### 2025 Citywide Goals: All In Mile High Quarterly Update

Community Planning and Housing Committee August 26, 2025





# Agenda and Content Summary

- 2nd Quarter Updates and Highlights
- Upcoming Procurements and Contracts
- Roads 2 Recovery Updates
- AIMH Site Services Updates



### ALL IN MILE HIGH

GOAL

Bring 2,000 people experiencing homelessness indoors

PROGRESS

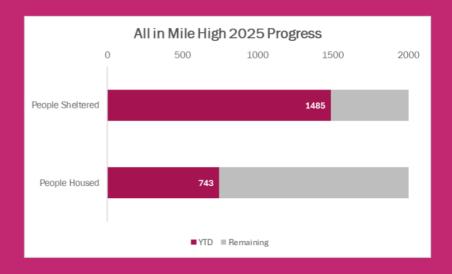
Brought 1,485 people into shelter

**O** GOAL

Connect 2,000 people to permanent housing

PROGRESS

Connected 743 people to permanent housing



\*All data and information as of 6/30/25



## ALL IN MILE HIGH & AFFORDABLE CONCERNS

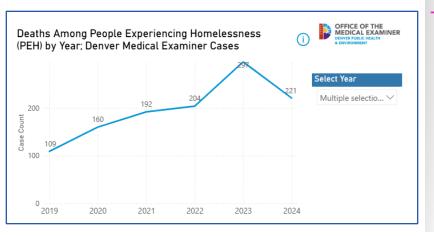
Federal and state budget uncertainty continues to negatively impact housing funding and outcomes.

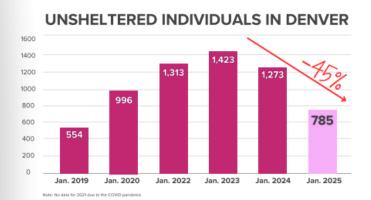
- 100 housing vouchers lost through DHA and federal govt
- 80 housing vouchers lost through state budget cuts

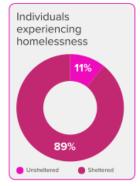


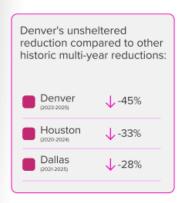
# **2025 Unsheltered Point** in Time Count Results

- Largest multi-year reduction in unsheltered homelessness on record
- Lowest unsheltered count among major cities in 2025
- 26% reduction in deaths among people experiencing homelessness











### AIMH Goal 2025 Efforts and Updates

Item	Status
2000 moves to shelter in 2025	1485 as of 6/30
2000 exits to housing in 2025	743 as of 6/30
Complete the Closure of the Radisson Non-Congregate Shelter	Complete on 3/31
Maintain service connection for high acuity clients through Roads 2 Recovery Program	In Process, 78% maintaining connection to date
Procure long-term services for the Roads to Recovery Program through a new RFP	Complete
Launch an integrated software solution to manage Street Engagement Team Deployments to 911 and 311 calls related to homelessness	In Process, Q4 Launch Date



### AIMH Goal 2025 Efforts and Updates, Cont.

Item	Status
Release a new RFP through HOST for AIMH Shelter, Housing and Street Outreach Services	In Process, Contract Negotiations underway
Solidify the HCC process, memorialize HCC in contracts, complete trainings for HCC staff, and appropriately resource housing exits	In Process, New Procurement underway
Support and Stabilize households in Rapid Rehousing in Partnership with Housing Connector	373 HH served since 2024, 256 currently actively enrolled
Enhance Behavioral Health and substance Use services at sites and in street engagement	CCH contract with DDPHE executed, Data Sharing Agreement in process
Enhance Workforce Service Offerings	In Process
Convene Quebec Corridor Task Force	Process Completed on 8/13
Deploy RV Resolution Program	In Process, Q3 Launch



# Upcoming Procurements and Contracts



## **Upcoming AIMH Procurements and Contracts**

Agency	Services	Timeline
HOST	AIMH Non-Congregate Shelters	Contract Negotiations Underway, 10/14 committee date
HOST	AIMH Housing Central Command	Contract Negotiations Underway, 10/28 committee date
HOST	Street Outreach Services	RFP responses under review, 11/18 committee date
DDPHE	AIMH Physical, Dental, and Behavioral Health Services	Committee Date TBD
GS	Citywide Security Amendment	Committee Date TBD



