

**Denver's Road Home
Presentation to
Safety and Well Being Committee
Wednesday, November 16, 2016**

- An agency of the City and County of Denver - housed at Denver Human Services

- *Vision*

Every child, woman, and man will have an alternative to living life on the street

- *Mission*

To create an effective homeless care system that is seamless, coordinated, with service linkage.

- Not a direct service agency
- Supports a broad banner of community-based organizations and volunteer efforts to provide shelter, street outreach, day services, transportation and other services
- *“Service Delivery Through Partnerships”*



DENVER RESCUE MISSION



VA

U.S. Department of Veterans Affairs



The Gathering Place[®]
a refuge for rebuilding lives



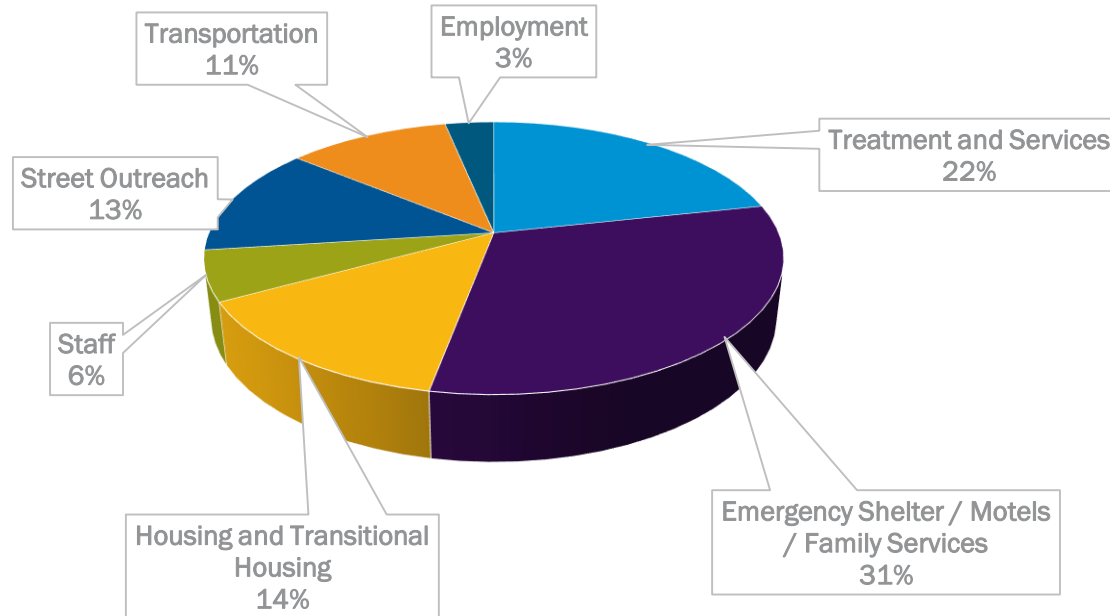
Denver's Road Home roles include:

- *Convene*—bring impact players together to solve problems
- *Advocate*—build awareness, be a policy voice
- *Innovate*—best practices, ID new models, challenge perspectives
- *Analyze*—gather data necessary to efficiently use resources

Denver's Road Home priorities include:

- *Housing*
- *Supportive Services*
- *Prevention*
- *Sustainable Systems*

Denver's Road Home Services 2017



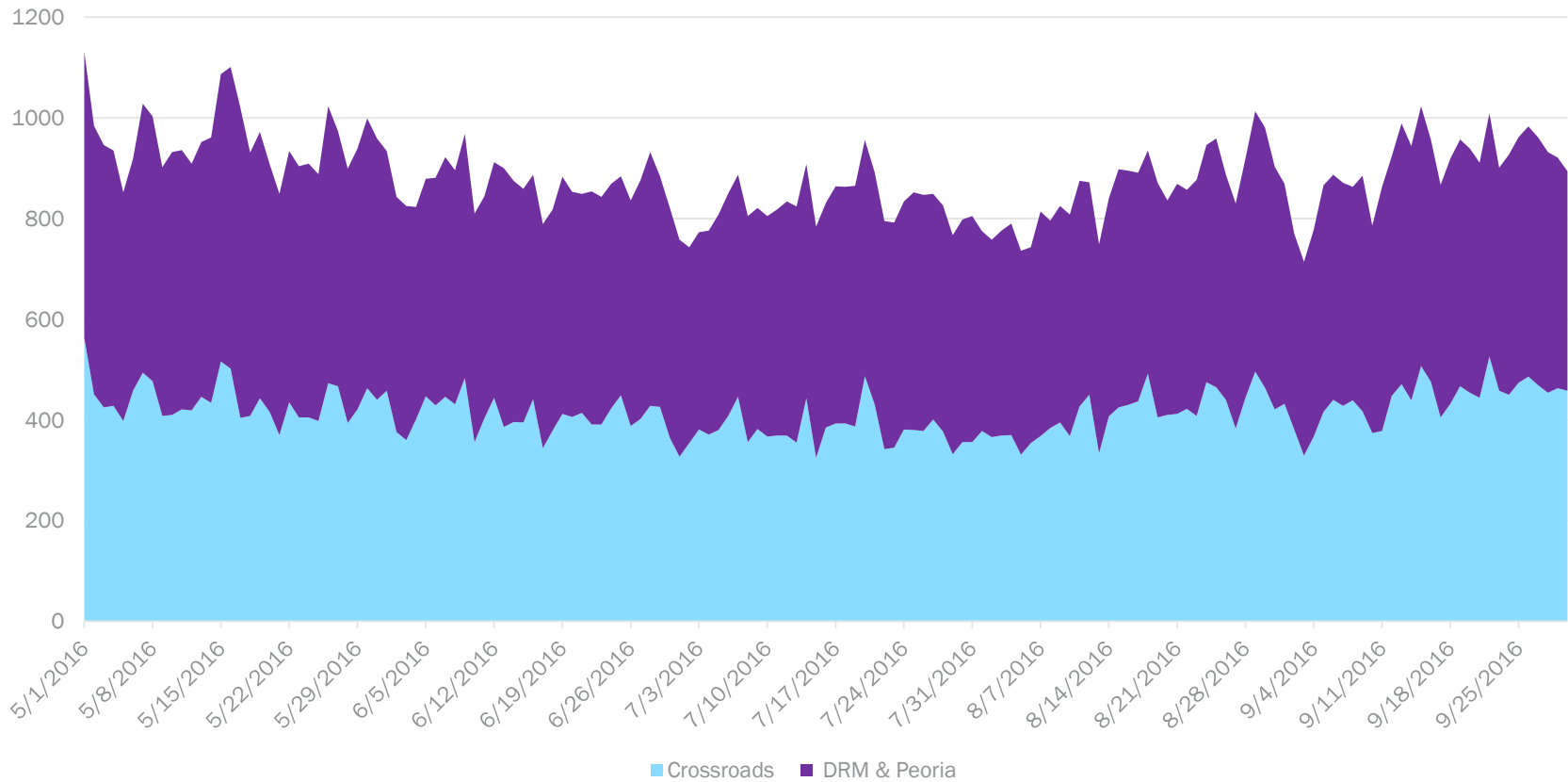
Treatment and Services	\$2,000,000.00	21.6%
Emergency Shelter / Motels / Family Services	\$2,900,000.00	31.4%
Housing and Transitional Housing	\$1,300,000.00	14.1%
Staff	\$550,000.00	5.9%
Street Outreach	\$1,200,000.00	13.0%
Transportation	\$1,000,000.00	10.8%
Employment	\$300,000.00	3.2%
Total:	\$9,250,000.00	100.0%

