neighborhood where they live, reflecting widespread participation across neighborhoods throughout Denver. The largest shares of respondents identified in the following neighborhoods:

- **East area (18%)**, including Virginia Village (5.1%)
- **Central area (17%)**, including Baker (3.6%)
- **South area (17%)**, including Washington Park (4.7%)

***90 participants** did not respond to this question.

Number of respondents
- 1-6
- 7-13
- 14-21
- 22-30
- 31-53
- N/A

Lakewood

Aurora

Map of Denver highlighting the neighborhoods where survey respondents live.

N
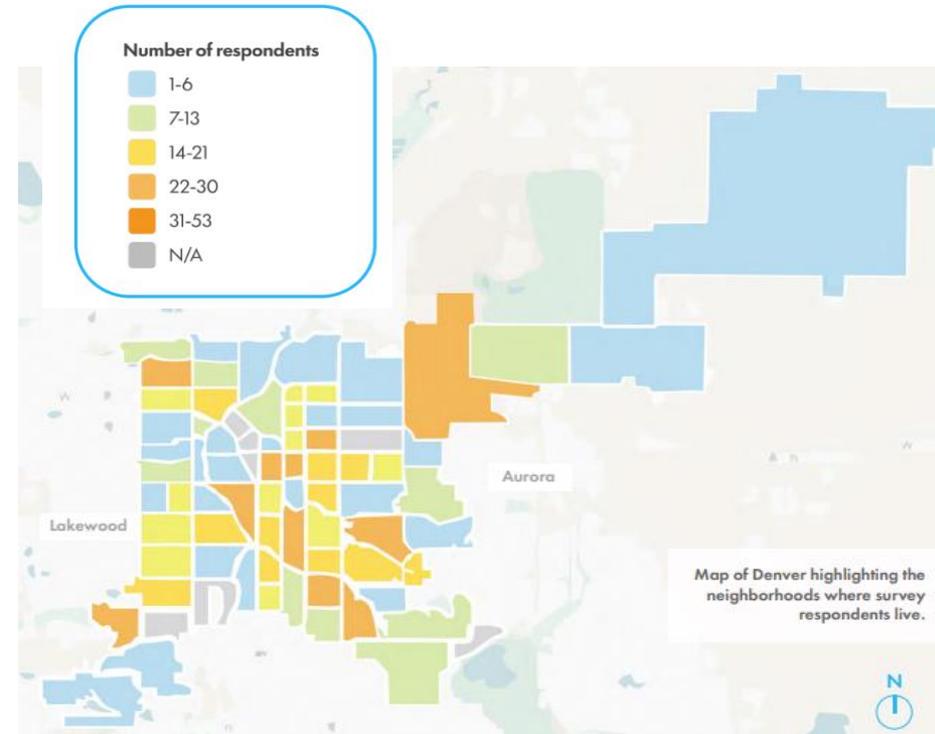
* All the demographic information can be found on pages 24 through 28 of the report

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Report – Highlights of Findings

The survey was split into four segments:

- **Community Segment A:** Residents with no Awareness of RNOs

- **Community Segment B:** Residents with Awareness of RNOs

- **Community Segment C:** Residents Members of RNOs

- **Community Segment D:** Residents Leaders within RNOs

29%

40%

31%
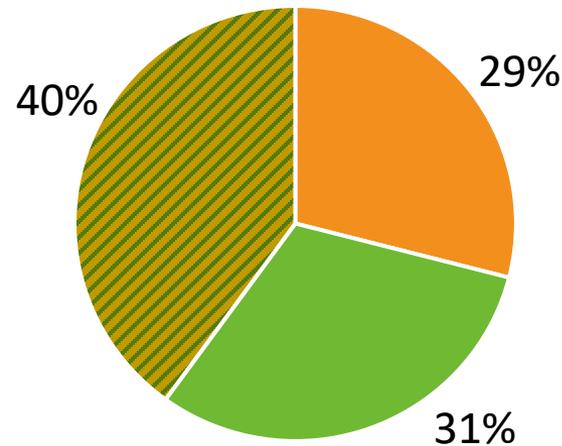
- Segment A: Those who are not aware of RNOs

- Segment B: Those who are aware of RNOs but are not actively involved

- Segment C and D: Residents who are actively involved in RNOs as members and leaders

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Report – Highlights of Findings

14 How would you rate your current feelings about RNOs?

B **RESIDENTS WITH AWARENESS OF RNOS**
(5 blank responses)

Among 348 respondents who indicated that they have heard of RNOs, **36% indicated their current feelings about RNOs are positive**, while 24% indicated their current feelings about RNOs are negative.

C **RNO MEMBERS**
(1 blank response)

Among 318 RNO members, overall sentiment was **largely positive: 62% rated their experience as 4 or 5 (very positive)**, while only 11% reported negative feelings (1 or 2).

