## Master Purchase Order

DO NOT INVOICE TO THIS ADDRESS
City & County of Denver
Purchasing Division
201 West Colfax Avenue, Dept. 304
Denver, CO 80202
United States
Phone: 720-913-8100 Fax: 720-913-8101



Fax:

Master Purchase Order No.		0506A0113		
Date:	June 27, 2	013	Revision No.	
Payment	Terms	Net 30	Ordinance (as applicable):	
Freight Terms		DESTINATION		
Ship Via		Vendor		
Buyer:		Joe Saporito		
Phone:		720-913-8	118	

Vendor: 0000006462 Phone: 800-981-3355

x5138918

Ship To: Various locations throughout the Denver Metro

Area

Bill To: Accounts Payable

512-283-5075

201 West Colfax Department 908

Denver, Colorado

80202 or

As Specified By Agency

Dell Marketing, L.P. One Dell Way, RR 8-06 Round Rock, Texas 78664

Attn: Andy Cardenes Andres\_cardenes@dell.com

#### 1. Goods/Services:

Dell Marketing, L.P., a Texas Limited Partnership, ("Vendor") shall provide the goods, and any services related thereto, identified and described on attached **Exhibit A**, to the City and County of Denver, a Colorado municipal corporation (the "City"), all in accordance with the terms and conditions of this Master Purchase Order.

#### 2. Ordering:

The City shall purchase one or more of the goods/services by issuing a written purchase order(s) or similar appropriate written document ("Order"), each of which will be deemed incorporated into this Agreement for purposes of such Order only.

#### 3. Pricing:

The pricing/rates for the goods/services is contained on **Exhibit A** and shall be held firm for the term of this Master Purchase Order.

#### 4. Extension or Renewal:

The effective period of this Master Purchase Order shall be from date of City signature to and including two years from date of City signature. It is also a specific provision of this Master Purchase Order that the City and the vendor may mutually agree to renew and continue the contract or agreement consummated under this Master Purchase Order for additional periods of one year at the same prices, terms and conditions. However, no more than three (3) yearly extensions shall be made to the original Master Purchase Order.

#### 5. Non-Exclusive:

This Master Purchase Order is non-exclusive. City does not guarantee any minimum purchase other than as provided herein.

## 6. Inspection and Acceptance:

City may inspect all goods/services prior to acceptance. Payment does not constitute acceptance. The City shall determine whether all goods/services delivered meet Dell's published certifications. If any part of the goods/services are not acceptable to City, City may return the goods in accordance with Vendor's return policy as set for the below. Such return period is thirty (30) days from the date of invoice.

#### **Vendor's Return Policy:**

Dell offers the City the option to return most products the City purchases directly from Dell. The City may return eligible products for a credit or a refund of the purchase price paid, less shipping and handling and any applicable restocking fees, as set forth in detail below.

30-Day Return Period for Certain Hardware and Software Products and Accessories: Except as provided below, all hardware, accessories, peripherals, parts, and certain media-based software that is unopened and still in its sealed package may be returned within 30 days from the date on the packing slip or invoice for a credit or a refund of the purchase price paid, less shipping and handling and any applicable restocking fees. Any product returned to Dell without prior authorization from Dell will be considered an unauthorized return, and the City will not receive credit for the product and Dell will not ship the product back to you.

Notations and Exceptions to Dell's 30-Day Return Period:

- New PowerEdge, PowerConnect, and PowerVault products purchased directly from Dell may be returned within 30 days from the date on the packing slip or invoice.
- New Vostro, Optiplex, Latitude, and Dell Precision systems purchased directly from divisions designated by Dell as Commercial or Public may be returned within 30 days from the date on the packing slip or invoice.

- Application software and operating systems that have been installed by Dell may be returned only if installed on a returnable system, and only if City returns that system within the applicable return period.
- Software licenses purchased under any type of volume license agreement may be returned only with the express approval of the publisher, which in many circumstances will not be granted.

How to Return a Product: Before returning a product, City must first contact Dell City service and obtain a Credit Return Authorization (CRA) number before the end of the applicable return period. Dell will not accept returns without a CRA number. To find the appropriate phone number or to send an e-mail to City service to request a CRA number, go to <a href="www.dell.com/contact">www.dell.com/contact</a>, or see the "Contacting Dell" or "Getting Help" section of a City's specific documentation. NOTE: City must ship the product to Dell within 5 days of the date that Dell issues the Credit Return Authorization number as follows:

- Ship back all products City is seeking to return to Dell and for which City received a CRA number. For partial returns, a City's credit may be less than the invoice or individual component price due to bundled or promotional pricing or any unadvertised discounts or concessions.
- Return the products in their original packaging, in as-new condition, along with any media, documentation, and any other items that were included in City's original shipment.
- Ship the products at City's expense, and insure the shipment or accept the risk of loss or damage during shipment.
- In the event that Dell has shipped the incorrect item, the City will return items at Dell's expense. Dell will insure the shipment or accept the risk of loss or damage during shipment.

Upon receipt of City's return, Dell will issue a credit or a refund of the purchase price paid, less shipping and handling and any applicable restocking fees subject to this policy.

Note: Before a City returns the product to Dell, make sure to back-up any data on the hard drive(s) and on any other storage device in the product. Remove any and all confidential, proprietary, and personal information as well as removable media such as floppy disks, CDs, and PC Cards. Dell is not responsible for any confidential, proprietary, or personal information; lost or corrupted data; or damaged or lost removable media that may be included with a City's return.

## 7. Shipping, Taxes and Other Credits and Charges:

Except for expedited shipments as requested by the City, all shipping is F.O.B. destination unless otherwise specified. Shipments must be marked with Vendor's name and contain a delivery or packing slip. Except for expedited shipments as requested by the City, Vendor shall not impose any charges for boxing, crating, parcel post, insurance, handling, freight, charges or fees. Title to products passes from Dell to City upon shipment to shipment to City (except title to any software included with the products remains with the applicable licensors). Loss or damage that occurs during shipping by a carrier selected by Dell is Dell's responsibility. Loss or damage that occurs during shipping by a carrier selected by City is City's responsibility. Shipping and deliver dates are provided as estimates only. City must notify Dell within thirty (30)) calendar days of the date of its invoice or acknowledgement if City believes any part of its order is missing, wrong, or damaged. Vendor shall comply with any additional delivery terms specified herein. Vendor shall procure all permits and licenses; pay all charges, taxes and fees; and give all notices necessary and incidental to the fulfillment of this Master Purchase Order and all cost thereof have been included in the prices contained herein. City shall not be liable for the payment of taxes, late charges or penalties of any nature, except as required by D.R.M.C. § 20-107, et seq. The price of all goods/services shall reflect all applicable tax exemptions. City's Federal Registration No. is 84-6000580 and its State Registration No. is 98-02890. Vendor shall pay all sales and use taxes levied by City on any tangible personal property built into the goods/services.

## 8. Risk of Loss:

Loss or damage that occurs during shipping by a carrier selected by Dell is Dell's responsibility. Loss or damage that occurs during shipping by a carrier selected by City is City's responsibility.

#### 9. Invoice:

Each invoice shall include: (i) the Master Purchase Order number; (ii) individual itemization of the goods/services; (iii) per unit price, extended and totaled; (iv) quantity ordered, back ordered and shipped; (v) an invoice number and date; (vi) ordering department's name and "ship to" address; and (vii) agreed upon payment terms set forth herein.

## 10. Payment:

Payment shall be subject to City's Prompt Payment Ordinance D.R.M.C. § 20-107, et-seq. after City accepts the goods/services. Any other provision of this Agreement notwithstanding, in no event shall the City be liable for aggregate payments under this Master Purchase Order in excess of Twelve Million Dollars (\$12,000,000). The Vendor acknowledges that any goods/services provided beyond those specifically described in **Exhibit A** are performed at Contractor's risk and without authorization from the City. City's payment obligations hereunder, whether direct or contingent, shall extend only to funds appropriated by the Denver City Council for the purpose of this Master Purchase Order, encumbered by the City after receipt of Vendor's invoice and paid into the Treasury of City. Vendor acknowledges that: (i) City does not by this Master Purchase Order, irrevocably pledge present cash reserves for payments in future fiscal years; and (ii) this Master Purchase Order is not intended to create a multiple-fiscal year direct or indirect debt or financial obligation of City.

#### 11. Amendments/Changes:

Any changes or amendments must be mutually agree to in writing by Dell and the City.

## 12. Warranty:

## A. Limited Warranty.

- i. Warranties for products and services shall be provided as indicated in the product and services schedules. except as expressly stated in the schedules or in the applicable documentation, dell (including its affiliates, contractors, and agents, and each of their respective employees, directors, and officers), on behalf of itself and its suppliers and licensors (collectively, the "dell parties") makes no express or implied warranty with respect to any of the products, software, deliverables or services, including but not limited to any warranty (a) of merchantability, fitness for a particular purpose, performance, suitability, or non-infringement; (b) relating to third-party products; or (c) relating to the results or performance of the product or services, including that the product or services will be provided without interruption or error.
- ii. Warranties do not cover damage due to external causes, such as accident, abuse. Problems with electrical power service not performed or authorized by dell (including installation or de-installation). Usage not in accordance with the documentation, normal wear and tear, or use of parts and components not supplied or intended for use with the product or services. warranties do not apply to third-party products. Any warranty on a third-party product is provided by the publisher provider, or original manufacturer.
- iii. Nothing in this section shall exclude or limit dell's warranty or liability for losses that may not be lawfully excluded or limited by applicable law. some jurisdictions do not allow the exclusion of certain warranties or conditions or the limitation or exclusion of liability for loss or damage caused by negligence, breach of contract, breach of implied terms, or incidental or consequential damages. some jurisdictions do not always enforce class action or jury waivers, and may limit forum selection clauses and statute of limitations provisions, as such, only the limitations that are lawfully applied to city in city's jurisdiction will apply to city and dell's liability will be limited to the maximum extent permitted by applicable law.
- B. **High-Risk Disclaimer.** Dell shall not be liable to the City for use of the product or service in hazardous or high-risk environments requiring fail-safe performance, in which the failure or malfunction of the product or services could lead directly to death, personal injury, or severe physical or property damage. Such use is at City's own risk, even if Dell knows of such use, and Dell expressly disclaims any express or implied warranty of fitness for such high-risk activities.