- Shelter Network—Current, Future
- Transportation—Current, Future
- Denver Street Outreach Collaborative
- Housing Production (DHA)
- Housing Resources/Services
- Initiatives

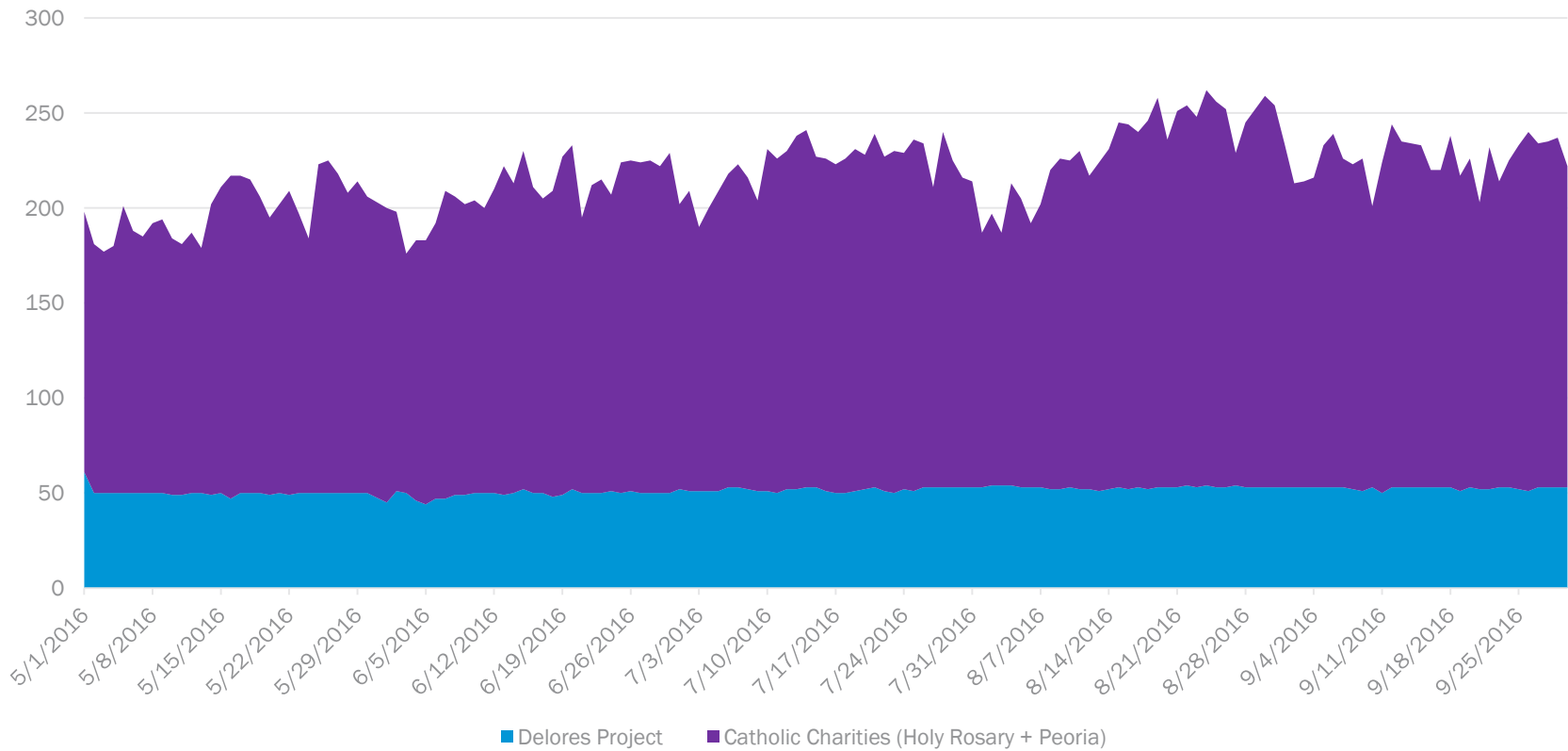
The following slides account for shelter occupancy between May and Sept 2016.

- Unit of measure is nightly total, and monthly average.
- Reflects shelter occupancy at Catholic Charities and Delores Project for women, Den Rescue Mission (including Peoria) and Salvation Army Crossroads for men. Does not include Urban Peak, or program beds at Samaritan House, etc.
- This does NOT reflect the total capacity of the shelter network, but rather its usage.