D **RNO LEADERSHIP**
(0 blank responses)

Among 129 RNO leaders and board members, overall sentiment toward their RNOs was strongly positive, with **78% rating their feelings 4 or 5**, 14% neutral (3), and 9% negative (1–2), indicating general satisfaction among leaders.

very negative

Community Segment
- B (non-RNO residents)
- C (RNO members)
- D (RNO leadership)

1
- 9%
- 6%
- 1%

2
- 15%
- 5%
- 8%

3
- 40%
- 26%
- 14%

4
- 21%
- 35%
- 33%

5
- 15%
- 27%
- 45%

0% 10% 20% 30% 40% 50%

very positive   percentage of responses
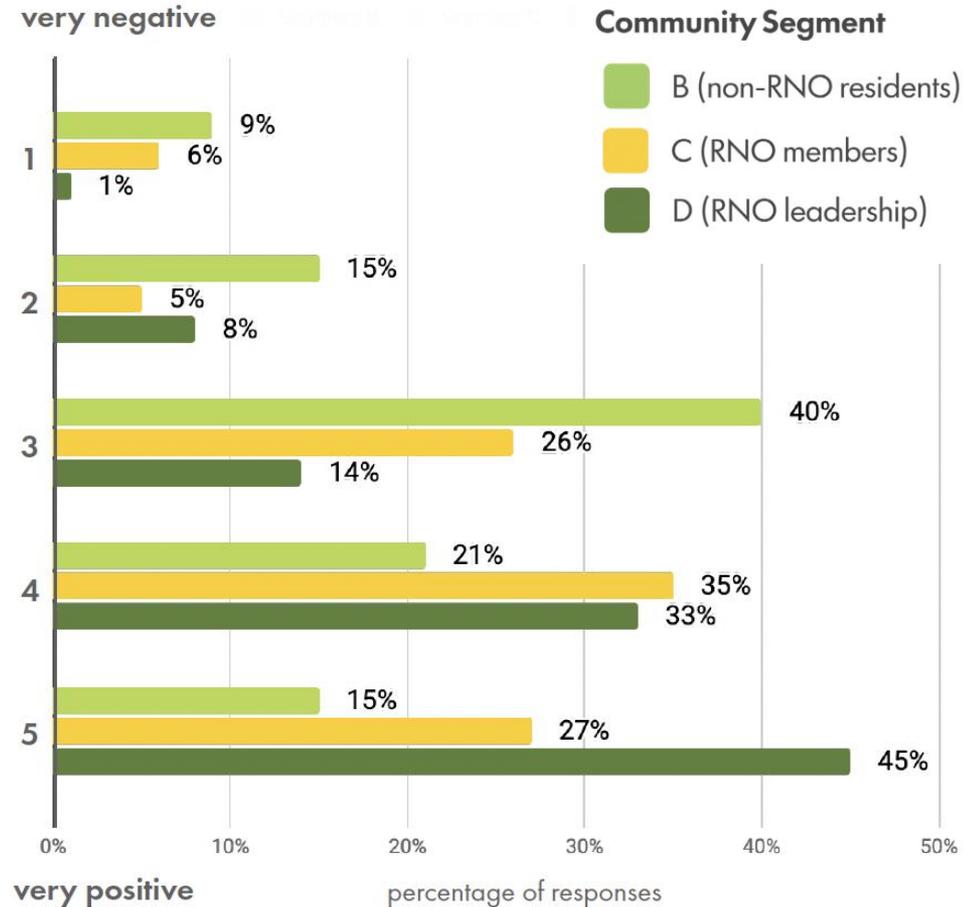
Report – Highlights of Findings

Residents with No Awareness of RNOs

Among 58* respondents unfamiliar with RNOs who shared feedback, key themes included:

- Personal views on citywide politics and policies and concerns about RNO effectiveness
- Infrastructure improvements and safety concerns
- Strong desire to support and participate in their community

"People need to be made aware of what's going on in their community and how to help and be involved."

"How can we ensure that everyone's neighborhood association is equal and equitable in participation?

I also am curious who the broader registered neighborhood group is? ...Otherwise it just feels like a bunch of people coming together because they have time to talk about things but not really do anything to make changes happen."

"It's not really clear to me what value an RNO has. I'd be concerned that it would be just another token organization that politicians don't pay attention to until they want help or support. For that reason I'd be hesitant to get involved until I saw and understood its effectiveness."

"The city should promote finding your local RNO and joining it."

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Report – Highlights of Findings

Residents with Awareness of RNOs

- Among 126* respondents, key themes focused on RNO effectiveness, representation, engagement, city responsiveness, and neighborhood conditions.
- Common concerns included RNOs being dominated by retired, affluent homeowners.
- Comments also noted unresponsiveness from city departments, reliance on RNOs without guidance, and confusion about RNO authority.

"I have tried to engage with my local RNO but meetings aren't scheduled regularly, they never respond to emails, there are very few opportunities to participate."

"It would be great to have community bulletin boards in public spaces in English and Spanish."

"RNO's need paid staff/community organizers who can do proactive outreach and build relationships!"

"I live as a young woman of color in [...], and I don't feel like RNOs are welcoming; my perspective is often dismissed."

