Key Contract Terms

Vendor/Contractor Name: DLT Solutions

Contract control number: TECHS-CE95019-02

City's contract manager: Cindy Zec

Was this contractor selected by competitive process? Yes

Term/Duration of contract/project: May 15, 2009 – May 31, 2014

Renewal terms: May 15, 2009 – May 31, 2017

Purpose: To Amend the DLT Solutions contract for maintain on the Oracle Global Customer Support (GCS). This provides the ability to obtain technical support for Oracle's Business Intelligence, Service Oriented Architecture, and Identity Management suite. Support services include access to Oracle Metalink (an online access point to all Oracle support resources), the ability to request assistance to issues through Technical Assistance Requests, report bugs & receive tech support & patches to resolve issues, as well as rights to future product enhancements, releases, and updates during the time period covered by the support agreement.

Cost/value: $851,152.00

Original Amount: $ 1,310,986.00
Added Amount $ 851,152.00
Total: $2,162,048.00

Source of funds: Technology Services Operating Budget

Benefit: This provides the ability to obtain technical support for Oracle's Business Intelligence, Service Oriented Architecture, and Identity Mgmt suite.

Termination provision for City and for contractor: 30 Days

WBE/MBE/DBE commitments (construction, design, Airport concession contracts): None.

Location: City Wide

Affected Council District: N/A