

## ORDINANCE/RESOLUTION REQUEST

Please email requests to the Mayor's Legislative Team  
at [MileHighOrdinance@DenverGov.org](mailto:MileHighOrdinance@DenverGov.org) by **3:00pm on Monday**.

***\*All fields must be completed.\****  
*Incomplete request forms will be returned to sender which may cause a delay in processing.*

Date of Request: 6/5/2013

Please mark one:  Bill Request or  Resolution Request

1. Has your agency submitted this request in the last 12 months?

Yes  No

If yes, please explain:

2. **Title:** This is a request for a payment to Insight as Oracle's reseller for the annual database maintenance and support renewal on purchase order EAPPS000000XXXX.

3. **Requesting Agency:** Technology Services

4. **Contact Person:** (With actual knowledge of proposed ordinance/resolution.)

- **Name:** John Beck
- **Phone:** 720.913.4382
- **Email:** [John.Beck@denvergov.org](mailto:John.Beck@denvergov.org)

5. **Contact Person:** (With actual knowledge of proposed ordinance/resolution who will present the item at Mayor-Council and who will be available for first and second reading, if necessary.)

- **Name:** Gene Humphries/Greg Tenenbaum
- **Phone:** 720.337.4330/720.337.4337
- **Email:** [Gene.Humphries@denvergov.org](mailto:Gene.Humphries@denvergov.org) / [Greg.Tenenbaum@denvergov.org](mailto:Greg.Tenenbaum@denvergov.org)

6. **General description of proposed ordinance including contract scope of work if applicable:**

The proposed ordinance is intended to provide payment to Oracle America for Oracle Database maintenance and support covering the period of August 30, 2013 through August 29, 2014 for the amount of \$559,162.44. This software is utilized by numerous agencies throughout the City and County for data collection and management. The benefit of having support from Oracle America is that the City is entitled to new patches, fixes, enhancements, and releases for the products as well as the ability for City and County of Denver Technology Services employees to place phone calls and log service tickets to report problems and request resolution from Oracle America. This support will need to be renewed annually.

**\*\*Please complete the following fields:** (Incomplete fields may result in a delay in processing. If a field is not applicable, please enter N/A for that field.)

- a. **Contract Control Number:** PO # EAPPS 000000XXXX
- b. **Duration:** August 30, 2013 through August 29, 2014
- c. **Location:** Citywide
- d. **Affected Council District:** NA
- e. **Benefits:** Provides Technology Services with the means to receive technical support for Oracle database issues, this also provides the City entitlement to new patches, fixes, enhancements, and releases for the products covered as well as the ability for City and County of Denver employees to be able to place phone calls and log tickets to report problems and request resolution from the vendor
- f. **Costs:** \$559,162.44

7. **Is there any controversy surrounding this ordinance?** (Groups or individuals who may have concerns about it?) **Please explain.**

No, there is not.

To be completed by Mayor's Legislative Team:

SIRE Tracking Number: \_\_\_\_\_

Date Entered: \_\_\_\_\_