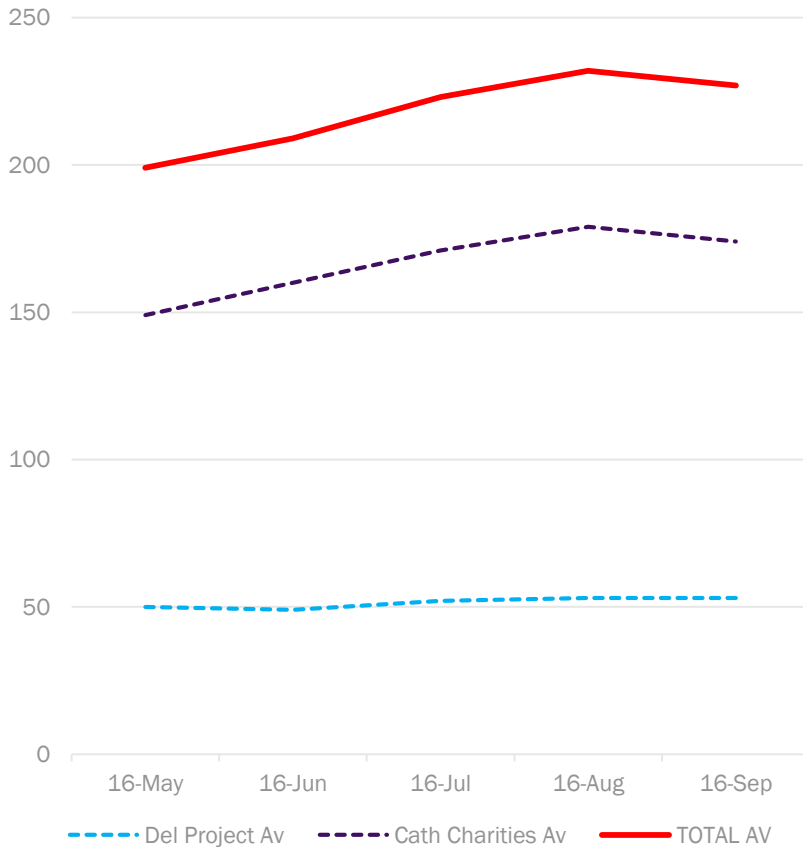
Men's Nightly Shelter Usage, May-Sept 2016



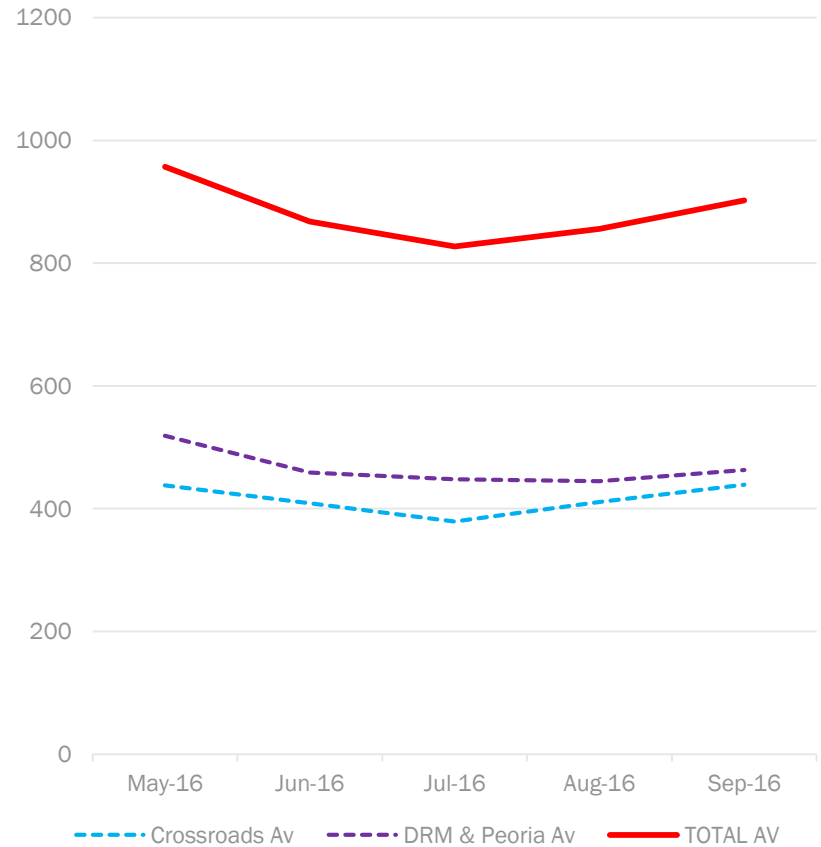
Women's Nightly Shelter Usage, May-Sept 2016



Women's Shelter Monthly Average

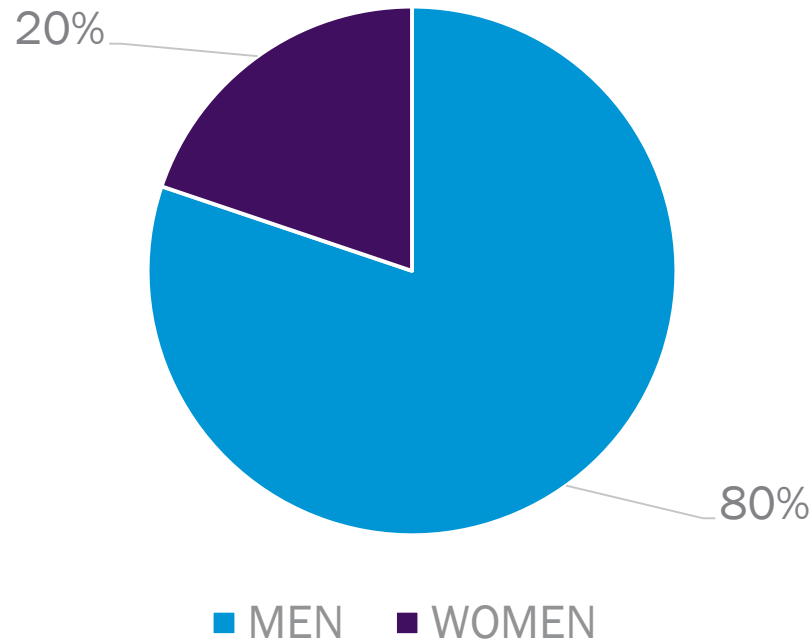


Men's Shelter Monthly Average



*NOTE: Y Axis scales (i.e. Usage Number) ARE NOT THE SAME.

TOTAL SINGLE ADULT ACCOMMODATIONS— May-Sept 2016



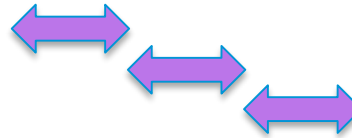
Charter bus transportation is a critical element to overflow shelter programming.

