

# Colorado Coalition for the Homeless – Encampment Resolution Outreach

Safety, Housing, Education, & Homelessness Committee

September 13, 2023

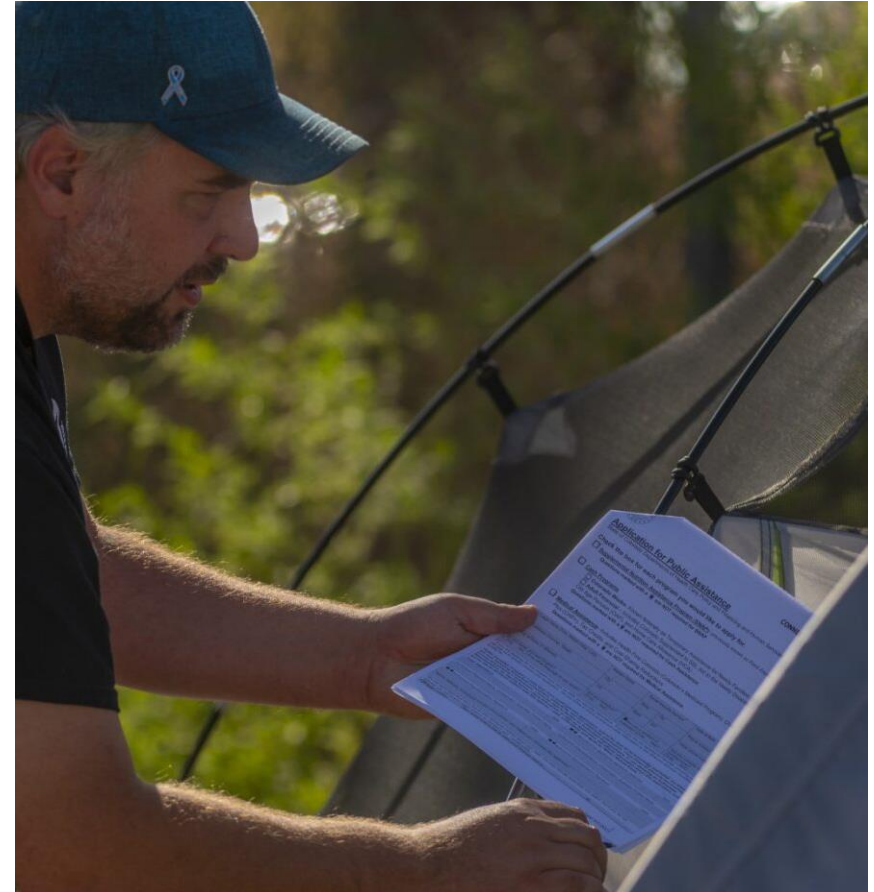
Angie Nelson – Deputy Director of Housing Stability and Homelessness Resolution

Department of Housing Stability (HOST)

# What is Encampment Resolution?

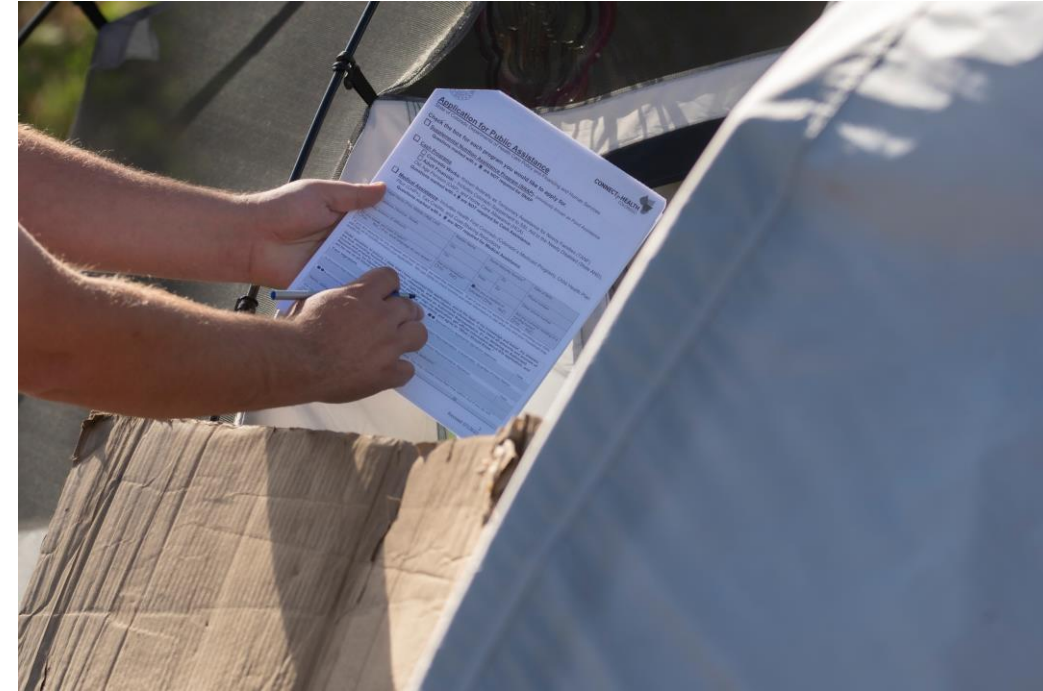
Encampment Resolution is designed to:

- Systematically engage persons experiencing unsheltered homelessness who are encamped, living outside in a group of three or more in tents or other make-shift structures; and
- Rapidly assist all individuals to move directly into non-congregate shelter, bridge housing or a housing unit with supportive services within four (4) weeks of initial engagement.



