

Denver Built for Zero Sub-Group

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Core Concepts of Regional Coordination

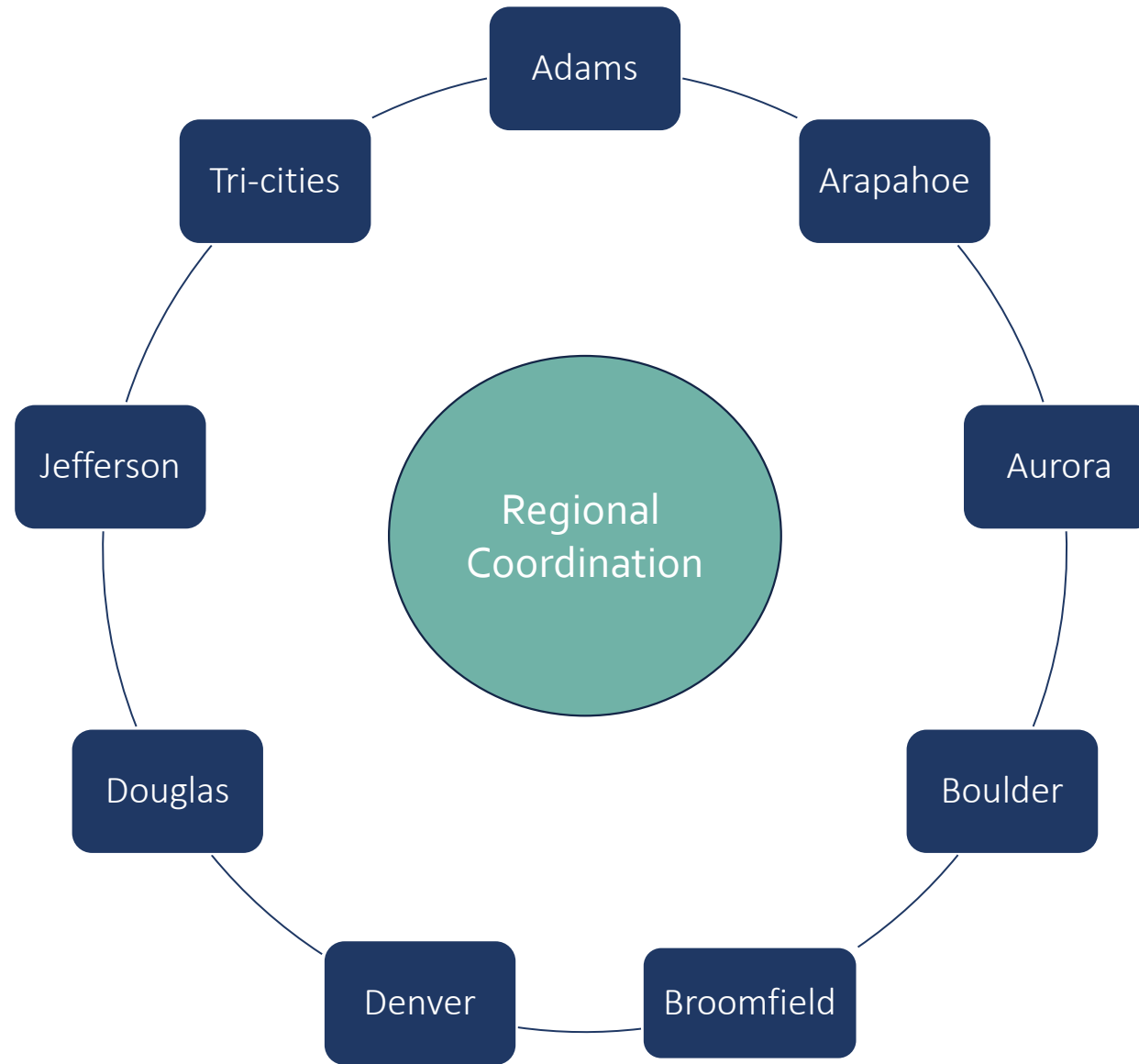
Homelessness is a regional
issue



Implementing agreed upon
framework while tailoring to
local needs

Starting with one population
as a proof of concept
(Veterans)

The Framework for Regional Coordination



ROLE: Make decisions and clear paths
Elected Officials, Leads of Key Providers,
Municipal Leaders, MDHI, Human Services, etc.