Report – Highlights of Findings

Residents who are Members of RNOs

Among 253* respondents who shared feedback on improving RNOs, the most frequently mentioned areas for improvement were:

- Broader and more diverse participation
- Better communication and information sharing
- City support and resources
- Stronger leadership and governance

"RNOs should not be allowed to take stances on issues; they should provide information and serve as a forum for discussion and education."

"City support / resources - leadership guidance and message management… stress the need for resources whether it's financial or a city staff member that has so many dedicated hours each month to support an RNO with their communication."

"I think making events for young homeowners and residents would bring a breath of fresh air, by getting a critical mass of people under 70 into the organization, enough so that they feel they could have a voice."

"Better and bilingual communication with ALL residents. It seems that many residents, including long-time, don't even know about the RNO or its meetings. RNO board members are newer, white residents, not representative of neighborhood makeup."

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Report – Highlights of Findings

RNO Leadership

Among 112* respondents who shared ideas for strengthening their RNO, the most common priorities were:

- Increasing membership, volunteers, and board participation
- Improving outreach and engagement
- Enhancing diversity and representation
- Additional funding and resources
- City support, including guidance and liaison access

"The same 10–15 people come to meetings. I love their engagement, but **we need more diverse voices.**"

"A meeting place would **be nice**, so we wouldn't have to rely on private residents to host."

"**Reaching neighbors to get involved.** In a very large neighborhood, it's extremely challenging to engage many/anyone."

"We are in no way representative **of the community at large**, but the city empowers us to make decisions for the community without any real community input."

"**Residents want to be listened to** and not feel like it's just a box to be checked with the city."

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Report – Perspectives from City Departments & External Partners

- Alternative but relevant persective
- 24 themes Identified
- Echoed what we heard from community

City entities interviewed	External partners interviewed:
• Community Planning and Development	• Kentro Group
• People's Budget	• Sewald Hanfling Public Affairs
• Department of Transportation and Infrastructure	• Historic Denver
• Board of Adjustments	• CRL Associates
• Department of Licensing and Consumer Protection	• Urban Land Conservancy
• Office of Climate Action Sustainability, and Resiliency	• National Western Center
• Landmark Preservation	• Denver Housing Authority
• Denver Park and Recreation	• Visit Denver
• Department of Public Health and Environment	• Denver Water
• Mayor's Youth Commission	• Xcel Energy
• Office of Special Events	• Denver Streets Partnerships
• Department of Finance	
• Denver Police Department Community Resource Officers	
• Denver Fire Department	
• Denver Office of Economic Development and Opportunity	
• Department of Housing Stability	
• Clerk and Recorder	
• Mayor's Office of Community Outreach	
• Denver City Council Communications Office	

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5. Key Takeaways & Community-Informed Considerations

- Reimagining Denver Registered Neighborhood Organizations

Report - Key Takeaways

Residents across Denver want RNOs to remain community-driven but better connected, better supported, and more inclusive.

Residents agreed that Denver's RNO system is valuable but outdated.

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Report – Community-Informed Considerations

Priorities raised by community members, known as Community-Informed Considerations (CIC):

- Identity and Framework

- Membership, Governance, and Recognition Standards

- Outreach and Communication Infrastructure

- Training, Funding, Equity Supports and Neighborhood Liaisons

- Accountability and Collaborative Conflict Resolution

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Identity & Framework

WHAT WE HEARD

- RNOs are currently housed within CPD, which has shaped their identity around zoning and development issues.

- Residents often confuse RNOs with HOAs, BIDs, GIDs, or other special interest groups, limiting broader participation and understanding of their civic role. Role confusion and inconsistent expectations create inequity, tension, and undermine legitimacy.

- Overlapping RNO boundaries further contribute to confusion, duplication, and conflict. Multiple organizations claiming the same geography can dilute representation, create administrative burden for the city, amplify narrow interests, and institutionalize historic divisions rather than foster inclusive dialogue.

DESIRED OUTCOMES

Greater clarity, reduced conflict, stronger legitimacy, improved coordination, and more equitable participation.

Administrative alignment shapes identity and function. Moving RNOs to an engagement-centered department repositions them as community-building partners rather than development gatekeepers. Renaming reduces confusion and signals accessibility. A structured but flexible framework establishes shared expectations while honoring differences in capacity.

Reducing overlapping boundaries improves clarity for residents, strengthens equitable representation, reduces duplication and administrative burden, improves accountability, and prevents misuse by narrow interests. A phased approach acknowledges historical dynamics while promoting long-term system coherence and inclusive representation.

Identity & Framework

PROPOSED APPROACH

Reposition & Rename:

- Transition RNOs from CPD to HRCP, specifically within the Division of Community Empowerment.

- Rename "Registered Neighborhood Organizations" to a name that reflects their role as inclusive, resident-centered civic bodies.

Clarify Purpose:

- Define RNOs as representative bodies of neighborhood residents—not standalone advocacy groups disconnected from the broader community.

- Clearly distinguish RNOs from HOAs, BIDs, GIDs, and other similar entities.

Establish a Capacity-Based Framework:

Create flexible, non-hierarchical RNO categories that reflect varying goals and capacity levels, while establishing that community building is the foundational role for all RNOs, regardless of category. Examples include:

- **Community Building RNOs** – Facilitate relationship building activities and events among neighbors.

