

ORDINANCE/RESOLUTION REQUEST

Please email requests to the Mayor's Legislative Team

at MileHighOrdinance@DenverGov.org by 9 a.m. Friday. Contact the Mayor's Legislative team with questions

Date of Request: 1/31/24

Please mark one: Bill Request or Resolution Request

1. Type of Request:

- Contract/Grant Agreement Intergovernmental Agreement (IGA) Rezoning/Text Amendment
 Dedication/Vacation Appropriation/Supplemental DRMC Change
 Other:

2. Title: (Start with *approves*, *amends*, *dedicates*, etc., include name of company or contractor and indicate the type of request: grant acceptance, contract execution, contract amendment, municipal code change, supplemental request, etc.)

Amends a contract with The Urban Institute by adding \$250,000 for a new total of \$735,579 and one year for a new end date of 12-31-2024 to continue to evaluate the Support Team Assisted Response (STAR) and Co-Responder programs, citywide. ENVHL-202371875-02/ENVHL-202161500-02

3. Requesting Agency:

Denver Department of Public Health & Environment

4. Contact Person:

Contact person with knowledge of proposed ordinance/resolution (e.g., subject matter expert)	Contact person for council members or mayor-council
Name: Marion Rorke	Name: Will Fenton
Email: marion.rorke@denvergov.org	Email: William.fenton@denvergov.org

5. General description or background of proposed request. Attach executive summary if more space needed:

This is the third year of an evaluation of the City & County of Denver's STAR and Co-responder programs. The evaluations goals are to: foster greater understanding about implementation, coordination, and connection to services; support continuous improvement; and document participant outcomes and ongoing needs. Many of the planned activities for year two (2023) were not completed because of the time it took for data use agreements be established between external entities. Therefore, in year 3 (2024) the evaluation will include an ongoing outcomes study, a cost study, and a scaling up assessment.

6. City Attorney assigned to this request (if applicable):

Breena Meng

7. City Council District:

All

8. ****For all contracts, fill out and submit accompanying Key Contract Terms worksheet****

To be completed by Mayor's Legislative Team:

Resolution/Bill Number: _____

Date Entered: _____

Key Contract Terms

Type of Contract: (e.g. Professional Services > \$500K; IGA/Grant Agreement, Sale or Lease of Real Property):

Vendor/Contractor Name (including any dba's):

The Urban Institute

Contract control number (legacy and new): ENVHL-202371875-02/ENVHL-202161500-02

Location: Citywide

Is this a new contract? Yes No **Is this an Amendment?** Yes No **If yes, how many?** 2

Contract Term/Duration (for amended contracts, include existing term dates and amended dates):

Existing: 12/1/2021-12/31/2023

Amended: 12/1/2021-12/31/2024

Contract Amount (indicate existing amount, amended amount and new contract total): \$735,579

<i>Current Contract Amount</i>	<i>Additional Funds</i>	<i>Total Contract Amount</i>
<i>(A)</i>	<i>(B)</i>	<i>(A+B)</i>
\$485,579	\$250,000	\$735,579

<i>Current Contract Term</i>	<i>Added Time</i>	<i>New Ending Date</i>
12/1/2021-12/31/2023	1 year	12/31/2024

Scope of work:

The Urban Institute is conducting third party evaluation for the STAR Program to document, improve on, and evaluate the STAR and Co-Responder programs, with a focus on connection to services. In addition to providing Denver with ongoing information about implementation for the purposes of further refining and improving these initiatives, this work will contribute to emerging literature and best practices for non-punitive responses to people in crisis, helping policymakers direct resources where they can be most effective and efficient. The purpose of this evaluation is to 1) evaluate the implementation and outcomes of the community engagement provider/service provider network (i.e. “STAR Community Coalition run by Servicios de la Raza), 2) analyze short and immediate-term participant outcomes, and 3) conduct a cost analysis of the STAR and Co-Responder Programs.

The Urban Institute (Urban) is conducting an evaluation of the City and County of Denver’s (Denver) STAR and Co-responder programs. The evaluation’s goals are to: foster greater understanding about implementation, coordination, and connection to services; support continuous improvement; and document participant outcomes and ongoing needs.

In 2022 (Year 1), the evaluation had three primary components:

- *Implementation and Process Study* to document program implementation and develop recommendations for successful program expansion and sustainability;
- *An Outcomes Study* to measure short-term outcomes for program participants;
- *A Community Engaged Systems Change Study* to document systems-level implementation processes, gaps and perceived community-level outcomes.

In 2023 (Year 2), the evaluation included:

- *An Outcomes Study* to analyze linked WellPower and Department of Safety data over two years after client engagement with the STAR or Co-responder program. Urban received the data in September 2023 and will begin data cleaning and analysis which will continue into Year 3.
- *A Community Engagement/Service Provider Network Study* to document how Servicios de la Raza collaborates with the STAR program and the network of community-based providers created to support longer-term service connections for STAR clients.

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In 2024, (Year 3) of the evaluation includes data collection and analysis focusing on:

- *Ongoing Outcomes Study* to continue data analysis of intermediate outcomes of program participants after STAR and Co-Responder team interactions, including exploring outcomes by subgroups (e.g., needs, locations, demographics/identities, services).
- A *Cost Study* to understand the public costs and benefits of the STAR and Co-responder programs and how it relates to the public costs and benefits of traditional first responder systems. (*Originally planned for Year 2 but postponed to Year 3 because the cost analysis is dependent on outcomes data.*)
- *Scaling Up Strategy Assessment* to estimate the full demand for STAR and Co-Responder programs using 911 data and describe the implementation and budget requirements for scaling up.

Was this contractor selected by competitive process?

If not, why not?

No. The Urban Institute is the third party evaluator selected Caring for Denver, who provides funding to both the STAR and Co-responder programs.

Has this contractor provided these services to the City before? Yes No

Yes, this is an amendment to an existing contract.

Source of funds:

Caring for Denver

Is this contract subject to: W/MBE DBE SBE XO101 ACDBE N/A

WBE/MBE/DBE commitments (construction, design, Airport concession contracts):

Who are the subcontractors to this contract?

N/A

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