#### **Limited Warranties**

Dell-branded hardware products purchased in the U.S. or Canada may come with a 90-day, 1-year, 2-year, 3-year, 4-year, 5-year or other limited hardware warranty, depending upon length of warranty purchased. Dell may offer different delivery methods for warranty service, including but not limited to parts and product dispatches, mail-in service and in-home service. Renewals and extensions of the limited hardware warranty may also be available after purchase of product(s). To determine the warranty that came with the Dell-branded hardware product(s), or the warranty renewal or extension purchased, refer to the packing slip, invoice, receipt or other sales documentation. Some components of the Dell-branded hardware purchased may have a shorter warranty than that listed on your packing slip, invoice, receipt or other sales documentation. Additional details related to warranty duration are listed below. The services will be provided in a good and workmanlike manner.

This limited hardware warranty covers defects in materials and workmanship in your Dell-branded hardware products, including Dell-branded peripheral products.

This limited hardware warranty does not cover:

Software, including without limitation, the operating system and software added to the Dell-branded hardware products through our factory-integration system, third-party software or the reloading of software.

- Non Dell-branded products and accessories
- Problems that result from:
  - o External causes such as accident, abuse, misuse or problems with electrical power.
  - o Servicing not authorized by Dell.
  - o Usage that is not in accordance with product instructions.
  - o Failure to follow the product instructions or failure to perform preventive maintenance.
  - o Problems caused by using accessories, parts or components not supplied by Dell.
- Products with missing or altered service tags or serial numbers
- Products for which Dell has not received payment

Normal wear and tear

## 13. Indemnification/Limitation of Liability:

Vendor shall indemnify and hold harmless City (including but not limited to its employees, elected and appointed officials, agents and representatives) against any and all losses (including without limitation, loss of use and costs of cover), liability, damage, claims, demands, actions and/or proceedings and all costs and expenses connected therewith (including without limitation attorneys' fees) that arise out of or relate to any claim caused by or the result of any act or omission of Vendor, its agents, suppliers, employees, or representatives. Vendor's obligation shall not apply to any liability or damages which result solely from the negligence of City. Dell shall defend and indemnify City against any third-party claim or action of infringement or misappropriation of that third party's U.S. patent, copyright, trade secret, or other intellectual property rights, to the extent arising from Dell's performance or delivery of the products, software and services (excluding Third-Party Products and open source software) (an "Indemnified Claim"). In addition, if Vendor receives prompt notice of an Indemnified Claim that, in Vendor's reasonable opinion, is likely to result in Vendor's inability to continue providing or performing the products, software and services, then Vendor shall at its option, (1) obtain a right for City to continue using such products, software and services or allow Vendor to continue performing the services; (2) modify such products, software, services or Deliverables to make them noninfringing; (3) replace such products, software, services, or Deliverables with a non-infringing substitute; or (4) refund any prepaid fees for the allegedly infringing Services that have not been performed or provide a reasonable depreciated or pro rata refund for the allegedly infringing products, software and services. Notwithstanding the foregoing, Vendor shall have no obligation under this Indemnification Section for any claim resulting or arising from (1) modifications of the products or services that were not performed by Vendor; (2) the combination of the Dell Product, Dell Software, Dell Service or Deliverables with a Third-Party Product (the combination of which causes the claimed infringement); (3) Vendor's compliance with City's written specifications or directions, including the incorporation of any software or other materials or processes provided by or requested by City or (4) City's failure to incorporate free Software updates or upgrades that would have avoided the alleged infringement (collectively, the "Excluded Claims"). Vendor's duty to indemnify and defend under this Indemnification Section is contingent upon: (1) Vendor receiving prompt written notice of the third-party claim or action for which Vendor must indemnify City, (2) Vendor having the right to solely control the defense and resolution of such claim or action, and (3) City's full cooperation with Vendor in defending and resolving such claim or action. This Indemnification Section states City's sole and exclusive remedies for any damages arising from a third-party intellectual property claim or action, and nothing in this Agreement or elsewhere will obligate Vendor to provide any greater indemnity to City.

City shall be responsible for (1) City's failure to obtain any appropriate license, intellectual property rights, or other permissions, regulatory certifications, or approvals associated with technology or data provided by Customer, or associated with non-Dell software or other components directed or requested by City to be accessed, installed or integrated as part of the products, software and services; (2) City's breach of Vendor's proprietary rights as stated in this Agreement or applicable Schedule(s) or SOW(s); (3) any inaccurate representation regarding the existence of an export license, failure to provide information to Vendor to obtain an export license or any allegation made against Dell due to City's violation or alleged violation of applicable export laws, regulations, or orders; (4) City providing (or providing access to) Excluded Data to Vendor and (5) the Excluded Claims.

Vendor shall defend and indemnify the City against any third-party claim or action for personal bodily injury, including death, to the extent directly caused by the indemnifying party's gross negligence or willful misconduct in the course of performing its obligations under this Agreement.

## Limitation of Liability.

- i. Except for an unauthorized disclosure of confidential information, infringement/misappropriation of intellectual property or as otherwise set forth in the applicable schedules, neither party will be liable for any incidental, indirect, punitive, special, or consequential damages, or for any (a) loss of revenue, income, profit, savings or business opportunity; (b) lost or corrupted data or software, loss of use of a system or network, or the recovery of such; (c) business interruption or downtime; (d) loss of goodwill or reputation; (e) products, software or deliverables not being available for use; or (f) the procurement of substitute solutions; arising out of or in connection with the solutions provided hereunder
- ii. Except for city's breach of its payment obligations, an unauthorized disclosure of confidential information, infringement/misappropriation of intellectual property or as otherwise set forth in the applicable schedules, neither party's total liability for any and all claims arising out of or in connection with this agreement and/or any products, software or services provided hereunder will exceed the greater of \$5,000,000 or the total amount received by vendor during the prior 12 months of this contract from the city.
- iii. These limitations, exclusions, and disclaimers shall apply to all claims for damages, whether based in contract, warranty, strict liability, negligence, tort, or otherwise, to the extent permitted by applicable law. insofar as applicable law prohibits any limitation on liability herein, the parties agree that such limitation will be automatically modified, but only to the extent so as

to make the limitation compliant with applicable law. the parties agree that these limitations of liability are agreed allocations of risk constituting in part the consideration for vendor providing products, software, or services to city, and such limitations will apply notwithstanding the failure of essential purpose of any limited remedy and even if a party has been advised of the possibility of such liabilities or failures.

#### 14. Termination:

City may terminate this Master Purchase Order, in whole or in part, at any time and for any reason immediately upon written notice to Vendor. In the event of such a termination, City's sole liability shall be limited to payment of the amount due for the goods/services accepted by City. Vendor acknowledges the risks inherent in this termination for convenience and expressly accepts them. Termination by City shall not constitute a waiver of any claims City may have against Vendor.

#### 15. Interference:

Vendor shall notify the Director of Purchasing immediately of any condition that may interfere with the performance of Vendor's obligations under this Master Purchase Order and confirm such notification in writing within twenty-four (24) hours. City's failure to respond to any such notice shall in no way act as a waiver of any rights or remedies City may possess.

## 16. Venue, Choice of Law and Disputes:

Venue for all legal actions shall lie in the District Court in and for City and County of Denver, State of Colorado, and shall be governed by the laws of the State of Colorado as well as the Charter and Revised Municipal Code, rules, regulations, Executive Orders, and fiscal rules of City. All disputes shall be resolved by administrative hearing, pursuant to the procedure established by D.R.M.C.§ 56-106. Director of Purchasing shall render the final determination.

## 17. Assignment/No Third Party Beneficiary:

Except for inner corporate transfers and subcontracting and as provided in this section, Vendor shall not assign all of its rights under this Master Purchase Agreement. The parties are independent contractors. No provision of this Agreement will or shall be deemed to create an association, trust, partnership, joint venture or other entity or similar legal relationship between Vendor and City, or impose a trust, partnership or fiduciary duty, obligation, or liability on or with respect to such entities. Neither party will have any rights, power, or authority to act or create an obligation, express or implied, on behalf of another party except as specified in this Agreement. Dell has the right to subcontract or delegate the performance of its obligations under this Agreement in whole or in part, or any rights, duties, obligations or liabilities under this Agreement, by operation of law or otherwise, provided that Dell shall remain responsible for the performance of its obligations under this Agreement. Otherwise, neither party may, whether voluntarily, by contract or by merger (whether that party is the surviving or disappearing entity), consolidation, dissolution, through government action or order, or otherwise, assign, delegate or transfer any of its rights or obligations under this Agreement to any third party without the other party's prior written consent, except in connection with a merger, consolidation or dissolution of all or substantially all of such party's assets or business, provided that such party's successor entity assumes in writing all of such party's obligations under this Agreement and agrees in writing to be bound by this Agreement. Any attempted assignment, transfer or delegation in violation of the foregoing will be null and void. Any assignment by City of its purchase order to a third-party financing company (other than Dell Financial Services, LLC) must be approved in advance in writing by Dell. This Contract is intended solely for the benefit of City and Vendor with no third party beneficiaries

#### 18 Notice

Notices shall be made by Vendor to the Director of Purchasing and by City to Vendor at the addresses provided herein, in writing sent registered, return receipt requested.