# Encampment Resolution Purpose

The purpose of encampment resolution is to engage whole encampments of people experiencing homelessness with the intention of moving every individual based on their choice and appropriate, available options, and resolve and maintain closure of the encampment site.



## Contract Overview

The purpose of this contract agreement is to provide a Department of Housing Stability (HOST) award for \$6,400,000. These funds will be provided to The Colorado Coalition for the Homeless (CCH) to be utilized for Encampment Resolution Outreach to address unsheltered homelessness in the City and County of Denver.

- Supports the Mayor's goal to bring 1000 people experiencing unsheltered homelessness indoors by the end of 2023.
- Supports HOST's Five-Year Strategic Plan goal to reduce unsheltered homelessness by 50% by 2026.

## Contractor Role

Encampment Resolution Outreach teams will:

- Target specific encampments in collaboration with the City & County of Denver prior to closure
- Engage encamped residents and utilize housing-focused outreach to support households' movement to non-congregate, shelter alternatives, and/or housing.
- Move to the next encampment and offer the same resolution services, contributing to a reduction in the number of individuals living unsheltered in encampments.

## Overview

CCH will provide outreach support to people experiencing unsheltered homelessness, specifically in encampments, including:

- Targeted housing-focused outreach/engagement
- Housing navigation
- Behavioral health, substance misuse and harm reduction services
- Case management



# Contractor Responsibilities

- In collaboration with the City, determine quarterly service targets based on the availability of next-step resources. GOAL: a minimum of 90 households per quarter, up to maximum of 500 individuals at one time actively enrolled in encampment resolution.
- Move a minimum of 1080 unsheltered households into targeted NCS units, bridge housing or directly to housing over contract term.
- Assist persons living in encampments to move directly to rental units using rent assistance or move directly to dedicated non-congregate shelter units or bridge housing until a rehousing subsidy is available.
- Provide move-in assistance and client support by acquiring all necessary documentation needed to house someone.
- Provide housing navigation and landlord recruitment to secure housing units.
- Provide housing stabilization case management as a direct to housing resolution.
- Coordinate with other City agencies to support encampment resolution.

# Client Services

## Client services include but are not limited to:

- Transport
- Assistance securing and/or submitting the necessary documents
- Assistance obtaining benefits and income acquisition
- Replacing vital identification documents
- Reunification
- Applying for subsidized housing
- Connection to behavioral and physical health services
- Referral through OneHome
- Facilitating a smooth transition to long-term housing programs, including enrolling the client in rent assistance and case management services, meeting with individuals as they prepare for move-in, setting up utilities, assisting with transportation and support during lease signing.



## Operations

- Contractor must designate a team lead to serve as an on-site field coordinator during the City designated resolution cycles. They will work in partnership with the City-lead and participate in daily initiative planning and briefing meetings.
- Contractor Staff will remain consistent throughout the encampment resolution process from engagement to move-in and work as a team to ensure move-in and transition.



# Colorado Coalition for the Homeless

<b>Contract Term</b>	<b>10/01/2023 – 12/31/2026</b>
Funding Source	Homelessness Resolution Fund
Contract Amount	\$6,400,000.00

## Scope of Work

- Encampment Resolution Outreach teams will engage encamped residents and utilize housing-focused outreach to support households’ movement to non-congregate, shelter alternatives, and/or housing.
- Outreach teams will provide supportive services within four weeks and then move on to the next encampment.
- Supports the Mayors goal to bring 1000 unsheltered PEH inside by end of year.
- Goal: Support 90 households per quarter for a total of 1080 unsheltered households over the contract term.

# Action Requested Today

## Approval of the following:

- **#23-1200 – Colorado Coalition for the Homeless:** Approves a new contract with Colorado Coalition for the Homeless (HOST-202369929) in the amount of \$6,400,000 for the term of 10/1/2023 to 12/31/2026. This contract will be utilized for Encampment Resolution Outreach to address unsheltered homelessness in the City and County of Denver.

Questions?

## Outcomes

Colorado Coalition for the Homeless has demonstrated successful outreach through the Denver Street Outreach Collaborative (DSOC) and Strategic Outreach to Large Encampment (SOLE) programs, thus their collaboration is essential to the Encampment Resolution strategy.

- HH proposed to be served over contract term: 1080
- HH proposed to be served over annually: 360
- HH proposed to be served per quarter: 90
- 100% of HH will receive outreach & engagement services and offers of shelter placement
- 100% of HH will be screened for needing vital documents and will be assisted in obtaining vital docs.
- 100% of HH enrolled in ER will be offered targeted NCS units, bridge housing or be connected directly to housing
- 60% of HH receiving case management will increase or maintain public benefits
- 30% of HH receiving case management services will exit into permanent/stable housing

