

## High Resource Utilizer Project: *Better meeting the needs of those we serve and protect*



Using data to identify those who rely on public safety net services whose needs could be better met by other resources

Identifying places that create opportunities to engage HRUs or bring resources to where they are at

Collaborating across system components to prioritize those arising across multiple agencies



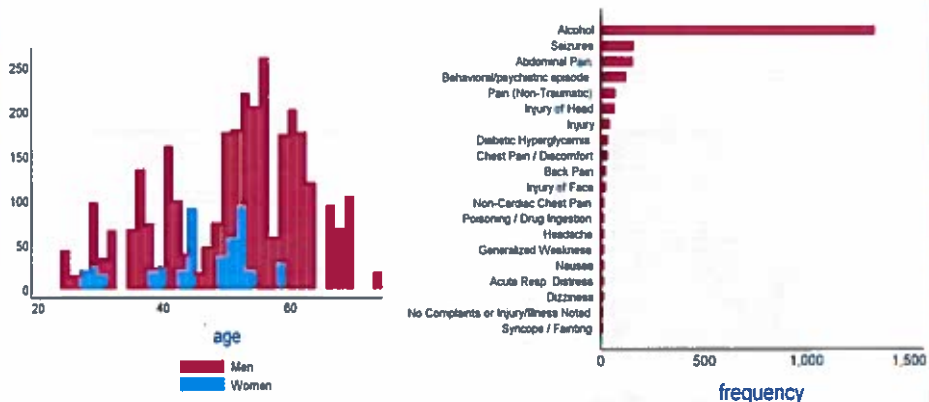
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## HRU Framework



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## EMRS: Frequent HRU Primary Impressions

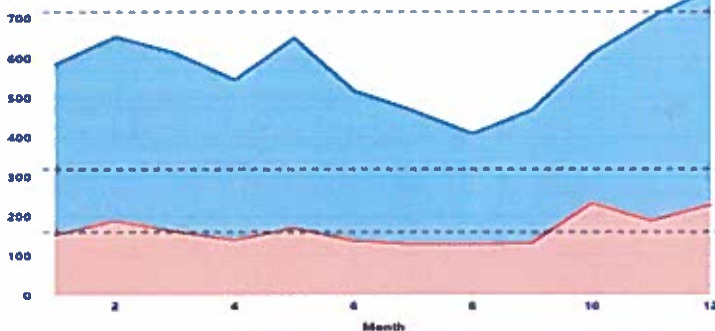


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## EMRS: Responses to Downtown Shelters

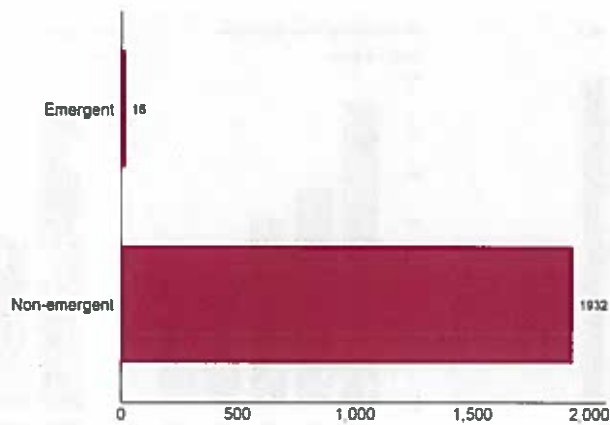
EMRS Person Time At Shelters (2018)

● Thompson Field ● Parkette St. Shelters



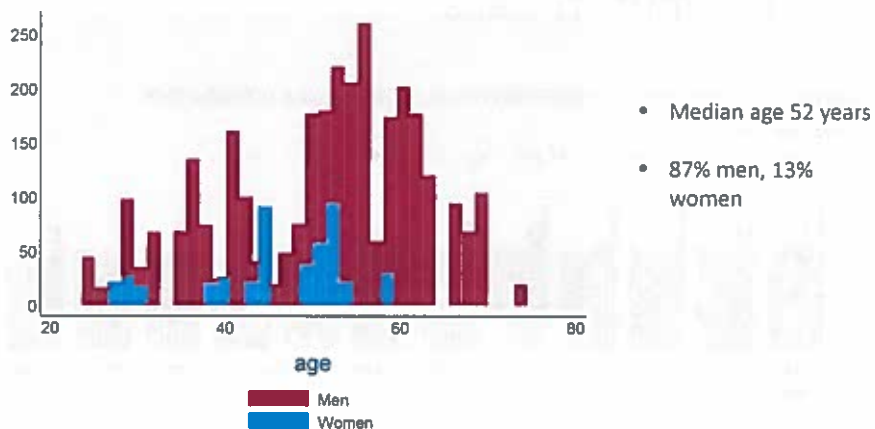
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### Emergent HRU Medical Transports Are Rare



