ORDINANCE/RESOLUTION REQUEST
Please email requests to the Mayor's Legislative Team
at MileHighOrdinance@DenverGov.org by **9 a.m. Friday.** Contact the Mayor's Legislative team with questions

Date of Request: 11/21/23

Please mark one: ☒ **Bill Request**   **or**   ☐ **Resolution Request**

1. Type of Request:

☒ **Contract/Grant Agreement**   ☐ **Intergovernmental Agreement (IGA)**   ☐ **Rezoning/Text Amendment**

☐ **Dedication/Vacation**   ☐ **Appropriation/Supplemental**   ☐ **DRMC Change**

☐ **Other:**

2. Title: (Start with *approves, amends, dedicates*, etc., include <u>name of company or contractor</u> and indicate the type of request: grant acceptance, contract execution, contract amendment, municipal code change, supplemental request, etc.)

Amends an intergovernmental agreement with Denver Health and Hospital Authority by adding $2,326,616 for a new total of $4,821,848.57 and one year for a new end date of 12-31-2024 to continue to provide paramedics and vans in support of the Support Team Assisted Response (STAR) program, citywide (ENVHL-202371479-01/ENVHL-202265543-01).

3. Requesting Agency:
Denver Department of Public Health & Environment

4. Contact Person:

Contact person with knowledge of proposed ordinance/resolution (e.g., subject matter expert)	Contact person for council members or mayor-council
Name: Marion Rorke	Name: Will Fenton
Email: marion.rorke@denvergov.org	Email: William.fenton@denvergov.org

5. General description or background of proposed request. Attach executive summary if more space needed:
The purpose of the Support Team Assisted Response (STAR) Program is to respond to low-risk behavioral health calls with an EMT/Paramedic and a Licensed Behavioral Health Clinician (or Unlicensed, under supervision) to de-escalate and connect residents in distress with appropriate services, including wraparound services through the STAR Community Coalition following encounters with a STAR van. STAR vans provide a broad range of services such as providing information and referrals, crisis intervention, counseling, transportation, and social service needs. CCD wishes to contract with Denver Health and Hospital Authority (DHHA)-Division Paramedics to execute the duties of the Support Team Assisted Response (STAR) Program; DHHA will provide response vehicles and infrastructure with Paramedics or EMTs to assist the STAR team in responding.

6. City Attorney assigned to this request (if applicable):
Breena Meng

7. City Council District:
All

8. **<u>For all contracts,</u> fill out and submit accompanying Key Contract Terms worksheet**

To be completed by Mayor's Legislative Team:

Resolution/Bill Number: _____   Date Entered: _____

Key Contract Terms

Type of Contract: (e.g. Professional Services > $500K; IGA/Grant Agreement, Sale or Lease of Real Property):

Vendor/Contractor Name (including any dba's):
Denver Health & Hospital Authority

Contract control number (legacy and new):
ENVHL-202371479-01/ENVHL-202265543-01

Location: Citywide

Is this a new contract? ☐ Yes ☒ No **Is this an Amendment?** ☒ Yes ☐ No **If yes, how many?** _1____

Contract Term/Duration (for amended contracts, include <u>existing</u> term dates and <u>amended</u> dates):
Existing: 1/1/2023-12/31/2023
Amended: 1/1/2023-12/31/2024

Contract Amount (indicate existing amount, amended amount and new contract total): $4,821,848.57

Current Contract Amount (A)	Additional Funds (B)	Total Contract Amount (A+B)
$2,495,232.57	$2,326,616	$4,821,848.57

Current Contract Term	Added Time	New Ending Date
1/1/2023-12/31/2023	1 year	12/31/2024

Scope of work:

A. The DHHA STAR van staff will:
   1. Provide basic physical health and wellness checks, connection, and system navigation for anyone utilizing the STAR dedicated phone number or 911.
   2. Assist in supporting client self-identified needs. This includes:
      a. Access to low barrier treatment options.
      b. Reconnection to service providers or safe locations identified by the client.
      c. Transport to identified supports as needed.
   3. Deploy response teams that include, but are not limited to, a Paramedic or EMT.
   4. Be available for up to 24 hours daily (7 days per week) based on assessed need, but no less than 16 hours daily.
      a. Ensure adequate staffing to accommodate training and professional development activities for staff with minimal, if any, interruption to van service.
      b. DHHA will inform DDPHE, and STAR program partners a minimum of 30 days before any planned reduction in availability due to staff training, engagement, and/or wellness needs.
   5. Be responsible for transportation: driving STAR van and transporting served individuals.
   6. Provide medical assessment to ensure medical or physical trauma are not complicating behavioral health distress.
   7. Provide medical care when indicated, including lifesaving medical interventions.
   8. Have appropriate knowledge of the city regarding access to call locations and destinations.
   9. Maintain service and readiness of STAR vehicles
   10. Provide appropriate situational awareness and knowledge of public safety resources.
   11. Receive training and professional development that includes best practices related to required activities of the team. This may include:

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Revised 8-6-2023

     a. cultural responsiveness training,
     b. verbal de-escalation,
     c. diversity, equity, and inclusion,
     d. non-violent crisis intervention,
     e. and targeted learning on underserved and underrepresented marginalized populations present in the City & County of Denver, which includes LGBTQI+, BIPOC, IDD, and youth.
     f. Additional trainings may be offered to all DHHA as a STAR program partner.

12. Secure any protected health information resulting from service delivery according to applicable federal, state and local law and rules, with robust policies and procedures in place to maintain the confidentiality of protected health information.

13. Have signed and dated confidentiality agreements for all staff and volunteers on file.

Was this contractor selected by competitive process?   **If not, why not?**
Yes.

Has this contractor provided these services to the City before? ☒ **Yes** ☐ **No**
Yes, this is an amendment to an existing contract.

Source of funds:
General Fund

Is this contract subject to: ☐ **W/MBE** ☐ **DBE** ☐ **SBE** ☐ **XO101** ☐ **ACDBE** ☒ **N/A**

WBE/MBE/DBE commitments (construction, design, Airport concession contracts):

Who are the subcontractors to this contract?
N/A