## 19. Compliance With Laws:

Each party agrees to comply with all laws and regulations applicable to such party in the course of performance of its obligations under this Agreement. City acknowledges that the products, software and services provided under this Agreement, which may include technology, authentication and encryption, are subject to the customs and export control laws and regulations of the United States ("U.S."); may be rendered or performed either in the U.S., in countries outside the U.S., or outside of the borders of the country in which City or its systems are located; and may also be subject to the customs and export laws and regulations of the country in which the products, software and services is rendered or received. Each party agrees to abide by those laws and regulations applicable to such party in the course of performance of its obligations under this Agreement. City also may be subject to import or re-export restrictions in the event City transfers the Products, Software or Deliverables from the country of delivery and City is responsible for complying with applicable restrictions. If any software provided by City and used as part of the products, software and services contains encryption, then City agrees to provide Dell with all of the information needed for Dell to obtain export licenses from the U.S. Government or any other applicable national government and to provide Dell with such additional assistance as may be necessary to obtain such licenses. Notwithstanding the foregoing, City is solely responsible for obtaining any necessary permissions relating to software that it exports. Dell also may require export certifications from City for City-provided software. Dell's acceptance of any order for a products, software and services is contingent upon the issuance of any applicable export license required by the U.S. Government or any other applicable national government. Dell is not liable for delays or failure to deliver products, software and services resulting from City's failure to obtain such license or to provide such

Dell is not responsible for determining whether any Third-Party Product to be used in the products, software and services, satisfies the local regulatory requirements of the country to which such products, software and services is to be delivered or

performed, and Dell shall not be obligated to provide any products, software and services where the resulting products, software and services is prohibited by law or does not satisfy the local regulatory requirements.

City acknowledges that no part of the products, software and services is designed with security and access management for the processing and/or storage of the following categories of data unless expressly otherwise stated in a particular SOW or Schedule: (1) data that is classified and/or used on the U.S. Munitions list, including software and technical data; (2) articles, services and related technical data designated as defense articles and defense services; (3) ITAR (International Traffic in Arms Regulations) related data; and (4) personally identifiable information that is subject to heightened security requirements under HIPAA or FERPA and as a result of City's internal policies or practices, industry-specific standards or by law (collectively referred to as "Excluded Data"). City hereby agrees that City is solely responsible for reviewing data that it will provide to Dell (or to which Dell will have access) to ensure that it does not contain Excluded Data. In Dell's performance of the products, software and services, Dell may obtain information related to City's use of the products, software and services. City agrees that Dell may use such information in an aggregated, anonymized form to assist in improving and optimizing various aspects of the Solution or in support of generic marketing activities related to the products, software and services.

#### 20. Insurance:

Vendor shall secure, before delivery of any goods/services, the following insurance covering all operations, goods and services provided to City. Vendor shall keep the required insurance coverage in force at all times during the term of the Purchase Order, or any extension thereof, during any warranty period, and for three (3) years after termination of this Purchase Order. The required insurance shall be underwritten by an insurer licensed to do business in Colorado and rated by A.M. Best Company as "A-"VIII or better. Each policy shall contain a valid provision or endorsement requiring notification to the City in the event any of the required policies be canceled or non-renewed before the expiration date thereof and Dell fails to secure other replacement insurance or self-insures. Such written notice shall be sent to the parties identified in the Notices section of this Agreement. Such notice shall reference the City contract number listed on the signature page of this Agreement. Said notice shall be sent thirty (30) days prior to such cancellation or non-renewal unless due to non-payment of premiums for which notice shall be sent ten (10) days prior. If such written notice is unavailable from the insurer, contractor shall provide written notice of cancellation, nonrenewal and any reduction in coverage to the parties identified in the Notices section by certified mail, return receipt requested within three (3) business days of such notice by its insurer(s) and referencing the City's contract number. If any policy is in excess of a deductible or self-insured retention, City must be notified by Vendor. Vendor shall be responsible for the payment of any deductible or self-insured retention The insurance coverages specified in this Purchase Order are the minimum requirements, and these requirements do not lessen or limit the liability of Vendor. Vendor may not commence services or work relating to the Purchase Order prior to placement of coverage. Contractor certifies that the attached certificate of insurance attached to the Purchase Order documents, preferably an ACORD certificate, complies with all insurance requirements of this Purchase Order. The City's acceptance of a certificate of insurance or other proof of insurance that does not comply with all insurance requirements set forth in this Purchase Order shall not act as a waiver of Vendor's breach of this Purchase Order or any of the City's rights or remedies under this Agreement. Vendor's insurer shall name as Additional Insured to its Commercial General Liability and Business Auto Liability policies the City and County of Denver, its elected and appointed officials, employees and volunteers. Vendor's insurer shall waive subrogation rights against the City. Vendor shall ensure and be solely responsible for ensuring that its subcontractors maintain insurance coverage at levels no less than those required by applicable law and customary in the relevant industry. Vendor shall provide proof of insurance for all such entities upon request by City. For Worker's Compensation Insurance, Vendor shall maintain the coverage as required by statute for each work location and shall maintain Employer's Liability insurance with limits of \$100,000 for each bodily injury occurrence claim, \$100,000 for each bodily injury caused by disease claim, and \$500,000 aggregate for all bodily injuries caused by disease claims. Vendor expressly represents to City, as a material representation upon which City is relying, that none of the Vendor's officers or employees who may be eligible under any statute or law to reject Workers' Compensation Insurance shall effect such rejection during any part of the term of this Purchase Order, and that any such rejections previously effected, have been revoked. Vendor shall maintain Commercial General Liability coverage with limits of \$1,000,000 for each occurrence, \$1,000,000 for each personal and advertising injury claim, \$2,000,000 products and completed operations aggregate, and \$2,000,000 policy aggregate. Vendor shall maintain Business Auto Liability coverage with limits of \$1,000,000 combined single limit applicable to all owned, hired and non-hired vehicles used in performing services under this Purchase Order. For Commercial General Liability coverage, the policy must provide the following: (i) That this Purchase Order is an Insured Contract under the policy; (ii) Defense costs in excess of policy limits(iii) A severability of interests, separation of insureds or cross liability provision; and (iv) A provision that coverage is non-contributory with other coverage or self-insurance provided by City. For claims-made coverage, the retroactive date must be on or before the first date when any goods or services were provided to City.

#### 21. Severability:

If any provision of this Master Purchase Order, except for the provisions requiring appropriation and encumbering of funds and limiting the total amount payable by City, is held to be invalid, illegal or unenforceable by a court of competent jurisdiction, the validity of the remaining portions or provisions shall not be affected if the intent of City and Vendor can be fulfilled.

#### 22. Survival:

All terms and conditions of this Master Purchase Order which by their nature must survive termination/expiration shall so survive. Without limiting the foregoing, Vendor's insurance, warranty and indemnity obligations shall survive for the relevant warranty or

statutes of limitation period plus the time necessary to fully resolve any claims, matters or actions begun within that period. Bonds shall survive as long as any warranty period.

## 23. No Construction Against Drafting Party:

No provision of this Master Purchase Order shall be construed against the drafter.

## 24. Status of Vendor/Ownership of Work Product:

Unless otherwise provided for in an individual statement of work, all right, title, and interest in and to the intellectual property (including all copyrights, patents, trademarks, trade secrets, and trade dress) embodied in the Software, Products, Deliverables and all content and other items included with or as part of the Products, Services, Software, or Deliverables, such as text, graphics, logos, button icons, images, audio clips, information, data, feedback, photographs, graphs, videos, typefaces, music, sounds, and software, as well as the methods by which any Services are performed and the processes that make up the Services, shall belong solely and exclusively to Dell or its suppliers or licensors, and City shall have no rights whatsoever in any of the above, except as expressly granted in this Agreement or the applicable Schedule.

## 25. Records and Audits:

City audits must be limited to relevant invoices and purchase orders and are subject to reasonable advance written notice to Dell and will occur no more than once annually.

## 26. Remedies/Waiver:

No remedy specified herein shall limit any other rights and remedies of City at law or in equity. No waiver of any breach shall be construed as a waiver of any other breach.

#### 27. No Discrimination in Employment:

Vendor shall not refuse to hire, discharge, promote or demote, or to discriminate in matters of compensation against any person otherwise qualified, solely because of race, color, religion, national origin, gender, age, military status, sexual orientation, marital status, or physical or mental disability; and Vendor shall insert the foregoing provision in any subcontracts hereunder.

## 28. Use, Possession or Sale of Alcohol or Drugs:

Vendor shall cooperate and comply with the provisions of Executive Order 94. Violation may result in City terminating this Master Purchase Order or barring Vendor from City facilities or from participating in City operations.

## 29. Conflict of Interest:

No employee of City shall have any personal or beneficial interest in the goods/services described in this Master Purchase Order; and Vendor shall not hire or contract for services any employee or officer of City which would be in violation of City's Code of Ethics, D.R.M.C. §2-51, et seq. or the Charter §§ 1.2.8, 1.2.9, and 1.2.12.

