

Lead Reduction Program

Land Use, Transportation and Infrastructure Committee
January 2025



 DENVER WATER

Today's presenters

Pam Williams

Community Relations Sr. Specialist



Meg Trubee

Public Affairs Manager



Agenda



- Denver Water overview.
- Lead Reduction Program overview.
- Updates, Progress & What's Next.
- Resources & Questions.

Who is Denver Water?



Denver Water overview

- Established in 1918.
- Serves 1.5 million people (25% of state's population) with less than 2% of water used in the state.
- Water supply comes from Rocky Mountain snowmelt feeding the South Platte and Colorado Rivers.



Lead Reduction Program

Year 6.



Where is the lead?



The five components of the Lead Reduction Program



pH Adjustment



Inventory Map



Filter Program



**Lead Service Line
Replacement**

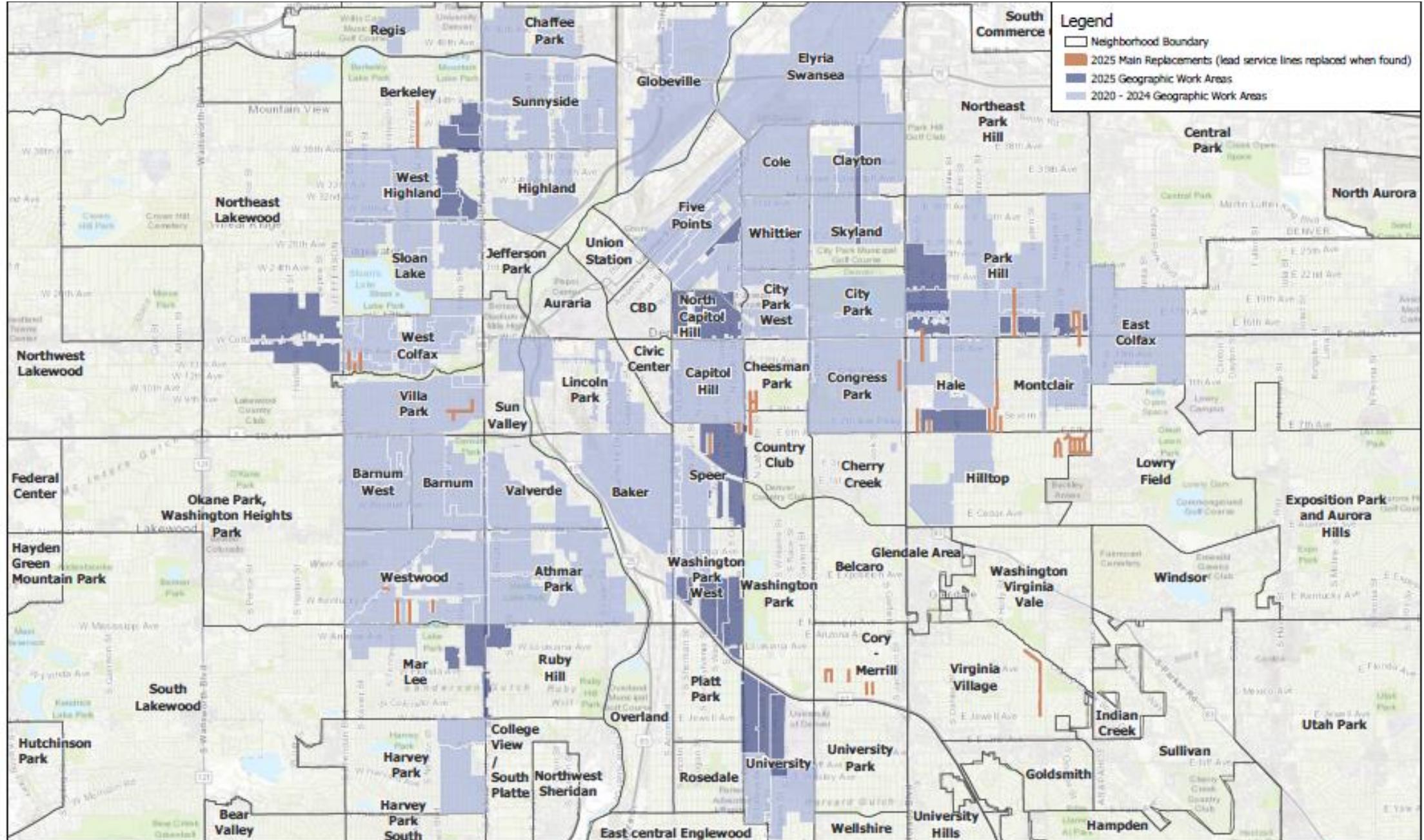


**Communication,
Outreach & Education**

Updates

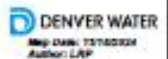


- **Tenants can sign consent form.**
- **New - Service line self-reporting tool to identify/confirm type.**
- **Lead & Copper Rule updates (LCRR, LCRI)**
 - No change to program in terms of customer experience.
 - Inventory update
 - Original estimate - 80,000-84,000
 - Now 30,000-34,000 lead service lines.
 - Required annual notice for Lead and Unknown service line status properties.
 - Faster return of water test results for customers.
 - Increased school and childcare facility testing begins in 2027.
- **Pilot project - Negative incentive for non-responsive customers.**
 - Water shut off for non-responsive properties.
 - 199 properties – Only one shut-off.
 - Moves to full scale in 2025 (Q2).