WHAT: Coordinate overall
response to homelessness
WHO: Municipal/County/City
Leaders and staff, Providers,
MDHI
Improvement Advisors, etc.

WHAT: Veteran specific case
conferencing
WHO: Case Conference
Lead, Providers for Veterans,
MDHI IAs, VA, Outreach, etc.



Local Subregional Structure

Built For Zero (BFZ)

What is Built for Zero?

Built for Zero is a movement of more than 80 communities in the U.S. redefining what is possible in ending homelessness.

The problems



A problem that many touch, but no single agency or organization owns



A definition of success limited to program outcomes



Efforts driven by static, aggregate, and nameless data



A problem solely understood as a problem of resource scarcity

The Built for Zero solutions



A command center with shared, community-wide accountability for ending homelessness



A definition of success of whether the number of people experiencing homelessness is driving zero



Efforts driven by comprehensive, real-time, individual-level data on everyone experiencing homelessness



A problem understood as a systems issue that requires data-driven, targeted housing investments

What is Functional Zero?

Homelessness is **rare and brief**

Full accounting of homelessness at all time with **quality, real-time, comprehensive data** on who is experiencing it

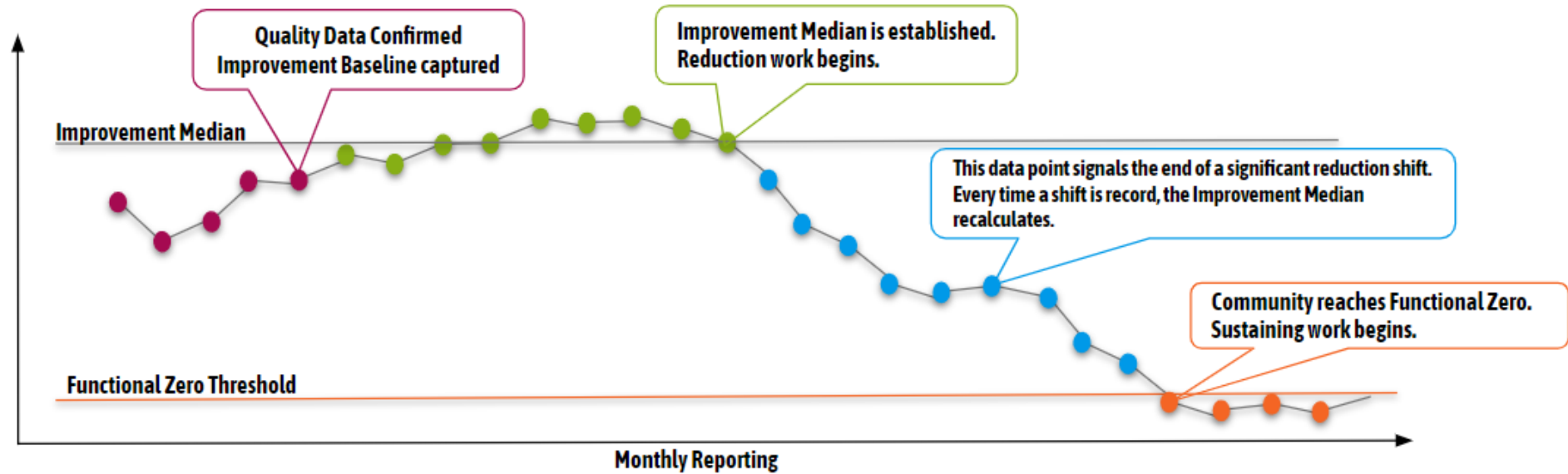
Working toward **equitable systems**, starting with a focus on race and ethnicity

All achievements are **sustained over time**, even as local conditions change



How BFZ works

BFZ Data Milestones



Phase 1 Achieving Quality Data

Test & build data
infrastructure to increase
confidence in data

Phase 2 Set Improvement Medians

Understand system norms
&
Identifying continual
improvement work

Phase 3 Reduce

Plan PDSA Cycles
&
See reductions!

