

2024 Denver Health Operating Agreement

City Council Briefing

Wednesday, Nov. 1, 2023

Safety, Housing, Education, and Homelessness Committee

Agenda

- Introductions
- Overview of the Operating Agreement
- Changes for 2024 contract
- Budget for 2024 contract
- Questions and close

Background

- The Denver Health and Hospital Authority (DHHA) was formed as a state authority under state statute in 1997 to operate the former Denver General Hospital.
- City and County of Denver adopted a Charter amendment in 1996 to replace the Department of Health and Hospitals with the Department of Environmental Health (now Denver Department of Public Health & Environment (DDPHE)), which retained the authority and regulatory powers of the local public health agency.
- Annual Operating Agreement outlines services DHHA provides to the City and the City provides to DHHA.

Structure of Agreement

- Services are divided into Core Services and Non-Core Services
 - Core services include the Patient Care (formerly referred to as MI) Payment, Emergency Medical Services, Public Health Clinics, Denver CARES, prisoner medical services at DHHA (Correctional Care Medical Facility), etc.
 - Non-Core services include Nurseline, jail medical services, Center for Occupational Health (COSH) & OUCH Line, etc.
- City also provides services to DHHA including payroll and legal services related to Career Service Authority (CSA) employees at DHHA (total of 41 CSA employees), radio support, fuel, 911 call taker, etc.

Negotiation Schedule

Phase I: Off-cycle negotiations (Jan. - Apr.)

Phase II: Kick-off (Apr.)

Phase III: General negotiations (Apr. - Jul.)

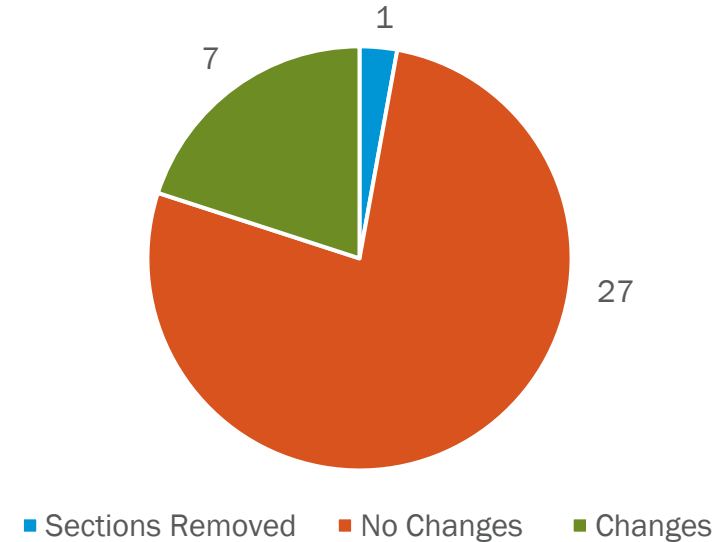
Phase IV: Budget meetings and legal drafting (Jul. - Oct.)

Phase V: City Council ordinance process (Nov.-Dec.)

2024 Contract Changes

- 35 services in the 2024 Operating Agreement
- Language updated in only 7 appendices
- Mostly very minor changes
- Budgets and rates were updated in some sections

Overview of Language Changes



2024 Operating Agreement

Highlights of Key Changes to Appendix A

- Patient Care (A-1)
 - Minor updates to the standard metrics which typically occurs every year
- Emergency Medical Services (A-2)
 - Minor updates to the language added in 2023 to ensure that it's based on the current state of the transitions that occurred in the 2023 Operating Agreement
- Public Health Clinical Services (A-3)
 - One minor update related to the Public Health Institute at Denver Health's (PHIDH) contributions to our annual Public Health Accreditation reporting requirements

2024 Operating Agreement

Highlights of Key Changes to Appendix B

- *Center for Occupational Safety and Health (COSH) & OUCH Line (B-1)*
 - Minor revisions to the workers' compensation payment process, keeping it updated with the current process
- Treatment on Demand (B-7, 1.5)
 - Minor revisions related to removing a reference to a 2023 review of performance criteria (since that already occurred in 2023) and removal of language related to the expansion of program (as that's already occurred)

2024 Operating Agreement

Highlights of Key Changes to Appendix C

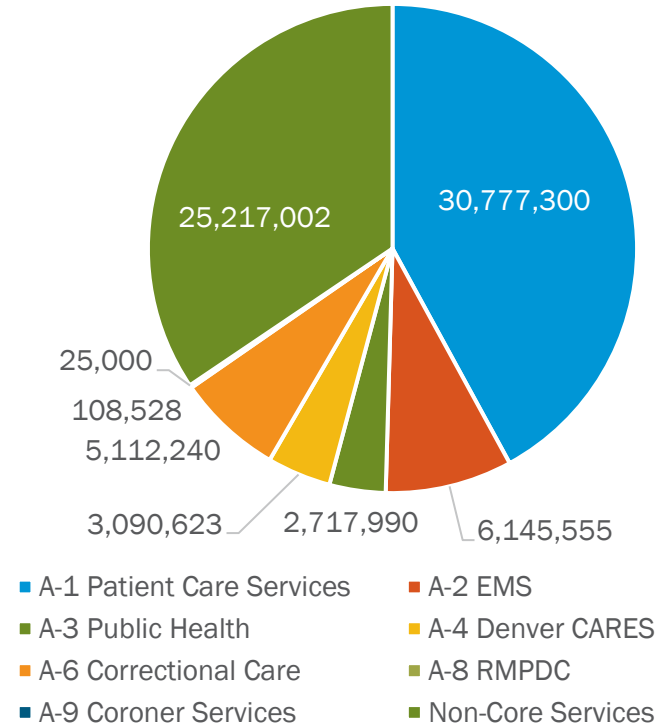
- City is waiving lease payments for 911 Communications Center. Per the 911 Communication Center second amendatory lease agreement, the 2024 payment to the City totals \$130,115.38. The 2nd amendatory lease allows for waived base rent payments for period 6/1/23-5/31/24, leaving only \$93,156.84 base rent payments owed in 2024. The 2nd amendatory lease does not allow for waived operating expenses, which in 2024 total \$36,958.54 ($\$93,156.84 + \$36,958.54 = \$130,115.38$).

2024 Contract Budget

The total proposed 2024 contract amount is \$73,194,238: \$30,777,300 for Patient Care services and \$42,416,938 for other core and non-core services.

Budget includes an approximate revenue amount \$3,244,800 for city services provided to DHHA.

Core Services Budget by Section



Budget Increases

Proposal Name	City Department	Duration	Net Financial Impact
Market (10%)/Merit (2%) Increases	Various, including DEN	Permanent	\$4,026,513
Operationalize 0.9 FTE MAT Nurse in Jail	Sheriff	Permanent	\$120,307
		TOTAL	\$4,146,820

Questions

Meggan Parezo

Director of Shared Services & Business Operations

Department of Public Health & Environment

Meggan.Parezo@denvergov.org

Donna Lynne, DrPH

CEO

Denver Health and Hospital Authority

Donna.Lynne@dhha.org

Ansar Hassan

CFO

Denver Health and Hospital Authority

Ansar.Hassan@dhha.org