# Roads to Recovery Updates



#### Roads to Recovery System Current State

1 <sup>st</sup> Contact	Deflection	Jail & Courts	Stabilization	Case Management	Program	Sites
DDPHE Focus Area Team	LEAD	Re-entry Programming	DDPHE Care Navigators	Roads Long- term Case Management	Treatment services	All In Mile High
Public Health Nurses	DPD HOT D1/D6	Specialty Courts	Behavioral Health Solutions Center	CM Supervisors DPHE CMs	Sober living/ residential	Sand and Sage Motel
Substance Use Navigators	DPD OCC		Withdrawal Management (Detox)	TRC CMs	Other	Driftwood Motel
	911 Crisis Diversion		Denver Health HOPE Team			Columbine
			Emergency Department PES			
	Data			Community of Pract	ice	



#### **Participant A**

#### **Demographics:**

41 years old, Man, Middle Eastern/North African

#### Jail Data:

- Before R2R:
  - 5 bookings/6mos (25 since 2021)
  - 56 jail days/6mos (308 since 2021)
- After R2R:
  - 1 booking/6mos (3 since Feb '24)
  - 12 jail days/6mos (34 since Feb '24)

#### **R2R Timeline:**

- First contact: February 2024
- Last contact: April 2025
- 42 contacts with case management

#### **Stability Stats:**

- 390 days indoors
  - 2 weeks at Behavioral Health Solutions Center
  - AIMH Double Tree from April 2024 to March 2025
  - Permanent apartment starting April 2025 through AIMH housing voucher
- 437 days in services
  - HITT and FUSE at WellPower since February 2024
  - LEAD participant since May 2024
  - MAT at WellPower since May 2024

#### **Participant B**

#### **Demographics:**

33years old, Man, American Indian/Alaska Native

#### **Jail Data:**

- Before R2R:
  - 2 bookings in the 6mos before
  - 105 jail days in the 6mos before
- After R2R:
  - 0.3 bookings/6mos (1 since April '24)
  - 14 jail days/6mos (35 since April '24)

#### **R2R Timeline:**

- First contact: January 2024
- Last contact: July 2025
- 129 contacts with case management

#### **Stability Stats:**

- 230 days indoors
  - 2 weeks at Behavioral Health Solutions Center
  - 1 week at Mountain West Sober Living
  - 1 month at Driftwood Motel
  - AIMH Comfort Inn since January 2025
- 480 days in services
  - HITT at WellPower since April 2024
  - Medical, psychiatric, and SUD care



#### **Participant C**

#### **Demographics:**

46 years old, Man, White

#### Jail Data:

- Before R2R:
  - 2.4 bookings/6mos (12 since 2022)
  - 165 jail days/6mos (825 since 2021)
- After R2R:
  - 0 bookings since Oct '24
  - 0 jail days since Oct '24

#### **R2R Timeline:**

- First contact: October 2024
- Last contact: July 2025
- 44 contacts with case management

#### **Stability Stats:**

- 267 days indoors
  - 1 week at AIMH Double Tree
  - · 4 months at Broomfield Hospital
  - Skilled nursing facility since March 2025
- 139 days in services
  - Skilled nursing facility since March 2025

#### **Participant D**

#### **Demographics:**

61 years old, Man, Hispanic

#### Jail Data:

- Before R2R:
  - 1.3 bookings/6mos (7 since 2021)
  - 68 jail days/6mos (362 since 2021)
- After R2R:
  - 0 bookings since Dec '24
  - 0 jail days since Dec '24

#### **R2R Timeline:**

- First contact: August 2024
- Last contact: June 2025
- 13 contacts with case management

#### **Stability Stats:**

- 212 days indoors
  - Hazelbrook Sober Living since December 2024
- 327 days in services
  - MAT through Denver Health/jail since August 2024
  - HITT at WellPower since November 2024
  - Peer Support through Servicios de La Raza since December 2024
- Over 1 year of sobriety
- Connected to a church community





#### **OVERALL COUNTS:**

- Since January 2024, **303 people** have received Intensive Case Management (ICM), services, or both through Roads to Recovery.
- 77% received ICM, 79% received services, 55% received both.
- Clients fell into these groups non-randomly, which makes statistical evaluation challenging.