Phase 4 Achieve Functional Zero

Reach thresholds
&
Begin sustaining



How does HOST engage in collaborative homelessness resolution efforts?

Regionally

- MDHI Permanent Housing Committee
- Emergency Solutions Grant Partners Meeting
- Regional Housing and Homelessness Table
- MDHI Performance Committee
- OneHome Community Design Team
- MDHI Results Academy (OneHome Redesign)
- Regional Strategic Design Team
- Regional Homelessness Coordination Team

Denver

- **HOST 5-Year Strategic Plan**
- Denver BFZ Homeless Coordination Team
- Denver Outreach Meeting
- Monthly HMIS/HOST Data Team
- Performance Management with Contractors
- Family Solutions Group

How does HOST engage in collaborative homelessness resolution efforts?

Participating in Regional Planning and Systems Development

- Coordinating between City, MDHI, and State
- Meeting with homelessness coordination leaders across counties to align strategy and discuss needs
- Establishing standards aligned with best practices for permanent housing programs
- Providing input on and engaging in efforts to improve Coordinated Entry (OneHome)
- Participation on MDHI Board
- Regional Built for Zero Planning

Supporting Funded Partners

- Coordination on HUD grants
- Performance management for contractors
- Destining solutions for families

Engaging MDHI In Local Conversations

- HOST Five-Year Strategic Planning and Action Planning
- Coordination around data quality and analysis

Current Built for Zero Engagement

Monthly Homeless Coordination Team with internal (City) and external stakeholders

- Veteran and non-Veteran community partners creating solutions
- Focus on Grant and Per Diem (GPD) Program Improvements

6-Month Aim

- Increase score card from 17 points to 22 points

The Results of Built for Zero:

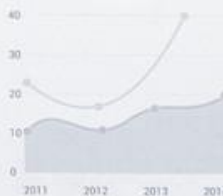
Driving Reductions Through
Data and Regional
Coordination

Morris Charts

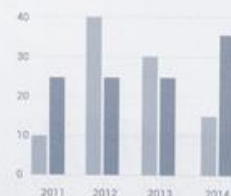
Line Chart



Area Chart



Bar Chart



Donut Chart



Sparkline Charts

Line Chart



Bar Chart



Pie Chart



Easy Pie Charts

Quality Data for All Singles (Knowing Who Is Experiencing Homelessness)

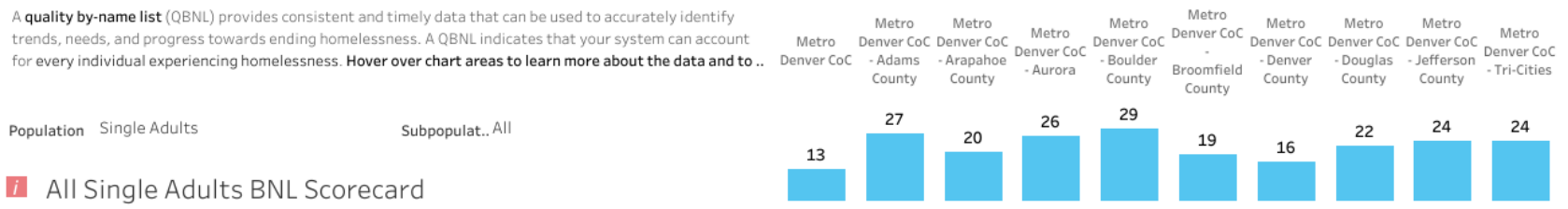
[Link to Statewide Dashboard](#)

BUILT FOR ZERO COLORADO

METRO DENVER SUBREGION | BY-NAME LIST



A **quality by-name list** (QBNL) provides consistent and timely data that can be used to accurately identify trends, needs, and progress towards ending homelessness. A QBNL indicates that your system can account for every individual experiencing homelessness. **Hover over chart areas to learn more about the data and to ..**



