



# Montbello Connector Microtransit Pilot

Denver Department of Transportation and Infrastructure - DOTI

## Project Background

In September 2020, the City and County of Denver initiated a study to understand where neighborhood transit service should be operated to serve community needs, improve mobility for its residents, and accomplish citywide goals. This study **identified Montbello for a number of demographic, equity, mobility, and land use reasons that suggest the service will improve mobility options in the neighborhood.** The service was planned with the support of a **community stakeholder group and RTD staff** over the past year. This pilot will inform DOTI's future efforts to provide transit services to Denver's residents and visitors. DOTI has finalized the planning work and is focused on implementing the service with hopes to **launch in the fall of 2021.**

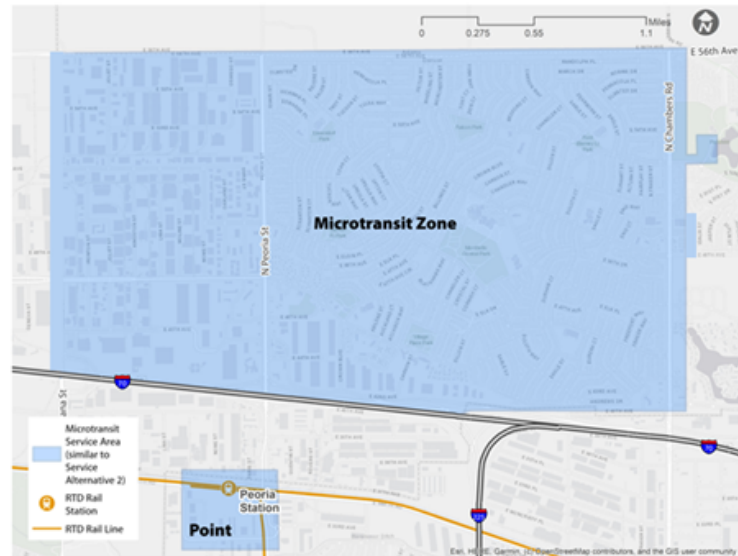
The service will be **fare free and operate on a microtransit service** model providing riders with on-demand trips anywhere within the service area shown in blue on the map to the right. This includes **trips within Montbello and/or between the Peoria Rail Station and neighborhood.** Riders will use a **mobile app or call-in number to request rides in English and Spanish.** The service will provide access to a **wheelchair accessible vehicle (WAV) and a fully electric vehicle, thanks to funding from the Climate Protection Fund,** to provide a sustainable service for all.

DOTI is working to finalize operating agreements and coordinate with City Council and will provide project updates here: <https://bit.ly/MontbelloTransit>

## Service Minimums

<b>14 Hours</b>	Daily service (6am-8pm) from Monday - Friday
<b>30 min</b>	Response Time
<b>3</b>	Vehicles (WAV, Hybrid, & EV)
<b>2</b>	Languages (English & Spanish)

## Service Area



## What is Microtransit?

Microtransit is defined as: "a privately or publicly operated, technology-enabled transit service that typically uses multi-passenger/pooled shuttles or vans to provide on-demand or fixed-schedule services with either dynamic or fixed routing."

This means that microtransit vehicles are often **smaller than full sized buses, utilize an app-based or call-in reservation system for on-demand trips and often serve a smaller geographic area vs. regional fixed-route transit.** See photos below for examples of the vehicle types DOTI plans to launch the service with:

