

ORDINANCE/RESOLUTION REQUEST

Please email requests to the Mayor’s Legislative Team

at MileHighOrdinance@DenverGov.org by **3:00pm on Monday**. Contact the Mayor’s Legislative team with questions

Date of Request: 11/21/22

Please mark one: **Bill Request** or **Resolution Request**

1. Type of Request:

- Contract/Grant Agreement** **Intergovernmental Agreement (IGA)** **Rezoning/Text Amendment**
- Dedication/Vacation** **Appropriation/Supplemental** **DRMC Change**
- Other:**

2. Title: (Start with *approves, amends, dedicates*, etc., include name of company or contractor and indicate the type of request: grant acceptance, contract execution, contract amendment, municipal code change, supplemental request, etc.)

Approves an intergovernmental agreement with Denver Health and Hospital Authority for \$2,495,232 and through 12-31-23 to assist with the expansion of the Support Team Assisted Response (STAR) program, citywide, (ENVHL-202265543).

3. Requesting Agency: Department of Public Health and Environment

4. Contact Person:

Contact person with knowledge of proposed ordinance/resolution: Will Fenton, Evan Thompkins	Contact person to present item at Mayor-Council and Council: Will Fenton, Evan Thompkins
Name: Will Fenton and Evan Thompkins	Name: Will Fenton and Evan Thompkins
Email: william.fenton@denvergov.org; evan.thompkins@denvergov.org	Email: william.fenton@denvergov.org; evan.thompkins@denvergov.org

5. General description or background of proposed request. Attach executive summary if more space needed:

Approve the contract agreement with Denver Health and Hospital Authority. DHHA will work in partnership with WellPower (formerly MHCD) and Servicios De La Raza to meet the overall needs of the STAR program. The STAR Program deploys Emergency Response Teams that include Emergency Medical Technicians and Behavioral Health Clinicians to engage individuals experiencing distress related to mental health issues, poverty, homelessness, and substance abuse in situations that do not include an element of physical threat. The contract with DHHA will assist in the completion of this program’s expansion from its current scope. This contract seeks to: 1) increase the areas of coverage of the STAR Program by increasing the number of Paramedics 2) increase the effectiveness of the engagements with people in need by providing linkages to short-term medical and long-term follow-up healthcare. With combined City and Caring4Denver funding, we will be able to increase the number STAR Emergency Response Teams to meet the citywide need. It is estimated that this will lead to (when taking increased transit times and increased demand into account) approximately 10,000 encounters per year. Due to the chronic nature associated with mental health, poverty, homelessness, substance abuse, and its interrelation with physical health it is assumed that many individual residents will be served multiple times.

Services provided:

- Provide basic physical health and wellness checks, connection, and system navigation for anyone utilizing the STAR dedicated phone number or 911.
- Assist in supporting client self-identified needs. This includes:
 - Access to low barrier treatment options.
 - Reconnection to service providers or safe locations identified by the client.
 - Transport to identified supports as needed.
- Deploy response teams that include, but are not limited to, a Paramedic or EMT.
- Be available for up to 24 hours daily (7 days per week) based on assessed need, but no less than 16 hours daily.
- Be responsible for transportation: driving STAR van and transporting served individuals

To be completed by Mayor’s Legislative Team:

Resolution/Bill Number: _____

Date Entered: _____

- Provide medical assessment to ensure medical or physical trauma are not complicating behavioral health distress.
- Provide medical care when indicated, including life saving medical interventions.
- Have appropriate knowledge of the city regarding access to call locations and destinations.
 - Advanced Life Support - Initiates BLS and ALS procedures in accordance with current standards/protocols.
 - Demonstrates a working knowledge of the Denver Health Paramedic Protocols.
 - Demonstrates a working knowledge of the Paramedic Division's Policy.
 - Orders Advanced Life Support resources as patient presentation requires.
 - Provides appropriate patient care during Basic Life Support (BLS) and Advanced Life Support (ALS) patient encounters.
 - Assists clinical social worker with various client interactions.
 - In the event of a non-emergent 911 field response, performs assessment of scene to determine the need for auxiliary services such as fire and police department.
 - Demonstrates an awareness of a changing environment and is able to identify hazards.
 - Interacts with other personnel and ancillary services with the patient's best interests in mind.
 - Maintains control of the vehicle at all times, allowing for the unpredictable responses of other drivers.
 - Abides by standard traffic laws while driving in the non-emergency mode.
 - Maintains due safety when parking the vehicle at the scene of request for STAR, and the use of emergency lighting while standing at such scenes.
 - Follows safety, environmental, and infection control standards.
 - Approaches all scenes and patients in a safe manner consistent with the environment and patient presentation.
 - Uses all means available to diffuse a hostile and/or emotional situation.
 - Demonstrates lifting techniques with a low likelihood for injury to self or peers.
 - Utilizes "as clean as possible" techniques for invasive procedures and disposes of all contaminated materials and sharps in an approved method.
 - Follows up with the appropriate resource in the event of exposure to potentially injurious substances.
 - Ensures readiness of STAR van for service, checks mechanical equipment, performs routine preventive maintenance, tests biomedical equipment such as AED for electrical charge and function, checks medical supply stock levels and restocks as necessary.
 - Inspects and reports any deficiencies to the vehicle braking system, vehicle lights and emergency equipment.
 - Assures that all biomedical and communications equipment is functional.
 - Assures that the vehicle is stocked with an adequate supply of medical supplies, and that dated supplies have not expired.
 - Maintains a safe and aesthetically clean working environment.

6. City Attorney assigned to this request (if applicable): Breena Meng

7. City Council District: Citywide

8. **For all contracts, fill out and submit accompanying Key Contract Terms worksheet**

To be completed by Mayor's Legislative Team:

Resolution/Bill Number: _____

Date Entered: _____

Key Contract Terms

Type of Contract: (e.g. Professional Services > \$500K; IGA/Grant Agreement, Sale or Lease of Real Property):

Vendor/Contractor Name: Denver Health and Hospital Authority

Contract control number: ENVHL-202265543

Location: 777 Bannock St, Denver Co, 80204

Is this a new contract? Yes No **Is this an Amendment?** Yes No **If yes, how many?** _____

Contract Term/Duration (for amended contracts, include existing term dates and amended dates):
1/1/2023 – 12/31/2023

Contract Amount (indicate existing amount, amended amount and new contract total): \$2,495,232

<i>Current Contract Amount</i>	<i>Additional Funds</i>	<i>Total Contract Amount</i>
<i>(A)</i>	<i>(B)</i>	<i>(A+B)</i>
\$2,495,232	\$0	\$2,495,232

<i>Current Contract Term</i>	<i>Added Time</i>	<i>New Ending Date</i>
01/01/2023 –		12/31/2023

Scope of work:

Was this contractor selected by competitive process? Yes DHHA was part of the original RSP with MHCD as a subcontractor. They are now moving to a separate contract. **If not, why not?**

Has this contractor provided these services to the City before? Yes No

Source of funds: City General and Supplemental Funds and Caring for Denver grant funds.

Is this contract subject to: W/MBE DBE SBE XO101 ACDBE N/A

To be completed by Mayor's Legislative Team:

Resolution/Bill Number: _____

Date Entered: _____

WBE/MBE/DBE commitments (construction, design, Airport concession contracts): N/A

Who are the subcontractors to this contract? N/A

To be completed by Mayor's Legislative Team:

Resolution/Bill Number: _____

Date Entered: _____