

## ORDINANCE/RESOLUTION REQUEST

Please email requests to the Mayor's Legislative Team

at [MileHighOrdinance@DenverGov.org](mailto:MileHighOrdinance@DenverGov.org) by **11:00am on Monday**. Contact the Mayor's Legislative team with questions

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**Date of Request:** 3/3/23

**Please mark one:**       **Bill Request**                      or                       **Resolution Request**

**1. Type of Request:**

- Contract/Grant Agreement**     **Intergovernmental Agreement (IGA)**     **Rezoning/Text Amendment**  
 **Dedication/Vacation**                       **Appropriation/Supplemental**                       **DRMC Change**  
 **Other:**

**2. Title:** (Start with *approves, amends, dedicates*, etc., include name of company or contractor and indicate the type of request: grant acceptance, contract execution, contract amendment, municipal code change, supplemental request, etc.)

Amends a contract with the Colorado Coalition for the Homeless by adding \$175,430 for a new total of \$5,773,718 to coordinate and deliver the Denver Street Outreach Collaborative (DSOC) and Strategic Outreach to Large Encampments (SOLE) programs to assist persons experiencing unsheltered homelessness in Denver (HOST 202057228/HOST202366886-03).

**3. Requesting Agency:** Department of Housing Stability (HOST)

**4. Contact Person:**

Contact person with knowledge of proposed ordinance/resolution	Contact person to present item at Mayor-Council and Council
Name: David Riggs	Name: Jack Wylie
Email: <a href="mailto:dave.riggs@denvergov.org">dave.riggs@denvergov.org</a>	Email: <a href="mailto:jack.wylie@denvergov.org">jack.wylie@denvergov.org</a>

**5. General description or background of proposed request. Attach executive summary if more space needed:**

This contract amendment will continue and expand the role of the Colorado Coalition for the Homeless (CCH) in delivering outreach services in collaboration with other service providers to persons experiencing unsheltered homelessness in Denver. CCH serves as the lead agency; Urban Peak and St. Francis Center are subcontractors. In addition to the internal collaboration between the contracted agencies, the Denver Street Outreach Collaborative (DSOC) and Strategic Outreach to Large Encampments (SOLE) programs coordinate efforts within the greater continuum of homeless service and outreach service providers, including City of Denver outreach teams, WellPower, the OneHome Coordinated Entry System, and additional nonprofit partners.

DSOC and SOLE utilize a model of street outreach that relies upon developing consistent, long-term, trusting relationships between outreach workers, a case manager, a licensed behavioral health care provider, Registered Nurse, and people, both adult and youth, experiencing unsheltered homelessness. Additionally, new in 2023, DSOC and SOLE will help staff the Assessment, Intake, and Diversion (AID) Center Monday – Friday with an outreach worker to assist with housing needs for people experiencing homelessness.

DSOC provides outreach and engagement services, as well as intensive, housing focused case management services, to youth and adults experiencing homelessness in Denver with a focus on those who are chronically homeless, disconnected from facility-based programming, and in encampment settings. DSOC case management services include connecting clients to OneHome and helping to collect documents needed to complete housing applications. SOLE provides outreach to residents of specific large encampments with deployment directed by staff of the City & County of Denver. Deployment directives include engaging residents of encampments in advance of posted cleanups or public health closures. The SOLE team provides initial and ongoing focused engagement, assessment and identification of service needs, and referrals to services, including DSOC services.

In 2022, DSOC and SOLE made more than 21,000 contacts with 2,354 unique people experiencing unsheltered homelessness ultimately resulting in 284 people being housed and an additional 291 persons coming off the street (exiting unsanctioned camping though not to permanent housing).

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6. **City Attorney assigned to this request (if applicable):** Johna Varty
7. **City Council District:** Citywide
8. **\*\*For all contracts, fill out and submit accompanying Key Contract Terms worksheet\*\***

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## Key Contract Terms

**Type of Contract: (e.g. Professional Services > \$500K; IGA/Grant Agreement, Sale or Lease of Real Property):**  
Professional Services > \$500K

**Vendor/Contractor Name:** Colorado Coalition for the Homeless

**Contract control number:** HOST 202366886-03

**Location:** 2111 Champa Street, Denver, CO 80205

**Is this a new contract?**  Yes  No **Is this an Amendment?**  Yes  No **If yes, how many?** 3

**Contract Term/Duration (for amended contracts, include existing term dates and amended dates):**

HOST 202057228, 1/1/2021-12/31/2021  
 HOST 202057228-01, 1/1/2021-12/31/2023  
 HOST 202160813-02, 1/1/2021-12/31/2023  
 HOST 202366886-03, 1/1/2021-12/31/2023

