SECOND AMENDATORY AGREEMENT

THIS SECOND AMENDATORY AGREEMENT made and entered into by and between the CITY AND COUNTY OF DENVER, a municipal corporation of the State of Colorado, hereinafter referred to as the "City", and Qwest Communications Company, LLC d/b/a CenturyLink QCC, a Delaware corporation, whose address is 1801 California Street, Denver, CO 80202 (the "Contractor"), together referred to as (the Parties").

WITNESSETH:

WHEREAS, the Parties entered into an Agreement dated July 22, 2008 and amended the Agreement on July 31, 2012 to provide maintenance services for the City's 911 phone switches and supporting systems to the City and County of Denver (the "Agreement"); and

WHEREAS, the Parties wish to amend the Agreement to extend the term and increase the compensation to Contractor; and

NOW, THEREFORE, in consideration of the premises and mutual covenants and obligations herein set forth, the Parties agree as follows:

1. Article 2 of the Agreement entitled "**TERM**" is amended to read as follows:

"2. <u>TERM</u>: The Term of the Agreement is from July 1, 2007 through June 30, 2014, unless terminated earlier pursuant to the provisions of this Agreement."

2. Articles 3A and 3D(i) of the Agreement entitled "Fee" and "Maximum Contract Liability" are amended to read as follows:

"3. <u>COMPENSATION AND PAYMENT</u>:

A. Fee. The City agrees to pay to the Contractor, and the Contractor agrees to accept at its sole compensation for services rendered and costs incurred under this Agreement, the following fees: TWENTY TWO THOUSAND, EIGHT HUNDRED FOURTEEN DOLLARS AND EIGHT CENTS (\$22,814.08) per month.

D. Maximum Contract Liability:

(i) Any other provision of this Agreement notwithstanding, in no event shall the City be liable to pay for services rendered and expenses incurred by the Contractor under the terms of this Agreement for any amount in excess of **ONE MILLION SIX HUNDRED FORTY THOUSAND THREE HUNDRED EIGHTY FIVE DOLLARS AND FOUR CENTS** (\$1,640,385.04), (the "Maximum Contract Amount"), unless this Agreement has been amended in writing to reflect otherwise. The Contractor acknowledges that the City is not obligated to execute an amendment to this Agreement for any services and that any services performed by Contractor beyond that specifically described herein are performed at Contractor's risk and without authorization under this Agreement."

3. This Second Amendatory Agreement may be executed in counterparts, each of which shall be deemed to be an original, and all of which, taken together, shall constitute one and the same instrument.

4. Except as herein amended, the Agreement is affirmed and ratified in each and every particular.

[SIGNATURE PAGES FOLLOW]



E911 Maintenance Pricing Quote

Customer Name: Denver City County Public Safety		Quote II	D: JC62813
Date: 9/24/2013		This Quote is valid	
Rev: 1			
Expiration Date:6/30/2013	New Service dates	7/1/13 to 6/30/14	
Denver contract control number SAFETY-CE 7601	7.01 This quote below is walid	fan tha ana una hataan	
	7-01. This quote below is valid	for the one year between	INV IST
2013 to June 30th 2014.	7-01. This quote below is valid	for the one year between	July 1st
2013 to June 30th 2014.	7-01. This quote below is valid	for the one year between	July 1st
2013 to June 30th 2014. Qwest Contacts: Sales: Wes Horn 393.992.5571 wes.horn@gwest.com	7-01. This quote below is vand	for the one year between	July 1st

CenturyLink Maintenance

	Price
950 Josephine	
CenturyLink Avaya(Nortel) PBX, CallPilot Voice mail, Contact Center 7x24 Maintenance with preventive maintenance 12 months	\$22,082.06
CenturyLink VESTA Meridian 911 system 7x24 Maintenance with preventive maintenance 12 months	\$40,000.00
Cassidian VESTA Meridian Software support and remote alarm monitoring service	\$136,752.00
Subtotal	\$198,834.06
303 Colfax	
CenturyLinkAvaya(Nortel) PBX, Basic ACD 7x24 Maintenance with preventive maintenance 12 months	\$6,902.94
CenturyLink VESTA Meridian 911 system 7x24 Maintenance with preventive maintenance 12 months	\$19,000.00
Cassidian VESTA Meridian Software support and remote alarm monitoring service	\$49,032.00
Subtotal	\$74,934.94
* Evoluting Tay	\$273,769.00

