



**DENVER**  
HUMAN SERVICES

# **ROCKY MOUNTAIN HUMAN SERVICES**

**Update: May 17, 2017**

- **In response to concerns raised by City Council at public hearing, two community forums were convened to hear directly from consumers, providers and family members:**
  - **The evening of Tuesday, April 18<sup>th</sup>**
  - **The morning of Saturday, April 22<sup>nd</sup>**
- **Attendees were comprised of providers, advocates and parents, but not consumers**
- **Four questions asked:**
  - **What services are currently being adequately met?**
  - **What services currently provided are not being met?**
  - **What new services are needed to close the greatest gap?**
  - **What should we know that we don't?**



# What services are currently being adequately met?

- **Recreational passes**
- **Certain types of training (e.g. first aid)**
- **Same day response**
- **Communication with RMHS**
- **Veteran case managers**
- **Part C services**

# What services currently provided are not being met?

- **Training**
  - Community partners
  - Parents
  - Respite providers
- **Transitional services –**
  - Part C to school
  - School to RMHS
- **Behavioral health services – availability**
- **Transparency**
  - Question of how the mill levy funds are spent
- **Funding directly to families**



# What new services are needed to close the greatest gap?

- **Advocacy for youth in foster care and homeless youth**
- **Greater access to supportive living services**
- **More representation from people with intellectual and developmental disabilities**
- **More flexibility**
  - **Client centered services**

# What should we know that we don't?

- **Funding is needed for cross-county borders**
  - If a consumer moves to a neighboring city, they lose mill levy funding for everyday services and have to start from scratch
- **Problems surface if no mailing address:**
  - Homeless families / mobile families
- **Need the voice of the person with the disability, not just the providers**
- **Rates paid to providers are inadequate (HCPF issue)**
- **We're asking the wrong questions**

# Next Steps

- **Meet with Laradon Hall residents - self-advocacy group – June 6<sup>th</sup>**
- **Evaluate scope, reach and effectiveness of RMHS person-centered approach and new services**
- **Continue to work with RMHS to ensure transparency in how fund are being expended**
- **Schedule follow-up forums with greater outreach and different questions**