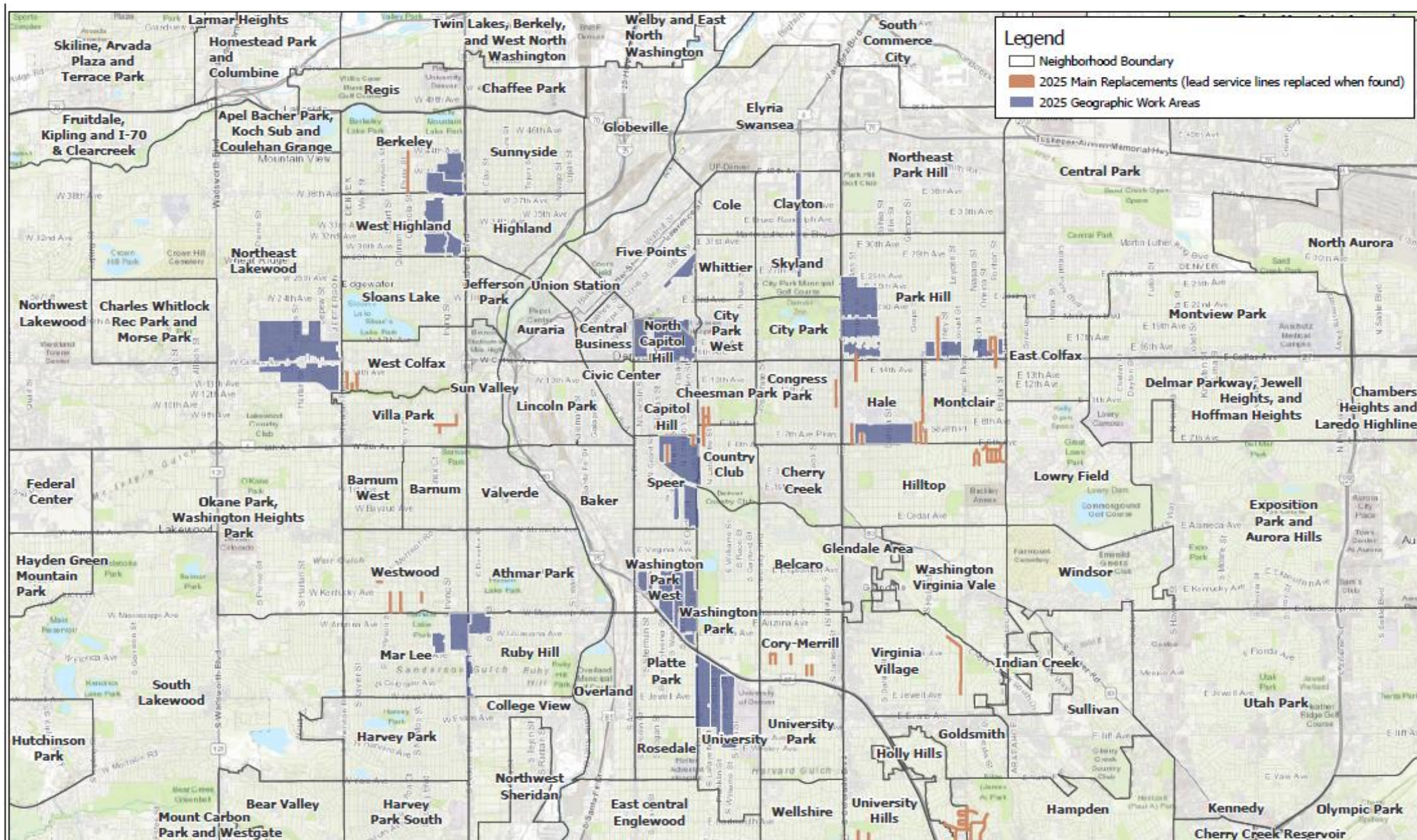


DENVER WATER LEAD SERVICE LINE REPLACEMENT WORK AREAS (2020 - 2025)

For more detailed information about work in your area, visit denverwater.org/pipes.



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Legend

- Neighborhood Boundary
- 2025 Main Replacements (lead service lines replaced when found)
- 2025 Geographic Work Areas

DENVER WATER LEAD REDUCTION PROGRAM 2025 WORK AREAS

For more detailed information about work in your area, visit denverwater.org/pipes.



DENVER WATER
 Map Date: 11/16/2024
 Author: LRP

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Your questions answered

1. Sharing information with customers/constituents.
2. A reminder about pitcher filters (and replacement cartridges).
3. All things restoration (exterior and interior).



1. Information Resources

- [Denver Water newsroom](#)
 - denverwater.org/TAP
- [Share social media](#)
 - Facebook, X
- [Program newsletter –ongoing updates & invites](#)
 - denverwater.org/LeadUpdates
 - Program updates
 - Virtual community meeting invites – next one = Jan. 15.
- [Curious about current construction?](#)
 - denverwater.org/pipes
- [Lead Reduction Program questions?](#)
 - denverwater.org/Lead (English)
 - denverwater.org/Plomo (Spanish)



2. Filters – what and when to use

When do I need to use the water pitcher filter?



Use it to filter water used for drinking (including making tea and coffee), cooking (particularly when making foods like rice, beans and soup) and preparing infant formula.



ARE YOU A RENTER?
DID YOU RECENTLY MOVE IN?

• If you didn't get a **FREE** water pitcher and filter from Denver Water, contact us at 303-893-2444 or lead@denverwater.org.



ARE YOU A LANDLORD OR
PROPERTY MANAGER?

• If you have a tenant moving in, make sure they have a **FREE** water pitcher and filter by contacting Denver Water at 303-893-2444 or lead@denverwater.org.



denverwater.org/Filter
denverwater.org/Filtro

3. Restoration

Aim to minimize impacts → Street, Landscaping, Interior



Street

- Temporary patch.
- Permanent repair.
- Not complete street repaving.



Landscaping

- Return to preexisting condition.
- Landscape crew completes additional restoration.
- Timing is weather dependent.



Interior

- Reestablish plumbing connections.
- Repair floor/foundation, not drywall.
- Encourage re-testing.

Thank You



Lead Reduction Program

denverwater.org/Lead

denverwater.org/Plomo

Customer Care

- 303-893-2444
- lead@denverwater.org

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