- Charter bus transportation is provided to single adults who are going to shelter (currently, Peoria Shelter).
- Taxi or RTD vouchers are provided to families to arrive to motel accommodations. Urban Peak provides RTD bus transportation to shelter.
- Other shelters operate via pedestrian access.

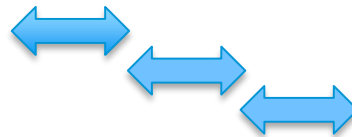
Denver's Road Home currently contracts with BusCo for three busses; each completes three transports. Total # of A to B transports is 9.



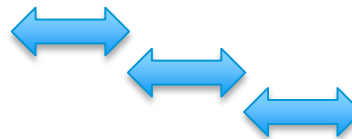
\$830/day, ~\$25k/month



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Single Women

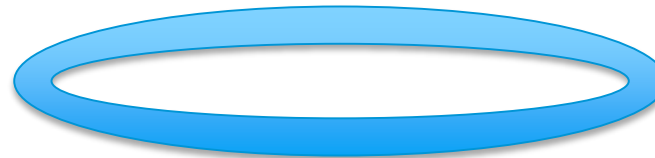
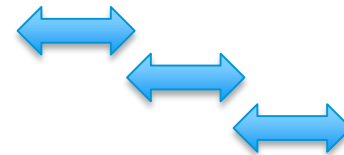
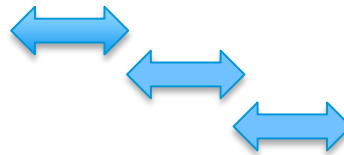
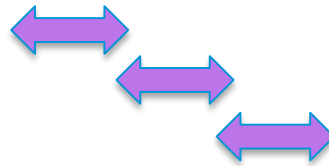
- Single Women stage at Catholic Charities--Samaritan House
 - Evening meals are provided at Samaritan House
 - 3 bus trips transport up to 150 women
 - Women are returned to St. Francis Center in the morning
 - Women must store belongings at Samaritan House

Single Men

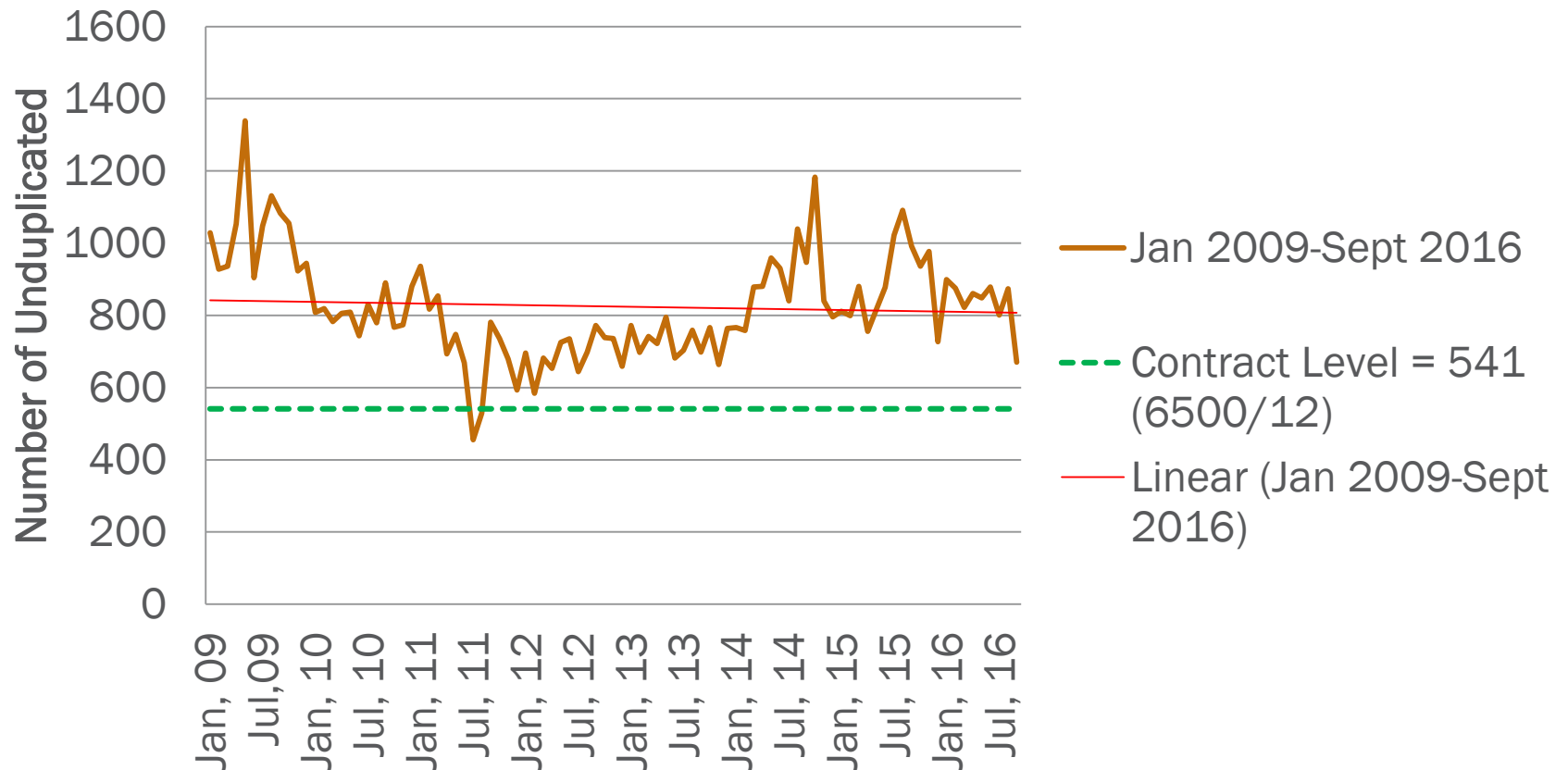
- Single Men stage at Lawrence St. Community Center
 - Evening and Morning meals are provided at Lawrence St. Community Center
 - Six bus trips transport up to 300 men

Transportation in fall of 2017.....