**Contract Amount (indicate existing amount, amended amount and new contract total):**

<i>Current Contract Amount</i>	<i>Additional Funds</i>	<i>Total Contract Amount</i>
<i>(A)</i>	<i>(B)</i>	<i>(A+B)</i>
\$5,598,288	\$175,430	\$5,773,718

  

<i>Current Contract Term</i>	<i>Added Time</i>	<i>New Ending Date</i>
1/1/2021 - 12/31/2023	n/a	n/a

**Scope of work:**

- A. CCH will coordinate the DSOC and SOLE programs. CCH will subcontract with agencies to perform the services outlined in this Scope of Work.
- B. DSOC provides outreach and engagement services, as well as intensive, housing focused case management services, to youth and adults experiencing homelessness in Denver with a focus on those who are chronically homeless, disconnected from facility-based programming, and in encampment settings. DSOC case management services include connecting clients to OneHome and helping to collect documents needed to complete housing applications.
- C. DSOC/SOLE works to remove barriers to housing by including an RN and Licensed Behavioral Health Navigation to the outreach activities. These licensed health care providers enable vital services to be delivered where people are at: on the street or other places of engagement.
- D. SOLE provides outreach to residents of specific large encampments with deployment directed by staff of the City & County of Denver. Deployment directives include engaging residents of encampments that are posted for cleanup or public health closure. The SOLE team provides initial and ongoing focused engagement, assessment and identification of service needs, and referrals to services including DSOC services. As described above, DSOC provides intensive, housing-focused case management services.
- E. DSOC/SOLE will coordinate with the Department of Housing Stability’s Early Intervention Team (EIT) for the coordination of care and provision of outreach services to shared clients.
- F. DSOC services will be provided Monday through Friday, from 7 A.M. to 5:30 P.M., and one Saturday each month, from 9 A.M. to 5:00 P.M. CCH agrees to provide HOST with an on-call number to be utilized to coordinate for an outreach response in emergency situations outside of regular business hours as defined above – but still within the hours of M-F 7AM – 9PM and Saturday-Sunday 8AM - 6PM. SOLE team services will be provided Monday through Friday, 8AM – 4PM. Days of operation may be extended during cold and other weather emergencies.
- G. DSOC/SOLE will develop a standard protocol to be activated during isolated weather emergencies.
- H. DSOC and SOLE will coordinate with HOST staff for provision of same-day services within City encampment response.

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- I. DSOC and SOLE outreach workers will have visible ID and branded items such as lanyards, backpacks, or other similar gear, to easily identify outreach workers. Such gear will be provided standard issue and standard design to outreach staff.
- J. DSOC and SOLE will respond to all requests for outreach service made by the City and County of Denver within two working days. DSOC and SOLE shall retain discretion to suspend deployments to environments that have clear, present, and imminent safety risk. These risks, or any emergent incident that interferes with outreach deployment, shall be promptly communicated to HOST.
- K. DSOC and SOLE will develop a plan alongside HOST and the Metro Denver Homeless Initiative (MDHI) Homeless Management Information System (HMIS) team to maintain quality data for DSOC and SOLE programs in HMIS. Elements for consideration and review for the plan include, but are not limited to, use of “private” designation in HMIS, standard procedure for exiting clients in HMIS, and aggregate reporting of camp level data.
- L. As local experts in the engagement of, and provision of services to, persons experiencing unsheltered homelessness, DSOC and SOLE will assist City of Denver/HOST to improve understanding of needs, experiences, and solutions for this unique service population. This improved understanding relies upon DSOC’s and SOLE’s ongoing, meaningful engagement through activities inclusive of, but not limited to, representation of persons with lived expertise in advisory and decision making bodies, administering surveys, conducting interviews, and other initiatives as appropriate.

**Was this contractor selected by competitive process?** Yes **If not, why not?** n/a

**Has this contractor provided these services to the City before?**  Yes  No

**Source of funds:** General Fund

**Is this contract subject to:**  W/MBE  DBE  SBE  XO101  ACDBE  N/A

**WBE/MBE/DBE commitments (construction, design, Airport concession contracts):** n/a

**Who are the subcontractors to this contract?** n/a

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