**Additional Agreements.** This Agreement, together with the applicable Schedules, form a legally binding contract between City and Dell. The Schedules, if executed, shall apply in the following manner:

- i. City's purchase of Products is further subject to the additional terms of the product schedule.
- ii. Dell's performance of Services are further subject to the additional terms of the services schedule or SOW.
- iii. City's use of any Software is subject solely to the separate applicable software license terms that are provided with the Software, included with the Software media packaging, or presented to City during the installation or use of the Software. City agrees that City will be bound by such license agreement. If no license terms accompany the Dell-branded Software, then Customer's use of such Software is subject to the additional terms of the "Software License Schedule." If no such schedule has been executed by the parties, then use of Dell-branded Application Software is subject solely to the Dell End User License Agreement Type A located at <a href="https://www.Dell.com/AEULA">www.Dell.com/AEULA</a>, and use of Dell-branded System Software is subject solely to the End User License Agreement Type S located at <a href="https://www.Dell.com/SEULA">www.Dell.com/SEULA</a>. International purchases of eligible licenses are provided under Dell's International Sales Agent Agreement ("ISSA") (provided upon request).

**Order of Precedence.** In the event of a conflict between agreements, the terms will be interpreted in the following order of precedence: (1) This Agreement; (2) SOWs; and (3) the Schedules.

#### 30. No Employment of Illegal Aliens to Perform Work Under The Agreement:

- **a.** This Agreement is subject to Division 5 of Article IV of Chapter 20 of the Denver Revised Municipal Code, and any amendments (the "Certification Ordinance").
- **b.** The Contractor certifies that:
  - (1) At the time of its execution of this Agreement, it does not knowingly employ or contract with an illegal alien who will perform work under this Agreement.
  - (2) It will participate in the E-Verify Program, as defined in § 8-17.5-101(3.7), C.R.S., to confirm the employment eligibility of all employees who are newly hired for employment to perform work under this Agreement.
- **c.** The Contractor also agrees and represents that:

- (1) It shall not knowingly employ or contract with an illegal alien to perform work under the Agreement.
- (2) It shall not enter into a contract with a subconsultant or subcontractor that fails to certify to the Contractor that it shall not knowingly employ or contract with an illegal alien to perform work under the Agreement.
- (3) It has confirmed the employment eligibility of all employees who are newly hired for employment to perform work under this Agreement, through participation in the E-Verify Program.
- (4) It is prohibited from using the E-Verify Program procedures to undertake pre-employment screening of job applicants while performing its obligations under the Agreement, and that otherwise requires the Contractor to comply with any and all federal requirements related to use of the E-Verify Program including, by way of example, all program requirements related to employee notification and preservation of employee rights.
- (5) If it obtains actual knowledge that a subconsultant or subcontractor performing work under the Agreement knowingly employs or contracts with an illegal alien, it will notify such subconsultant or subcontractor and the City within three (3) days. The Contractor will also then terminate such subconsultant or subcontractor if within three (3) days after such notice the subconsultant or subcontractor does not stop employing or contracting with the illegal alien, unless during such three-day period the subconsultant or subcontractor provides information to establish that the subconsultant or subcontractor has not knowingly employed or contracted with an illegal alien.
- (6) It will comply with any reasonable request made in the course of an investigation by the Colorado Department of Labor and Employment under authority of § 8-17.5-102(5), C.R.S, or the City Auditor, under authority of D.R.M.C. 20-90,3.
- d. The Contractor is liable for any violations as provided in the Certification Ordinance. If Contractor violates any provision of this section or the Certification Ordinance, the City may terminate this Agreement for a breach of the Agreement. If the Agreement is so terminated, the Contractor shall be liable for actual and consequential damages to the City. Any such termination of a contract due to a violation of this section or the Certification Ordinance may also, at the discretion of the City, constitute grounds for disqualifying Contractor from submitting bids or proposals for future contracts with the City.

This Master Purchase Order is acknowledged and agreed to by:

Vendor Name:	Dell Marketing LP	City & Cour	nty of Denver, Purchasing Division
By:	Kelly L. O. Shieles  (Anthonized Signanore)	ву;	Me Sapont
Print Name:	KellyL. O'shieles	Print Name:	Joe Saporito
Title:	Contracts Consultant	Title:	Buyer
Date:	7-9-2013	Date:	7/3/13

## EXHIBIT "A"

Vendor: Dell Marketing L.P.

Title: COMPUTER EQUIPMENT, PERIPHERALS AND RELATED

**SERVICES** 

Master Purchase Order No.: 0506A0113

It is recommended that you use your Master Purchase Order No. - 0506A0113, in all future correspondence, billing, invoicing or other communications.

Per City and County of Denver proposal no. 0506A, description of the goods, and services related thereto, being purchased and pricing:

This Master Purchase Order shall be between the City and County of Denver (the City) and Dell Marketing, L.P., (Dell) who shall provide COMPUTER EQUIPMENT, PERIPHERALS AND RELATED SERVICES.

#### **COOPERATIVE PURCHASING:**

The City encourages and participates in cooperative purchasing endeavors undertaken by or on behalf of other governmental jurisdictions, pursuant to Denver Revised Municipal Code Sec. 20-64.5. To the extent other governmental jurisdictions are legally able to participate in cooperative purchasing endeavors, the City supports such cooperative activities. Further, it is a specific requirement of this contract that pricing offered herein to the City may be offered by the vendor to any other governmental jurisdiction purchasing the same products. Dell shall use its best efforts to extend the contract to other governmental entities as opportunities are presented; however, the City acknowledges that the rebate is payable only on purchases by the City and County of Denver.

Dell shall deal directly with any governmental agency concerning the placement of purchase orders, freight charges for destinations outside of the Denver Metro area, contractual disputes, invoicing, and payment. The City shall not be liable for any costs, damages incurred by any other entity.

## **VOLUME PURCHASING:**

Dell shall provide the City a 1% cash rebate on all purchases between the City and Dell on a quarterly basis. Dell will pay the rebate fee on all paid invoices of all products purchased by the City and the County of Denver under this Contract, less returns, credits and adjustments and send the report of all paid invoices and the rebate fee thirty (30) days following the end of each of Dell's fiscal quarters; which are generally tied to February through April, May through July, August through October, and November – January, with some quarters ending at the beginning of the next month. Unless the delay in payment is due solely to Dell's acts, any late payments will not be eligible for rebates. Dell will not pay a rebate unless the proper contract code is used. Dell and the City will work together to achieve compliance.

## **GENERAL REQUIREMENTS:**

• Dell shall provide technical support to the City's IT Desktop Support Staff via an 800 telephone number or local telephone number at no extra cost to the City. Telephone support must be available 7:00 A.M. to 4:00 P.M., Mountain Time, Monday through Friday. Dell shall have the ability to provide free technical support via the Internet for hardware twenty-four (24) hours a day, seven (7) days a week. City acknowledges that Dell's technical support is detailed in the attached support documentation.

- When telephone support is necessary, Dell shall not have an average maximum hold time which exceeds 10 minutes; and if it is necessary to return a call to Dell for additional support regarding the same problem, the call shall be escalated to a more experienced support technician. The City acknowledges that Dell's technical support is detailed in the attached support documentation which may vary from the above. Additionally, Dell offers to the City Dell Online Self Dispatch enrollment for 5 years at no fee to the City, a \$7,500 savings.
- Dell shall identify all purchased equipment before shipping as "Property of City & County of Denver" via an asset tag. The City may require Dell display additional information on the asset tag.
- The City reserves the right to bid out separately any upgrade component in accordance with Dell supplied technical specifications and if in accordance with the applicable product warranty, without voiding warranty.
- Dell shall provide technical specifications for all components in sufficient detail as to allow the City to upgrade computer components (i.e. memory, video card, hard disk drive, etc.) without voiding warranty.
- Dell shall provide a training and certification process to authorize the technical staff from the City's IT teams to conduct in-house repairs, warranty repairs, installation of additional hardware or other changes to hardware without voiding warranties.
- Unless expressly stated otherwise by the Purchasing Division of the Department of General Services, purchase orders shall be utilized for all procurements under this contract. Dell will work with the City if any unauthorized purchases occur.
  - Per the COOPERATIVE PURCHASING section, other governmental jurisdictions may make purchases through this contract. Dell shall work with those jurisdictions to determine which method of payment shall be used. For example; Denver Public Library's Finance Department may issue purchase orders for the purchase of monitors, laptops, desktops, etc. on behalf of the Library's IT department.
- Should a hardware configuration become unavailable during the time between a quotation is created and the equipment is ordered, Dell shall provide a replacement configuration that is equal to or better than the original configuration contained in the quotation at no additional cost to the City.
- Dell shall present product roadmaps for technology, at a minimum, on a quarterly basis to designated City employees. Presentations can be held at a location provided by the City or via the Internet. Other governmental jurisdictions using this contract may be in attendance as well.
- Dell shall supply at least one copy of full system documentation (system setup, identification of system components, configuration and upgrade procedures, operating system media, and any bundled diagnostic and utility software) for each type of computer and monitor to appropriate City representatives or other governmental jurisdiction using this contract. The documentation requirements shall be maintained/updated as the configurations are changed or modified over the term of this contract. Dell will work with the City to provide the documentation or the links to access this information.
  - o Dell shall have a web portal designated to the City's account with the City's standardized items. The portal shall have the ability to create electronic quotes, process orders, customize standard equipment, ability to maintain multiple ship to (approximately 20) addresses and bill to addresses (approximately 5), maintain and honor electronic quotes for 30 days, ability to allow shopping for other items Dell offers, track shipping and any other related items pertaining to the management and order processing of this contract. Dell shall provide technical support specifically for the portal made available 7:00 A.M. to 4:00 P.M., Mountain Time, Monday through Friday.
- The City acknowledges that it will be purchasing additional computer hardware during the term of the contract. This additional computer hardware could include but is not limited to:

- o Flat Panel (LCD) monitors include various sizes and manufacturer and technical specifications.
- o Mouse and other pointing/selecting tools
- o CD-RW/DVD combo drives
- o Additional random access memory
- Additional hard drives
- Speakers
- o Other input/output and PC related peripherals.
- Dell shall notify the City in no less than 30 calendar days prior to a Dell branded model purchased by the City becoming end of life on Vendor's Premier Page under Image Watch, subject to the City having a specific Non-Disclosure Agreement for this information.
- The City reserves the right to add services to this contract. Any value add services shall be mutually agreed upon by the City and Dell.
- Dell shall provide a training program that shall allow City employees to perform service repairs. The training program (Dell Online Self Dispatch) shall be provided to the City at no-charge.

