

ORDINANCE/RESOLUTION REQUEST

Please email requests to the Mayor's Legislative Team

at MileHighOrdinance@DenverGov.org by 9 **a.m. Friday**. Contact the Mayor's Legislative team with questions

Please mark one: ☐ Bill Request or ☒ Resolution Request Date of Request: 9-17-2025

Please mark one: The request directly impacts developments, projects, contracts, resolutions, or bills that involve property and impact within .5 miles of the South Platte River from Denver's northern to southern boundary? (Check map [HERE](#))

☐ Yes ☒ No

1. Type of Request:

☒ Contract/Grant Agreement ☐ Intergovernmental Agreement (IGA) ☐ Rezoning/Text Amendment

☐ Dedication/Vacation ☐ Appropriation/Supplemental ☐ DRMC Change

☐ Other:

2. **Title:** (Start with *approves*, *amends*, *dedicates*, etc., include name of company or contractor and indicate the type of request: grant acceptance, contract execution, contract amendment, municipal code change, supplemental request, etc.)

Amends a contract with The Urban Institute to add six months for a new end date of 12-31-2025 so that Urban Institute can finish their evaluation of the STAR program. No change to contract amount, citywide (ENVHL-202161500/ENVHL-202580840-04).

3. **Requesting Agency:** Department of Public Health and Environment

4. Contact Person:

Contact person with knowledge of proposed ordinance/resolution (e.g., subject matter expert)	Contact person for council members or mayor-council
Name: Marion Rorke	Name: Alex Vidal
Email: marion.rorke@denvergov.org	Email: alex.vidal@denvergov.org

5. General description or background of proposed request. Attach executive summary if more space needed:

Amends a contract with Urban Institute to have a new end date of 12/31/2025. This will allow Urban Institute to complete their evaluation of the STAR program. The city of Denver did not have the proper data sharing agreements in place therefore Urban Institute did not have the data required to finish their evaluation of the STAR program. Now that the proper agreements are in place Urban Institute will be able to finish their evaluation of the STAR program. This will conclude with Urban Institute providing 3 reports.

6. **City Attorney assigned to this request (if applicable):** Breena Meng

7. **City Council District:** citywide

8. ****For all contracts, fill out and submit accompanying Key Contract Terms worksheet****

To be completed by Mayor's Legislative Team:

Resolution/Bill Number: _____

Date Entered: _____

Key Contract Terms

Type of Contract: (e.g. Professional Services > \$500K; IGA/Grant Agreement, Sale or Lease of Real Property):

Vendor/Contractor Name (including any dba's): Urban Institute

Contract control number (legacy and new):

ENVHL-202161500/ENVHL-202580840

Location: 500 L'Enfant Plaza SW, Washington, D.C., 20024

Is this a new contract? ☐ Yes ☒ No **Is this an Amendment?** ☒ Yes ☐ No **If yes, how many?** 04

Contract Term/Duration (for amended contracts, include existing term dates and amended dates):

12/1/2021-6/30/2025 - 12/1/2021-12/31/2025

Contract Amount (indicate existing amount, amended amount and new contract total):

<i>Current Contract Amount</i>	<i>Additional Funds</i>	<i>Total Contract Amount</i>
(A)	(B)	(A+B)
\$735,579	0	\$735,579

<i>Current Contract Term</i>	<i>Added Time</i>	<i>New Ending Date</i>
12/1/2021-6/30/2025	6 months	12/31/2025

Scope of work:

I. Purpose of agreement

The purpose of this contract is for The Urban Institute to conduct an evaluation of the Support Team Assisted Response (STAR) Program to document, improve on, and evaluate the STAR and Co-Responder programs, with a focus on connection to services. In addition to providing Denver with ongoing information about implementation for the purposes of further refining and improving these initiatives, this work will contribute to emerging literature and best practices for non-punitive responses to people in crisis, helping policymakers direct resources where they can be most effective and efficient. The purpose of this evaluation is to 1) evaluate the implementation and outcomes of the community engagement provider/service provider network (i.e. "STAR Community Coalition, 2) analyze short and immediate-term participant outcomes, and 3) conduct a cost analysis of the STAR and Co-Responder Programs.

II. Services

- a. The Denver Department of Public Health & Environment (DDPHE), on behalf of the City, wishes to contract with The Urban Institute to continue the third party evaluation on the STAR and Co-Responder programs.
- b. In 2022 (Year 1), the evaluation had three primary components:
 - i. *Implementation and Process Study* to document program implementation and develop recommendations for successful program expansion and sustainability;
 - ii. *An Outcomes Study* to measure short-term outcomes for program participants;
 - iii. *A Community Engaged Systems Change Study* to document systems-level implementation processes, gaps and perceived community-level outcomes.
- c. In 2023 (Year 2), the evaluation included:
 - i. *An Outcomes Study* to analyze linked WellPower and Department of Safety data over two years after client engagement with the STAR or Co-responder program. Urban received the data in September 2023 and will begin data cleaning and analysis to continue into Year 3.
 - ii. *A Community Engagement/Service Provider Network Study* to document how Servicios de la Raza collaborates with the STAR program and the network of community-based providers created to support longer-term service connections for STAR clients.
- d. In 2024, (Year 3) of the evaluation plan included data collection and analysis focusing on:

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- i. *Ongoing Outcomes Study* to continue data analysis of intermediate outcomes of program participants after STAR and Co-Responder team interactions, including exploring outcomes by subgroups (e.g., needs, locations, demographics/identities, services).
 - ii. A *Cost Study* to understand the public costs and benefits of the STAR and Co-responder programs and how it relates to the public costs and benefits of traditional first responder systems. (*Originally planned for Year 2 and begun in year 3 but postponed to Year 4 for completion because the cost analysis is dependent on outcomes data.*)
 - iii. *Scaling Up Strategy Assessment* to estimate the full demand for STAR and Co-Responder programs using 911 data and describe the implementation and budget requirements for scaling up.
 - e. In 2025, (Year 4) all of the data collection and analysis planned for year 3 will be completed.
- III. Year three process and outcome measures
 - a. Process measures
 - i. Conduct:
 - 1. Outcomes Study
 - 2. Cost Study
 - 3. Scaling Up Strategy Assessment
 - b. Outcome measures
 - i. Refine and improve the STAR and Co-Responder Programs, including the STAR community coalition.
 - ii. Contribute to emerging literature and best practices for non-punitive responses to people in crisis.
 - iii. Help policymakers direct resources where they can be most effective and efficient.

Was this contractor selected by competitive process?
funder

No

If not, why not? Required evaluator from 3rd party

Has this contractor provided these services to the City before? ☒ Yes ☐ No

Source of funds: Caring for Denver

Is this contract subject to: ☐ W/MBE ☐ DBE ☐ SBE ☐ XO101 ☐ ACDBE ☒ N/A

WBE/MBE/DBE commitments (construction, design, Airport concession contracts):

Who are the subcontractors to this contract? NA

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