#### JAIL/BOOKINGS:

- Across all groups, both bookings and jail days have decreased, a trend which is consistent across the Roads to Recovery population.
- Bookings per person per year decreased by 2.2 bookings after Roads enrollment.
- Jail days per person per year decreased by 30 days after enrollment.
- Average days between bookings have increased by 83 days after enrollment.
- 27% of Roads clients still haven't been in jail since enrolling in Roads—this subset had an average of 83 days in jail per year before Roads.





#### **HOUSING & SHELTERING:**

- At the time of Roads CM intake, 48% were unsheltered and 21% were incarcerated.
- At the most recent CM contact, **61% were indoors and 18% were in residential treatment**.
- Over 40% of Roads clients' days indoors were at AIMH sites.





#### **SERVICES:**

- Roads to Recovery has worked with over 80 service providers to make 420 service connections.
- WellPower, Hazelbrook, Ananeo, and Denver Health are among our most frequent providers of services, all with more than 20 service connections each.
- We have found lots of success working with smaller organizations serving fewer people. 62 providers have worked with <4 clients.
- 96 people have been connected to multiple services, and almost all of those were ICM clients.



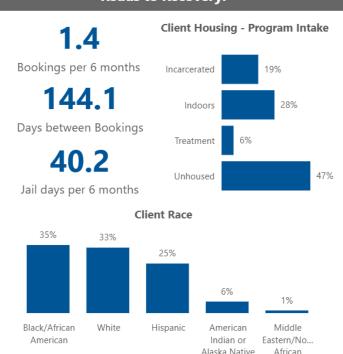


#### **Roads to Recovery Intensive Case Management**

Progress of the Roads to Recovery Case Management team in connecting individuals to services, supporting stable well-being, and providing alternatives to jail.

Jail data begins January 2021. Program data begins January 2024.

### The average participant BEFORE enrolling in Roads to Recovery:



### The average participant AFTER enrolling in Roads to Recovery:



Across our:

155 and 235

Currently Active Total Participants

There have been:

8,363

Successful Contacts

Leading to:

324

Service Connections

The average participant has spent:

88

Days in services per 6 months

and

85

Days indoors per 6 months

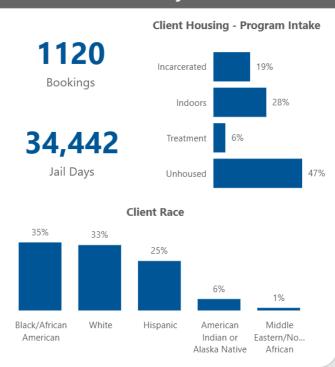


#### **Roads to Recovery Intensive Case Management**

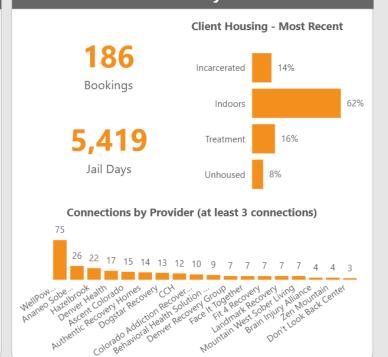
Progress of the Roads to Recovery Case Management team in connecting individuals to services, supporting stable well-being, and providing alternatives to jail.

Jail data begins January 2021. Program data begins January 2024.

### Participants BEFORE enrolling in Roads to Recovery:



### Participants AFTER enrolling in Roads to Recovery:



Across our:

155 and 235

Currently Active Total Participants

There have been:

8,363

Successful Contacts

Leading to:

324

Service Connections

Participants have spent:

27,405

Days in services

and

35,473

Days indoors (not in jail)

# AIMH Site Service Delivery Updates



### Inter-agency coordination

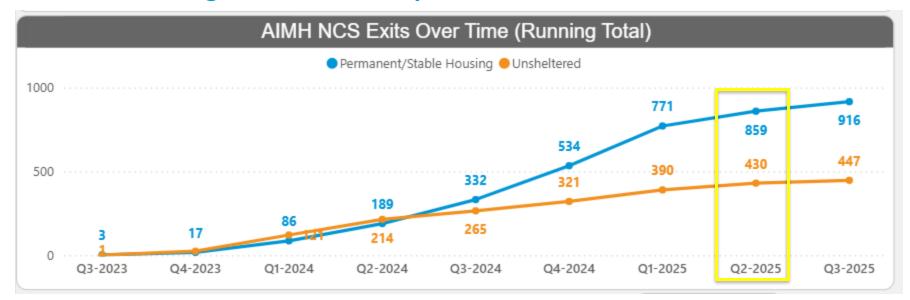
The following agencies are working within a coordinated Homelessness Response System focused on connecting people from the streets to shelter, housing, and long-term services to end the cycle of street homelessness in Denver.