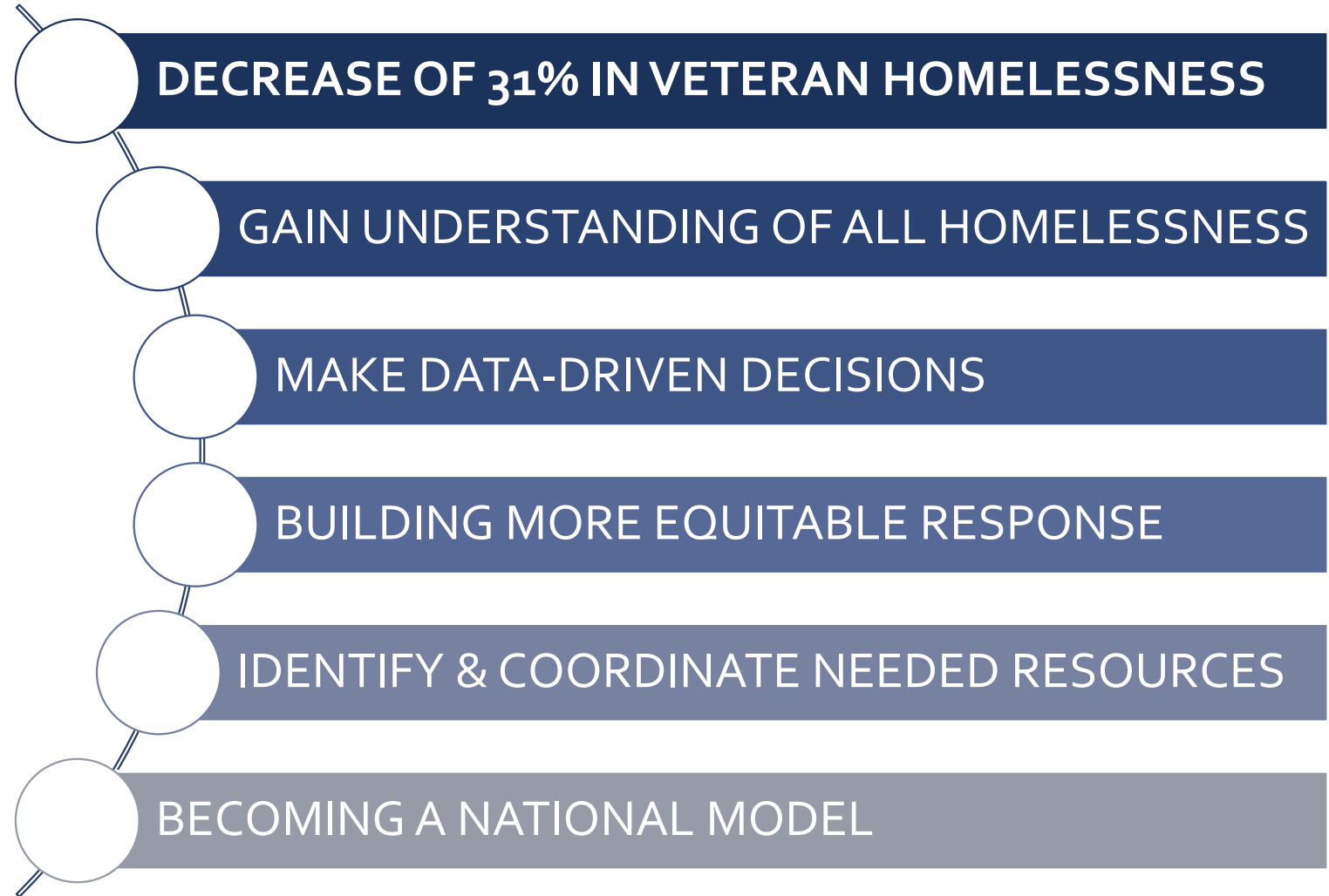
1A.) Is the geographic coverage of your outreach clearly mapped out, informed by your data and regularly assessed?										
1B.) Have you coordinated your outreach, ensuring that your outreach teams are deployed at the locations and times that best serve the community?										
1C.) Do you have a documented outreach policy that clearly states how your outreach teams will be deployed and how they will be monitored?										
1D.) Do you have consistent, coordinated and reliable outreach and in-reach efforts across your geographic coverage?										
2A.) Are 90% of CoC-funded and non-CoC-funded providers reporting data into your by-name list?										
2B.) Are approximately 90-100% of currently homeless single adult individuals served by the providers reporting in your by-name list?										
3A.) Unsheltered individuals living in a place not meant for human habitation (e.g. street, cars, campsites, beaches, etc.)										
3B.) Individuals in shelters, safe havens, season overflow beds, hotels paid for by homeless providers or Health Care Settings										
3C.) Individuals in transitional housing, including VA-funded Transitional Housing										
3D.) Individuals fleeing domestic violence										
4A.) Has your community established a written policy that specifies the number of days of inactivity (i.e. the person has not been seen or contacted for a certain number of days)?										
4B.) Does that written policy account for changing an individual's status to 'inactive' based on a client's verified address change?										
4C.) Does that written policy account for individuals on your list who are entering an institution (e.g. jail or hospital)?										
5.) Does your community have a way to track actively homeless individuals who have not consented to services and are not in your by-name list?										