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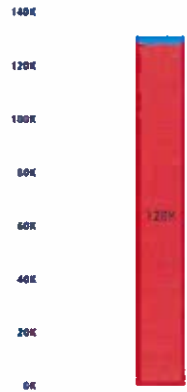
### Medical HRU Contacts Create A Clear Profile



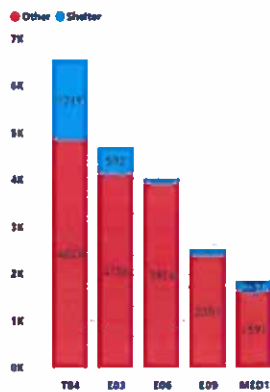
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## DFD: Responses to Downtown Shelters

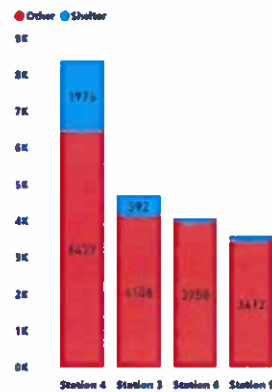
DFD Share to Downtown Shelters



Shelter Response Share By Company



Shelter Response Share By Station

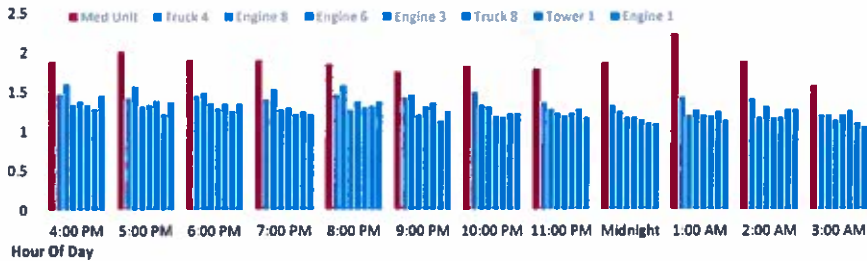


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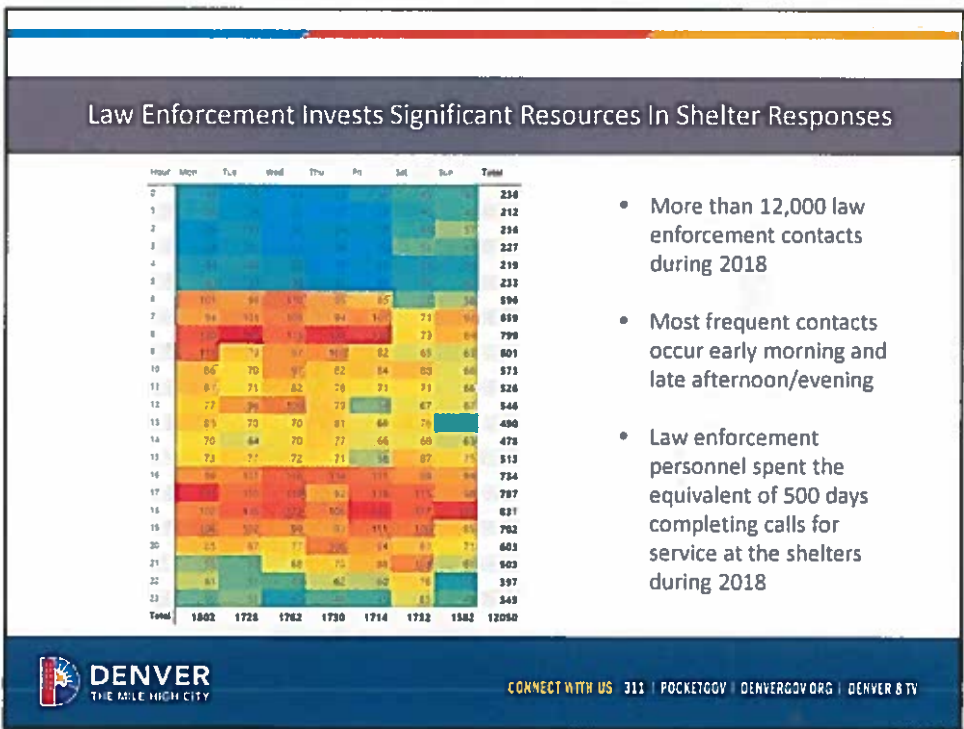
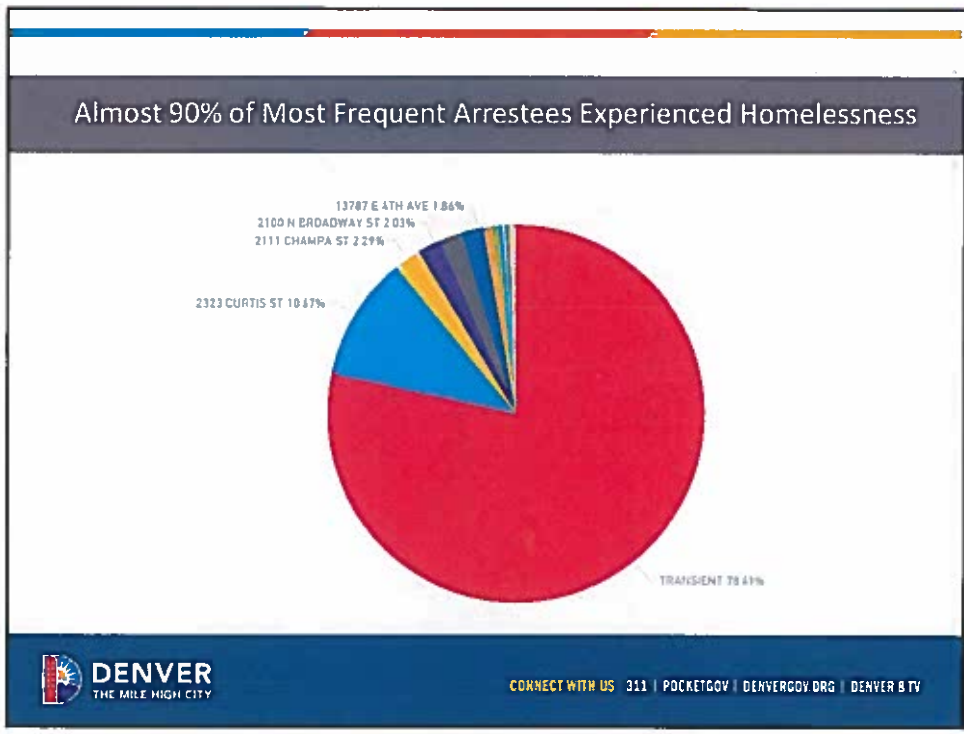
## Med Unit Handles Many Downtown Calls

Med Unit is Busiest Downtown Company Friday and Saturday Nights July 2016-October 2017

Average Calls Per Hour