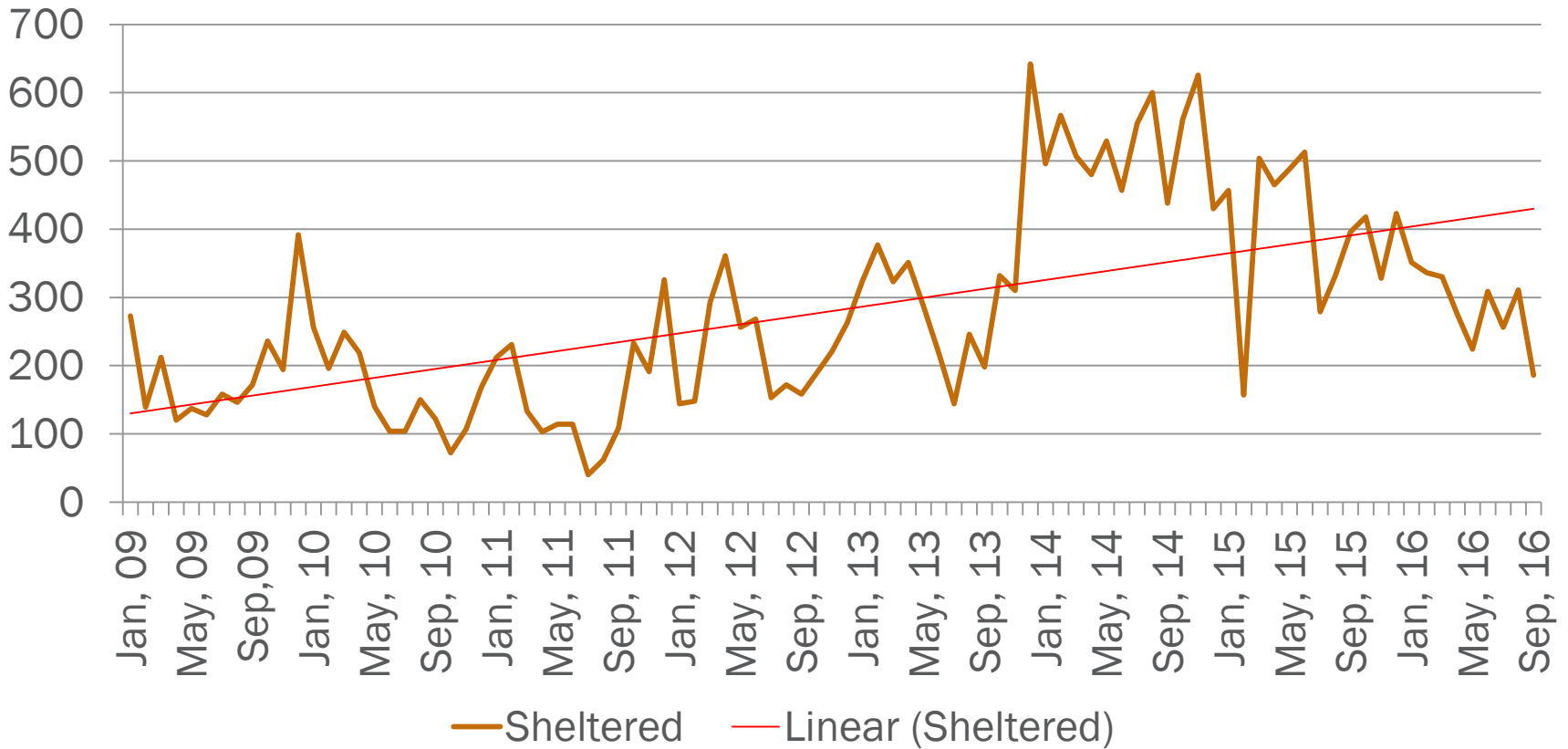
City Operated
Buses



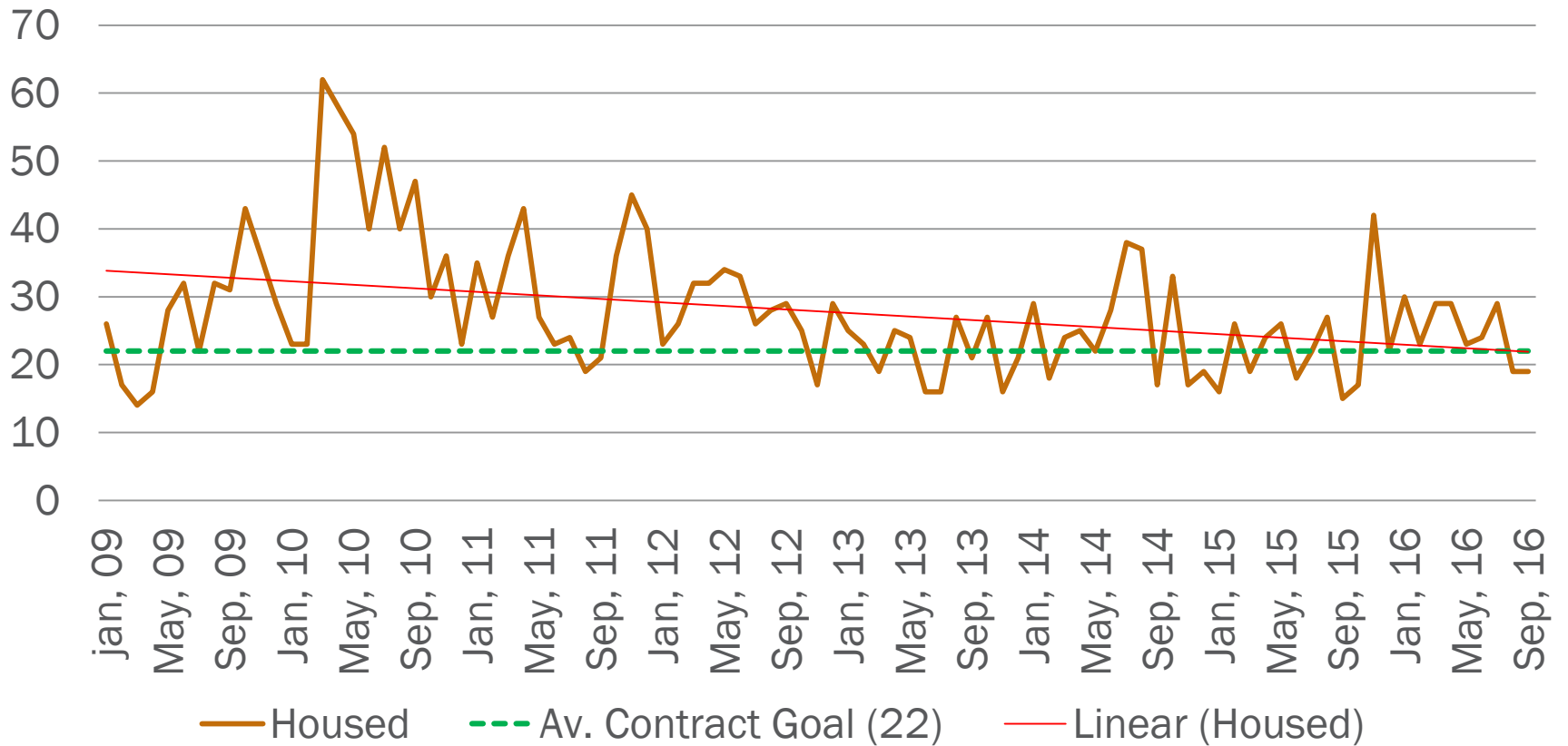
Unduplicated Contacts: Jan. 2009-Sep 2016



