

Case Owner	Case Number	Issue Name
Michael Whalen	1575259	General Inquiry
Dino Lenzini	1574380	General Inquiry
Yecenia Sandoval	1578623	General Inquiry
Michael Whalen	1517116	General Inquiry
Fahrberger Brent	1517896	-
Raynelle Carlston	1487381	General Inquiry
Erik Chisholm	1466460	General Inquiry
Patrick Carrington	1559588	General Inquiry
Amee Estill	794953	General Inquiry Archived
Raynelle Carlston	803225	General Inquiry Archived
Janessa Porter	795007	General Inquiry Archived
Raeann Gagne	882510	General Inquiry Archived
Michael Whalen	906988	General Inquiry Archived
Tiffany Valentine	906983	General Inquiry Archived
Tiffany Valentine	906994	General Inquiry Archived
Reuben Espinosa	900587	General Inquiry Archived
Dawn Atencio	957068	General Inquiry Archived
Nadine Foster	943837	General Inquiry Archived
Patrick Carrington	930827	General Inquiry Archived

Nadine Foster	944608	General Inquiry Archived
Erik Chisholm	946506	General Inquiry Archived
Yecenia Sandoval	1427977	General Inquiry
Raeann Gagne	1404697	General Inquiry
Michael Whalen	1423893	Park Ranger, Park Emergency, Athletic Field Lighting, Park Rule Enforcement
Raeann Gagne	1375968	General Inquiry
Matthew Osmun	1387458	General Inquiry
Raeann Gagne	989535	General Inquiry Archived
Erik Chisholm	990733	General Inquiry Archived
Raeann Gagne	1014311	Park Ranger, Park Emergency, Athletic Field Lighting, Park Rule Enforcement
Erik Chisholm	1367601	General Inquiry

Alyce Sneed	1368849	General Inquiry
Michael Whalen	1369538	Park Ranger, Park Emergency, Athletic Field Lighting, Park Rule Enforcement
Matthew Osmun	1351728	General Inquiry
Patrick Carrington	1353742	General Inquiry
Ali Weber	1360744	Callback Request
Kathie Monroe	1044901	General Inquiry Archived
Pennie Billing	1029161	-
Kimberly Ober	1027639	General Inquiry Archived
Raeann Gagne	1231818	General Inquiry

Raeann Gagne	1234657	General Inquiry
Patrick Carrington	1231795	General Inquiry
Elyse Singal	1205031	General Inquiry Archived
Raynelle Carlston	1078735	General Inquiry Archived
Anika Olson	1085084	General Inquiry
Erik Chisholm	1157587	General Inquiry Archived
Tiffany Valentine	1147103	General Inquiry Archived
311 Agents	1177936	General Inquiry
Yecenia Sandoval	1157692	General Inquiry Archived
Conor Drummond	1107769	Graffiti

Patrick Carrington	1527615	General Inquiry
Kathie Monroe	1547043	General Inquiry
Jeannette Price	1558724	General Inquiry

Grand Totals (52 records)			

Subject	Description
Parks rules	asking if drones are permitted in Denver Parks
Other - Drone Registration	Drone registration info/http://federaldroneregistration.com/registrationform Gave website
Other - drones	Caller would like to get info regarding drones in the neighborhood
Drones in back yard	asking if CCD has rules about flying drones over back yards, neighbor is flying drone over her back yard
Drones	I am frustrated that people can fly their personal drones and hover over your backyard. They take pictures and video tape us in the privacy of our backyards. Can something be done about this. The police told me to contact you and see what you will do for us.
Park permit	Caller wants to fly a drone in park
drones in park	caller wanted to know if drones are allowed in parks
Drones	Caller wants to know if he can fly drone and take pictures in park.
drone in city parks	Caller wanted to know where it said and why the city would not allow drones in CCD parks.
Drones	Caller has questions about Drones
Drones	Would like to know rules in writing for drones in City parks ?
Parks	Caller wanting to know if he can fly a drone in the park?. CTA/Parks Admin
Drones	caller asking about regulations for drones in Denver - caller dropped off the call
Drones	Caller wanted to find out about flying drones in CCD
Drones	Caller wanted to find out about flying drones
Report of drone flying above Whittier neighborhood at night	night before last. She said it is always up there.
caller has a drone stuck in tree	caller has a drone stuck in a city tree on the parkway 2430 Monaco parkway
dpd	caller wants to speak to DPD about a drone flying around her back yard
Drone	Caller indicates that on Sunday, she was baking in her kitchen, heard a buzzing noise, and when she walked out to the back yard, there was a drone filming her. She knows it was recording, because when she flipped it off, it left quickly.