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## Jail Inmate HRUs All Experienced Homelessness

Average Age		Average Length of Stay	
45		27 Days	

Bookings	Age	Ethnicity	Gender	MH Alert (Highest)	Address	LOS High	LOS Low
31	38	Black	Male	Extreme	Transient	81	1
31	27	Black	Female	Extreme	Transient	100	1
30	26	Black	Male	Extreme	Transient	21	0
28	59	Hispanic	Male	Severe	Transient	320	1
27	48	Black	Female	Severe	Transient	74	1
25	51	Black	Male	Mild	Transient	213	1

Common Charges	
Trespass	
Disturbing the Peace	
Shoplifting	
Poss. Of a Controlled Substance	
Warrants	

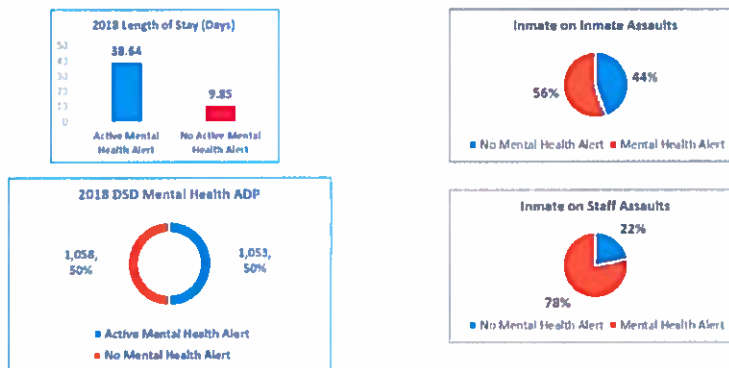
Date from 1/1/2015 - 8/31/2018



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## Jail HRUs More Likely to Have High Needs & Negative Outcomes



2018 Data



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