

**ORDINANCE/RESOLUTION REQUEST**

Please email requests to the Mayor’s Legislative Team

at [MileHighOrdinance@DenverGov.org](mailto:MileHighOrdinance@DenverGov.org) by **11:00pm on Monday**. Contact the Mayor’s Legislative team with questions

**Date of Request:** 02/13/23

Please mark one:  Bill Request or  Resolution Request

**1. Type of Request:**

Contract/Grant Agreement  Intergovernmental Agreement (IGA)  Rezoning/Text Amendment

Dedication/Vacation  Appropriation/Supplemental  DRMC Change

Other:

**2. Title:** (Start with *approves, amends, dedicates*, etc., include name of company or contractor and indicate the type of request: grant acceptance, contract execution, contract amendment, municipal code change, supplemental request, etc.)

Amends a contract with The Salvation Army to provide individuals and households experiencing hunger, homelessness, or are at risk of becoming unhoused with immediate access to triage assessment, initial intake, appointment scheduling, information and referral to community programs and services by adding \$320,346 for a total of \$800,865 and one year for a new end date of 12-31-23. (HOST-202265782-01)

**3. Requesting Agency:** Department of Housing Stability (HOST)

**4. Contact Person:**

Contact person with knowledge of proposed ordinance/resolution	Contact person to present item at Mayor-Council and Council
Name: Midori Higa	Name: Jack Wylie
Email: <a href="mailto:midori.higa@denvergov.org">midori.higa@denvergov.org</a>	Email: <a href="mailto:jack.wylie@denvergov.org">jack.wylie@denvergov.org</a>

**5. General description or background of proposed request. Attach executive summary if more space needed:**

The Salvation Army currently operates the “Connection Center,” which provides individuals and households with information, assessment, and referral to homelessness prevention resources, emergency shelter, housing resources, and other resources to meet basic needs. The program, first launched in mid-July 2021, is meant to address a gap that has existed in the Denver community for many years. This program will continue to build on existing infrastructure and resources to pilot the first true access point or “one stop shop” to address the needs of Denver residents experiencing homelessness or housing instability. While this program initially started as a small call center to provide information to households, it quickly grew into a program that provides hundreds of households with access to a variety of supportive services and direct referrals to programs.

The Connection Center aims to increase collaboration and cooperation between organizations so that, together, we can provide a more organized approach with up-to-date data regarding the number of shelter beds available in the community, as all referrals to emergency shelter will go through one point of access. This decreases the trauma and stress on households, as they will not need to travel to multiple locations or tell their story to multiple providers. The Connection Center also provides virtual access, so people will not need to physically travel to a location, which we know can be a barrier for many seeking services. The continuation of this program allows Denver to move closer to a more organized and coordinated response to homelessness, and through this, we expect to see increased collaboration amongst agencies and more households being connected to the appropriate resources.

**6. City Attorney assigned to this request (if applicable):** Johna Varty

**7. City Council District:** Citywide

**8. \*\*For all contracts, fill out and submit accompanying Key Contract Terms worksheet below\*\***

*To be completed by Mayor’s Legislative Team:*

Resolution/Bill Number: \_\_\_\_\_

Date Entered: \_\_\_\_\_

## Key Contract Terms

**Type of Contract: (e.g. Professional Services > \$500K; IGA/Grant Agreement, Sale or Lease of Real Property):**  
Professional Services > \$500K

**Vendor/Contractor Name:** The Salvation Army

**Contract control number:** HOST-202265782-01

**Location:** 11701 E 33<sup>rd</sup> Ave, Aurora, CO 80010

**Is this a new contract?**  Yes  No **Is this an Amendment?**  Yes  No **If yes, how many?** 1

**Contract Term/Duration (for amended contracts, include existing term dates and amended dates):**

HOST- 202159210: 7/1/21-12/31/22

HOST-202265782-01: 7/1/21-12/31/23

**Contract Amount (indicate existing amount, amended amount and new contract total):**

<i>Current Contract Amount</i>	<i>Additional Funds</i>	<i>Total Contract Amount</i>
<i>(A)</i>	<i>(B)</i>	<i>(A+B)</i>
\$480,519	\$320,346	\$800,865

  

<i>Current Contract Term</i>	<i>Added Time</i>	<i>New Ending Date</i>
7/1/21-12/31/22	one year	12/31/23

**Scope of work:**

The Connection Center will provide people with immediate virtual and physical access to The Salvation Army and other community programs, services, and information. This program will connect people experiencing homelessness or at risk of homelessness with resources that will promote fair housing and address barriers to fair housing. The Connection Center will field calls and provide in-person support to the community seeking resources to overcome hunger, homelessness, addiction and/or poverty. The Connection Center will provide trained case managers to conduct triage assessments, complete initial intakes, and schedule appointments.

Included in services are the following:

1. Locating appropriate shelter, including The Salvation Army sites and other local community shelters. The Salvation Army will complete eligibility screening for shelter access, work in close coordination with other agencies and community partners to provide direct referrals to shelters beds, and maintain and prioritize a waitlist for shelter as appropriate.
2. Providing crisis intervention and referrals to long-term supports as needed including mental health and substance use disorder treatment.
3. Working with households to determine eligibility for OneHome Coordinated Entry access and assessment.
4. Providing referrals to eviction/homelessness prevention programs or Rapid Resolution, as appropriate.
5. Providing relocation services and transportation assistance.

**Was this contractor selected by competitive process?** Yes **If not, why not?** N/A

**Has this contractor provided these services to the City before?**  Yes  No

**Source of funds:** Homelessness Resolution Fund

**Is this contract subject to:**  W/MBE  DBE  SBE  XO101  ACDBE  N/A

**WBE/MBE/DBE commitments (construction, design, Airport concession contracts):** N/A

**Who are the subcontractors to this contract?** N/A

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