

ORDINANCE/RESOLUTION REQUEST

Please email requests to the Mayor's Legislative Team

at MileHighOrdinance@DenverGov.org by **9 a.m. Friday**. Contact the Mayor's Legislative team with questions

Date of Request: 12/19/2025

Please mark one: Bill Request or Resolution Request

Please mark one: The request directly impacts developments, projects, contracts, resolutions, or bills that involve property and impact within .5 miles of the South Platte River from Denver's northern to southern boundary? (Check map [HERE](#))

Yes No

1. Type of Request:

Contract/Grant Agreement Intergovernmental Agreement (IGA) Rezoning/Text Amendment

Dedication/Vacation Appropriation/Supplemental DRMC Change

Other:

2. Title: (Start with *approves, amends, dedicates*, etc., include name of company or contractor and indicate the type of request: grant acceptance, contract execution, contract amendment, municipal code change, supplemental request, etc.)

Approves a contract with Housing Connector for \$9,581,406.00 with an end date of 12-31-2028 to provide funding for the provision of Rent Payor and Unit Acquisition for the Housing Central Command program supporting people experiencing unsheltered homelessness, citywide (HOST-202582073).

3. Requesting Agency: Department of Housing Stability (HOST)

4. Contact Person:

Contact person with knowledge of proposed ordinance/resolution (e.g., subject matter expert)	Contact person for council members or mayor-council
Name: Taylor Grimes	Name: Polly Kyle
Email: Taylor.Grimes@denvergov.org	Email: Polly.Kyle@denvergov.org

5. General description or background of proposed request. Attach executive summary if more space needed:
(who, what, why)

Housing Connector has demonstrated success in providing Rent Payor and Unit Acquisition services for the Housing Central Command (HCC) through their partnership with HOST. The purpose of the HCC Rent Payor and Unit Acquisition project is to collaborate with property owners within the Metro Denver area to remove barriers and increase housing access for individuals experiencing homelessness by increasing unit inventory and paying property partners rent and utilities on behalf of households that were formerly homeless for up to 12 months as they work towards stability. The Housing Connector Rent Payor and Unit Acquisition program intends to serve 140 by 12/31/2026, and will add 500 new studio and/or 1-bedroom units at or below fair market value program through recruitment of landlords by 12/21/26.

6. City Attorney assigned to this request (if applicable): Ubaldo Fernandez

7. City Council District: Citywide

8. For all contracts, fill out and submit accompanying Key Contract Terms worksheet

To be completed by Mayor's Legislative Team:

Resolution/Bill Number: _____

Date Entered: _____

Key Contract Terms

Type of Contract: (e.g. Professional Services > \$500K; IGA/Grant Agreement, Sale or Lease of Real Property):

Vendor/Contractor Name (including any dba's): Housing Connector

Contract control number (legacy and new): HOST-202582073

Location: 1301 5th Avenue Suite 1500 Seattle, WA 98101

Is this a new contract? Yes No Is this an Amendment? Yes No If yes, how many? _0_____

Contract Term/Duration (for amended contracts, include existing term dates and amended dates):

HOST-202582073 Jan 1, 2026- Dec 31, 2028

Contract Amount (indicate existing amount, amended amount and new contract total):

<i>Current Contract Amount</i> (A)	<i>Additional Funds</i> (B)	<i>Total Contract Amount</i> (A+B)
\$9,581,406.00	N/A	\$9,581,406.00

<i>Current Contract Term</i>	<i>Added Time</i>	<i>New Ending Date</i>
01/01/2026 - 12/31/2028	N/A	N/A

Scope of work:

1. Unit Acquisition
 - a. Housing Connector will engage, recruit and retain new and existing property partners to increase unit inventory in the Metro Denver Area.
 - i. Units allocated through Housing Central Command (HCC) will be at or below Fair Market Rent.
 - ii. Housing Connector will conduct required screenings on identified units to confirm inspection and rent reasonableness as described in the National Alliance to End Homelessness: Rapid Re-housing Toolkit.
 - b. Housing Connector will develop unit inventory list and will collaborate with the Navigation Case Management team to ensure appropriate acquisition of adequate units for demographics served through HCC.
 - i. Unit Inventory will be at minimum 125% of the anticipated need of housing placements for each month, equating to 175/500 units annually.
 - ii. Engagement with Navigation Case Managers (NCM) includes but is not limited to direct customer services and one-on-one problem solving.
 - c. Provide training for service providers on Housing Connector platform and service model including stability support tickets, and case management and communication processes.
 - i. Trainings will be provided at a frequency determined in partnership with HOST.
2. Rent Payor
 - a. Housing Connector will provide up to 12 months of rental payment on client's behalf, including paying utilities, fees, and security deposits as appropriate. This will be determined based on client need and, on a case-by-case basis as some households may require an extended or reduced term of support.

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- b. Rent Payor funds will support approximately 140 new households annually.
- c. Households may be provided with flexible stability funds, rent guarantee funding, mitigation and risk funding and lease mediation services and ongoing stabilization support.
- d. Housing Connector will partner with the City designated service provider to coordinate lease up and approve unit for financial assistance
- e. Tenant rental portions will be determined by the City designated stabilization service provider and the rental portions will be communicated to Housing Connector at least quarterly.

C. Housing Connector will collaborate with Stabilization Case Management team to triage property partner needs post move-in.

D. Contractor will:

- a. Work with City to host any city-designated sensitivity training on an annual basis.
- b. Provide any online modular sensitivity training developed and provided by the City to all new direct-service staff within 15 days of hire date. Ensure direct-service staff complete training refresher on a biennial basis.
- c. Sensitivity Training is available at https://denvergov.org/media/denvergov/housingstability/context_of_homelessness/story.html
- d. The Executive Director or their delegate are required to complete and sign the “Statement of Completion of Required Training: Informed, Compassionate, and Positive Interactions with Persons Experiencing Homelessness” form biennially and submit to HOST.
- e. Post the City and County of Denver’s Anti-Discrimination Office signage in an area where information is available to staff and program participants.
- f. Ensure completion of requisite training as outlined by HOST Program Standards document.
- g. Provide grievance policy and procedure to HOST within the first 90 days of this contract and annually or as updates are made thereafter. Grievance policies and procedures must be approved by HOST.

Was this contractor selected by competitive process? Yes **If not, why not?**

Has this contractor provided these services to the City before? Yes No

Source of funds: Homelessness Resolution Fund

Is this contract subject to: W/MBE DBE SBE XO101 ACDBE N/A

WBE/MBE/DBE commitments (construction, design, Airport concession contracts):

Who are the subcontractors to this contract?

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