

BOARDS AND COMMISSIONS APPLICATION:

Please complete the following information in full, current resume or biography and return to the address below.

Type or print in blue or black ink.

Board or Commission you are applying for: Denver Immigrant & Refugee Commission
Last Name: Castro-Reino First Name: Pilar
Occupation/Employer: Librarian, Manager; Denver Public Library
Work Address: 10 West 14th Avenue Parkway City: Denver Zip: 80204
Work E-mail Address: pcastro@denverlibrary.org
Work Phone: 303-880-2105 Work/Home Fax: 720-865-0159
Home Address: [REDACTED] City: [REDACTED] Zip: [REDACTED]
Home Phone: 303-484-9031 Cell Phone/ Pager: 303-883-8082
Home E-mail Address: castro.plr@gmail.com
Are you a registered voter? Yes No If so, what county? Denver
Colorado ID or Driver's License Number: 590-QOI
Denver City Council District No.: Ethnicity Hispanic
Highest Level of Education or Degree Earned: Masters of Library Science Year Completed: 1993
Memberships/ Organizations/ Volunteer Activities (include past or present):
REFORMA, Hispanic Chamber, Colorado Library Association (past), DCI (past)

References (List three persons, not related to you, whom you have known at least one year):

Name Address Phone Number

Edmund Kiang, 1492 Irving St, Denver 80204, 720-865-0145 temporary,
Lisa Murillo, 3265 Federal Blvd, denver 80211; 720-935-8837
Will Chan, 3570 W. 1st Ave, Denver 80219,; 720-865-0156

Special Information:

Is there anything that would adversely affect public confidence in your appointment or service? Yes No
If yes, please explain on a separate sheet of paper.

Signature Date

Return Completed Form to:

Anthony R. Aragon, Director of Boards and Commissions
1437 Bannock Street, Room 350
Denver, CO 80202 Phone: (720) 865-9032 Fax: (720) 865-8787
anthony.aragon@denvergov.org

Pilar Castro-Reino

303-433-4549

EDUCATION:

Master of Library Science, University of Arizona, Tucson, Arizona
1993

Bachelor of Arts in Spanish, Montclair State University, Upper Montclair, New Jersey, 1991

Associate of Arts in Liberal Arts, Bergen Community College, Paramus, New Jersey, 1987

LIBRARY WORK EXPERIENCE:

Cluster Manager, Denver Public Library, Learning and Language Cluster
September, 2004

Responsible for managing seven branch libraries that share a common customer focus. This new service design addresses in particular the community needs for bilingual services for the adult learner and new immigrant families.

Cluster Manager, Denver Public Library, North West Cluster
May, 2001 to September 2004

Responsible for managing five branch libraries of the North West Cluster. Implemented and developed specific outreach and in house programs. Supervised staff within the cluster to perform operations and services.

Branch Manager, Denver Public Library, Valdez-Perry/Byers Branch Libraries
October, 1996 to May, 2001

Responsible for supervisory and administrative duties at two branch libraries. Worked successfully with staff at both branches to enhance services and programs.

Outreach Librarian, Denver Public Library, Valdez-Perry/Byers Branch Libraries
February, 1996 to October, 1996

Provided lead role in planning for branch activities including day to day supervisory duties of staff, operations and building. Worked successfully to establish a new library in the community by building community relations and implementing outreach activities.

Librarian, Denver Public Library, Athmar Branch Library
January, 1994 to February, 1996

Provided customer service that included reference and reader's advisory, circulation and registration, and community outreach. Carried out library operations at the branch.

Senior Library Assistant, Harry A. Sprague Library, Montclair State University
December, 1988 to July, 1992

Directed students in the use of resources at the Non-Print Department. Trained and helped supervise student workers. Responsible for statistics and inventory.

ACTIVITIES:

Member of Colorado State Library's Special Populations Committee

Member of REFORMA

Member of Colorado Association of Libraries

Participant at the Snowbird Leadership Institute

Contributor to the 2006 Colorado Library Association Diversity Issue

References to follow.