Sheltered: Jan. 2009-Oct. 2015

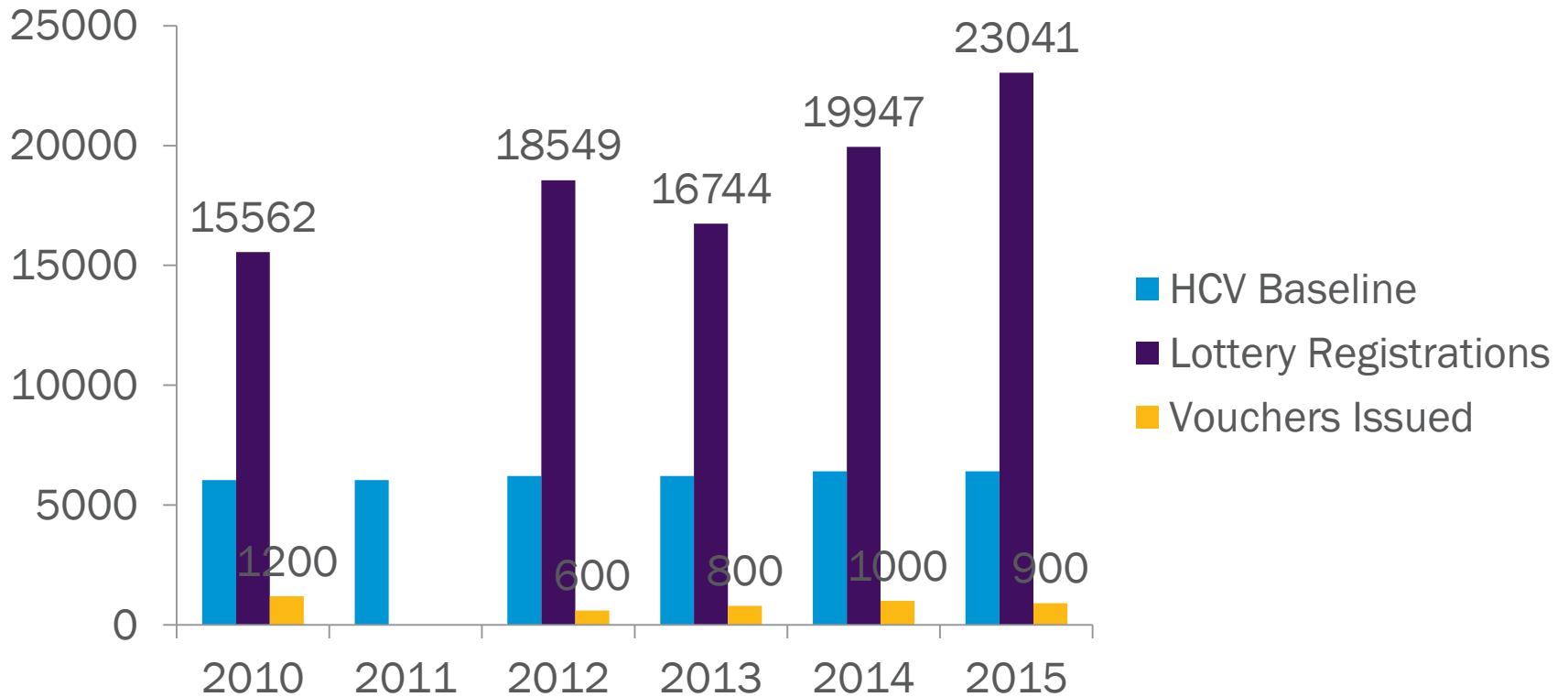


Housed or Reunified: Jan. 2009-Sept. 2016



- Current Capacity
 - Total 18 FTE Outreach workers at St. Francis Center, CCH, and Urban Peak
 - 4 DPD officers
 - 2 Behavioral Health Navigators
- Expansion in 2017
 - Two FTE (and portion supervisor) at Salvation Army for night Search and Rescue.
 - This extends outreach capacity to 1:00a.

Denver HCV Voucher Program
Clients Served/Unmet Needs



The slides in this section provide a listing of current projects that are under construction. All of them will provide affordable housing and several will have specific units for homeless or special needs families.

The third slide has a list of the projects that have completed construction this year and are fully leased or currently leasing.