dpd	caller reporting a drone following her Sunday morning
drone/blimp permit	caller wanted info on filming from a blimp during 4/20
Drones	Caller would like to know if he can fly a drone at the park and where he can
drone flight	caller concerned about individuals flying drones near daniels park
Drones in Parks	caller asking if drones are allowed in Denver parks
Drones	Caller states Denver County is breaking FAA Laws about flying drones in Parks- caller says that FAA rules allow for drones to be flown and the Parks rules contradict this- indicated that has spoken with someone in Parks (doesn't know who) that wasn't able to address this rather just indicated that Parks just enforces the rules and doesn't make them- needs to speak to someone further on this that can provide further assistance about the rules/ordinance and the contradiction with the FAA rules.
Model plane/drone in residential area	Clr was security at Planned Parenthood, asking whether model planes/drones were permitted to fly within CCD residential or business area.
420 Drone	Caller wants to know if she can fly a drone for the 420 rally in Civic Center park this weekend
drone found	caller found a drone, wanted to have it collected
Washington Park: Micro Hot Air Balloons 4-24-16	online: Dear Madam or Sir, Please refer this to Denver Parks and Rec. I had to call DFD/DPD last night when a dozen young men and women were firing up micro hot air balloons on north edge of Smith Lake near Dos Chappelle Bathhouse. Fire hazard to structures and other flammables such as trees was obvious. Balloons are subject to mechanical failure, wind changes etc, same as full scale balloons. This was just after 8:30pm. No Park Rangers were on duty. This is when people do things they shouldn't. Esp flying drones. Mostly DU kids.
park permit	caller wanted info on a drone permit

Aerial Photograph	caller cking on drone acceptance
Drones in Bow Mar Heights park	caller reports a man drove up onto park in personal vehicle and is flying a drone in Bow Mar Heights Park - license 455-RGF black Chevy pickup
Drones	Clr was asking where he could fly a drone in the CCD.
Drone	Caller wants to know about registering a drone.
Drones in the Park	Bruce, lives near pine hurst park, okay to fly his drone there, are there rules prohibiting that, has gone through FAA license process and that FAA has noted that an operator needs to contact a park before hand, notes thursday afternoon would be a good time to contact him
drones	rules and regulations //////////// adv clr to google it- lots of rules via FAA and P&R
Stranger's DRONE flew into my private patio tree	Dear 311, Not sure how to handle this situation. A neighbor in Arapahoe County, about 75 yards away, flew his drone into my private patio and it's stuck in my tree. I live in Denver at 8631 E Yale Ave #A. He wants to send his child up my tree to retrieve. I said my tree is 4-5 stories high and way too dangerous an idea. He says it's an expensive drone with cameras. I don't appreciate knowing that his drone has direct view of my private patio. Would a fire dept be willing to shoot water up that high to dislodge? I just read on Internet that a drone in a tree can be a fire hazard. Thank you for your assistance, Wendy Leonard 303-696-1162 Sent from my iPad
drone usage	calling from marketing agency, Milwaukee WI, asking if drone, Hyatt Place in downtown area, rec'd FAA approval
Drones	Caller would like to get info on drone flying at parks he would like it in writing

