

ORDINANCE/RESOLUTION REQUEST

Please email requests to the Mayor’s Legislative Team at MileHighOrdinance@DenverGov.org by 9 a.m. Friday. Contact the Mayor’s Legislative team with questions

Date of Request: 03/05/2026

Please mark one: Bill Request or Resolution Request

Please mark one: The request directly impacts developments, projects, contracts, resolutions, or bills that involve property and impact within .5 miles of the South Platte River from Denver's northern to southern boundary? (Check map HERE)

Yes No

1. Type of Request:

- Contract/Grant Agreement Intergovernmental Agreement (IGA) Rezoning/Text Amendment
 Dedication/Vacation Appropriation/Supplemental DRMC Change Other:

2. Title: Amends a contract with Goodwill of Colorado to modify language in the Scope of Work to allow for reimbursement of PTO payouts and retention bonuses for Goodwill of Colorado to continue providing case management and supplemental services to Colorado Works (CW)/ Temporary Assistance for Needy Families (TANF) participants to enhance employability and economic well-being. No change to contract capacity or length, citywide (SOCSV-202473266/SOCVS-202683490-02).

3. Requesting Agency: Denver Human Services

4. Contact Person:

Table with 2 columns: Contact person with knowledge of proposed ordinance/resolution (e.g., subject matter expert) and Contact person for council members or mayor-council. Includes names and email addresses for Tammy Hoffman, Will Fenton, Crystal Porter, Hung Nguyen, and Will Fenton.

5. General description or background of proposed request. Attach executive summary if more space needed:

DHS is responsible for administration of the Colorado Works (CW) program, also known as Temporary Assistance for Needy Families (TANF), in the City and County of Denver pursuant to Colorado Revised Statutes (CRS) at section 24-4-103 (11) CRS, and Colorado Code of Regulations (CCR), 9-CCR-2503-6. Funding for the TANF program is provided by the United States Department of Health and Human Services (HHS) and administered in the State of Colorado by the Colorado Department of Human Services (CDHS).

Outside of determining eligibility and issuing benefit assistance to participants, other administration responsibilities include promoting the long-term economic well-being of the community, through preparation for and attachment to employment for those who are able to work. DHS’ CW/TANF Program is designed to engage individual participants with the services, opportunities, resources, and tools needed to successfully move toward stability and self-sufficiency. DHS facilitates robust community gains by partnering with local businesses, educational institutions, and other service providers in the area, and advocating for participants as a vital part of the DHS support network. For those who are not readily able to work, DHS’ CW/TANF program offers supports and services intended to increase employability and promote family safety and stability.

Goodwill of Colorado was competitively awarded a contract in 2024 for an original term of 07/01/2024-06/30/2025 and initial contract amount of \$1,106,577 to provide services consistent with the above stated CW/TANF Program goals. A first amendment, approved by Council on 08/25/2025, extended the contract end date to 06/30/2026 and added \$1,261,497 for a new total amount of \$2,368,074. The proposed second amendment (current request) expands the Scope of Work salary and wages definition to allow for reimbursement of PTO payouts and retention bonuses for Goodwill employees, and shifts \$23,000 within the budget to accommodate these payments. No change to the contract term end date or total amount is requested. Through this contract amendment, Goodwill of Colorado will continue to employ a combination of supplementary measures and case management strategies to help CW/TANF participants/families enhance employability and economic well-being.

Goodwill of Colorado is further identified as a subrecipient for the purposes of this contract and is therefore subject to all terms, conditions and regulatory requirements required of federal funding subrecipients per 2 CFR Part 200, as well as specific rules and regulations for CW/TANF.

6. City Attorney assigned to this request (if applicable): Andrew Riester

7. City Council District: Citywide

8. **For all contracts, fill out and submit accompanying Key Contract Terms worksheet**

To be completed by Mayor’s Legislative Team:

Resolution/Bill Number: _____

Date Entered: _____

Key Contract Terms

Type of Contract: Professional Services > \$500K

Vendor/Contractor Name (including any dba’s): Goodwill of Colorado

Contract control number (legacy and new): SOCSV-202473266-02 / SOCSV-202683490-02

Location: Citywide

Is this a new contract? Yes No **Is this an Amendment?** Yes No **If yes, how many?** 02

Contract Term/Duration (for amended contracts, include existing term dates and amended dates):

Original Agreement: SOCSV-202473266-00 Jaggaer: 07/01/2024 – 06/30/2025

First Amendment: SOCSV-202473266-01 / SOCSV-202580420-01 Jaggaer: 07/01/2024 – 06/30/2026

Second Amendment: SOCSV-202473266-02 / SOCSV-202683490-02 Jaggaer: 07/01/2024 – 06/30/2026

Contract Amount (indicate existing amount, amended amount and new contract total):

| <i>Current Contract Amount</i> (A) | <i>Additional Funds</i> (B) | <i>Total Contract Amount</i> (A+B) |
|---------------------------------------|--------------------------------|---------------------------------------|
| \$2,368,074 | \$0 | \$2,368,074 |

| <i>Current Contract Term</i> | <i>Added Time</i> | <i>New Ending Date</i> |
|------------------------------|-------------------|------------------------|
| 07/01/2024 – 06/30/2026 | N/A | 06/30/2026 |

Scope of work:

Goodwill shall provide case management and supplemental services to TANF participant categories: Service Lane 1 & Service Lane 2.

Case Management Services include: Case management, participant assessment, creation/maintenance of individualized plans/roadmaps, entry/maintenance of case files within Colorado Benefits Management System (CBMS), support to find alternative paths to income other than traditional employment, reduction of barriers to employment such as learning disabilities or substance abuse, referrals for other supplemental services, benefit extension assistance, supervisory case file reviews, and other case management duties as assigned by CO State and DHS.

Supplemental Services

Participants in Service Lane 1

- Inputs: subsidized employment opportunities, work-building and career pathway-oriented learning experiences, upskilling credential opportunities such as Vocational Education Trainings that align with participants’ long-term career paths and enable participants to gain credentials in sought-after fields.
- Activities: Motivational interviewing, career assessments, resume construction, and job search assistance.

Participants in Service Lane 2

- Inputs: Job skills and readiness development, life/employment skills class curriculum for education and soft skills, partnerships with local employers and employment specialists.
- Activities: Education Classes/General Educational Development (GED), Soft Skills Development, Professionalism workshops, job readiness workshops, resume development, mock interviews, and basic Microsoft Office training.

Was this contractor selected by competitive process? Yes **If not, why not?** N/A

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Resolution/Bill Number: _____

Date Entered: _____

Has this contractor provided these services to the City before? Yes No

Source of funds: Federal funds passed through Colorado State (Federal Award Identification Number (FAIN) 2501COTANF, Assistance Listing # 93.558)

Is this contract subject to: W/MBE DBE SBE XO101 ACDBE N/A

WBE/MBE/DBE commitments (construction, design, Airport concession contracts): N/A

Who are the subcontractors to this contract? N/A

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