6.) Does your community have policies and protocols in place for keeping your by-name list up to date and accurate?										
7.) Does your community's by-name list track the 'homeless / housed status' of all individuals, including the date of status change?										
8.) Does your community's by-name list include a unique identifier (e.g. an HMIS ID) for each individual to prevent duplication?										
9.) Does your by-name list track the total number of newly identified (not necessarily assessed) individuals experiencing homelessness?										
10.) Does your community's by-name list track individuals returning to active homelessness within the past month?										
11A.) Those who move in to permanent housing										
11B.) Those who become inactive, per your inactive policy										
11C.) Those who no longer meet the population criteria of single adult										
12A.) Does your by-name list track population-based statuses including: veteran, chronic, youth, family with minor children, etc.										
12B.) Can your by-name list track people with multiple population-based statuses (e.g. chronic homeless status AND veteran status)?										
12C.) Can your by-name list track historical changes in activity status (e.g. Active to Inactive, Active to Housed, etc.)?										
12D.) Can your by-name list track individuals who become chronically homeless after they are added to your all singles list?										
12E.) Can your by-name list track individuals who are initially assigned chronic or veteran status when they enter your by-name list?										
13A.) Does your community have a way to report race and ethnicity data on the individuals on the by-name list for each individual?										
13B.) Does your data collection policy and process around race and ethnicity respect the self-identification of clients?										

