

## **Securitas Security Services USA, Inc. GENRL-202370872-00 (GENRL-202161226-02)**

### **Purpose and Use of Agreement:**

Securitas Security Services USA, Inc. (Securitas) is under contract to provide security services citywide, excluding Denver International Airport. Services provided under this contract include customer service/wayfinding, screening individuals at designated public entrances, interior/exterior facility patrols, response to alarms and security monitoring, Security Operations Center staffing, evacuation assistance, lockdown/secure assistance, and City employee escort, when needed.

The contract term began on January 1, 2022, and is set to expire on December 31, 2024. The contract includes options for the city to extend the contract term by 2 one-year extensions, resulting in a final contract expiration date of December 31, 2026, if mutually agreed upon between both parties. At the time of contract execution, the maximum contract amount was not to exceed \$25,000,000 for the initial 3-year term of the contract. The contract includes a procurement goal for MWBE participation of 14%.

On December 13, 2022, the first amendment to the contract was executed to amend Exhibit A – Scope of Work. Revisions were needed to include Pricing Information & Annual Rate Increases to the scope that were omitted, but were included in the solicitation. All other terms and conditions of the contract remained the same.

Beginning in December 2022, the rate of requested security services increased at an unexpected level. With the implementation of warming shelters for the unhoused and the influx of newcomers to the city of Denver, General Services called upon Securitas provide additional security services throughout the city at additional sites, increased number of service hours, addition of multiple officers, occasionally requiring 24/7 coverage, and quick-responsive turnaround times were needed to meet the needs of the city. The second half of 2023 resulted in an unexpected additional service requests which cost the city approximately \$3,000,000. The additional service requests from 2023 left the contract maximum deficient for the continuation of security services through 2024.

For Securitas to continue providing the city with these critical services, this amendment request will add \$18,000,000 to the contract maximum for a new total of \$43,000,000. All other terms and conditions will remain the same.