

## **BAC-5407**

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Board Name	Denver LGBTQ Commission	Status	New
Salutation		Туре	N/A
First Name	Darren	Preferred Email	darrentsmith84@gmail.com
Last Name	Smith	Other Email	darren@turing.io
Contact Name	Darren Smith	Preferred Phone	3036418231
Middle Name		Other Phone	7207689758
MMAC Trans, Mode Group			
Other boards or commissions served			
Work and Home Address			
Work Address	1331 17th St Ste LL-100	Home Address	3390 Valentia St
Work City	Denver	Home City	Denver
Work State	CO	Home State	СО
Work Zip	80202	Home Zip	80238
Additional Inform	ation		
Are you a registered voter?	Yes	Gender	Male
if so, what county?	Arapahoe	Other Gender	
Denver City Council District No	N/A	Race/Ethnicity	African American
Occupation/Employer	Student Resource Coordinator/Turing school of Software and Design	Other Ethnicity	
		Objection to appointment?	No
		Special Information	
Reference Details	<b>.</b>		
Reference Name #1	Gabriel Fischer	Reference Email #1	jwgabe83@yahoo.com
Reference Phone #1	7202997178		
Reference Name #2	Faye Tate	Reference Email #2	fayewilsontate@gmail.com
Reference Phone #2	3035876025		
Reference Name #3	Christopher Settlemire	Reference Email #3	chrissettlemire@gmail.com
Reference Phone #3	7207885765		
Owner	Denver Integration	Created By	Denver Integration, 7/31/2019 2:32 PM

# Darren Smith

3390 Valentia St • Denver, CO 80238 • (303) 641-8231 • darrenlsmith84@gmail.com

## Summary

Highly dedicated and resourceful professional with significant experience in all aspects of business operations. Proven record of fostering organizational growth. Adept at effective management of a large staff and work load.

## Experience

## **Student Resource Coordinator**

2019 - present

Turing School of Software and Design (Denver. CO)

Manages and coordinates the outreach sequence for students preparing to attend Turing (upwards of 60+ individuals at a given time). Optimizes the efficiency of the student intake and outreach process. Conducts 1:1 calls/meetings to assess and provide specific supporting resources (e.g. healthcare, housing, budgeting needs, etc.) students will need to be successful in the program. Serves as Turing's 'student financial officer' providing both 1:1 customized solutions and workshops so that students understand their financing options across lenders, grants and scholarships in a timely manner. Develops partnerships to leverage wrap-around resources e.g. pre-negotiated housing, tuition grants via workforce centers, scholarships for tuition or childcare, etc. Tracks status and action items to ensure all students participate in the intake process and have a plan to begin Turing on time.

### Financial Planning Counselor

2018 - 2019

Bay State College (Boston, MA)

Determined students' eligibility for various financial aid programs by evaluating their applications. Ensured optimal use of financial aid funds by awarding from various college-controlled programs to students in accordance with established federal, state, and College guidelines. Promoted a positive image of the Financial Planning Office by making group presentations which explain both the various financial aid programs and associated application processes. Ensured student and parent awareness of the various financial aid sources during counseling sessions. Assisted students with appropriate and required forms. Advised students' rights and responsibilities. Provided students' application status updates. Developed students' money management skills by assisting students with financial wellness and long-term planning.

#### Career Services Manager

2017 - 2018

Cortiva Institute (Formerly Denver School of Massage Therapy) (Aurora, CO)

Placed students and graduates in jobs directly related to massage, skin care, and health and wellness fields. Created and fulfilled goals, maintains databases and files, instructed students on business matters, student/graduate counseling and compliance with accreditation standards. Provided instruction and assistance to graduates with resumes, job interviews, goal setting, and available job opportunities. Assisted with preparation of annual and monthly compliance documentation. Provided Career Services presentations to classes. Represented the company to employers in the community. Represented Career Services at company meetings. Supervised Career Services staff. Managed departmental budget. Tracked pass rates for state licensure/National Certification/MBLEx. Met and maintained relationships with Education, Clinic, and Admissions staff to support enrollment, retention, completion, and placement.

## Financial Aid Administrator/VA Certifying Official

2015 - 2017

Denver School of Massage Therapy (Aurora, CO)

Handled student outreach and contact concerning financial aid and related issues. Provided guidance and assistance in student loan acquisition. Processed student loan agreements. Accessed loan payment

tracking, as well as cash payments. Processed applications, disclosures, and amortization schedules for the in-house private student loan program. Provided outreach to financial service providers. Worked closely with veteran students to certify their enrollment and validate their tuition payments.

#### Transferrable Skills

- Excellent interpersonal and communication skills, both written and verbal
- Highly efficient time and project management
- Adapts, Assimilates and applies new information, technical systems and procedures quickly, accurately, and efficiently
- Ten years customer service, sales, and supervisory experience.

## Leadership/Volunteer Experience

#### **National Board of Governors**

2015 - 2017

Human Rights Campaign

Managed the organization's local community outreach as co-chair of the Colorado Steering Committee and member of the National Board of Governors. Fostered relationships with State organizations to build a coalition in the fight toward universal equality. Sustained HRC's vision and raises awareness about the mission of the Human Rights Campaign. Held responsibility for making policy, managing finances, annual gala event planning, membership outreach, and volunteer engagement. Provided leadership, guidance, and coaching to the all-volunteer committee. Coordinated subcommittee meetings and member gatherings. Liaison to the Human Rights Campaign staff in Washington DC. Attended biannual board meetings, Lobby Days (locally and in DC), and different states' steering committee events.

**Soldier** 2003 - 2007 *US Army* 

Active duty Communications specialist and squad leader.

#### Education

University of Phoenix (Phoenix, AZ) 2003 - 2007 Bachelors of Science, Psychology

References available upon request