DATA RELIABILITY	All	Single Adults									
To be considered "quality," by-name list data must have a reliability margin of 15% or lower over a 3-month period. This means that changes in actively homeless numbers are accounted for in inflow and outflow, thus providing..											
Veteran	Single Adults	1.6% ♦	0.0%	0.0%	0.0%	0.0%	0.0% ♦	0.0%	0.0%	0.0%	0.0%

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IMPACT



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Recognition of Veteran Built for Zero Work

Next Steps

- Goal of additional 25% reduction in Veteran homelessness regionally
- Additional subregions reaching quality data (29/29 on scorecard)
- Continued coordination around funding opportunities and programs

Questions?



DENVER
HOUSING STABILITY

Appendix



DENVER
HOUSING STABILITY

Built for Zero History

Our Story

1990



Rosanne Haggerty founds **Common Ground Community**.^{*} Over the next 20 years, the organization creates nearly 3,000 more homes, assisting more than 4,500 people. But despite the success of these buildings in ending homelessness for their residents, **overall homelessness continued to rise** in New York City.

2003



The group that would become the Community Solutions team launches the **Street to Home Initiative** in NYC, rallying organizations to reduce street homelessness in the 20-block Times Square area by 87% in two years.

2010



The **100,000 Homes Campaign**, (2010-2014) was launched to help U.S. communities find homes for 100,000 of the most vulnerable people experiencing homelessness. 186 communities helped 105,580 Americans find housing. **Yet, at the Campaign's end, no community has ended homelessness.**

2011



Creation of **Community Solutions**.

**Community Solutions is not affiliated with Common Ground, which now operates under the name "Breaking Ground."*

2015-now

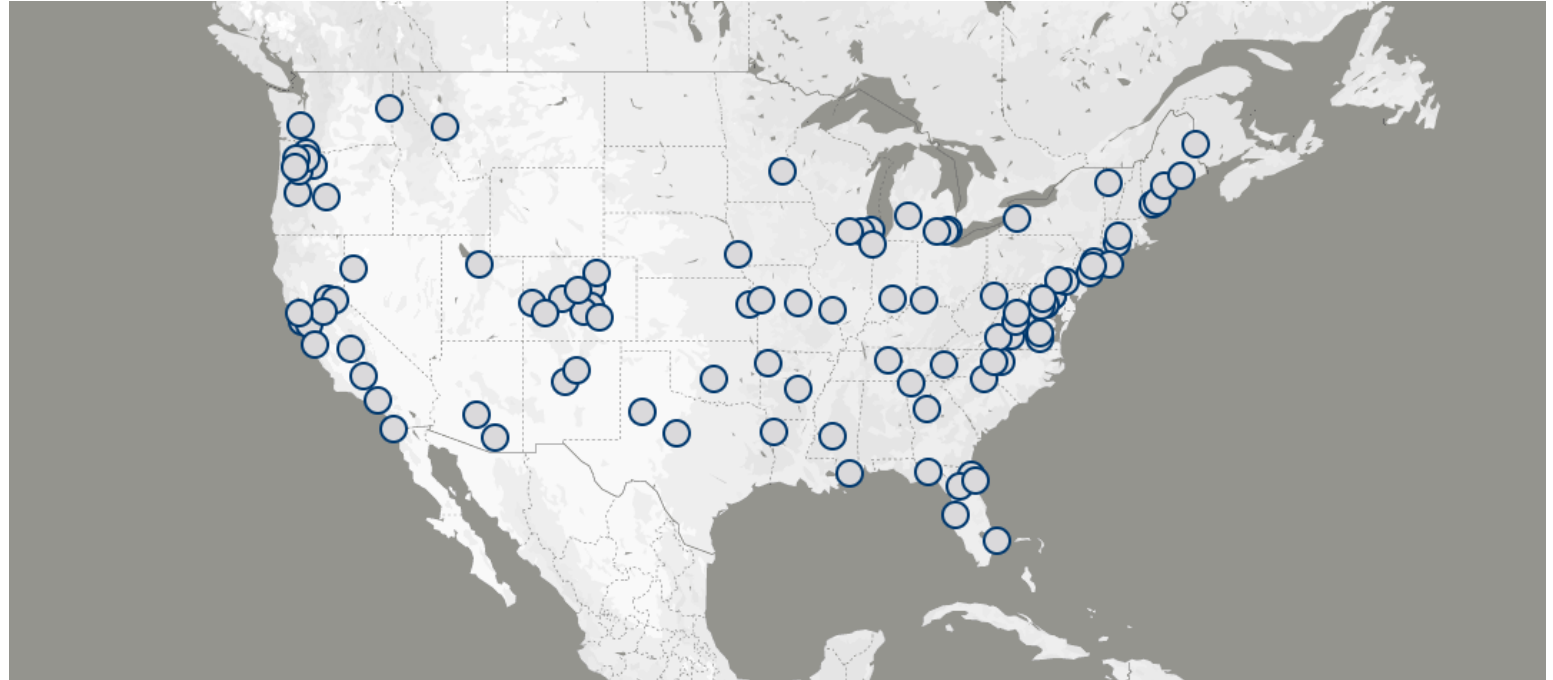


Launch of **Built for Zero**, that asks a new question: what does it take to count down to zero people experiencing homelessness?