* Excluding Tax

This proposal is subject to all of the provisions, terms and conditions of current CenturyLink maintenance agreement



Product Schedule Main Components

950 Josephine

Cassidian VESTA Meridian CS 911 system

- 1 Cassidian VESTA Meridian CS 911 system
- 2 Denver Provided server VESTA Interface cards and software
- 44 Denver provided Dell 911 workstation VESTA interface cards and software All connecting network, telephony network including 911 trunks, administrative lines Trunks/PRI circuits and ANI/ALI data circuits

Meridian PBX

- 1 Nortel CS1000M Option 81C PBX (includes all slots, redundant CPU, System Software, accompanying cards and all Nortel telephone devices connected by (USW-CS to the PBX)
- 1 Contact Center 6.0 ACD System
- 1 Meridian Integrated Conference Bridge with accompanying cards and integrated software
- 1 Nortel Rectifier
- 1 Kentrox CSU Equipment

303 W Colfax, 6th floor

Cassidian VESTA Meridian CS 911 system

- 1 Cassidian VESTA Meridian CS 911 system
- 2 Denver Provided server VESTA Interface cards and software
- 16 Denver provided Dell 911 workstation VESTA interface cards and software
- System printers, modems, and monitors

Meridian PBX 1 N

- Nortel Option 11C PBX (includes all slots, redundant CPU, System Software accompanying cards and all Nortel Telephone devices connected by (USW-CS to the PBX)
- 1 Nortel Rectifier
- 1 Kentrox CSU Equipment
 - All connecting network, telephony network including 911 trunks, administrative lines Trunks/PRI circuits and ANI/ALI data circuits

Authorized Signature

Printed Name

Title

Date



Cassidian VESTA Support 950 Josephine

	Qty.	Part No.	Description	Unit Price	Exyened Price
			VESTA CS System		
	44	809800-80074	SPT VM1 THRU YR1 NPEI	\$2,100.00	\$92,400.00
	1	809800-80161	SPT VMQD-S THRU YR1 NPEI	\$4,207.20	\$4,207.20
				•••,-•••	• 1,201.20
	21	809800-80200	SPT VM1 22BTN THRU Y1 NP	\$280.80	\$5,896.80
			VESTA CS S	ystem Subtotal	\$102,504.00
(Qty.	Part No.	Description	Unit Price	Exyened Price
			Aurora - MIS System Licensing &	Support	
	44	809800-03306	AURORA STD SPT N-CCI 1YR	\$240.00	\$10,560.00
	23 Salas		Aurora - MIS S	ystem Subtotal	\$10,560.00
0	Qty.	Part No.	Description	Unit Price	Exyened Price
			Monitoring & Response Activatio		
			Note: M&R Activation Fees will		
			apply if M&R services are		
			disabled prior to receipt of a PO		
			for the M&R support renewal.		
			Monitoring & Response Support Note: M&R Contracts through 8/3		
	3	809800-14161	M&R 3.0 SVR SRVC 1YR	\$1,560.00	\$4,680.00
	44	809800-16161	M&R 3.0 WKST SRVC 1YR	\$432.00	\$19,008.00
國新聞			Managed Ser	vices Subtotal	\$23,688.00

Subtotal Josephine Location \$136,752.00

303 W Colfax

1	Qty.	Part No.	Description	Unit Price	Extended Price
			VESTA CS System Note: B/U Current through 10/31/	13	
	16	809800-80074	SPT VM1 THRU YR1 NPEI	\$2,100.00	\$33,600.00

