

ORDINANCE/RESOLUTION REQUEST

Please email requests to the Mayor's Legislative Team

at [MileHighOrdinance@DenverGov.org](mailto: MileHighOrdinance@DenverGov.org) by 9 a.m. Friday. Contact the Mayor's Legislative team with questions

Date of Request: 10/10/24

Please mark one: Bill Request or Resolution Request

Please mark one: The request directly impacts developments, projects, contracts, resolutions, or bills that involve property and impact within .5 miles of the South Platte River from Denver's northern to southern boundary? (Check map [HERE](#))

Yes No

1. Type of Request:

- Contract/Grant Agreement Intergovernmental Agreement (IGA) Rezoning/Text Amendment
 Dedication/Vacation Appropriation/Supplemental DRMC Change
 Other:

2. Title: (Start with *approves*, *amends*, *dedicates*, etc., include name of company or contractor and indicate the type of request: grant acceptance, contract execution, contract amendment, municipal code change, supplemental request, etc.)

Approves contract with Montbello Downtowner, LLC to provide Denver Connector Microtransit Program services in Montbello, Gateway, Globeville, Elyria-Swansea, and west Denver. Maximum contract amount: \$5,991,681.00. Term: NTP + 3 years. Contract # 202475705.

3. Requesting Agency: Department of Transportation and Infrastructure

4. Contact Person:

Contact person with knowledge of proposed ordinance/resolution (e.g., subject matter expert)	Contact person for council members or mayor-council
Name: Justin Begley, Michele Foust	Name: Alaina McWhorter
Email: justin.begley@denvergov.org michele.foust@denvergov.org	Email: Alaina.McWhorter@denvergov.org

5. General description or background of proposed request. Attach executive summary if more space needed:

In September 2020, the City and County of Denver initiated a planning study to discover where a neighborhood transit should be operated to serve community needs and improve mobility for its residents. Following a thorough review backed by community engagement and in coordination with RTD, Denver began with Montbello as the first neighborhood to pilot the Connector.

In 2021, DOTI began a pilot program with Northeast Transportation Connections (NETC), a nonprofit Transportation Management Association, to provide microtransit services to the Montbello neighborhood for a 12-month fare-free period. The objective of the pilot was to provide a dynamically routed, technology enabled, fare-free microtransit service within the Montbello neighborhood. The service provided service for English and Spanish riders while utilizing a mixed fleet of electric vehicles, plug-in hybrid vehicles, and wheelchair accessible vehicles.

Due to the success of the initial pilot, in 2022, a contract amendment was approved to expand microtransit services to the Gateway neighborhood. This amendment also provided for expansion of the Connector into its second service zone in North Denver; serving Globeville, Elyria, and Swansea (GES) neighborhoods with an additional 24 months added to the original contract. The initial pilot contract & amendment with NETC terms on 12/31/24.

Through this new contract with Montbello Downtowner LLC, the Denver Connector Microtransit Program will continue in Montbello, Gateway, Globeville, Elyria-Swansea and expand services into west Denver that City staff is currently finalizing plans with the community to define. With the west Denver launch to begin with the execution of this agreement, the Connector Program moves out of a pilot phase and into maturity with three additional years of operations contracted via this agreement.

To be completed by Mayor's Legislative Team:

Resolution/Bill Number: _____

Date Entered: _____

- 6. **City Attorney assigned to this request (if applicable):** Jacob Crawford
- 7. **City Council District:** 3, 7, 8, 9, 10
- 8. ****For all contracts, fill out and submit accompanying Key Contract Terms worksheet****

Key Contract Terms

Type of Contract: (e.g. Professional Services > \$500K; IGA/Grant Agreement, Sale or Lease of Real Property):
Professional/Operational Services

Vendor/Contractor Name (including any dba's): Montbello Downtowner, LLC

Contract control number (legacy and new): 202475705

Location: City Council Districts 3, 7, 8, 9, 10,

Is this a new contract? Yes No **Is this an Amendment?** Yes No **If yes, how many?** _____

Contract Term/Duration (for amended contracts, include existing term dates and amended dates): NTP + 3 years

Contract Amount (indicate existing amount, amended amount and new contract total): \$5,991,681.00

<i>Current Contract Amount</i>	<i>Additional Funds</i>	<i>Total Contract Amount</i>
(A)	(B)	(A+B)
\$5,991,681.00		\$5,991,681.00

<i>Current Contract Term</i>	<i>Added Time</i>	<i>New Ending Date</i>
NTP + 3 years	N/A	NTP + 3 years

Scope of work:

With this agreement, The City and County of Denver (City) enters into a contract with a third party to provide management and operations of its successful technology-enabled Denver Connector Microtransit.

Denver Connector Microtransit is phone app driven, on-demand, point-to-point, shared ride and neighborhood- scale transit service currently operating in and serving the residents of Denver neighborhoods of Montbello, Gateway, Globeville and Elyria-Swansea. In addition to assuming the existing operations of Connector in those communities within 2 existing service zones,

To be completed by Mayor's Legislative Team:

Resolution/Bill Number: _____

Date Entered: _____

the contracted operator will launch a third Connector service zone within neighborhoods in West Denver upon the execution of this agreement.

The Connector is free to use, with trips capable of being booked in English and Spanish languages both by phone app and via a call center. Currently, Connector is a weekday service with operating hours from 6am to 8pm, Monday through Friday. The Contractor shall provide a fully turnkey, ADA accessible service, operated and managed by its staff with a mixed fleet of gas powered and electric vehicles which are furnished, fueled and maintained by the Contractor.

Additionally, the Contractor shall provide marketing and engagement to support building resident awareness of the West Denver service area. The Contractor shall provide a data portal enabling the City to retrieve reports on service performance and customer satisfaction.

Was this contractor selected by competitive process? Yes **If not, why not?**

Has this contractor provided these services to the City before? Yes No (Yes - as a subcontractor)

Source of funds: Two RTD grants (202474193 & 202474196) plus CCD matching funds (Transportation & Mobility Special Revenue Fund – SRF)

Is this contract subject to: W/MBE DBE SBE XO101 ACDBE N/A

WBE/MBE/DBE commitments (construction, design, Airport concession contracts): N/A

Who are the subcontractors to this contract? N/A

To be completed by Mayor's Legislative Team:

Resolution/Bill Number: _____

Date Entered: _____