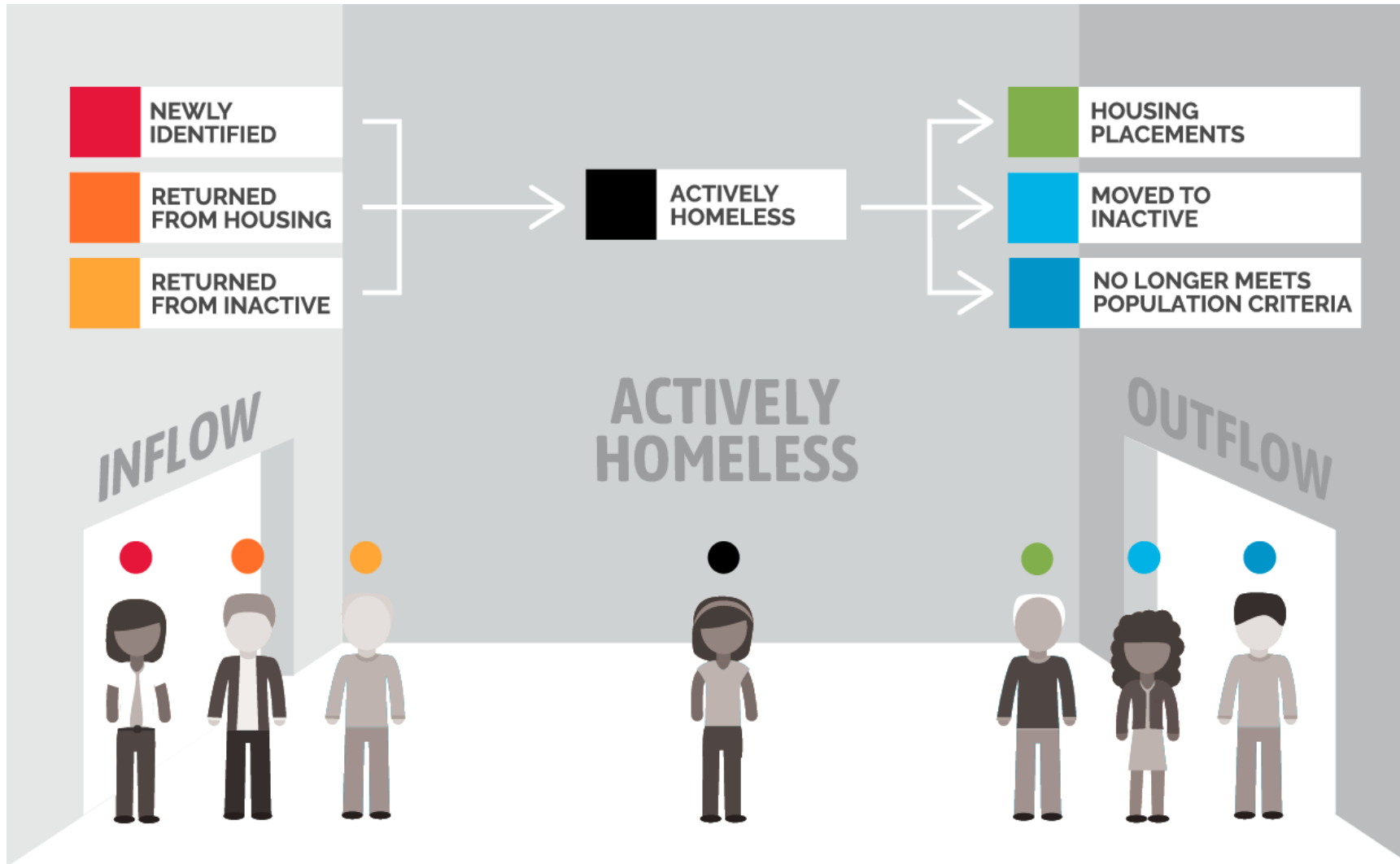
14 communities have reached milestone for ending homelessness known as functional zero.



Communities
participating in
BFZ (108
currently)



Quality, Real Time By-Name List



Data from Bakersfield

