

# Colorado Coalition for the Homeless Denver Street Outreach Collaborative

Safety, Housing, Education, & Homelessness Committee

November 8, 2023

Midori Higa, Director of Homelessness Resolution Programs

Department of Housing Stability

# Action Requested Today

## Approval of the following:

- **#23-1672 – Colorado Coalition for the Homeless:** Authorizes an amendment to a contract with Colorado Coalition for the Homeless through contract control number HOST-202370851 to add \$3,037,326 and one year through 2024 for outreach services.

# Denver Street Outreach Collaborative (DSOC)

- DSOC has been operating for 18 years
- Street outreach and resource connection
- Serves people experiencing unsheltered homelessness
- Builds consistent, long-term, trusting relationships in service of permanent housing
- Staffing: Outreach Workers, Case Managers, Licensed Behavioral Health Care Providers, and Registered Nurses
- Subcontractors: St. Francis Center, Urban Peak Denver



# Denver Street Outreach Collaborative (DSOC)

	2023 Contract DSOC FTE	2024 Contract DSOC FTE	2024 DSOC FTE Redeployed to Encampment Response	2024 New Encampment Response FTE
<i>CCH</i>	13	18	3.25	5
<i>Urban Peak</i>	5	6	1	1
<i>St. Francis Center</i>	6.5	7.5	2	1
<b>Total</b>	<b>24.5</b>	<b>31.5</b>	<b>6.25</b>	<b>7</b>



2024 Total FTE working towards DSOC Outcomes	2024 Total FTE working towards Encampment
18.25	13.25

# DSOC Outreach

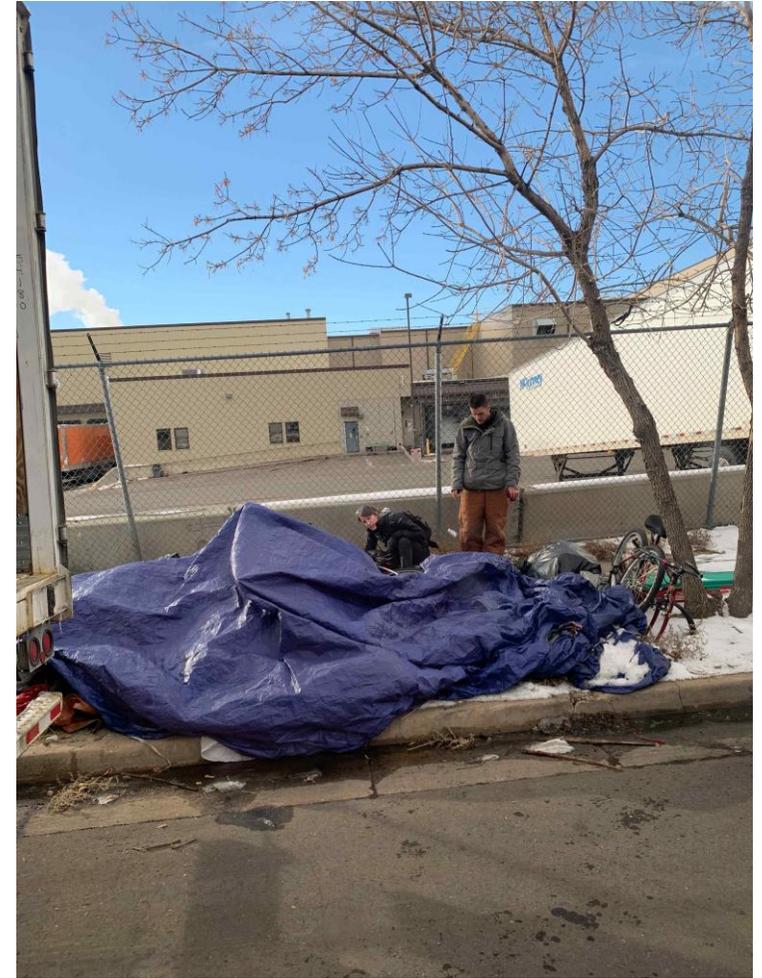
- DSOC provides outreach and engagement services, as well as intensive, housing-focused case management and supportive services, to youth, families, and adults experiencing homelessness in Denver, prioritizing people who are chronically homeless, highly vulnerable, and disconnected from facility-based programming. DSOC engages across all of Denver, in encampment settings of all sizes, and in locations where solitary individuals require support.
- DSOC assists with harm reduction supplies; vital documents; benefits acquisition; employment; access to medical, behavioral health, and substance use care; entry to shelter and transitional housing; and placement into permanent housing -- leveraging the internal housing, shelter, healthcare, and supportive service resources of CCH, St. Francis Center, and Urban Peak.



# DSOC Case Management and Connection to Care

- DSOC case management services include navigating clients through the \*OneHome Coordinated Entry System, other program housing, Housing Choice Voucher lotteries, and subsidized, elderly, and low-income housing options in the community.
- Staff provide care in the field and bridge directly to primary care, specialty care, behavioral health care, medication assisted treatment, etc., through Stout Street Health Center and other providers.

\*OneHome is the Coordinated Entry System for the Metro Denver region. Coordinated Entry is a client-centered process that partners with service providers and community members to assess and identify the housing needs of people experiencing homelessness. OneHome Coordinated Entry matches individuals, youth, and families to the appropriate available housing resource while elevating client choice.



# Contract Purpose

The purpose of this contract agreement is to provide a Department of Housing Stability (HOST) award for \$3,037,326. These funds will be provided to The Colorado Coalition for the Homeless (CCH) for outreach services to persons experiencing unsheltered homelessness in Denver.

- Supports HOST's Five-Year Strategic Plan goal to reduce unsheltered homelessness by 50% by 2026.
- Supports the Mayor's goal to bring 1000 people experiencing unsheltered homelessness indoors in both 2023 and 2024.

# Contracted Outcomes

- 11,500 contacts will be made through the duration of this contract with some individuals contacted more than once
- 1000 households will be housed or sheltered through this contract's outreach efforts
  - 330 households will obtain long-term permanent housing
  - 670 households will be placed into non-congregate shelter units, micro-community units, or congregate shelter beds *in partnership between DSOC and HOST*



# Colorado Coalition for the Homeless,

Subcontracting with Urban Peak Denver and St. Francis Center

<b>Contract Term</b>	<b>January 1, 2021 – December 31, 2024</b>
Funding Source	General Fund 2B Homelessness Resolution Fund
Contract Amount	\$3,037,326

## Scope of Work

- 1000 households will be housed or sheltered through this contract's outreach efforts
- Through 12/31/24
- DSOC provides outreach and engagement services, as well as intensive, housing focused case management services, to youth and adults experiencing homelessness in Denver with a focus on those who are chronically homeless, disconnected from facility-based programming, and in encampment settings.

# Tracking

- DSOC will use the **Homeless Management Information System (HMIS)** for program data collection.
- HMIS is a care coordination tool, required by HUD, to track in real-time client and program outcomes.
- HMIS allows us to coordinate the care and services of each individual, and based on their circumstances, make sure all other service providers and their resources are working together in concert to resolve individual episodes of homelessness.

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Questions?

# Outcomes

<b>Number of duplicated households contacted annually</b>	11,500
<b>Number of people contacted in collaboration with City directed encampment response efforts placed into shelter, NCS or micro-community units, assuming availability of aligned units.</b>	735
<b>Number of unique households contacted who obtain permanent housing (including reunification with family or friends)</b>	265
<b>Unsheltered households obtaining permanent housing identified as chronically homeless</b>	100
<b>Number of households receiving case management services who exited to permanent or stable housing</b>	65