AFFORDABLE HOUSING PROJECT PIPELINE

Project Name	Address	Total Unit	Population Served PBV Awarded	Anticipated Opening	Comments
Ashley Union Station	1975 18 th St	107	Family Housing 7 PBV - DHA	1 st Q - 2017	Affordable Housing in Union Station Area
Westwood Crossing	3990 West Alameda Ave	98	Family Housing 7 PBV - DHA	Oct – Nov 2017	5,000 SF of office /retail on 1 st floor
Meadows at Montbello	4325 Carson	86	Senior/Disabled 35 PBV - DHA	December 2017	
Ash Street Apartments	1170 Ash St	112	Family Housing 8 PBV - DHA	December 2017	CU Hospital redevelopment
Mariposa Phase VII	9 th & Mariposa	45	Senior/Disabled 31 PBV - DHA	June 2017	HOPE VI S. Lincoln Redevelopment TOD
Mariposa VIII	1040 Osage St	21	Family Housing 11 PBV - DHA	Dec 2016 - April 2017	HOPE VI S. Lincoln Redevelopment TOD
Renaissance Downtown Lofts	2075 Broadway	100	Chronic Homeless 50 PBV – DHA 50 PBV - CDOH	December 2017	SIB Project TOD

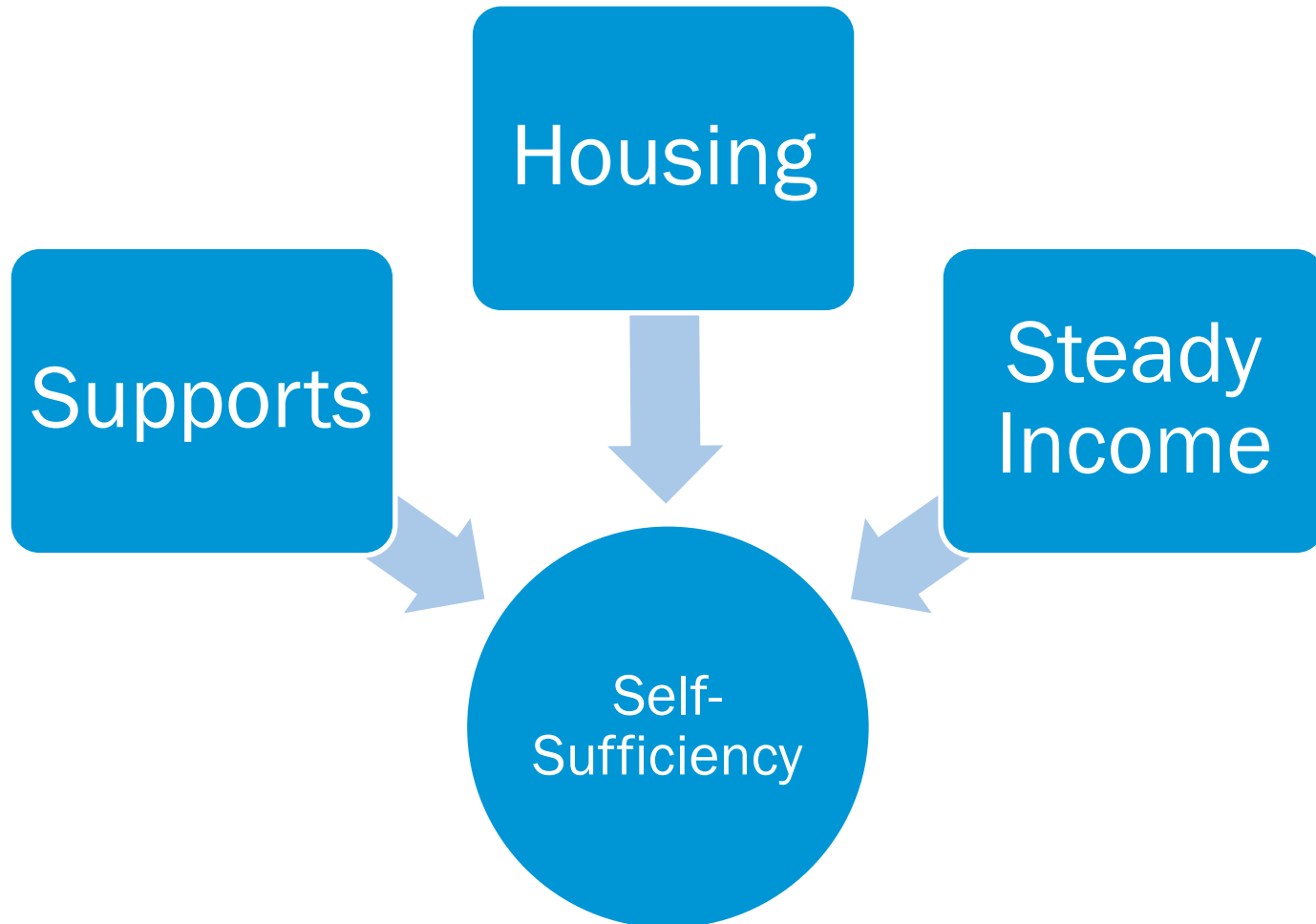
AFFORDABLE HOUSING PROJECT PIPELINE

Project Name	Address	Total Units	Population Served PBV Awarded	Anticipated Opening	Comments
Sanderson Apartments	1601 S Federal Blvd	60	Chronic Homeless 30 PBV – DHA 30 PBV - CDOH	September 2017	SIB Project
Arroyo Village	1251 – 1295 Knox Ct	130	Chronic Homeless Family Housing 35 PBV - DHA	Late 2018	State Tool Kit Project – new facility for The Delores Project
St Francis at Cathedral Square	1450 Washington St	50	Chronic Homeless 25 PBV - DHA 25 PBV - CDOH	January 2018	State Tool Kit Project
Lowry Family Housing	6756 Archer Pl	72	Family Housing 33 PBV – DHA	Late 2018	20 units set-aside for homeless
Vida at Sloan's Lake	4017 W Colfax	176	Senior/Disabled 111 PBV & 75 Public Housing – DHA	2019	St Anthony's Hospital site redevelopment
Terraza de Sol Apts	3116 W Alameda	42	Family Housing	December 2016	Mi Casa Center on 1 st Floor
Del Corazon	4400 Morrison	197	Family Housing	2018	