- **Community Building + Information Sharing RNOs** – Act as an information-sharing liaison between the city and community members, performing community engagement and distributing information to and from neighborhood residents without taking an organized stance. Inclusive of activities performed by Community Building RNOs.

- **Community Building + Information Sharing + Advocacy RNO**s – Act as a neighborhood advocate that engages with community and presents neighborhood positions in planning, policy, and cross-neighborhood or citywide initiatives. Inclusive of activities performed by Community Building + Information Sharing RNOs.

Reimagine Boundary Standards:

- Establish a long-term goal of eliminating overlapping RNO boundaries through a phased transparent process.

- Prohibit creation of new overlapping boundaries moving forward.

- Develop a RNO consolidation road map that supports RNOs with notice, facilitation, and technical support to eliminate overlapping boundaries. (e.g., within five years)

Membership, Governance and Recognition Standards

WHAT WE HEARD

- Inconsistent definitions and interpretations of membership, varying governance practices, and unclear registration standards create confusion, inequity, and reduce credibility across RNOs.

- Some organizations lack transparency in elections and decision-making. Residents are often unsure who represents them and how formal positions in response to city notifications are taken.

DESIRED OUTCOMES

Greater accountability, reduced conflict, stronger public trust, and more consistent citywide representation.

Clear, consistent standards strengthen legitimacy, transparency, and equity across all neighborhood organizations. Residents gain clarity about who can participate, how leadership is selected, and how positions reflect community input. Guardrails protect against conflicts of interest and role confusion, while flexible bylaws and thresholds recognize neighborhood differences.

Membership, Governance and Recognition Standards

PROPOSED APPROACH

Standardize Membership & Representation:

- Adopt a citywide definition of "member" applicable to all RNOs. Define who may be considered a member of an RNO, including: residents who live in the neighborhood, individual property owners, individual business owners.

- Prohibit membership dues as a condition for participation, voting, or representation.

- Require RNOs to maintain basic documentation of members (e.g., names, addresses, contact information) as part of the registration and renewal process. Establish minimum membership thresholds and require annual reporting to the city, structured as either: a fixed minimum number, or a percentage of the neighborhood population (to be refined over time).

- Require RNOs taking formal positions on city decisions (e.g., rezoning) to document how community input was gathered.

- Require disclosure of potential conflicts of interest from RNO members and leaders when applicable.

Strengthen Governance & Transparency:

- Require a minimum of quarterly meetings and report meeting dates and attendance to the city.

- Require regular, transparent elections and certify election results to the city

- Establish baseline election standards, including: clear outreach requirements to avoid "surprise" or closed elections and minimum participation thresholds to validate elections.

- Establish reasonable board member term limits, with flexibility based on RNO categories.

- Require adoption of standardized city-provided bylaws, with flexibility based on framework and neighborhood context.

Clarify Registration & Recognition:

- Allow RNOs to register year-round.

- Clarify which entities may and may not be recognized as RNOs. Establish guardrails for organizations engaged in land ownership or significant financial activities.

Outreach and Communication Infrastructure

WHAT WE HEARD

- Residents often do not know their neighborhood organization, how to participate, or where to access reliable information.

- There is no single, centralized, user-friendly system for city notices, RNO geographic boundaries, RNO meeting information, or RNO and city engagement opportunities.

- Communication between the city and RNOs is inconsistent, overly technical, and sometimes unclear about expectations.

DESIRED OUTCOMES

Greater public awareness, improved participation, reduced miscommunication, and stronger alignment between the city and neighborhood organizations.

Clear, accessible communication strengthens participation and reduces confusion. Residents gain a single, reliable source for neighborhood engagement, while RNOs receive clearer expectations and better tools to connect with their communities. Centralized infrastructure improves transparency, consistency, and equitable access to information across neighborhoods.

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Outreach and Communication Infrastructure

PROPOSED APPROACH

Launch a Citywide Awareness & Access Strategy:

- Lead a citywide public awareness campaign so residents know their neighborhood organization, how to participate, and how to stay informed and access information.

Build Centralized Infrastructure:

- Create and manage a public-facing RNO portal that includes RNO geographic boundaries, RNO meeting dates and times, RNO contact information, RNO engagement opportunities, city notices, and hosted web pages or links for individual RNOs (based on capacity and preference).

- Create and manage a centralized, citywide notification system that any Denver resident can subscribe to directly, providing timely email alerts for notices requiring action and a public archive for information-only notices.

- Provide templates and guidance for external communication and internal rule making to help RNOs communicate clearly and inclusively.

Standardize City Notices:

- Require all city communications to RNOs to use plain, accessible language aligned with ADA and readability standards.

- Clearly distinguish between different categories of city notices that RNOs receive (e.g., information-only notices, notices requesting input, and notices requiring a response).

- Clarify that RNOs are not obligated to take positions on every issue, but are always welcome to provide feedback.

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Training, Funding, Equity Supports & Neighborhood Liaisons

WHAT WE HEARD

- Many RNOs operate with limited capacity, inconsistent training, and little structural support.

