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BAC-9255

Contact Information

Contact Name	Christina Garcia	Home Address	
Preferred Phone		Home City	
Preferred Email		Home State	CO
Other Phone		Home Zip	
Other Email		County	
DOB		Hispanic or Latino origin or Descent?	Yes
Gender	Female	Race/Ethnicity	Two or more races
Other Gender		Other Ethnicity	
Title		Salutation	Mrs.
		Pronouns	

Application

Status	In Progress	Council Resolution Number
Notes		

Board Information

Board Name	Denver Latino Commission	Original Start Date
		End Date
		Other boards or commissions served

Work Information

Employer	Community Economic Defense Project	Work Address	
Position	Chief Program Officer	Work City	
Business Phone #		Work State	CO
Work Email		Work Zip	

Additional Information

Are you a registered voter?	Yes	Objection to appointment?	
If so, what county?	Arapahoe	Special Information	
Denver City Council District No	N/A	Registered Lobbyist	No

Conflict of Interest Explanation	Conflict of Interest	No
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Education and General Qualifications

Name of High School	Galileo High School	Name of Graduate School	Western Governor's University
Location of High School	San Francisco, CA	Location of Graduate School	Salt Lake City, UT
# of Years Attended High school	4	# of Years Attended Graduate School	2
Did you Graduate High School	Yes	Did you Graduate	Still Attending
		Graduate Major	MBA
Name of College	Western Governor's University		
Location of College	Salt Lake City, UT		
# of Years Attended College	4		
Did you Graduate College	Yes		
Undergrad Major	Business Administration		

Reference Details

Reference Name #1		Reference Email #1	
Reference Phone #1		Reference Address #1	
Reference Name #2		Reference Email #2	
Reference Phone #2		Reference Address #2	
Reference Name #3		Reference Email #3	
Reference Phone #3		Reference Address #3	
Agree to a background check	<input checked="" type="checkbox"/>		
Owner		Created By	
		Last Modified By	

Notes & Attachments

CG Resume 2023.2.docx	
Type	Attachment
Last Modified	Denver Integration
Description	View file

Applicants History

2/8/2024, 12:00 PM	
User	Denver Integration
Action	Created.

Christina Galindo Garcia



Highlights

- Bilingual in Spanish and English.
- Experienced executive leader of large-scale, complex programs who consistently displays strong diplomacy, flexibility, intelligence, and clear thinking.

Education/ Certifications

MBA, Western Governor's University, expected July 2024
B.S. Business Management, Western Governor's University
B.A. Human Services, Concentration in Addiction Studies, American Pathways University
Certified Manager of Voucher Operations, (CMVO) NAHRO
Novogradac Property Compliance Certification (NPCC)
NanMckay HCV Specialist Certification
NanMckay - Fundamentals of LIHTC Management Certificate
Lean Management Fundamentals Training Certificate
CompTIA Project + Certification
Family Leadership Training Institute, graduate
Leaders Empowering and Developing Training Program, graduate

Professional Experience Highlights

Chief Program Officer, 7/2023- present
Community Economic Defense Project, Denver, CO

- Provide strategic leadership overseeing the implementation and delivery of diverse long-term stability programs, focusing on eviction & foreclosure prevention and integrated supportive services.
- Cultivate and maintain collaborative relationships with statewide agencies, bridging service gaps and optimizing client referrals.
- Develop and execute program policies ensuring regulatory compliance and equitable service delivery.
- Spearhead quality assurance protocols, ensuring responsive and community-aligned services.
- Successfully secured funding for innovative initiatives, expanding organizational impact.

Head of Programs, 10/2022- 6/2023
Community Economic Defense Project, Denver, CO

- Developed and implemented performance evaluation process for organization, allowing for staffing decisions to be based on quantitative data.
- Secured funding for and implemented several programs focused on providing housing stabilization services including HCTC, HPAP, CDBG and Voucher Administration.
- Established strong relationships with community service organizations, increasing outreach into underserved communities.
- Led efforts to further Equity, Inclusion and Diversity by rolling out resource library and trainings and embedding the work throughout all programs.