Service Type	Housing	Health	Employment / Income	Real Estate	Site Support	Public Safety
Lead City Agency	HOST	DDPHE	DEDO	DOF	GS	DOS Agencies
Core Services	Outreach Shelter Ops Intake/ Referrals Navigation Stabilization	Case Mgmt; Behavioral Health; MAT/ MOUD; Physical Health; Dental Health	Employment Coaching and Workforce Training targeted to those placed in RRH through CTI	Leases (leased and owned)	Repair, maintenance, security	Priority response



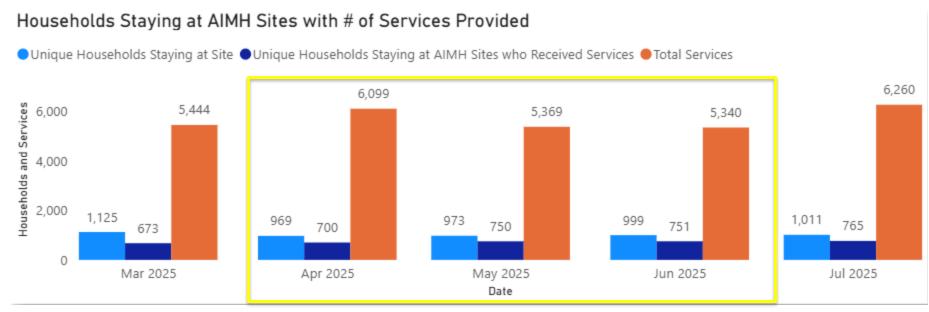
# AIMH Sites Housing Exits by Quarter

Exits to Housing continue to outpace exits to the streets.





# AIMH NCS Service Delivery Data



Average Length of Stay by site ranges from 117 days to 257 days.



### DDPHE: Behavioral Health Service Updates

### Process Improvements

Developed virtual "intake" form for CMs at the sites to get people into services with CCH

# Space Upgrades

Deployed a consultation and waiting room for CCH at The Aspen

# Staffing Efficiencies

Working on staffing plan with CCH to address client needs at other AIMH locations

# Data Collection

Regular service delivery data is available, detailed deidentifiable data sharing is in progress without a needed data sharing agreement, will pursue agreement if identifiable data becomes necessary





#### Denver Workforce Development Programs and Services

DENVER WORKFORCE DEVELOPMENT

Denver Workforce Development serves as a free, comprehensive employment and training resource for jobseekers and employers throughout Denver. Along with a strong collaboration with contractors, DWS connects jobseekers with needed skills to secure sustainable employment, and connects employers with a trained and ready workforce.

#### For example, in 2024 alone, Denver Workforce Development:

- Served 20,252 jobseekers
- Provided staff-assisted services to 7,557
- Served 1,040 employers
- Posted 162,442 jobs
- Held 424 recruitment/connection events
- Managed \$17M+ in workforce development contracts (24 unique providers, many of whom are deeply embedded in the Denver community).
  - o For example: Denver Public Schools; Urban Peak; Centro De Los Trabajadores; African American Trade Association; Construction Education Foundation; Collaborative Healing Initiatives Within Communities; Mile High Youth Corps; Second Chance Center; Work Options; Jewish Family Services; Prodigy Ventures; Servicios de La Raza; Mi Casa Resource Centers; Denver Housing Authority; Center for Employment Opportunities; Gang Reduction Initiative of Denver; Activate Work; Cross Purpose

Anyone in Denver can access our programs, and can call, click, or come in. While our programs serve everyone, we place additional emphasis on serving people with disabilities, youth, older adults, veterans, newcomers, and people experiencing homelessness.

As a reminder, please watch this Denver Workforce Development Overview presentation from November 2024 provided to Councilmembers at the Business, Arts, Workforce, Climate & Aviation Services Committee.