- Volunteer leaders often lack access to governance guidance, equity training, or financial management tools.

- Funding is uneven and sometimes dependent on individual City Council offices.

- Barriers such as language access, childcare, food, and technology limit equitable participation.

- RNOs also lack consistent city points of contact for troubleshooting and relationship-building.

DESIRED OUTCOMES

Stronger support for leadership, reduced burnout, more equitable participation, sustainable operation through various funding pathways, equitable distribution of resources and deeper resident–city relationships.

Expectations must be matched with resources. Proactively removing barriers to engagement—through funding, tools, and direct support—ensures that expectations do not outpace capacity. Building structured training, equitable funding, and dedicated support infrastructure strengthens RNO capacity and sustainability. Leaders are better equipped, participation becomes more inclusive, and resources are distributed more fairly across neighborhoods. Dedicated liaisons improve consistency, accountability, and trust.

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Training, Funding, Equity Supports & Neighborhood Liaisons

PROPOSED APPROACH

Establish an RNO Academy & Toolkit:

- Create and manage a comprehensive training program covering equity and inclusion, outreach and engagement, Denver government processes (City 101), volunteer leadership, governance, financial accountability, and conflict resolution.

- Offer onboarding training for new board members, annual training refreshers, and stipends to support equitable participation.

- Develop a living RNO Toolkit as an ongoing reference resource that provides guidelines, outreach and communication templates.

Create Equitable Funding Pathways:

- Reduce reliance on inconsistent council-specific funding by providing equitable citywide support.

- Administer centralized, grant-based funding programs, including small grants for community-building activities (e.g., block parties, neighborhood events) and stipends for leadership or key administrative roles.

- Incentivize completion of equity training and implementation of basic administrative requirements—such as documentation of membership and neighborhood outreach practices—by offering additional funding and stipends.

Accessibility Supports:

- Coordinate and fund translation and interpretation services, accessible meeting formats, childcare and food for neighborhood engagement events, and hybrid (in-person and virtual) engagement options.

- Provide resources and technical assistance to help RNOs effectively use digital tools and technology platforms for outreach, communication, and community engagement.

Launch Neighborhood Liaison Team:

- Manage dedicated Neighborhood Liaisons within the Division of Community Empowerment to serve as consistent points of contact, support RNOs with compliance and communication, and strengthen trust between residents, RNOs, and the city.

Accountability & Collaborative Conflict Resolution

WHAT WE HEARD

- Residents and RNO leaders lack a clear, fair process to raise concerns about governance, representation, or city engagement practices.

- Disputes—particularly boundary conflicts or tensions between overlapping RNOs—can persist without structured resolution pathways, weakening trust and effectiveness.

- In some cases, new RNOs form out of unresolved conflict, neighborhood disagreements, or historic divisions, creating confusion about which RNO residents should join and perpetuating division.

- Some residents and RNO members feel their RNO gatekeeps information and decision-making opportunities or consolidates power through closed elections, contributing to long-term mistrust and reduced credibility.

- Current accountability mechanisms are unclear and risk feeling punitive rather than supportive.

DESIRED OUTCOMES

Greater transparency, reduced conflict, clearer boundaries, stronger inter-neighborhood collaboration, and more constructive resident–city relationships.

Conflict is a natural part of civic life; entrenched institutional division should not be. A clear, balanced grievance and mediation system strengthens legitimacy while preserving trust. Incentive-based accountability encourages compliance without discouraging volunteer leadership. Structured conflict resolution reduces long-standing tensions and supports healthier collaboration between neighborhood organizations.

Accountability & Collaborative Conflict Resolution

PROPOSED APPROACH

Establish a Formal, Two-Way Accountability Process:

- Create a transparent process allowing residents to raise concerns about RNO governance or practices to the city, and allowing RNOs to raise concerns about city processes or engagement expectations.

- Emphasize incentive-based accountability rather than punitive enforcement. Reinforce compliance through eligibility for grants, funding, or formal recognition.

Provide Mediation & Conflict Resolution Support:

- Encourage and support RNOs in developing their own community agreements—shared principles that outline how RNO members will work together, make decisions, and address conflict—promoting proactive conflict resolution and reinforcing RNO autonomy.

- Offer city-supported mediation and conflict resolution resources to help RNOs navigate internal governance concerns, leadership transitions, disagreements on neighborhood positions, and collaboration challenges with other RNOs.

- Provide targeted grants and technical assistance to support collaboration, coordination, or structural changes between RNOs when RNOs seek to address conflicts.