## **VOLUME AND USAGE RECORDS:**

Dell shall maintain a record of purchases that are made in conjunction with this contract. Such records should include, but not be limited to, the following information:

- Contract number
- City agency requesting the product(s)
- o Manufacturer's name and product number
- o Quantity ordered
- Back ordered quantity
- Total cost for the order
- o Total annual amounts ordered and spent by the City
- o Service tags and/or serial numbers of items purchased
- o Dates of purchases
- o Warranty status and past warranty repairs

Dell will work with the City to provide a reasonable amount of individual customer purchase reports upon request by that customer. Such records shall be made available to the Purchasing Division.

## PRODUCT CONFIGURATIONS:

Contracted item Dell branded configurations may be modified by the City and Dell over the term of the contract after City review and approval based on Dell's manufacturing schedules and changes in Dell's roadmap for technology.

To account for technological enhancements that will occur over the life of this contract and to ensure that the City is always receiving the most up to date computer equipment, Dell shall identify part numbers meeting or exceeding the City's specifications and to rank the following four components as to their position within their product offerings at the time of inception of this contract:

- Hard Drives
- Video Cards
- RAM Memory
- Processors

For example, the City requires a 250GB hard drive on the desktop computers. If, within Dell's hard drive offerings, Dell offers a 350GB, a 300GB and then the 250GB specified, 250GB would be Dell's "third" rated hard drive. For the purposes of this contract, Dell shall always provide the City with the "third" rate hard drive at the quoted price, with a minimum of 250GB required. Should technological enhancements to Dell's hard drive line result in a new 500GB unit, followed by a 350GB, then a 300GB, then a 250GB, Dell shall be required to enhance the computers sold to the City by providing a 300GB hard drive, which is now the "third" offering. Similar requirements exist for each of the other identified components. The identifying part numbers shall be located in the pricing section.

## **PRICING:**

Pricing on all items shall remain firm throughout the duration of this contract unless pricing decreases. Should pricing decrease, Dell will work in good faith with the City to offer competitive pricing for contracted products and configurations. Should a contracted item be superseded or replaced by a newer version, Dell shall offer the newer version at the contracted price of the original contracted item.

Dell shall not offer a separate pricing structure or charge an additional fee(s) for credit card purchases.

## **ESTIMATED QUANTITIES:**

The City shall not be obligated to order or accept more than the City's actual requirements during the period of this contract, as determined by actual needs and availability of appropriated funds. It is expressly understood and agreed that this contract is to supply the City with its complete actual requirement of the materials specified herein for the term of the contract.

## **Dell's Technical Support Documentation**

## **Technical Support Process**

If you experience a problem with your Dell system, the following process ensures resolution. An overview of the process is presented below.

Step 1 You contact Dell Technical Support to obtain assistance with your problem.

Dell Technical Support works with you to troubleshoot the problem. (If you are a Dell Online Self Dispatch participant, no additional troubleshooting is required).

- In over seventy percent of instances, Dell Technical Support can resolve the problem without the need to schedule a service call.
- If Dell Technical Support resolves the problem without a site visit, Dell enters the details regarding the call into Dell's Product Support (DELTA) system and provides a tracking number.
- If Dell Technical Support cannot resolve the problem over the telephone, Dell enters a service contact request via Dell's DELTA system. The DELTA system initiates communication with a Dell Service Provider. If necessary, Dell places a parts order to be ready for pick up by the Service Provider at a predetermined location.

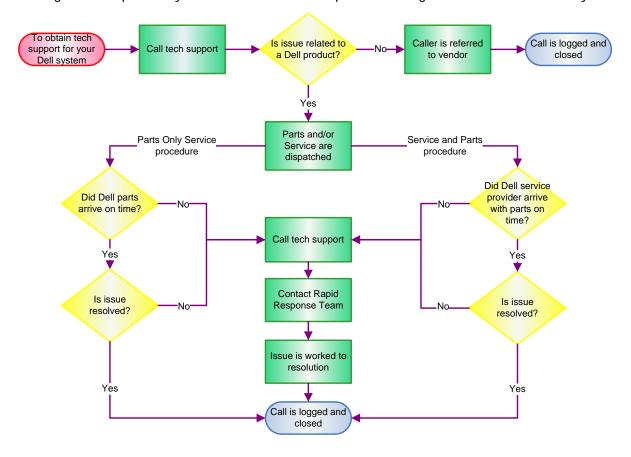
Step 2

The Dell Service Provider acknowledges contact within the allotted time or the call is escalated. If customer isn't contacted they should reach out to the agent/owner of their case to place a call to the Delta.

Step 3	Once the part is received from Dell, the Service Provider will contact you to schedule an appointment
Step 4	The Dell Service Provider arrives at your location with the necessary parts to resolve your support issue.
Step 5	The DSP completes the hardware replacement and verifies that the system is functioning properly before closing the call. If additional troubleshooting is required they will contact the DSPQ to identify the root cause and schedule a return visit for the following business day.
	When the repair is complete, the Service Provider closes the call and sends closure notes to Dell. If the service is not completed, the Service Provider contacts Dell to determine the next steps.
Step 6	The Dell Service Provider closes the service call and then contacts the Dell DELTA System with contact closure information. Dell records all pertinent contact statistics for tracking call results.

The first Dell technical support agent you speak to will become your single point of contact, overseeing the entire process of troubleshooting and any necessary repairs. Whether it is Dell or a Dell Service Provider who completes the service, the initial agent will follow up to ensure any issue was resolved to your satisfaction.

Throughout the process you will receive status updates through an automated email system.



# By enrolling in Dell Online Self Dispatch, and upon completion of Dell Certified training, Dell customers can gain:

 The ability for certified IT staff to dispatch parts and/or labor without having to go through scripted phone troubleshooting

In summary, the Dell Online Self Dispatch Program provides:

- One source for parts and service
- Resolution ownership plus end to end visibility of dispatches
- Parts ordering without phone dialog
- Reporting and online management
- Good option for security needs which may prohibit Onsite Tech service
- Channel partner enablement

# **PROPOSAL ITEMS:**

# **GROUP 1: MONITORS**

- STANDARD MONITOR - HDMI male to DVI female adapter included with each monitor		
With USB: Model: <u>E2213</u>		
Description: Dell E Series E2213H 22" Monitor, 22.0 Inch VIS, Widescreen, VGA/DVI, Customer Install (320-9607), 3YR Limited Warranty Monitor, Advanced Exchange (983-2847)	\$149.99/ea	
Without USB: Model: PH2212H		
Description: Dell Professional P2212H, Wide screen, 21.5-inch VIS, HAS, VGA,DVI, Customer Install (320-2998), 3YR Limited Warranty Monitor, Advanced Exchange (986-4872)	\$134.50/ea	

- LARGE MONITOR - HDMI male to DVI female adapter included with each monitor		
With USB: Model: <u>P2412H</u>		
Description: Dell Professional P2412H 24-inch Widescreen Flat Panel Monitor with LED (320-2776), 3YR Limited Warranty Monitor, Advanced Exchange (986-4872)	\$184.99/ea	

- EXTRA LARGE MONITOR		
With USB: Model: <u>U3014</u>		
Description: Dell UltraSharp U3014 30" Monitor, TAA Compliant (225-4429), Advanced Exchange, Initial Year (970-0325), Advanced Exchange, 2 Year Extended (970-0342), Dell Hardware Warranty, Initial Year (970-0364), Dell Hardware Warranty, Extended Year (970-0366)	\$1,000/ea	

## **GROUP 2: DESKTOPS**

- BASIC PC	
Model: Optiplex 3010 DT Including Wired Keyboard and Mouse	\$599.00/ea
Including Wireless Keyboard and Mouse	\$619.00/ea
Excluding Keyboard and Mouse	\$588.00/ea

- OptiPlex 3010 Desktop EPA (225-3521)
- 3rd Gen Intel Core i5-3470 Processor (Quad Core, 6MB, 3.20GHz w/HD2500 Graphics), Dell OptiPlex 3010 (319-0734)
- 4GB,Non-ECC,1333MHz DDR3,1X4GB,Dell OptiPlex 390 (317-7547)
- Dell USB KB,ENG,OPTI (331-8142)
- No Monitor Selected, Dell OptiPlex (320-3704)
- 1GB AMD RADEON HD 7470,LP,w/VGA,OptiPlex (320-9617)
- 250GB 3.5" SATA 3.0Gb/s and 8MB Data Burst Cache, Dell OptiPlex 390/3010 (342-3283)
- Windows 7 Professional, No Media, 64-bit, Optiplex, English (421-5606)
- Windows 7 Label, OptiPlex, Fixed Precision, Vostro Desktop (330-6228)
- Dell Client System Update (Updates latest Dell Recommended BIOS, Drivers, Firmware and Apps), OptiPlex (421-5334)
- Dell USB Laser 6-Button Mouse, OptiPlex and Precision Desktop (331-5075)
- 16X DVD+/-RW SATA, Data Only, Dell OptiPlex 3010 Desktop or Minitower, Black (318-2234)
- Heat Sink, Performance, Dell OptiPlex 390 Desktop (331-3194)
- Internal Speaker, Optiplex (318-0319)
- OptiPlex 3010 Desktop Up to 90 Percent Efficient Power Supply (318-2351)
- Enable Low Power Mode for EUP Compliance, Dell OptiPlex (330-7422)
- Regulatory Label, Dell OptiPlex 3010 Desktop (331-8141)
- Documentation, English and French, Dell OptiPlex (331-2030)
- Power Cord, 125V, 2M, C13, Dell OptiPlex (330-1711)
- No ESTAR Settings, OptiPlex (331-8325)
- No Resource DVD for Dell Optiplex, Latitude, Precision (313-3673)
- Chassis Intrussion Switch, Dell OptiPlex Ultra Small Form Factor and Desktop (317-2828)
- No Quick Reference Guide, Dell OptiPlex (310-9444)
- Shipping Material for System, Desktop, Dell OptiPlex 990 (331-1269)
- Microsoft Office Trial, MUI, OptiPlex, Precision, Latitude (630-AABP)
- Dell Limited Hardware Warranty Plus Service Extended Year(s) (939-6538)
- Dell Limited Hardware Warranty Plus Service Initial Year (936-2417)
- ProSupport: Next Business Day Onsite Service After Remote Diagnosis 4 Year Extended (934-7624)
- ProSupport: Next Business Day Onsite Service After Remote Diagnosis Initial Year (939-6768)
- Thank you choosing Dell ProSupport. For tech support, visit http://support.dell.com/ProSupport or call 1-866-516-3115 (989-3449)
- ProSupport: 7x24 Technical Support, 4 Year Extended (939-7708) 1 ProSupport: 7x24 Technical Support, Initial (939-7668)