### Rapid Rehousing Workforce Pilot (AIMH Specific)



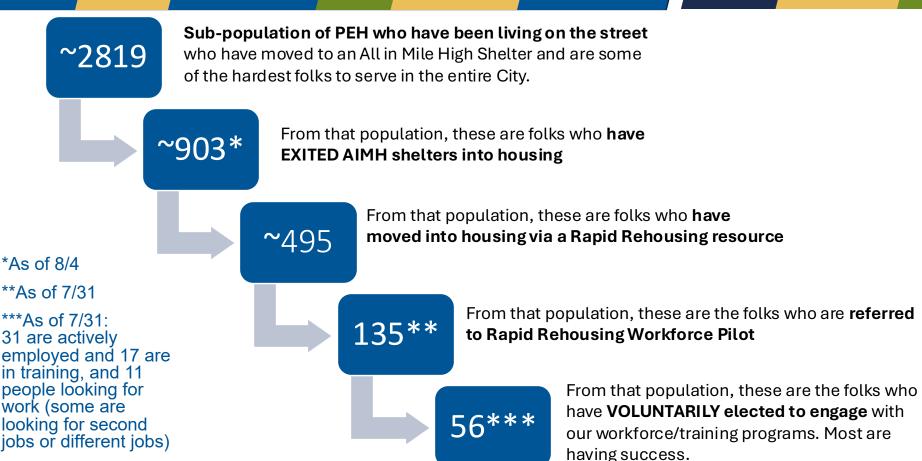
- I. This pilot began on 1/1/25 and is **serving people who have exited All in Mile High Shelters, who are** living in a rapid rehousing unit, and who have been referred to DEDO for workforce services
- II. Once referred, participants who want to voluntarily participate are triaged based on their desire for **training and employment or solely employment.** 
  - Participants who are interested in training either receive a Workforce Innovation and Opportunity Act (WIOA) referral, a referral to a contracted partner or a nonprofit providing the type of training they are interested in
  - II. Examples: High School Diploma/GED, Construction Apprenticeships, digital skills training, Forklift, Arborist
  - I. Participants who would like to go straight to employment receive 1:1 Coaching
    - Participants have access to one-on-one career coaching sessions and support from the Denver Workforce Centers after training to help them transition smoothly into employment
      - I. Resume review/development, Career coaching, understanding the job search process, Skills assessment, Interview skills, Job search support, Application support, Education on training opportunities and Registered Apprenticeship Programs, Transportation assistance, Resources to reduce barriers, Navigating the job search process with a background
      - II. Examples: Security, Warehouse, U-Haul, Denver Parks and Rec, United Airlines, Bayaud, Home Depot, Walgreens, Day Labor, Restaurants



#### Data: Rapid Rehousing Workforce Pilot

Please consider that we are serving a sub-population of a sub-population:





# Appendix



# Key Evolutions for Addressing Street Homelessness in 2025

- Initial focus on Large Encampments evolving to a focus on real time coordination of street engagement services to meet the needs of individuals on the streets;
- Focus on evaluating individuals arriving at AIM sites and charting pathways for their successful exit;
- Enhanced housing, behavioral health, and workforce service delivery through our shelter sites;
- Moving investments from short term shelters towards permanent housing resources



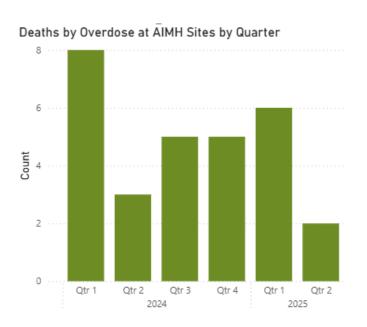
### Outcomes Based Contracts in HOST RFP

**HOST Outcomes Based Contracts Pilot** 

Current State	Future State
Public dollars reimburse costs	Public dollars pay for outcomes
HOST staff focus on compliance and use of funds	HOST staff focus on data-informed performance management
Little visibility into results	Full transparency around results
City spends regardless of impact	City spends in line with impact
Providers spending admin funds on preparing complex invoices	Providers spending admin funds on data collection and performance improvement
Spending is equated with success	Paying for outcomes drives success



### Overdose Death Data for PEH and AIMH



Deaths by Overdose Among People Experiencing Homelessness (PEH) by Year; Denver Medical Examiner Cases