BOARDS AND COMMISSIONS APPLICATION



Please complete the following information in full,
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Board or Commission you are applying for: Denver Immigrant and Refugee Commission

Last Name: Gueddiche First Name: Jennifer

Occupation/Employer: Ethiopian Community Development council/ African Community Center

Work Address: 5250 leetsdale Drive Ste 200 City: Denver Zip: 80246

Work E-mail Address: Jennifer@acc-den.org

Work Phone: 303-399-4500 X 313 Work/Home Fax: 303-399-4502

Home Address: [REDACTED] City: [REDACTED] Zip: [REDACTED]

Home Phone: 303-936-5230 Cell Phone Pager: 720-341-4670

Home E-mail Address: N/A

Are you a registered voter? No If so what county? Arapahoe

Colorado ID or Driver's License Number : 92-0817961

Denver City Council District No.: 6 Ethnicity White

Highest Level of Education or Degree Earned: MA Year Completed: 1998

Memberships/ Organizations/ Volunteer Activities (include past or present):

African Today Associates, University of Denver

Colorado Refugee network council

References (List three persons, not related to you, whom you have known at least one year):

Name	Address	Phone Number
Quasir Mohamedbhai	1518 Blake St Denver 80202	303-578-4400
Joe Wisman - Horther	1120 Lincoln Street Denver 80203	303-863-8029
Marybeth Sussman	1437 Bannock St Denver 80202	303-337-5555

Special Information:

Is there anything that would adversely affect public confidence in your appointment or service? Yes No
If yes, please explain on a separate sheet of paper.

Jennifer Gueddiche

10/02/2014

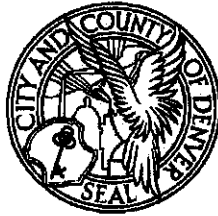
Signature

Date

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BOARDS AND COMMISSIONS APPLICATION



Please complete the following information in full,
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Board or Commission you are applying for: Immigrant and Refugee

Last Name: Herrera First Name: Maxicraz

Occupation/Employer: Community Connector Westwood Unidos

Work Address: 4200 Morrison Rd City: Denver, CO Zip: 80219

Work E-mail Address: Westwoodunidos.com

Work Phone: _____ Work/Home Fax: _____

Home Address: _____ City: _____ Zip: _____

Home Phone: (720) 249-6082 Cell Phone/ Pager: _____

Home E-mail Address: Maxicrazherrera30@yahoo.com

Are you a registered voter? Yes No If so, what county? _____

Colorado ID or Driver's License Number: 13-260-0533

Denver City Council District No.: 3 Ethnicity Hispanic

Highest Level of Education or Degree Earned: High school Year Completed: 2004

Memberships/ Organizations/ Volunteer Activities (include past or present):

Westwood Unidos, Revision International, BuCu
West, 9to5 Colorado, Padres y Jovenes Unidos,
Livewell, ULC

References (List three persons, not related to you, whom you have known at least one year):

Name	Address	Phone Number
<u>Rachel Cleaves</u>		<u>720-217-5468</u>
<u>Zoe Williams</u>	<u>1634 Downing St.</u>	<u>303-628-0925</u>
<u>Paul Lopez</u>	<u>4200 Morrison Rd</u>	<u>720-337-3333</u>

Special Information:

Is there anything that would adversely affect public confidence in your appointment or service? Yes No
If yes, please explain on a separate sheet of paper.

Max Herrera
Signature

9/19/14
Date

Return Completed Form to:

Anthony R. Aragon, Director of Boards and Commissions
1437 Bannock Street, Room 350
Denver, CO 80202 Phone: (720) 865-9032 Fax: (720) 865-8787
anthony.aragon@denvergov.org

Maricruz Herrera

720-249-6082
maricruzherrera30@yahoo.com

Currently: Part-time Promotora for Westwood Unidos and Livewell Colorado

PROFESSIONAL SUMMARY

- Microsoft Office
- Ability to organize and coordinate projects
- Translation: Spanish to English
- Ability to focus and solve problems
- RNO Westwood Unidos

WORK SUMMARY

- Westwood Unidos resident leader 2014-
- Planning and coordination of community projects
- big day of serving: alley beautification project leader and volunteer
- resident co-chair of Built environment action committee
- Westwood lighting campaign project leader
- RTD Circulator Bus Route Campaign

CERTIFICATES

- West High School 2000 to 2004
- Certificate of health promotion Madres of Color 2011 to 2011
- Certificate of healthy eating Revision International 2012 to 2013
- Certificate of bank teller Micasa 2013 to 2013

LANGUAGES

- Spanish
- English

AFFILIATIONS

- Volunteer: Westwood Unidos 2012 to present
- Volunteer: Montessori School 2010 to 2013
- Volunteer: Church San Jose 2000 to 2004
- Volunteer: President W Bush presidency campaign 2008
- Volunteer: Students for justice 2000 to 2004

BOARDS AND COMMISSIONS APPLICATION



Please complete the following information in full, current resume or biography and return to the address below.