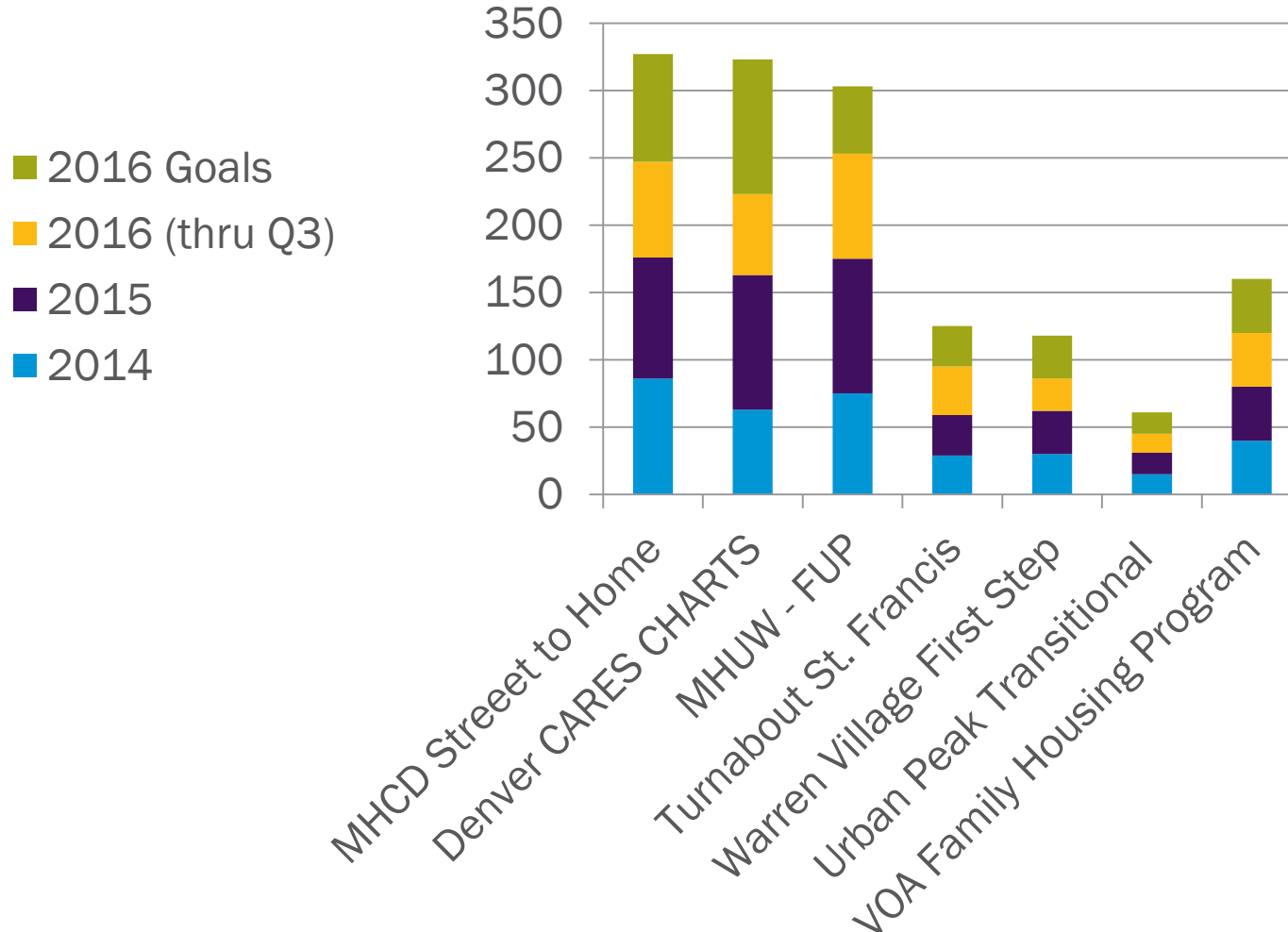
PROJECTS COMPLETED IN 2016

Project Name	Address	Total Units	Population Served PBV Awarded	Comments
Garden Court at Yale Station	Yale at I-25	66	Family Housing	TOD
North Colorado Station	3990 N Colorado	103	Chronic Homeless 26 PBV VASH – DHA	TOD SIB Units
Parkhill Station Apartments	4055 N Albion St	156	Family Housing 33 PBV – DHA	TOD
Ruby Hill Residences	1144 S Pecos St	114	Family Housing 57 PBV – DHA 28 VASH PBV - DHA	30 Referrals for homeless or at risk
The Aerie Mariposa Phase VI	11 th & Osage	94	Family Housing DHA Public Housing	HOPE VI S. Lincoln Redevelopment TOD
Northfield @ Stapleton	4900 Trenton St	84	Family Housing 40 PBV - DHA	20 referrals for homeless or at risk
Welton Park	2300 Welton St	223	Family Housing	TOD

- Lack of affordable housing, lack of supports, and lack of steady income all go together to create and sustain homelessness.
- DRH partners with programs to provide a wide range of supportive housing and services – to address root causes of homelessness, and promote stability.



Number of Households served through DRH
Transitional Housing & Supportive Service Contracts



- Coordinated Assessment & Housing Placement System—Two parts
- Common Assessment Tool, Outreach and Prioritization
- Housing Placement, Navigation and Case Conferencing, Matching



OneHome

Together, bringing people home

- **Regional community partners** come together weekly/monthly to develop this CAHPS system to prioritize the most vulnerable chronically homeless individuals for supportive housing.
- Currently **50+ agencies** refer into the system
- Housing providers enter **vacancies** into and receive **referrals** from the CAHPS system
- We have a functional **By-Name list** of **veterans** who are homeless in the region and veteran providers meet regularly to track our data

TOTAL Housed -- CAHPS			
	Chronic	Vets	Total
2015 Full Year	155	279	434
2016 through September	152	409	561

- Housing homeless families and youth through CAHPS, more regional agency participation (in progress)
 - Youth Pilot started October 2016
 - Family Planning underway; pilot scheduled January 2017
- System and data improvements
 - HMIS vendor change, system to include Coordinated Entry/Assessment
 - Exploration of mobile device usage
 - Consideration of regional data warehouse
 - Reporting
- Expand CAHPS infrastructure
- Housing placement support
- Marketing and branding of CAHPS

- Denver & MMC collaborative, one of 16 global 2015 grant winners—built on CAHPS
- Challenge—Design integrated system to coordinate service delivery in metro area
- Task Force in place to evaluate IBM proposal
- Make recommendations and assess if social, political capital exists

- 7th Ave Overflow Facility—Replace Peoria
- 38th & Holly DRM Men's Shelter
- Smith Road CC Facility
- VOA efforts for Senior, Disabled Women
- SA Crossroads renovations