callback request	caller wanting to get information about flying drones in CCD parks // works for a private company that contracts with CCD and would like to "practice" flying with his crew for future implementation on CCD projects
drones	Caller wants to know if drones are illegal in Denver.
Caller is getting married, wants to use drone camera	Wants to film in City Park for her wedding using a drone.
Drone	Caller states drones in park and over his house
Drone	on Line: Preferred Method of Contact: Email jdallera@hotmail.com
	Additional Description: We spotted a drone flying over our house. It hovered for a few minutes as if it was filming us. Are these legal in Denver? If we see it again should we report it? Thanks for your help. Our address is 210 S Franklin St, 80209
	Joe
drones	caller reporting drone flying in park
drones	caller wanted to report drones
Neighborhood Issue	Preferred Method of Contact: Email irwyszynski@yahoo.com
	Additional Description: A large drone has been flying in the area of Montview to 26th Kearney to Newport. Drone drops down in altitude to observe people. Several complaints on Next door Crime and Safety section. Has zeroed in on my and my house on twice 7/7 and 7/8 between 9-10:30 PM.
Flying drones	Caller would like to report a drone flying at a park
	Barbara hughes eastmoor park
Graffiti on Garage	Online Case: 311 Note - Graffiti on the mailbox will be reported separately. Case reporter will be advised to give more specific details on graffiti on Speer Bridge and an address for the condos mentioned.
	Preferred Method of Contact: Email uselding@gmail.com
	Question: Type of Property
	Answer: Private

	Question: Is graffiti above the first floor?
	Answer: No
	Question: Is graffiti profane, hate or racist?
	Answer: Yes
	Question: If graffiti is on RTD property, please provide 5 digit RTD bus stop number on red sign.
	Answer:
	Question: If graffiti is on RTD property, please provide Route Number.
	Answer:
	Question: If graffiti is on RTD property, please provide Bench Number.
	Answer:
	Question: If graffiti is on RTD property, please provide Direction of travel for bus.
	Answer:
	Additional Description:
	Likely some time between 11 am and 2:30 pm someone wrote "Drone" and "fuck you're garage" on my garage door in what we think is permanent marker. There is also...
Drone photog co.	Caller wants to start a photography company, with drones and wanting to know about start up fees, etc.
drone operations	Per parks, the below is prohibited (in parks) except for special use purposes, which have to be approved.
	Launching model rockets
	Flying drones
	Flying model planes or helicopters /// adv caller
DPD - Non Emergency	Online Case:
	Preferred Method of Contact: Phone 7206925802
	Additional Description:

I am currently being stalked and harrassed every single day everywhere I go the drones in the sky follow me come to my home wand see for yourself...



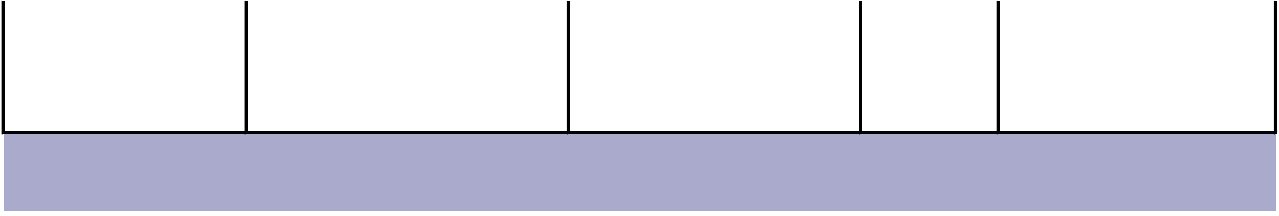
Assigned Agency	Assigned Department	First Contact Resolved?	Type	Case Origin
Parks & Recreation	Parks	Yes	Inquiry	Phone
311	311	Yes	Inquiry	Phone
External Agency	911/DPD	Yes	Inquiry	Phone
Safety	911/DPD	Yes	Inquiry	Phone
City Council	City Council - District 3	Yes	Complaint	City Council District 3
Parks & Recreation	Parks	Yes	Inquiry	Phone
311	311	Yes	Inquiry	Phone
Parks & Recreation	Parks	Yes	Inquiry	Phone
Parks & Recreation	Parks	No	Inquiry	Phone
External Agency	Other	Yes	Inquiry	Phone
External Agency	Other	Yes	Inquiry	Phone
Parks & Recreation	Parks	No	Inquiry	Phone
311	311	No	Inquiry	Phone
External Agency	Other	Yes	Inquiry	Phone
External Agency	Other	Yes	Inquiry	Phone
Safety	911/DPD	Yes	Inquiry	Phone
Parks & Recreation	Forestry	-	Inquiry	Phone
Safety	911/DPD	No	Inquiry	Phone
Safety	Sheriff	No	Inquiry	Phone

