

AL GARDNER

EXECUTIVE LEADERSHIP

Strategist | Catalyst | Influencer

PROFESSIONAL PROFILE

Innovative and driven executive with more than 25 years of leading industry expertise in constructing and executing enterprise level business strategies and initiatives. Facilitator and builder of top- quality technology management in diverse industries. I have a proven track record of organizational development, consensus building, and effective project management and integration efforts.

*Successfully lead a Denver based startup with a 1-billion-dollar valuation through a Q1 2022 IPO on NASDAQ.

City and County of Denver- Executive Director General Service

Denver, CO 11/23- Present

SALUD FAMILY HEALTH- Vice President of IT & HIPAA Compliance Officer Denver, CO. 03/22- 11/23

- Responsible for the improvement of current technology solutions utilized throughout the extensive care network. I was successful at migrating our EMR software through a major version upgrade for all locations with no impact to operations.
- Formulate strategy for implementation and adoption.
- I established the first IT strategy and roadmap for the organization as well as established both the operational and capital expenditure budget.
- Establish, maintain, and facilitate ongoing communication that ensures IT efforts are in-line with organizational goals.
- As the head of technology security, I established our cyber security program by prioritizing employee training, user access control, and creating the policies and procedures for the program.
- I successfully presented the rationale and funding to hire the organization's first Security Officer and project manager positions.
- I hire, build, and grow high performing technical and project management teams.
- I successfully integrated Salud's electronic health records team to become part of the technology department to ensure HIPPA, security, and software support have an established strategy and budget.

CONTACT



WEBSITES & FEATURES

*Recipient of the 2021 Denver Business Journal C-Suite Award

- [Toggle Magazine](#)
- www.linkedin.com/in/algardner5280

CORE COMPETENCIES

- IT & Business Strategy and Planning
- KPI and SLA Management
- Change Management
- Project Management
- Policy/ Procedure creation and management
- Disaster Recovery
- Budget Development and Management
- Managing geographically dispersed teams.
- Process, Performance & Quality Improvement
- Security and Infrastructure
- Digital Transformation
- Vendor Oversight and Onboarding

INSPIRATO - VICE PRESIDENT, HEAD OF CORPORATE IT & SECURITY

DENVER, CO • 01/2016 - 03/2022

Joined the Inspirato team to facilitate company continuity and growth.

- Budget creation and management. I set budget prioritization and reported to board of directors on budget request rationale.
- Provide visionary leadership for technology and security within the organization.
- Developed and led Digital Transformation efforts that improved productivity, cost effectiveness and customer experience.
- Determine strategic direction and spearhead technological operations in domestic and international markets.
- Establish IT infrastructure and support organization by implementing ITSM, ITAM, and ITIL operational direction,
- Develop and established IT policies, procedures, and systems, as well as full disaster recovery planning and testing.
- Established and oversaw the implementation of Support Center KPI's and SLAs for internal support and vendors.
- Developed security program and posture that enabled Inspirato to follow the NIST 500-83 framework and multiple industry compliances including PCI, SOC 2, and SOX.
- Created IOT roadmap and implementation that produced 30 percent cost savings in global residences.
- Developed migration to cloud and VOIP technology.

MAXIMUS - DIRECTOR GLOBAL NETWORK OPERATIONS

DENVER, CO • 01/2015 - 01/2016

Drove company advancement by translating C-level directives into actionable initiatives to strategically impact technical operations.

- Oversaw cross-functional multi-national teams of IT professionals supporting 8 US government agencies and all 50 States.
- Had operational responsibility for 25 Data Centers infrastructure and NOC support.
- Operational management of \$15 million in capital expenditure for global network security and architectural changes.
- Developed operational improvement directives and enhanced performance improvement plans for vendors and internal resources.
- Implemented high quality operational performance improvement from vendors and internal datacenter sites.
- Revamped support operations to provide acceptable internal and external SLA's in a 24/7 environment.

LEVEL 3 COMMUNICATIONS - SENIOR MANAGER

BROOMFIELD, CO • 01/2014 - 01/2015

Pioneered engineering solutions that focused on relevant technology implementation comprehension, with supporting tools from diverse applications and network vendors.

- Led an outstanding team of technical design managers and engineers in a 24/7 design support environment, including SLA and key point indicator (KPI) reporting.
- Developed engineering standards with internal and external stakeholders for customer network designs for North American, European, South American, and Asia.

EDUCATION

Executive Leadership Certificate

Cornell University

In progress

MBA

American Intercontinental University

Atlanta, GA

Bachelor of Business Administration

American Intercontinental University

Atlanta, GA

AFFILIATIONS

- Colorado Technology Association, Board of Directors (2019 - present)
- Colorado Technology Professionals, Board President (2018)

- Oversaw management and load resourcing of more than 100 network vendors, acting as the North American touch point: defining requirements and recommendations.

COLORADO CREDIT UNION - DIRECTOR OF INFORMATION TECHNOLOGY

LITTLETON, CO • 01/2013 - 01/2014

Hired to bring industry expertise in security solutions to mitigate network vulnerability.

- Planned, directed, managed, and oversaw the IT activities and operations, IT budget, staff and facilities.

DENVER RESCUE MISSION - DIRECTOR INFORMATION TECHNOLOGY

DENVER, CO • 01/2007 - 01/2013

- Accounted for entire information technology enterprise, including multiple site management of IT functions, coordination of technology services delivery, and development of strategies, vendor management, and HIPPA audit.

JACK HENRY & ASSOCIATES - DIRECTOR NETWORK

ENGINEERING (A&M)

HOUSTON, TX • 01/2000 - 01/2007

- Managed network design, implementation, vendor management, project management and software installation of mid-size banks and credit unions.