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6. Appendix

- Supporting Data & References

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Upcoming Community Feedback Sessions

NORTHEAST DENVER	APRIL 9 6-8PM	MONTBELLO REC CENTER 15555 E 53RD AVE
NORTHWEST DENVER	APRIL 11 10AM-NOON	JOHNSON REC CENTER 4809 RACE ST
SOUTHEAST DENVER	APRIL 15 6-8PM	EISENHOWER REC CENTER 4300 E DARTMOUTH AVE
SOUTHWEST DENVER	APRIL 16 6-8PM	COLLEGE VIEW REC CENTER 2525 S DECATOUR ST
VIRTUAL	APRIL 21 6-8PM	SIGN UP FOR ZOOM LINK AT LINKTR.EE/YOURCITYYOURVOICE

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Projected Timeline: Next Steps

2026

March – April
Bring report and recommendations back to community & gather feedback

April – May
Draft ordinance, offer briefings to Council members, and circle back with agencies

Spring/Summer
Bring ordinance through council process

Questions and Discussion

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Appendix

Links

- CPD – **Registered Neighborhood Organizations**

- **RNO Ordinance**

- **Your City – Your Voice**

- **Linktree** (used to take the survey & registration for neighborhood conversations)

- Mayor Council Presentation - https://denver.granicus.com/player/clip/19971?view_id=180&redirect=true

- Map of summer outreach events: https://geospatialdenver.maps.arcgis.com/apps/instant/basic/index.html?appid=73ea04e83872414eabffddfa39f296c1

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Full List of Agencies

- Community Planning and Development
- People's Budget
- Department of Transportation and Infrastructure
- Board of Adjustments
- Department of Licensing and Consumer Protection
- Climate Action, Sustainability, and Resiliency
- Landmark Preservation
- Denver Parks and Recreation
- Department of Public Health and Environment
- Mayor's Youth Commission
- Office of Special Events
- Planning Board
- Department of Finance
- Denver Police Department
- Denver Fire Department
- Denver Economic Development & Opportunity
- Housing Stability
- Denver Clerk and Recorder
- Mayor's Outreach Office
- Denver City Council

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Full List of External Collaborators

- Kentro Development Group
- Sewald Hanfling Public Affairs
- CRL
- Historic Denver
- Urban Land Conservancy
- National Western
- Denver Housing Authority
- Visit Denver
- Denver Water
- Xcel Energy
- Denver Streets Partnership

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Report – Survey Participation

02 How long have you lived in Denver?

Responses from 1,120 participants* reflect a mix of long-standing and more recent Denver residents. While **nearly half (49%) reported living in their neighborhoods for 20 years or more, 15% indicated they have lived in their neighborhood for 5–10 years.**

	number of respondents
0-2 years	50
2-5 years	123
5-10 years	170
10-15 years	123
15-20 years	96
20+ years	544
Other (Entire Life)	14
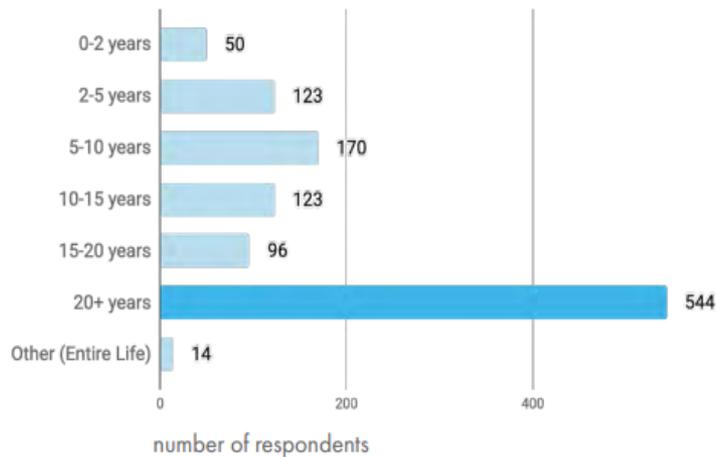
*__7 participants__ did not respond to this question.

03 Do you rent or own?

A total of 1,119 respondents* shared whether they rent or own their home. The **majority (82%) reported owning their homes, while 15% indicated they rent,** reflecting a predominance of homeowners among survey participants.
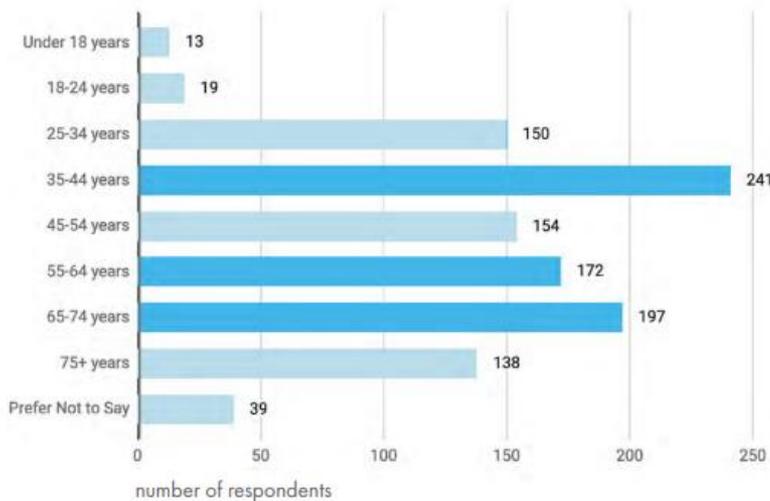

Prefer not to say (2.6%)

Rent 15.3%

Own 82%

*__8 participants__ did not respond to this question.