Safety	911/DPD	No	Inquiry	Phone
311	311	Yes	Inquiry	Phone
311	311	No	Inquiry	Phone
Parks & Recreation	Parks	No	Inquiry	Phone
Parks & Recreation	Parks	Yes	Request	Phone
Parks & Recreation	Parks	No	Request	Phone
External Agency	911/DPD	Yes	Inquiry	Phone
Parks & Recreation	Parks	No	Inquiry	Phone
311	311	Yes	Inquiry	Phone
Parks & Recreation	Parks	No	Request	Email - 311
311	311	Yes	Inquiry	Phone

External Agency	Other	Yes	Inquiry	Phone
Parks & Recreation	Parks	No	Request	Phone
External Agency	911/DPD	Yes	Inquiry	Phone
External Agency	Other	Yes	Inquiry	Phone
Parks & Recreation	Parks	No	Request	Phone
External Agency	Other	Yes	Inquiry	Phone
Safety	911/DPD	Yes	-	Email - 311
External Agency	911/DPD	-	Inquiry	Phone
Parks & Recreation	Parks	No	Inquiry	Phone

Parks & Recreation	Parks	No	Inquiry	Phone
Parks & Recreation	Parks	Yes	Inquiry	Phone
Parks & Recreation	Parks	Yes	Inquiry	Phone
External Agency	Other	Yes	Inquiry	Phone
External Agency	911/DPD	Yes	Inquiry	PocketGov
311	311	Yes	Inquiry	Phone
External Agency	DIA	Yes	Inquiry	Phone
External Agency	911/DPD	Yes	Complaint	PocketGov
311	311	Yes	Inquiry	Phone
Public Works	Solid Waste Management	-	Request	PocketGov

External Agency	Other	Yes	Inquiry	Phone
Parks & Recreation	Parks	Yes	Inquiry	Phone
Safety	911/DPD	No	Request	PocketGov



Priority	Status	Age (Days)	Date/Time Opened	Created By
Medium	Closed - Answer Provided	0	12/24/2016 14:30	Michael Whalen
Medium	Closed - Answer Provided	0	12/23/2016 13:56	Dino Lenzini
Medium	Closed - Answer Provided	0	12/27/2016 17:10	Yecenia Sandoval
Medium	Closed - Answer Provided	0	11/26/2016 8:12	Michael Whalen
Medium	Intake	128	11/27/2016 15:24	Denver Integration
Medium	Closed - Answer Provided	0	11/9/2016 11:37	Raynelle Carlston
Medium	Closed - Answer Provided	0	11/4/2016 11:23	Erik Chisholm
Medium	Closed - Answer Provided	0	12/16/2016 11:11	Patrick Carrington
Medium	Closed - Answer Provided	0	1/5/2016 13:57	Amee Estill
Medium	Closed - Answer Provided	0	1/9/2016 13:54	Raynelle Carlston
Medium	Closed - Answer Provided	0	1/5/2016 14:08	Janessa Porter
Medium	Closed - Answer Provided	0	2/19/2016 10:04	Ella Korthas
Medium	Closed - Not Enough Info	0	3/2/2016 15:23	Michael Whalen
Medium	Closed - Answer Provided	0	3/2/2016 15:22	Tiffany Valentine
Medium	Closed - Answer Provided	0	3/2/2016 15:24	Tiffany Valentine
Medium	Closed - Answer Provided	0	2/29/2016 13:03	Reuben Espinosa
Medium	Closed - Service Completed	7	3/29/2016 10:52	Beatrice Calderon
Medium	Closed - Transferred to External Agency	0	3/21/2016 16:19	Nadine Foster
Medium	Closed - Transferred to External Agency	0	3/15/2016 9:41	Patrick Carrington

