

BILL/ RESOLUTION REQUEST

1. Title: Amends contract with xMatters and adds \$835,000 to increase performance in providing incident and emergency notifications to different departments within DIA and creates a fully hosted environment. (CE201100682).

2. Requesting Agency: DIA

3. Contact Person *with actual knowledge of proposed ordinance*

Name:Robert W. Kastelitz

Phone:303-342-2020

Email:Robert.Kastelitz@flydenver.com

4. Contact Person *with actual knowledge of proposed ordinance who will present the item at Mayor Council and who will be available for first and second reading, if necessary*

Name:Amy Raaz

Phone:amy.raaz@flydenver.com

Email:

5. Describe the proposed ordinance, including what the proposed ordinance is intended to accomplish, who's involved

a. Scope of Work

The vendor for the xMatters product (xMatters Inc.) is the owner of the software and inventor of this product and the software itself is proprietary. The Technology Division is requesting an amendment to move to the xMatters product to a managed service model and to use the product into a fully hosted environment. There are many benefits to migrating to the managed services version of the xMatters product. For instance, DIA will experience reduced infrastructure costs, the xMatters product has an enhanced solution that provides built in redundancy and full disaster recovery capability, and DIA will have 24/7 technical support. Furthermore, this software is critical since it is the official "Emergency Notification System" for the airport and is used ubiquitously throughout the premise.

b. Duration

3 years

c. Location

DIA

d. Affected Council District

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e. Benefits

Provides numerous divisions within the Airport data access along with 24/7 support.

f. Costs

\$1,000,000.00

Current Contract Amount

(A) Additional Funds

(B) Total Contract Amount

(A+B)

\$165,000.00 \$835,000 \$1,000,000

Current Contract Term Added Time New Ending Date

12/10/2012 0 12/10/2015

6. Is there any controversy surrounding this ordinance, groups or individuals who may have concerns about it? Please explain.

No.

Bill Request Number: BR13-0210

Date: 3/26/2013