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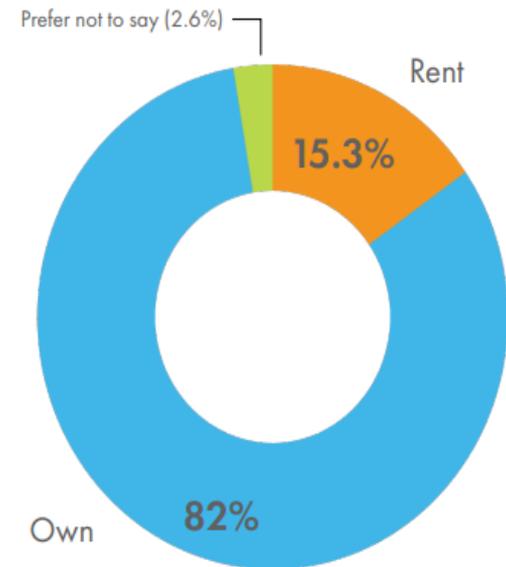
Report – Survey Participation

04 Which age group are you in?

Among 1,123 respondents*, **the most represented age groups were 35–44 (22%) and 65–74 (18%)**, reflecting both mid-career and older residents.
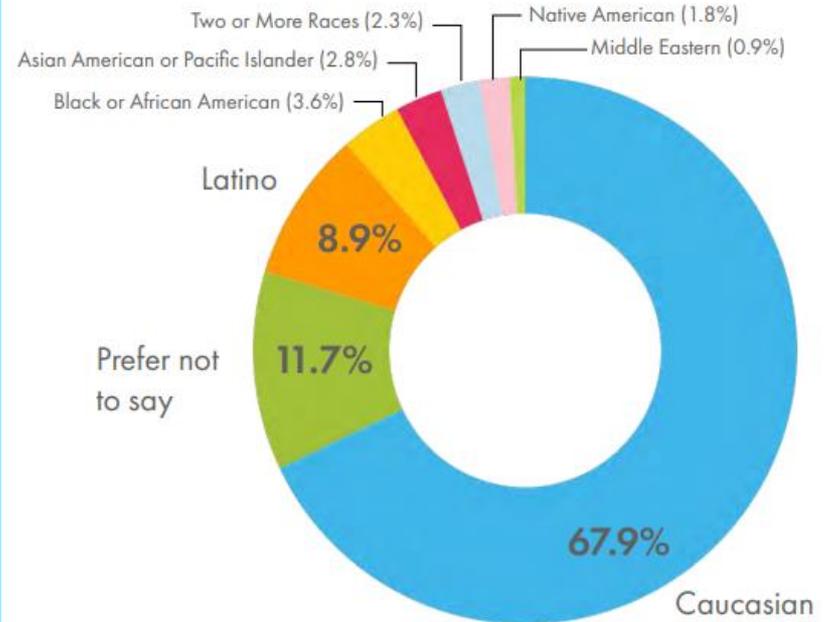
Age group	number of respondents
Under 18 years	13
18-24 years	19
25-34 years	150
35-44 years	241
45-54 years	154
55-64 years	172
65-74 years	197
75+ years	138
Prefer Not to Say	39

number of respondents

■ Top 3 age groups

*4 participants did not respond to this question.

05 Please share which best describes your racial identity. Check all that apply.

A total of 1,116 respondents* shared their racial identity, with most **identifying as Caucasian (67.9%), while 8.9% identified as Latino/a.**

Two or More Races (2.3%)
Native American (1.8%)
Asian American or Pacific Islander (2.8%)
Middle Eastern (0.9%)
Black or African American (3.6%)
Latino 8.9%
Prefer not to say 11.7%
Caucasian 67.9%

*12 participants did not respond to this question.

Report – Survey Participation

06 Please share your gender identity:

Among 1,118 respondents*, **many identified as female (60%)**, while some **identified as male (31%)**, 1% identified as nonbinary, and 1 respondent identified as a transwoman.

Non-binary (1.1%)
Other (0.1%)
Prefer not to say (7.2%)

31.4%
Male

60%
Female
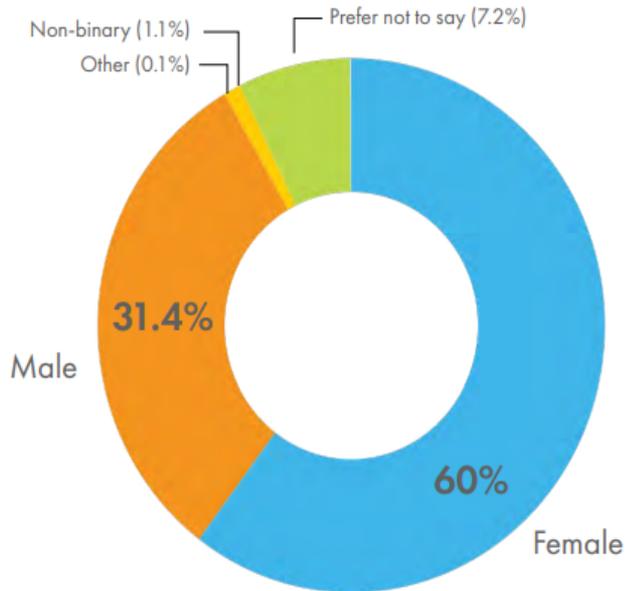
*10 participants did not respond to this question.