Medium	Closed - Transferred to External Agency	0	3/22/2016 9:35	Nadine Foster
Medium	Closed - Answer Provided	0	3/22/2016 16:17	Erik Chisholm
Medium	Closed - Other	0	10/24/2016 14:29	Yecenia Sandoval
Medium	Closed - Answer Provided	1	10/16/2016 8:43	Christopher Judge
High	Closed - Answer Provided	0	10/22/2016 14:45	Michael Whalen
Medium	Closed - Answer Provided	3	10/4/2016 16:01	Raynelle Carlston
Medium	Closed - Answer Provided	0	10/7/2016 13:59	Matthew Osmun
Medium	Closed - Answer Provided	0	4/13/2016 12:50	Patrick Carrington
Medium	Closed - Answer Provided	0	4/13/2016 18:41	Erik Chisholm
High	Closed - Answer Provided	10	4/25/2016 18:44	Denver Integration
Medium	Closed - Answer Provided	0	9/30/2016 10:38	Erik Chisholm

Medium	Closed - Answer Provided	0	9/30/2016 15:03	Alyce Sneed
High	Closed - Answer Provided	0	10/1/2016 11:10	Michael Whalen
Medium	Closed - Answer Provided	0	9/22/2016 16:59	Matthew Osmun
Medium	Closed - Out of Jurisdiction	0	9/23/2016 14:24	Patrick Carrington
Medium	Closed - Answer Provided	1	9/27/2016 15:45	Conor Drummond
Medium	Closed - Answer Provided	0	5/10/2016 10:42	Kathie Monroe
Medium	Closed - Answer Provided	3	5/2/2016 22:53	Denver Integration
Medium	Closed - Answer Provided	0	5/2/2016 12:52	Kimberly Ober
Medium	Closed - Answer Provided	1	8/2/2016 17:20	Yecenia Sandoval

Medium	Closed - Answer Provided	1	8/3/2016 14:45	Christopher Judge
Medium	Closed - Answer Provided	0	8/2/2016 17:09	Patrick Carrington
Medium	Closed - Answer Provided	0	7/21/2016 16:00	Elyse Singal
Medium	Closed - Answer Provided	0	5/25/2016 15:35	Raynelle Carlston
Medium	Closed - Answer Provided	1	5/30/2016 9:29	Denver Integration
Medium	Closed - Answer Provided	0	6/30/2016 10:09	Erik Chisholm
Medium	Closed - Answer Provided	0	6/26/2016 11:34	Tiffany Valentine
Medium	Closed - Answer Provided	16	7/8/2016 21:48	Denver Integration
Medium	Closed - Answer Provided	0	6/30/2016 10:28	Yecenia Sandoval
Medium	Closed - No Response from Customer	8	6/8/2016 18:22	Denver Integration

Medium	Closed - Answer Provided	0	12/1/2016 13:25	Patrick Carrington
Medium	Closed - Answer Provided	0	12/9/2016 14:55	Kathie Monroe
Medium	Closed - Transferred to External Agency	1	12/15/2016 18:47	Denver Integration