- BASIC PC Hardware Parts No.s

Hard Drive Offered: Part #: 342-3283; # of GB: 250

Ranking within Dell product line: Entry

Superior Hard Drives Offered at time of contract inception:

Part #: <u>342-4950</u>; # of GB: <u>500</u>

Part #: 342-4949; # of GB: 1000 (1TB)

Video Card Offered: Part #: 320-9617

Ranking within Dell product line: Premium

Superior Video Cards Offered at time of contract inception: N/A

<u>RAM Memory Offered:</u> Part #: <u>317-7547</u>; # of GB: <u>4</u>

Ranking within Dell product line: <u>Premium</u>

Superior RAM Memory Offered at time of contract inception:

Part #: <u>317-8986</u>; # of GB: <u>6</u>

Part #: 317-8987; # of GB: 8

Processor Offered: Part #: 1-53470 3.20

Ranking within Dell product line: Premium

Superior Processors Offered at time of contract inception: N/A

- ADVANCED PC	
Model: Optiplex 7010 MT Including Wired Keyboard and Mouse	\$839.00
Including Wireless Keyboard and Mouse	\$859.00
Excluding Keyboard and Mouse	\$828.00

- OptiPlex 7010 Minitower EPA Base (225-2809)
- 3rd Gen Intel Core i7-3770 Processor (8MB, 3.4GHz) w/HD4000 Graphics, Dell Optiplex 7010 (318-2164)
- 8GB, NON-ECC, 1600MHZ DDR3,2DIMM,OptiPlex (317-8987)
- Dell USB KB,ENG,OPTI (331-8142)
- No Monitor Selected, Dell OptiPlex (320-3704)
- 1GB AMD RADEON HD 7570, w/VGA, OptiPlex, FH (321-0133)
- 128GB Solid State Drive, SATA 6,Dell OptiPlex 790 and 990 Minitower (342-3871)
- Windows 7 Professional, No Media, 64-bit, Optiplex, English (421-5606)
- Windows 7 Label, OptiPlex, Fixed Precision, Vostro Desktop (330-6228)
- Dell Client System Update (Updates latest Dell Recommended BIOS, Drivers, Firmware and Apps), OptiPlex (421-5334) Software, DDPA (Dell Data Protection Access), version 2.3, OptiPlex x010 (421-8276)
- Dell USB Laser 6-Button Mouse, OptiPlex and Precision Desktop (331-5075)
- Intel Standard Manageability, Dell OptiPlex 7010 (331-6245)
- 16X DVD+/-RW SATA, Data Only, OptiPlex 9010 (318-1540)
- Heat Sink, Performance, Dell OptiPlex Minitower (331-5538)
- Internal Speaker, OPtiplex (318-0319)
- Enable Low Power Mode for EUP Compliance, Dell OptiPlex (330-7422)
- Regulatory label, Mexico, for OptiPlex 7010 MiniTower (331-6588)
- OptiPlex 7010 Minitower, Up to 90 Percent Efficient Power Supply (331-6352)
- Documentation, English and French, Dell OptiPlex (331-2030)
- Power Cord,125V,2M,C13,Dell OptiPlex (330-1711)
- No ESTAR Settings, OptiPlex (331-8325)
- No Resource DVD for Dell Optiplex, Latitude, Precision (313-3673)
- Chassis intrusion switch, Dell OptiPlex (421-7229)
- No Quick Reference Guide, Dell OptiPlex (310-9444)
- Shipping Material for System, Minitower, Dell OptiPlex (331-1268)
- Microsoft Office Trial, MUI, OptiPlex, Precision, Latitude (630-AABP)
- Dell Limited Hardware Warranty Plus Service Extended Year(s) (995-4303)
- Dell Limited Hardware Warranty Plus Service Initial Year (995-4093)
- ProSupport: Next Business Day Onsite Service After Remote Diagnosis 4 Year Extended (995-2933)
- ProSupport: Next Business Day Onsite Service After Remote Diagnosis Initial Year (995-0923)
- For tech support, visit http://support.dell.com/ProSupport or call 1-866-516-3115 (989-3449)
- ProSupport: 7x24 Technical Support, 4 Year Extended (995-3093)
- ProSupport: 7x24 Technical Support, Initial (995-1553)
- Intel Core i7 Desktop Sticker (331-1565)

- ADVANCED PC Hardware Parts No.s

<u>Hard Drive Offered</u>: Part #: <u>342-3871</u>; # of GB: <u>128</u>

Ranking within Dell product line: Premium

Superior Hard Drives Offered at time of contract inception: N/A

Video Card Offered: Part #: 321-0133

Ranking within Dell product line: Premium

Superior Video Cards Offered at time of contract inception: N/A

<u>RAM Memory Offered:</u> Part #: <u>317-8985</u>; # of GB: <u>4</u>

Ranking within Dell product line: Premium

Superior RAM Memory Offered at time of contract inception:

Part #: 317-8986; # of GB: 6

Part #: 317-8987; # of GB: 8

Part #: <u>317-8989</u>; # of GB: <u>16</u>

Processor Offered: Part #: 318-2164

Ranking within Dell product line: Premium

Superior Processors Offered at time of contract inception: N/A

- WORKSTATION PC	
Model: Precision T7600 Including Wired Keyboard and Mouse	\$2489.00
Including Wireless Keyboard and Mouse	\$2509.00
Excluding Keyboard and Mouse	\$2475.00

- Dell Precision, T7600, MT, 1300W (225-2096)
- Six Core XEON E5-2630, 2.3GHz, 15M, 7.2 GT/s, Turbo, Dell Precision T7600 (317-8703)
- 16GB DDR3 RDIMM 1600, ECC,4x4GB,Dell Precision Tx600 (317-8322)
- Dell USB Entry Keyboard, No Hot Keys, English, Precision Desktop (331-1965)
- Monitor Option-None (320-3316)
- 2GB nVIDIA Quadro 4000, Dual Monitor, 2DP and 1DVI, Dell Precision Tx600 (320-3292)
- 250GB, SATA, 3.5 Inch, 10K, Hard Drive, Dell Precision Tx600 (342-5253) 1 C1 SATA 3.5 Inch,1-4 Hard Drive, Dell Precision T7600 (342-4015)
- Windows 7 Professional, No Media, 64-bit, Fixed Precision, English (421-5607)
- Windows 7 Label, OptiPlex, Fixed Precision, Vostro Desktop (330-6228)
- Dell Client System Update (Updates latest Dell Recommended BIOS, Drivers, Firmware and Apps), Precision Desktop (421-5335)
- Dell Data Protection Access, Precision Tx600 (421-7814)
- Dell USB Laser 6-Button Mouse, OptiPlex and Precision Desktop (331-5075)
- Rack Mountable Platform without Rails, Dell Precision R5500 (331-3037)
- 8X DVD+/-RW, Data Only, Dell Precision T3600,T5600 and T7600 (318-1326)
- Internal Speaker, Dell Precision T3600 and T7600 (318-1324)
- No Remote Access Host Card for FX100 Remote Access Device, Dell Precision Desktop (330-1085)
- Dell Precision, T7600, 1300W 85% Efficiency (318-1333)
- Enable Low Power Mode for EUP Compliance, Dell Precision Desktop (342-2635)
- Regulatory Label, Dell Precision T7600 (331-4129)
- Power Cord, 125V, 2M, C13, Dell Precision (330-3157)
- Documentation, English and French, Dell Precision (331-2477)
- 250GB, SATA, 3.5 Inch, 10K, 2 Hard Drive, Dell Precision Tx600 (342-5254)
- Integrated Intel Controller, SATA 3Gb/s RAID 0/1/5/10 (8 ports), Dell Precision T7600 (331-4133)
- Energy Star Not Selected, Dell Precision Desktop (330-3201)
- No Out-of-Band Systems MGMT, PWS T7600 (331-4131)
- RAID 0, Dell Precision T3600, T5600 and T7600 (331-4117)
- Resource DVD contains Diagnostics and Drivers, Dell Precision T7600 (331-4130)
- CFI, ORDRDY, BOXLBL, LARGE Factory Install (365-0538)
- Shipping Material for System, Dell Precision T7600 (331-4135)
- Dell Limited Hardware Warranty Plus Service Extended Year(s) (938-4548)
- Dell Limited Hardware Warranty Plus Service Initial Year (934-8147)
- ProSupport 4-hour, 7x24 Onsite Service After Remote Diagnosis, 4 Year Extended (932-6184)
- ProSupport 4-hour, 7x24 Onsite Service After Remote Diagnosis, Initial Year (994-9820)
- ProSupport. For tech support, visit http://support.dell.com/ProSupport or call 1-866-516-3115 (989-3449)
- ProSupport: 7x24 Technical Support, 4 Year Extended (932-6224)
- ProSupport: 7x24 Technical Support, Initial (994-9900) 1 Mouse Pad (310-0007)
- Quick Reference Guide, Dell Precision T7500 (330-3570)