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		VESTA CS S	ystem Subtotal	\$33,600.0
Qty.	Part No.	Description	Unit Price	Extended Price
16	809800-03306	Aurora - MIS System Licensing & AURORA STD SPT N-CCI 1YR	Support \$240.00	\$3,840.00
de laite		Aurora - MIS S	ystem Subtotal	\$3,840.00
Qty.	Part No.	Description	Unit Price	Extended Price
		Monitoring & Response Activatio	on Fee	
		Note: M&R Activation Fees will		
		apply if M&R services are		
		disabled prior to receipt of a PO		
		for the M&R support renewal.		
		Monitoring & Response Support	Fees	
		Note; M&R at B/U Current throug		
3	809800-14161	M&R 3.0 SVR SRVC 1YR	\$1,560.00	\$4,680.00
16	809800-16161	M&R 3.0 WKST SRVC 1YR	\$432.00	\$6,912.00
		Managed Ser	rvices Subtotal	\$11,592.00

Subtotal Colfax Location

\$49,032.00

Jones, Barbara - MOS

From:	Klein, Patrick - Technology Services
Sent:	Monday, September 30, 2013 1:30 PM
То:	Jones, Barbara - MOS
Cc:	Hahn, Steven J Department of Law
Subject:	FW: Revised Centurylink Maintenance and Cassidian Software Support
Attachments:	R1 CenturyLink 911 Maintenance Quote Public Saftey-CE76017-01 30sept13.xlsx

Attached is the updated quote for the 911 PBX Maintenance contract extension. Can we finish this one up now for signatures and City Council?

Thanks,

Pat

Patrick Klein | IT Director, Network and Telecom Technology Services | City and County of Denver 720.913.4875 Phone | 720.280.6697 Cell patrick.klein@denvergov.org

From: Horn, Wes [mailto:Wes.Horn@CenturyLink.com]
Sent: Monday, September 30, 2013 1:23 PM
To: Klein, Patrick - Technology Services; Palmer, Robert
Cc: Simpson, Carl - MOS; Horn, Wes
Subject: RE: Revised Centurylink Maintenance and Cassidian Software Support

Good catch Pat. I've corrected the small print at the top to end the service date June 30th, 2014. The other dates in the legacy Cassidian Support category might seem confusing but they are subordinate to the subsequent monthly pricing we rec'd from Cassidian now carrying through to June 30th, 2014. We'll level set Cassidian Support pricing again when the new system is delivered. Depending on the ETA of the install the Cassidian licensing on the existing system will be good for the new one.

Thanks, Wes

From: Klein, Patrick - Technology Services [mailto:Patrick.Klein@denvergov.org]
Sent: Monday, September 30, 2013 1:08 PM
To: Horn, Wes; Palmer, Robert
Cc: Simpson, Carl - MOS
Subject: FW: Revised Centurylink Maintenance and Cassidian Software Support -

Not sure that it matters but I noticed that the New Service date says 7/1/13 to 6/30/13. Just below that it says it goes until June 30th, 2014.

Was that at typo that needs to be corrected or can we just go with it the way it is.

I would like to get this going.

Thanks for updating it and agreeing to the 12 months.

 Patrick Klein | IT Director, Network and Telecom Technology Services | City and County of Denver 720.913.4875 Phone | 720.280.6697 Cell
 patrick.klein@denvergov.org

From: Horn, Wes [mailto:Wes.Horn@CenturyLink.com]
Sent: Monday, September 30, 2013 12:55 PM
To: Klein, Patrick - Technology Services; Simpson, Carl - MOS
Cc: Palmer, Robert; Horn, Wes
Subject: Revised Centurylink Maintenance and Cassidian Software Support

Carl and Pat,

Attached is the revised quote to extend the previous agreement ending June 30th of this year into June 30th, 2014. You'll notice that the \$7,332 combined CenturyLink monthly maintenance for the phone and Vesta is still in the same discounted range we lowered it to last year.

Thanks, Wes – 303.883.8900 **Contract Control Number:**

IN WITNESS WHEREOF, the parties have set their hands and affixed their seals at Denver, Colorado as of

SEAL	CITY AND COUNTY OF DENVER
ATTEST:	By
APPROVED AS TO FORM:	REGISTERED AND COUNTERSIGNED:
	By
By	

By_____



Contract Control Number:

SAFTY-CE76017-03

Contractor Name:

QWEST

By: Hard Plan

Name: <u>Honas Picassynci</u> (please print)

Title: <u>Manager Sclas Engineering</u> (please print)

ATTEST: [if required] By: Alex Hon

Name: <u>WES HOPN</u> (please print)

Title: MAJOR Account MANAGER (please print)

