

ORDINANCE/RESOLUTION REQUEST

Please email requests to the Mayor’s Legislative Team

at MileHighOrdinance@DenverGov.org by **3:00pm on Monday**. Contact the Mayor’s Legislative team with questions

Date of Request: 2/20/24

Please mark one: Bill Request or Resolution Request

1. Type of Request:

Contract/Grant Agreement Amendment Intergovernmental Agreement (IGA) Rezoning/Text

Dedication/Vacation Appropriation/Supplemental DRMC Change

Other:

2. Title: (Start with *approves, amends, dedicates*, etc., include name of company or contractor and indicate the type of request: grant acceptance, contract execution, contract amendment, municipal code change, supplemental request, etc.)

Amends a contract with La Raza Services, Inc., doing business as Servicios de La Raza, by adding \$2,300,000 for a new total of \$4,600,000 and 10 months for a new end date of 12-31-24 to continue to provide culturally appropriate community engagement services to recipients of the Support Team Assisted Response (STAR) program, citywide. ENVHL-202472789.

3. Requesting Agency: Denver Department of Public Health & Environment (DDPHE)

4. Contact Person:

Contact person with knowledge of proposed ordinance/resolution	Contact person to present item at Mayor-Council and Council
Name: Marion Rorke & Evan Thompkins	Name: Will Fenton
Email: marion.rorke@denvergov.org evan.thompkins@denvergov.org	Email: william.fenton@denvergov.org

5. General description or background of proposed request. Attach executive summary if more space needed:

The purpose of the Support Team Assisted Response (STAR) program is to respond to low-risk behavioral health calls with an EMT/Paramedic and a behavioral health clinician to de-escalate and connect residents in distress with appropriate services, including wraparound services through the STAR Community Alliance following encounters with a STAR van. The City and County of Denver began contracting with Servicios de la Raza to provide the wraparound services directly and through a network of culturally, linguistically, and geographically responsive community providers in late 2022. This request extends the current contract and adds funds to continue to provide services from March through December 2024.

6. City Attorney assigned to this request (if applicable): Megan Waples

To be completed by Mayor’s Legislative Team:

Resolution/Bill Number: _____

Date Entered: _____

7. City Council District: All

8. ****For all contracts, fill out and submit accompanying Key Contract Terms worksheet****

Key Contract Terms

Type of Contract: (e.g. Professional Services > \$500K; IGA/Grant Agreement, Sale or Lease of Real Property):

Vendor/Contractor Name: La Raza Services, Inc., dba: Servicios de La Raza

Contract control number: ENVHL-202472789

Location: Citywide

Is this a new contract? Yes No Is this an Amendment? Yes No If yes, how many? 2

Contract Term/Duration (for amended contracts, include existing term dates and amended dates):

Original Contract: 11/01/2022 – 10/31/2022
Amendment 1: 11/01/2022 – 02/29/2024
Current Amendment Request: 11/01/2022 – 12/31/2024

Contract Amount (indicate existing amount, amended amount and new contract total):

<i>Current Contract Amount</i>	<i>Additional Funds</i>	<i>Total Contract Amount</i>
(A)	(B)	(A+B)
2,300,000	2,300,000	\$4,600,000

<i>Current Contract Term</i>	<i>Added Time</i>	<i>New Ending Date</i>
11/1/2022 – 2/29/24	10 months	12/31/24

Scope of work:

Servicios de la Raza will:

- Support individuals who have interacted with initial STAR teams by maintaining a Culturally, Geographically, and Linguistically Appropriate Services (CGLS) Network that addresses CGLS behavioral health issues and social determinants of health.

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- Continually assess and identify additional providers to fill gaps in service needs for STAR clients. Providers may vary over time due to changing needs of community members. External partners/provider network provide:
 - CGLS case management, generally behavioral health related, which includes both mental health and substance use
- Any other supports needed to improve social determinants of health or other client-identified needs that resulted in crisis, may mitigate ongoing crisis, or prevent further crisis.
- Receive, process, and appropriately disseminate referrals received from STAR vans to STAR Community Alliance
- Use data to research and identify cultural priorities for community outreach and continued education on the STAR program and STAR Community Alliance.
- Provide STAR staff with training that includes best practices related to required activities of the team, including cultural responsiveness training specific to populations served. DDPHE staff may review and recommend changes to training curriculum if they differ from recommended practices. Additional trainings may include, but are not limited to: verbal de-escalation; diversity, equity and inclusion; non-violent crisis intervention; and targeted learning on underserved and underrepresented marginalized populations present in the City and County of Denver, which includes LGBTQI+, BIPOC, IDD populations, and youth.
- Collaborate with STAR partners,
- Manage daily operations of the STAR Community Alliance.
- Participate in community advisory committee meetings.
- Maintain and expand the STAR Community Alliance.
- Support budget development work.
- Create presentations, documents, and other materials for reporting and monitoring which can be used for approved presentations to the public and other alternative response providers as well as with STAR program partners.
- Advise internal and external stakeholders on instrument development.
- Participate in formative and process evaluation as part of the ongoing activities of the STAR program.
- Determine appropriate staffing structure and responsibilities with approval from DDPHE (any changes to approved staffing structure requires approval from DDPHE).
- In 2024, Servicios de la Raza may pilot an alternative entryway into the provider network in coordination with DDPHE.

Was this contractor selected by competitive process? No **If not, why not?**

Two Request for Proposals (RFPs) were released for this contract, but in both instances, there were no applicants. Because the need for these services is so great, DDPHE reached out to Servicios de la Raza to discuss the possibility of contracting with them for these services. Servicios de la Raza has a long history of providing linguistically specific and culturally appropriate care to the residents of Denver and DDPHE determined that they had the capacity to develop this type of program.

Has this contractor provided these services to the City before? Yes No

Source of funds: City General Fund & Caring for Denver Foundation

Is this contract subject to: W/MBE DBE SBE XO101 ACDBE N/A

WBE/MBE/DBE commitments (construction, design, Airport concession contracts):

Who are the subcontractors to this contract? Muslim Family services, Gang Rescue and Support Project, Denver Alliance for Street Health Response, Struggle of Love Foundation, Bayaud Enterprises, and Face It.

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