WORKSTATION PC Hardware Parts No.s

Hard Drive Offered: Part #: 342-5253; # of GB: 250 (10K)

Ranking within Dell product line: Premium

Superior Hard Drives Offered at time of contract inception: N/A

Video Card Offered: Part #: 320-3292

Ranking within Dell product line: Premium

Superior Video Cards Offered at time of contract inception: N/A

<u>RAM Memory Offered:</u> Part #: <u>317-8322</u>; # of GB: <u>16</u>

Ranking within Dell product line: Premium

Superior RAM Memory Offered at time of contract inception:

Part #: 317-8322; # of GB: 32

Processor Offered: Part #: 317-8703

Ranking within Dell product line: Premium

Superior Processors Offered at time of contract inception: Part #: 317-9583

## **GROUP 3: LAPTOPS/ULTRABOOKS**

- STANDARD LAPTOP	
Model: <u>Latitude E5530</u> With Docking Station	\$1029.00/ea
Without Docking Station	\$985.26/ea

- Dell Latitude E5530 (225-2984)
- 3rd gen Intel Core i5-3360M Processor (2.8GHz, 3M cache, Upgradable to Intel vPro technology), Dell Latitude E (319-0649)
- 4.0GB, DDR3-1333MHz SDRAM, 1 DIMM, Dell Latitude (317-4722)
- Documentation (English/French), Dell Latitude E-Family/Mobile Precision (331-2169)
- Tech Setup Guide, English, Dell Latitude E5X30 (331-6017)
- Internal English Dual Point Backlit Keyboard, Latitude E (331-9862)
- Internal Keyboard Cable, Dell Latitude E5530 (331-7408)
- Express Card (318-1936)
- 128GB Dell Mobility Solid State Drive, Dell Latitude E5X30 (342-3835)
- Integrated Palmrest without Finger Print Reader (331-6467)
- 15.6" HD (1366x768) Anti-Glare WLED-backlit, Dell Latitude E5530 (320-3219)
- Windows 7 Professional, 64-bit, No Media, Latitude, English (421-8067)
- Windows 7 Label, Latitude, Vostro and Mobile Precision Notebooks (330-6322)
- Software, DDPA (Dell Data Protection Access), version 2.3, Dell Latitude EXX30 (421-8718)
- Dell Wireless 380 Bluetooth 4.0 LE Module, Dell Latitude E4/Mobile Precision (430-4642)
- Bluetooth Cable, Dell Latitude E5X30 (331-6014)
- No Modem for Latitude E-Family (313-9606)
- US 3 foot Flat Power Cord, Dell Latitude (330-4016)
- 65W 3-Pin, AC Adapter, Dell Latitude E4 (331-5830)
- Regulatory Label, Dell Latitude E5530 (331-6470)
- 8X DVD+/-RW, Dell Latitude E (318-1813)
- 8X DVD+/-RW Bezel, Dell Latitude E5X30 (318-1812)
- Light Sensitive Webcam and Noise Cancelling Digital Array Mic, Dell Latitude E5530 (318-1946)
- Dell Webcam Central Software Dell Latitude/Mobile Precision (421-1201)
- Intel Centrino Advanced-N 6205 802.11n 2x2 Half Mini Card, Dell Latitude E4/Mobile Precision (430-4632)
- Broadcom TruManage, Dell Latitude E5X30 (331-7217)
- 6-Cell (60WH) Primary Lithium Ion Battery, (2.8Ah) ExpressCharge Capable for Latitude E4 (312-1318)
- Dell Professional 16in Business Case for your Dell Notebook (318-1406)
- E-Port Plus, 130W Advanced Port Replicator, USB 3.0 for Latitude E-Family (331-6310)
- Energy Star 5.2 Enabled / EPEAT (331-6464)
- No Productivity Software, Dell OptiPlex, Precision and Latitude (421-3872)
- Dell Limited Hardware Warranty Plus Service Extended Year(s) (995-1711)
- Dell Limited Hardware Warranty Plus Service Initial Year (995-1511)
- ProSupport: Next Business Day Onsite Service After Remote Diagnosis 4 Year Extended (995-0681)
- ProSupport: Next Business Day Onsite Service After Remote Diagnosis Initial Year (994-9341)
- ProSupport. For tech support, visit http://support.dell.com/ProSupport or call 1-866-5 (989-3449)
- ProSupport: 7x24 Technical Support, 4 Year Extended (995-0791)
- ProSupport: 7x24 Technical Support, Initial (994-9451)
- Accidental Damage Service (988-7689)
- CompleteCare Accidental Damage Protection, 5 Year (993-9961)
- Intel Core i5 Processor (331-1633)

- STANDARD LAPTOP Hardware Parts No.s

Hard Drive Offered: Part #: 342-3835; # of GB: 128 SSD

Ranking within Dell product line: Premium

Superior Hard Drives Offered at time of contract inception: N/A

RAM Memory Offered: Part #: 317-4722; # of GB: 4

Ranking within Dell product line: Premium

Superior RAM Memory Offered at time of contract inception:

Part #: 319-0038; # of GB: 8

Processor Offered: Part #: 319-0649

Ranking within Dell product line: Premium

Superior Processors Offered at time of contract inception:

Part #: 319-0650

- ULTRABOOK	
Model: <u>Latitude 6430U</u> With Docking Station	\$1636.50/ea
Without Docking Station	\$1499.00/ea

- Dell Latitude 6430u (225-3932)
- 3rd gen Intel Core i7-3667U Processor (2.0GHz, 4M cache, Upgradable to Intel vPro technology), Dell Latitude 6 (319-1350)
- 8.0GB, DDR3-1600MHz SDRAM, 2 DIMMS, Dell Latitude (319-0038)
- Internal English Dual Point Backlit Keyboard for Windows 8, Dell Latitude 6430U (331-9549)
- Tech Setup Guide, English, Dell Latitude 6430U (331-9960)
- Documentation (English), Dell Latitude 6430U (332-0472)
- Intel HD Graphics 4000, Dell Latitude 6430u (320-9398)
- Smartcard Reader, Dell Latitude 6430U (320-9421)
- 256GB Mobility Solid State Drive, Dell Latitude 6430U (342-5325)
- No Fingerprint Reader, Dell Latitude 6430u (342-5327)
- 14.0" HD+ (1600x900) Anti-Glare WLED-backlit, WiGig capable, Dell Latitude 6430U (391-BBCJ)
- Dell Webcam Central Software for Dell Latitude/Mobile Precision (420-8666)
- Windows 7 Professional, 64-bit, No Media, Latitude, English (421-8067)
- Windows 7 Label, Latitude, Vostro and Mobile Precision Notebooks (330-6322)
- Software, DDPA (Dell Data Protection Access), version 2.3, Dell Latitude E6X30 (640-BBCB)
- Lojack Starter for Latitude 6430u (640-BBBY)
- Dell Wireless 380 Bluetooth 4.0 LE Module, Dell Latitude 6430u (430-4895)
- Bluetooth Cable, Dell Latitude 6430u (331-9405)
- US-3FT,3-Pin, Flat Power Cord, BFR/PVC Free, Dell Latitude E (331-1219)
- 65W 3-Pin, AC Adapter, BFR/PVC Free, Dell Latitude EXX30 (331-5831)
- 8X DVD+/-RW, Dell Latitude 6430U (318-2619)
- Intel Centrino Advanced-N 6205 802.11n 2x2 Half Mini Card, Dell Latitude 6430u (430-4888)
- No Intel vPro Technology Advanced Management Features, Dell Latitude 6430u (331-9620)
- 6-Cell (60WH) Primary Lithium Ion Battery, (3.0Ah) ExpressCharge Capable for Latitude 6430u (312-1402)
- Dell Professional 14in Business Case for your Dell Notebook (318-1408)
- Energy Star Enabled/E-PEAT, Latitude E6X30 (331-6213)
- No Productivity Software, Dell OptiPlex, Precision and Latitude (421-3872)
- Dell Limited Hardware Warranty Plus Service Extended Year(s) (969-4850)
- Dell Limited Hardware Warranty Plus Service Initial Year (969-4849)
- ProSupport: Next Business Day Limited Onsite Service After Remote Diagnosis 4 Year Extended (971-4962)
- ProSupport: Next Business Day Limited Onsite Service After Remote Diagnosis Initial Year (969-4895)
- ProSupport. For tech support, visit http://support.dell.com/ProSupport or call 1-866-5 (989-3449)
- ProSupport: 7x24 Technical Support, 4 Year Extended (971-5000)
- ProSupport: 7x24 Technical Support, Initial (969-4934)
- Extended Battery Service for Years 2 and 3 of System Life (988-5542)
- Standard On-Site Installation Declined (900-9987)
- Accidental Damage Service (988-7689)
- CompleteCare Accidental Damage Protection, 5 Year (993-9961)
- Intel Core i7 Processor (331-1640)
- Optional Docking Station: Targus USB 3.0 SuperSpeed Dual Video Docking Station (A5576955)