07 Please share the primary language that you speak:

A total of 1,068 respondents* shared the primary language they speak. **The majority reported English (97%)**, with additional participants speaking Spanish (2.6%), and smaller numbers indicating French (2 respondents), Arabic (1 respondent), Farsi (1 respondent), and ASL (1 respondent).

French, Arabic, Farsi, ASL (0.4%)
Spanish (2.6%)

97%
English
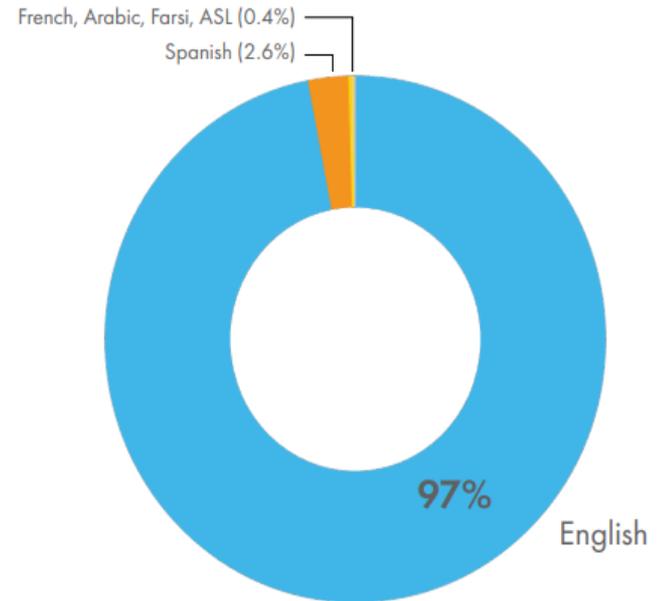
*60 participants did not respond to this question.

Report – Survey Participation

08 Before today, have you ever heard of a Registered Neighborhood Organization (RNO)?

Of the 1,127 respondents*, **71% had heard of RNOs, while 29% had not,** showing most are familiar with RNOs, though a notable portion of the community remains unaware.

No
29%

71%
Yes
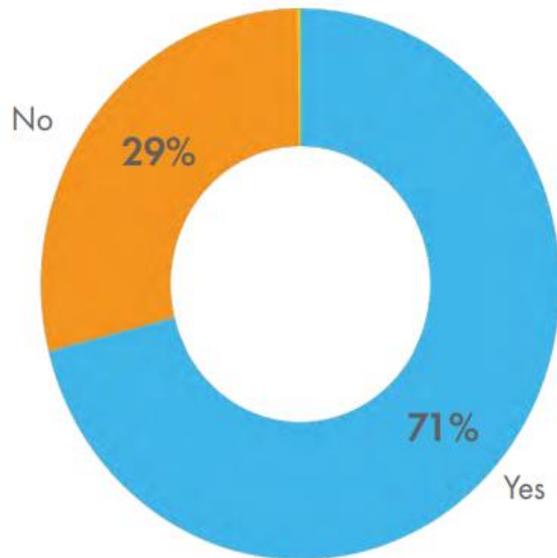
*2 participants did not respond to this question.

09 Are you currently part of your neighborhood RNO?

Of the 803 respondents* who had heard of RNOs or didn't specify, **40% reported being general members, 16% were board members, and 44% were not currently involved.** This suggests that while awareness of RNOs is high, many residents who know about them are not actively participating.

Yes
general member
40%

44% No

16%

Yes
board member
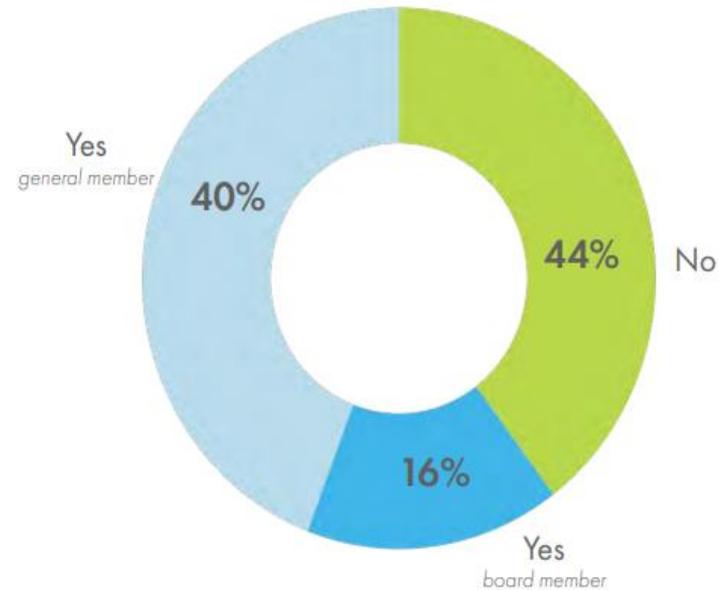
*This question was required in the survey.

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