Type or print in blue or black ink.

Board or Commission you are applying for: Immigrant & Refugee Commission

Last Name: Osman First Name: Karima

Occupation/Employer: Financial Consultant / TIHA - CREF

Work Address: 1670 Broadway, Suite 220 City: Denver Zip: 80209

Work E-mail Address: Kosman@tiha-cref.org

Work Phone: 303-607-2306 Work/Home Fax: _____

Home Address: _____ City: _____ Zip: _____

Home Phone: _____ Cell Phone/Pager: 303-349-7795

Home E-mail Address: wahab.karima@gmail.com

Are you a registered voter? Yes No If so, what county? Arapahoe

Colorado ID or Driver's License Number: 08-228-0552

Denver City Council District No.: _____ Ethnicity African (Ethiopian)

Highest Level of Education or Degree Earned: Masters Year Completed: 2014 / June

Memberships/Organizations/Volunteer Activities (include past or present):

Please refer to the resume attached.

References (List three persons, not related to you, whom you have known at least one year):

Name	Address	Phone Number
<u>Terry Yen</u>	<u>5389 S. Valden Way</u>	<u>720-350-9494</u>
<u>Yusuf Hassan</u>	<u>2500 S. Havana</u>	<u>720-933-9647</u>
<u>Jokne Carothers</u>	<u>1670 S. Broadway</u>	<u>720-939-4712</u>

Special Information:

Is there anything that would adversely affect public confidence in your appointment or service? Yes No

If yes, please explain on a separate sheet of paper.

Karima Osman
Signature

9/30/2014
Date

Return Completed Form to:

Anthony R. Aragon, Director of Boards and Commissions

1437 Bannock Street, Room 350

Denver, CO 80202 Phone: (720) 865-9032 Fax: (720) 865-8787

anthony.aragon@denvergov.org

Karima Osman

Denver, CO

303-214-8271, Karima.Osman@csuglobal.edu

Education

University of Colorado Denver, Denver, Colorado

May 2011 Graduation

Degree: Bachelor in Business Management

Colorado State University

Master in Health Care Administration and Management

June 2014 Graduation

Relevant Work Experience

Assistant Manager

July 2003- July 2005

- Inspired to pursue a business degree
- Learned the skills needed in providing exceptional customer service
- Directed employees in various positions
- Learned to count and secure daily revenue as well as depositing the revenues to the bank

EMPLOYMENT HISTORY

TIAA-CREF

June 2013-Present

- *Financial Service Consultant (Email)*
 - Responsible for delivering a distinctive customer experience via email that is accurately executed and consistent with company values and regulatory requirements
 - Respond to a wide range of e-mails in a highly structured and demanding environment
 - Provided distinctive service, defined as "better or much better" than our competition
 - Manage e-mail corresponded effectively and productively

TIAA-CREF

January 2011-June 2013

- *Financial Service Consultant*
 - Provide high quality retirement and financial counseling services
 - Knowledge of financial markets, TIAA-CREF products and services
 - Responsible for communicating details of TIAA-CREF retirement plans including plan provisions
 - Communicate after tax investments and insurance products, payment flexibility, investment choices and overall retirement and financial issues to individuals
 - Ability to proactively build new networks and relationships with clients to generate new clients/assets through referrals

Office of Financial Aid Medical Campus

July 2010-January 2011

- *Student Financial Aid Administrator*
 - Educated students in financial aid
 - Answered student emails through outlook and phones
 - Updated student financial aid information

Office of Community Standard & Wellness

August 2009-July 2010

- *Event Programmer*
 - Prepared and executed educational events
 - Educated students about the resources available on Campus

Office of Student Activities, Denver, CO

February 2009-August 2009

- *Receptionist*
 - Answered front desk phones and provided exceptional customer service
 - Advised students regarding activities on campus

CAPITAL Card Services, Sioux Falls, SD

July 2006-August 2008

- *Customer-Service Rep III*
 - Provided good customer experience
 - Educated the benefits of re-establishing credit to customers
 - Learned and operated the phone systems

Certificates

- Series 6 Securities License
- Series 63 Securities License
- CO Life & Health License
- Dental Assistant Certificate obtained from CSDA