- ULTRABOOK Hardware Parts No.s

Hard Drive Offered: Part #: <u>342-5325</u>; # of GB: <u>256 SSD</u>

Ranking within Dell product line: Premium

Superior Hard Drives Offered at time of contract inception: N/A

RAM Memory Offered: Part #: <u>319-0038</u>; # of GB: <u>8</u>

Ranking within Dell product line: Premium

Superior RAM Memory Offered at time of contract inception:

Part #: 319-1310; # of GB: 16

Processor Offered: Part #: 319-1350

Ranking within Dell product line: Premium

Superior Processors Offered at time of contract inception: N/A

- WORKSTATION LAPTOP	
Model: Mobile Precision M4700 With Docking Station	\$1889.00/ea
Without Docking Station	\$1845.26/ea

- Dell Mobile Precision M4700 (225-3343)
- 3rd Gen Intel Core i7-3740QM (2.7GHz, 6M cache, Upgradable to Intel vPro technology), Dell Mobile Precision MX700 (319-1362)
- 8.0GB, DDR3-16006 SDRAM, 2 DIMM, Dell Mobile Precision MX700 (319-1240)
- Internal English Dual Point Backlit Keyboard, Mobile Precision (332-1239)
- Documentation (English/French), Dell Latitude E-Family/Mobile Precision (331-2169)
- Tech Setup Guide, English, Dell Mobile Precision M4700/M6700 (331-7894)
- AMD FirePro M4000 Mobility Pro Graphics with 1GB GDDR5, Dell Mobile Precision M4700 (320-9570)
- 512GB 2.5" (SATA3) Mobility Solid State Drive, Dell Mobile Precision M4700/M6700 (342-4762)
- No USH, No Fingerprint Reader and No Contactless Smartcard Reader Mobile Precision M4700 (331-7898)
- 15.6" Ultrasharp FHD (1920x1080) Wide View Anti-Glare, Premium Panel Guarantee, Mobile Precision M4700 (320-3708)
- Windows 7 Professional, 64-bit, No Media, Mobile Precision, English (421-8099)
- Windows 7 Label, Latitude, Vostro and Mobile Precision Notebooks (330-6322)
- Software, DDPA (Dell Data Protection Access), version 2.3, Mobile Precision MX700 (421-9493)
- Dell Wireless 380 Bluetooth 4.0 LE Module, Dell Latitude E4/Mobile Precision (430-4642)
- Bluetooth Cable, Dell Mobile Precision M4700 (331-7901)
- 180W 3P, A/C Adapter, Mobile Precision M4700 (331-7904)
- 6-Foot, 3-Pin Power Cord, Mobile Precision M4700, US (331-7905)
- Slot Load DVD+/-RW Drive, Dell Mobile Precision (318-0352)
- Bracket, Optical Drive, Dell Mobile Precision M4700/M6700 (331-7942)
- Integrated noise reducing array microphones, Dell Mobile Precision M4700 (318-2266)
- Intel Centrino Advanced-N 6205 802.11n 2x2 Half Mini-card, Dell Mobile Precision (430-4869)
- No Intel vPro Technology Advanced Management Features, Dell Mobile Precision M4700 (331-7906)
- No RAID, Dell Mobile Precision M4700/M6700 (331-7944)
- 9-cell (97Wh) Primary Lithium Ion Battery, (3.0Ah) ExpressCharge Capable, Dell Mobile Precision P4 (312-1348)
- Dell Professional 16in Business Case for your Dell Notebook (318-1406)
- E-Port Plus, 240W Advanced Port Replicator, USB 3.0, Dell Mobile Precision (331-7888)
- Energy Star 5.2 Enabled, Dell Mobile Precision M4700/M6700 (331-7910)
- Microsoft Office Trial, MUI, OptiPlex, Precision, Latitude (630-AABP)
- Dell Limited Hardware Warranty Plus Service Initial Year (951-0271)
- Dell Limited Hardware Warranty Plus Service Extended Year(s) (951-0274)
- ProSupport: Next Business Day Limited Onsite Service After Remote Diagnosis Initial Year (951-0467)
- ProSupport: Next Business Day Limited Onsite Service After Remote Diagnosis 4 Year Extended (951-0471)
- ProSupport: 7x24 Technical Support, Initial (951-0433)
- ProSupport: 7x24 Technical Support, 4 Year Extended (951-0438)
- ProSupport. For tech support, visit http://support.dell.com/ProSupport or call 1-866-516-3115 (989-3449)
- Accidental Damage Service, 5 Year (980-5744)
- Accidental Damage Service (988-7689)
- Intel Core i7 Processor (331-1640)

- WORKSTATION LAPTOP Hardware Parts No.s

Hard Drive Offered: Part #: 342-4780; # of GB: 320

Ranking within Dell product line: Entry

Superior Hard Drives Offered at time of contract inception:

Part #: 342-4761; # of GB: 500

Part #: 342-4760; # of GB: 750

Part #: 342-3853; # of GB: 128 SSD

RAM Memory Offered: Part #: <u>319-0460</u>; # of GB: <u>8</u>

Ranking within Dell product line: Premium

Superior RAM Memory Offered at time of contract inception:

Part #: 319-0456; # of GB: 16

Part #: 319-0457; # GB: 32

Processor Offered: Part #: 319-1362

Ranking within Dell product line: Premium

Superior Processors Offered at time of contract inception:

Part #: 319-1364

## **GROUP 4: TABLETS**

- TABLET	
Model: <u>Latitude 10</u> With Active Stylus and Dock	\$699.00/ea

- Dell Latitude 10 (210-AAAY)
- Intel Atom processor Z2760 1.8GHz with Intel Burst Technology, 1.5GHz HFM, 600MHz LFM (338-BBBH)
- 2GB DDR2 SDRAM (800MHz) integrated (370-AABS)
- Stylus for Latitude 10 (332-0102)
- Intel Graphics Media Accelerator (533MHz) (490-BBBI)
- Latitude 10 Shipping (331-9431)
- Hard Drive: 64GB Mobility Solid State Drive, no WWAN (400-AABM)
- 10.1" IPS (1366 X 768) Wide View Angle LCD, Corning Gorilla Glass, Capacitive 5 Finger Touch (320-9399)
- Windows 8 Pro, 32-bit, Latitude, OptiPlex, Precison, English (421-9185)
- Dell Backup and Recovery for Business Client (421-9523)
- 30W 3-Pin, AC Adapter, Dell Latitude ST (331-4182)
- US 3 foot Flat Power Cord, Dell Latitude (450-AAAZ)
- Integrated 720p HD front facing video webcam and 8.0Mpixel rear facing camera (331-9564)
- Latitude 10 Productivity Dock, Ports: four USB 2.0 ports, audio out, HDMI, power in, ethernet (331-9563)
- Dell Wireless 1536C (802.11 a/b/g/n 1X1) and Bluetooth 4.0 LE Combo Card (331-9683)
- Latitude 10/Latitude 10 Enhanced Security: Documentation English (332-0110)
- 2-cell (30 Whr) Lithium Ion battery (swappable) (312-1411)
- Microsoft Office Trial (410-0702)
- Dell Limited Hardware Warranty Plus Service Initial Year (969-3233)
- Dell Limited Hardware Warranty Plus Service Extended Year(s) (969-3222)
- ProSupport: Next Business Day Limited Onsite Service After Remote Diagnosis Initial Year (969-3325)
- ProSupport: Next Business Day Limited Onsite Service After Remote Diagnosis 2 Year Extended (969-3289)
- ProSupport: 7x24 Technical Support, Initial (969-3276)
- ProSupport: 7x24 Technical Support, 2 Year Extended (969-3278)
- ProSupport. For tech support, visit http://support.dell.com/ProSupport or call 1-866-516-3115 (989-3449)
- Standard On-Site Installation Declined (900-9987)

- TABLET	
Model: <u>Latitude 10</u> Without Active Stylus and Dock	\$485.00/ea

- Dell Latitude 10 (225-4117)
- Intel Atom processor Z2760 1.8GHz with Intel Burst Technology, 1.5GHz HFM, 600MHz LFM (338-BBBH)
- 2GB DDR2 SDRAM (800MHz) integrated (370-AABS)
- Intel Graphics Media Accelerator (533MHz) (490-BBBI)
- 32 GB of Solid State Storage (342-5502)
- Latitude 10 Shipping (332-0103)
- 10.1" IPS (1366 X 768) Wide View Angle LCD, Corning Gorilla Glass, Capacitive 5 Finger Touch (320-9399)
- Windows 8 Pro, 32-bit, Latitude, OptiPlex, Precison, English (421-9185)
- Dell Backup and Recovery (Basic) (421-9386)
- 30W 3-Pin, AC Adapter, Dell Latitude ST (331-4182)
- US 3 foot Flat Power Cord, Dell Latitude (450-AAAZ)
- Integrated 720p HD front facing video webcam and 8.0Mpixel rear facing camera (331-9564)
- Dell Wireless 1536C (802.11 a/b/g/n 1X1) and Bluetooth 4.0 LE Combo Card (331-9683)
- Latitude 10: Documentation English (331-9238)
- 2-cell (30 Whr) Lithium Ion battery (312-1422)
- Microsoft Office Trial, MUI, Optiplex, Precision, Latitude (630-AABP)
- Dell Limited Hardware Warranty Plus Service Initial Year (971-6177)
- Dell Limited Hardware Warranty Plus Service Extended Year(s) (971-6178)
- ProSupport: 7x24 Technical Support, Initial (969-3276)
- ProSupport: 7x24 Technical Support, 2 Year Extended (969-3278)
- ProSupport. For tech support, visit http://support.dell.com/ProSupport or call 1-866-516-3115 (989-3449)
- Standard On-Site Installation Declined (900-9987)