

# **BAC-9636**

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#### **Contact Information**

Contact Name Alana Pettaway

**Other Phone** 

Other Email

Gender Female

Other Gender

Title

Hispanic or Latino No

origin or Descent?

\_ \_\_\_\_\_

Race/Ethnicity Two or more races

**Other Ethnicity** 

Salutation Ms.

Pronouns She/Her

**Application** 

Status New

Council Resolution Number

**Notes** 

**Board Information** 

**Board Name** Denver Asian American Pacific Islander

Commission (DAAPIC)

**Original Start Date** 

**End Date** 

Other boards or commissions served

**Work Information** 

Employer Work Address

Position Work City

Business Phone # Work State

Work Email Work Zip

**Additional Information** 

Are you a registered Objection to No voter? Objection to appointment?

If so, what county? Special Information

Denver City Council 4 Registered Lobbyist No District No

Conflict of Interest Conflict of Interest No Explanation

**Education and General Qualifications** Name of High School Name of Graduate School Location of High **Location of Graduate** School School # of Years Attended # of Years Attended **Graduate School** High school Did you Graduate Yes Did you Graduate **High School Graduate Major** Name of College **Location of College** # of Years Attended College Did you Graduate College **Undergrad Major Reference Details** Reference Name #1 Reference Email #1 Reference Phone #1 Reference Address #1 Reference Name #2 Reference Email #2 Reference Phone #2 Reference Address #2 Reference Name #3 Reference Email #3 Reference Phone #3 Reference Address #3 Agree to a background check Owner Esther Lee Leach **Created By** Denver Integration, 10/23/2024 4:35 PM **Last Modified By** Denver Integration, 10/23/2024 4:35 PM **Notes & Attachments** Resume 2024.pdf Image (52).jpg Type Attachment Type Attachment Last Modified **Denver Integration** Last Modified Denver Integration Description Description View file View file Brief Bio\_AKP.docx Type Attachment Last Modified **Denver Integration** Description View file

# ALANA PETTAWAY

#### **OBJECTIVE**

Being described as someone with a very positive behavior and work ethic, I find myself drawn towards careers of which I am helping others and learning new concepts. I am quick learner and thrive with detail oriented work.

#### **SKILLS & ABILITIES**

- Microsoft Office Proficient
- EPIC trained
- Colorado Shines Certified
- Previous certification in CPR, First Aid

#### **EXPERIENCE**

#### Office Manager, University of Colorado November 2021 – Present

Aurora, CO

- Work with faculty and staff creating and implementing policies and procedures surrounding space/facilities/furniture needs
- Manage and coordinate lease agreements and billing for department copiers and other equipment.
- Create and manage process for phone/extension accounts and key/access requests.
- Create protocols and oversee technology in shared conference spaces.

## Project Coordinator, UC Health November 2020 – November 2021

Aurora, CO

- Develops operational policies. Identifies barriers to implementation, works to remove barriers and engages leaders in resolution.
- Uses process improvement techniques to facilitate operational change.
- Coordinates special projects. Interprets new systems, processes, and policies that result from projects and how they impact workflows. Recommends improvements while minimizing negative impacts on current operations. Analyzes operational and contract costs.

### Patient Access Liaison, UC Health September 2019 – November 2020

Aurora, CC

– Answers calls for primary care clinics for UC Health, scheduling appointments, insurance verification, requests referrals, medication refills. Provides explanation of visit, instructions, and addresses concerns. Communicates thoroughly with patients.

# Patient Access Representative, UC Health December 2018 – September 2019 Aurora, CO

– Meets with patient/ to exchange necessary information and documentation. Provides explanation of visit, instructions, and addresses concerns. Communicates with referring office to exchange necessary information and determine schedule.

# **Lead Teacher, Kiddie Academy of Parker** March 2015 – December 2018 *Parker, CO*

– Created curriculum based on student's age developmental level and assessed progress semi-annually. Maintained student's current information and communication between teachers and families. Hosted and helped organize networking events encouraging enrollment for prospective families.

#### **EDUCATION**

# Metropolitan State University of Denver – Denver, CO – Studying BS of Psychology

 Among psychology courses, I have completed courses in communication, sociology and other common core classes.

## Aloha kākou!

My name is Alana Kahalampuana Pettaway. I am 31 years young, born and raised in Denver, Colorado. I have a 10-year-old daughter named Kailani. I am an Office Manager at the Department of Psychiatry at CU – Anschutz Medical Campus. I love being able to help others and advocate for mental health care! During my free time, I am a student of Hālau Lei Hulu, where I am continuing my learnings in Hawaiian culture including Hula, Olelo (native language) and Oli (native chant). When I am not in class, you can catch me in the crowd cheering my daughter's volleyball team on!

I have previous experience on a Board of Directors for 2 years, first few months as Fundraising chair, then moved to Marketing chair. Although I currently work in higher education, I love children & have had the best experience as an Early Child Educator for 4 years.

Looking forward to all the exciting opportunities to come!