### Right-of-Way Enforcement Contracts

Parking Management Information System (Enforcement)

On-Street Parking Management Information System (Smart Meters)

## Introductions

#### Public Works:

- Rob Duncanson; Director of Right-of-Way Services
- •Tina Scardina; Director, Right-of-Way Enforcement

Dominic Vaiana; Manager of Enforcement

City Attorney's Office:

Steve Hahn; Assistant City Attorney

**Technology Services:** 

Parking Management Information System (Enforcement)

## Xerox State & Local Solutions (New Contract)

# First PMIS Procurement in the Context of the SPP

- Fourth Principle of the Strategic Plan Pan (Context Based Enforcement)
- Mindful of managing parking as an asset

# Procurement process began in November 2012

- Significant Industry Changes
- Extremely Detailed RFP issued by Purchasing
- Broad City Involvement (Public Works, Purchasing, Technology Services, Denver Police, Denver Sheriff, Finance, Denver County Courts)

Awarded to Xerox State & Local Solutions

#### Key Features:

- 1. New, Expansive Public Tool Box
  - On-Line Adjudication
  - SMS Text/Email Street Sweeping Reminders
  - On-Line Noticing/ Correspondence
  - On-Line RPP Application & Fulfillment
  - On-Line Forms (Faded Signs, etc.)

#### 1. New, Expansive Public Tool Box (Continued)

- Secure On-Line Payments
- Linked Accounts
- Multiple Plate Association
- Public Education
- Partial Payment Plans
- Fleet Account Creation
- On-Line Parking Permit Issuance

- 2. Secure, Transparent and Accountable Financial Services
  - Full PCI Compliance
  - Secure Lock Box Operations
  - Comprehensive Collection Services
  - Complete Enterprise Cashiering Integration
- 3. Citation Processing Services
  - Citation Issuance
  - Workflow Processing
  - Comprehensive Data Warehouse

#### 4. Analytical Tool Box

- Merge Data Integration Engine
- Expanded Data Generation for Policy Evaluation
- Parking Occupancy Tools
- Expanded Data Versatility

#### Key Terms:

- 1. Contract Maximum of \$50 Million
- 2. 5 Years, with one 2 Year Extension
- 3. On-Call Task Order Options to Keep up with Policies and Trends.
- 4. High Vendor Accountability

#### **Questions?**

## On-Street Parking Management Information System (Smart Meters)

# IPS Group, Incorporated (Contract Amendment)

#### **Contract History**

- Procured (RFP) in late2008
- Original 5-Year Contract in December 2009
- Contract Maximum: \$12 Million

#### Key Features:

- 1. Smart Meter Procurement & Software
  - Secure Credit Card Transactions at the Meter
  - Auditable Meters
  - Remote Programming
  - Wireless Meter Communication
  - Ongoing Training
  - Full Integration with PMIS Vendor (Xerox)

New Contract Terms:

- 1. Contract Maximum increased to \$20 Million
- 2. Contract term extended for an additional 5 Years.
- 3. Baseline Price Adjustment
- 4. Annual Cost of Living Adjustment

#### Questions?