

ORDINANCE/RESOLUTION REQUEST

Please email requests to the Mayor's Legislative Team

at MileHighOrdinance@DenverGov.org by **3:00pm on Monday**. Contact the Mayor's Legislative team with questions

Date of Request: 12/6/2021

Please mark one: Bill Request or Resolution Request

1. Type of Request:

- Contract/Grant Agreement Intergovernmental Agreement (IGA) Rezoning/Text Amendment
 Dedication/Vacation Appropriation/Supplemental DRMC Change
 Other:

2. **Title:** (Start with *approves, amends, dedicates*, etc., include name of company or contractor and indicate the type of request: grant acceptance, contract execution, contract amendment, municipal code change, supplemental request, etc.)

Approves a contract with Zivaro, Inc. for \$6,360,078.31 and for five years to provide licensing, support and maintenance of the City's spam and email filter and phishing and email threat protection

3. **Requesting Agency:** Technology Services

4. Contact Person:

Contact person with knowledge of proposed ordinance/resolution	Contact person to present item at Mayor-Council and Council
Name: Paul Kresser	Name: Joe Saporito
Email: paul.kresser@denvergov.org	Email: joseph.saporito@denvergov.org

5. General description or background of proposed request. Attach executive summary if more space needed:

Technology Services conducted a solicitation through the Purchasing Dept. to purchase Proofpoint software licensing related to email security. Based off of this solicitation process, Zivaro's offer was determined to be within the best interests of the City. Zivaro is a certified Value Added Reseller (VAR) of Proofpoint software. Technology Services is seeking approval of this contract to Zivaro for licensing, support and maintenance to Proofpoint's Software as a Service (SaaS) Email Protection solution. Employing this SaaS software is critical for the City's Enterprise email security. ProofPoint provides defense against email fraud tactics; targeted attack protection; digital asset security – encryption; analyzes internal email and blocks URL/attachment threats, spam, and viruses without impacting mail flow.

The Proofpoint software suite includes:

- Cloud Security Application Broker
- DMARC deployment – Up to 5 sending domains (and unlimited defensive registrations). Defense against all email fraud tactics used in an organization's email ecosystem.
- Enterprise licenses
- IMD Service – Analyzes internal email and blocks URL/attachment threats, spam, and viruses without impacting mail flow
- Platinum level support - Support includes vendor monitoring of the application as well as issue resolution assistance to ensure the application is functioning at its maximum performance.
- Targeted attack protection – URL and Attachment defense, TAP Dashboard, Threat Response Auto-Pull, Dynamic Reputation, Spam, Virus Protection, Zero-Hour Anti-Virus, Email Firewall, Impostor email, graymail filtering, smart search, basic DLP, Basic Encrypt
- Remote Syslog Forwarding
- Regulatory Compliance/Digital Asset Security/Encryption
- Data Discovery

To be completed by Mayor's Legislative Team:

Resolution/Bill Number: RR21 1524

Date Entered: _____

As part of the City's use of the Proofpoint software, the City will pay an annual fee for software subscription, support and maintenance. Software maintenance and support services include remote troubleshooting and support provided via the telephone and online channels, as well as installation assistance and basic usability assistance. Software support services may also include new product installation services, installation of product updates, migrations for major releases of software and other types of proactive or reactive on-site services, future minor versions or future major releases of software. These support services are employed to ensure the application is functioning at its maximum capacity.

- 6. **City Attorney assigned to this request (if applicable):** Steve Hahn
- 7. **City Council District:** N/A - Citywide
- 8. ****For all contracts, fill out and submit accompanying Key Contract Terms worksheet****

Key Contract Terms

Type of Contract: (e.g. Professional Services > \$500K; IGA/Grant Agreement, Sale or Lease of Real Property):

Standard Expenditure contract exceeding \$500,000

Vendor/Contractor Name: Zivaro, Inc.

Contract control number: TECHS-202160488

Location: Citywide

Is this a new contract? Yes No **Is this an Amendment?** Yes No **If yes, how many?**

Contract Term/Duration (for amended contracts, include existing term dates and amended dates):

2/1/2022 - 2/1/2027 Duration: 5 years

Contract Amount (indicate existing amount, amended amount and new contract total):

<i>Current Contract Amount</i> (A)	<i>Additional Funds</i> (B)	<i>Total Contract Amount</i> (A+B)
N/A	N/A	\$6,360,078.31

<i>Current Contract Term</i>	<i>Added Time</i>	<i>New Ending Date</i>
N/A	N/A	2/1/2022 - 2/1/2027

Scope of work:

Vendor will provide all licensing for the City's ProofPoint usage.

Was this contractor selected by competitive process? Yes **If not, why not?**

Has this contractor provided these services to the City before? Yes No

Source of funds: Technology Services Operational Funds

Is this contract subject to: W/MBE DBE SBE XO101 ACDBE N/A

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WBE/MBE/DBE commitments (construction, design, Airport concession contracts): N/A

Who are the subcontractors to this contract? N/A

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