

BILL/ RESOLUTION REQUEST

- 1. Title:** Adds \$3,500,000 to the existing contract with Re-Vision, Inc. through February 1, 2014 to provide consulting services for a number of key process/service areas for continued improvement in ITSM Phase III (CE05038)
- 2. Requesting Agency:** DIA
- 3. Contact Person *with actual knowledge of proposed ordinance***
Name:Lynn Rubner
Phone:303-342-2048
Email:lynn.rubner@flydenver.com
- 4. Contact Person *with actual knowledge of proposed ordinance who will present the item at Mayor Council and who will be available for first and second reading, if necessary***
Name:Brian Elms
Phone:303-342-2278
Email:brian.elms@flydenver.com
- 5. Describe the proposed ordinance, including what the proposed ordinance is intended to accomplish, who's involved**
 - a. Scope of Work**

Consulting and staffing services for a number of key/critical areas of DIA and Technologies programs including STRP to support Technologies' growing workload to find and design solutions for key partners and stakeholders across multiple divisions of DIA. Management consulting in the large scale and far-reaching PWCS transition program and the related 6 large segments from service intake to inside/outside plant work across the campus and inclusive of every tenant, airline partner, and concessionaire to help Technologies absorb all aspects of PWCS service management and delivery that will evolve over the next several years. Continued consulting in the long range planning and implementation of ITSM service improvement program strategies. Consulting with DIA leadership in the implementation of IT governance maturation.
 - b. Duration**

3 years with two one year options
 - c. Location**

DIA
 - d. Affected Council District**

District 11
 - e. Benefits**

Highly specialized critical consulting services
 - f. Costs**

Additional \$3,500,000 for a contract total of \$6,500,000

6. Is there any controversy surrounding this ordinance, groups or individuals who may have concerns about it? Please explain.

Bill Request Number: BR12-0422

Date: 5/15/2012