Senior Director of Housing Assistance and Subsidy Asset Management, 5/2021-10/2022
Colorado Coalition for the Homeless, Denver, CO

- Improved efficiency of move-in process across portfolio, reducing vacancies by an average of 30+ days, increasing cash flow to properties.
- Increased staffing capacity to serve an additional 300+ clients in first year, through continuous data analysis and process improvement.
- Responsible for the negotiation of conditions of complex contracts/agreements with local, state, and private sector partners and ensuring programmatic adherence to scope of work and project metrics.
- Direct oversight of multiple housing subsidy programs (CoC, HCV, PBV, HOME, SHV, FUP, and others) with combined budget of over \$25 million dollars across several funding sources.
- Responsible for the care, custody and accurate disbursement of all housing assistance funds and management of housing program budgets.
- Served on Real Estate Executive team for the organization providing expertise and guidance on housing programs. In addition, sat on the Quality Management Oversight, and Risk Management & Compliance committees.

Director of Housing Assistance, 12/2018-5/2021
Colorado Coalition for the Homeless, Denver, CO

- Developed and implemented Lean quality assurance protocols, ensuring grant compliance of over 1700 housing files from the State of Colorado, City and County of Denver, and HUD.
- Developed and implemented organizational procedures and best practices that demonstrated exceptional customer service and stewardship of housing resources. Regularly monitored program performance for continuous improvement.
- Managed software conversion project, migrating electronic housing records to Emphasys Elite. Developed process manuals and executed interdepartmental trainings.
- Launched Denver's Rehousing Collaborative programming and budget, provided technical assistance to partner agencies including, VOA, Salvation Army, Delores Project, and others.

Housing Intake and Placement Services Program Manager, 7/2015 to 11/2018
Colorado Coalition for the Homeless, Denver, CO

- Given oversight of project that was previously \$600k overspent and out of compliance. Within two months, completed full audit of program, balanced budget and collaborated across teams to implement a model of service delivery that improved project outcomes.
- Responsible for the housing of Denver's Social Impact Bond program. Successfully recruited landlords to house 245 individuals, ranked as the highest utilizers of emergency services/jails, within 30 days from initial contact.
- Chair of Equity, Inclusion and Diversity org-wide committee.

Housing Counselor, 8/2013-6/2015

Colorado Coalition for the Homeless, Denver, CO

- Managed caseload of 150 clients with severe behavior health and physical disabilities, providing voucher administration for HUD, State and Local funded housing programs.
- Assisted clients in locating appropriate and affordable housing. Supported clients in the development and implementation of an action plan for securing housing.
- Served as a liaison with landlords and utility company to achieve stable housing for clients.
- Conducted housing quality inspections of properties and ensured all units met rent reasonableness as defined by HUD.

**Community
Involvement**

Community Investment Alliance, Board of Directors, 2023-present

Colorado Governor's Community Corrections Advisory Council Member, 2023-present

National Coalition for the Homeless, Board of Directors, 2020-present

NCH Vice President, 2022- present

NCH Board Secretary, 2021-2022

Parents Encouraging Parents (PEP), Facilitator 2013-2020

**Community
Presentations**

Ending Homelessness in America: Challenges and Solutions

Congressional Briefing on Ending Homelessness, June 2022

Building Healthier Communities to Advance Equity and Justice

Poverty and Homelessness Conference, July 2021

Eviction with Dignity and Respect

NAHRO Conference, Vail, CO 2019

Protecting Tenant Rights through Legislation

NAHRO Conference, Vail, CO 2019

Cultural Competency Among Providers-Navigating Social Privilege within Housing First

Housing First Partners Conference, Denver, CO 2018

Paternalistic or Participatory. Where do your services align?

National Healthcare for the Homeless Conference, Washington D.C., 2017

**Relevant
Skills**

Homeless Management Information
System (HMIS)

NextGen Electronic Health Record (EHR)

MS Office and Google Suites

FilemakerPro

Elite / Emphasys Software

Enterprise Income Verification (EIV)

OneSite Property Management Software

Hubspot, Guru, Dialpad

Knowledgeable in HUD rules/regulations