

FOURTH AMENDATORY AGREEMENT

This **FOURTH AMENDATORY AGREEMENT** is made between the **CITY AND COUNTY OF DENVER**, a municipal corporation of the State of Colorado (the “City”) and **THE URBAN INSTITUTE**, a Delaware nonprofit corporation, registered to conduct business in Colorado, whose address is 500 L'Enfant Plaza, SW, Washington, D.C. 20024 (the “Consultant”), jointly (“the Parties”).

RECITALS:

A. The Parties entered into an Agreement dated April 27, 2022, an Amendatory Agreement dated January 13, 2023, a Second Amendatory Agreement dated February 29, 2024, and a Third Amendatory Agreement dated February 10, 2025, (collectively, the “Agreement”) to perform, and complete all of the services and produce all the deliverables set forth on Exhibit A, Scope of Work and Budget, to the City’s satisfaction.

B. The Parties wish to amend the Agreement to extend the term, and update scope of work and budget exhibit.

NOW THEREFORE, in consideration of the premises and the Parties’ mutual covenants and obligations, the Parties agree as follows:

1. Section 3 of the Agreement entitled “**TERM:**” is hereby deleted in its entirety and replaced with:

“**3. TERM:** The Agreement will commence on **December 1, 2021**, and will expire on **December 31, 2025** (the “Term”). The term of this Agreement may be extended by the City under the same terms and conditions by a written amendment to this Agreement. Subject to the Executive Director’s prior written authorization, the Consultant shall complete any work in progress as of the expiration date and the Term of the Agreement will extend until the work is completed or earlier terminated by the Executive Director.”

2. **Exhibit A, Exhibit A-1, Exhibit A-2, and Exhibit A-3** is hereby deleted in its entirety and replaced with **Exhibit A-4, Scope of Work and Budget**, attached and incorporated by reference herein. All references in the original Agreement to **Exhibit A, Exhibit A-1, Exhibit A-2, and Exhibit A-3** are changed to **Exhibit A-4**.

3. As herein amended, the Agreement is affirmed and ratified in each and every particular.

4. This Fourth Amendatory Agreement will not be effective or binding on the City until it has been fully executed by all required signatories of the City and County of Denver, and if required by Charter, approved by the City Council.

[THE REMAINDER OF THIS PAGE IS INTENTIONALLY LEFT BLANK.]

[SIGNATURE PAGES FOLLOW.]

Contract Control Number:
Contractor Name:

ENVHL-202580840-04/ENVHL-202161500-04
THE URBAN INSTITUTE

IN WITNESS WHEREOF, the parties have set their hands and affixed their seals at
Denver, Colorado as of:

SEAL

CITY AND COUNTY OF DENVER:

ATTEST:

By:

APPROVED AS TO FORM:

Attorney for the City and County of Denver

By: _____

REGISTERED AND COUNTERSIGNED:

By: _____

By: _____

Contract Control Number:
Contractor Name:

ENVHL-202580840-04/ENVHL-202161500-04
THE URBAN INSTITUTE

By: _____

Signed by:

Angel Ling

454868C3A95E4B1...

Name: _____

Angel Ling

(please print)

Title: _____

Senior Contracts Administrator

(please print)

ATTEST: [if required]

By: _____

Name: _____

(please print)

Title: _____

(please print)

EXHIBIT A-4
SCOPE OF WORK AND BUDGET
The Urban Institute

- I. Purpose of agreement
The purpose of this contract for The Urban Institute to conduct an evaluation for the Support Team Assisted Response (STAR) Program to document, improve on, and evaluate the STAR and Co-Responder programs, with a focus on connection to services. In addition to providing Denver with ongoing information about implementation for the purposes of further refining and improving these initiatives, this work will contribute to emerging literature and best practices for non-punitive responses to people in crisis, helping policymakers direct resources where they can be most effective and efficient. The purpose of this evaluation is to 1) evaluate the implementation and outcomes of the community engagement provider/service provider network (i.e. "STAR Community Coalition, 2) analyze short and immediate-term participant outcomes, and 3) conduct a cost analysis of the STAR and Co-Responder Programs.
- II. Services
 - a. The Denver Department of Public Health & Environment (DDPHE), on behalf of the City, wishes to contract with The Urban Institute to continue the third party evaluation on the STAR and Co-Responder programs.
 - b. In 2022 (Year 1), the evaluation had three primary components:
 - i. *Implementation and Process Study* to document program implementation and develop recommendations for successful program expansion and sustainability;
 - ii. *An Outcomes Study* to measure short-term outcomes for program participants;
 - iii. *A Community Engaged Systems Change Study* to document systems-level implementation processes, gaps and perceived community-level outcomes.
 - c. In 2023 (Year 2), the evaluation included:
 - i. *An Outcomes Study* to analyze linked WellPower and Department of Safety data over two years after client engagement with the STAR or Co-responder program. Urban received the data in September 2023 and will begin data cleaning and analysis to continue into Year 3.
 - ii. *A Community Engagement/Service Provider Network Study* to document how Servicios de la Raza collaborates with the STAR program and the network of community-based providers created to support longer-term service connections for STAR clients.
 - d. In 2024, (Year 3) of the evaluation plan included data collection and analysis focusing on:
 - i. *Ongoing Outcomes Study* to continue data analysis of intermediate outcomes of program participants after STAR and Co-Responder team interactions, including exploring outcomes by subgroups (e.g., needs, locations, demographics/identities, services).
 - ii. *A Cost Study* to understand the public costs and benefits of the STAR and Co-responder programs and how it relates to the public costs and benefits of traditional first responder systems. (*Originally planned for Year 2 and begun in year 3 but postponed to Year 4 for completion because the cost analysis is dependent on outcomes data.*)
 - iii. *Scaling Up Strategy Assessment* to estimate the full demand for STAR and Co-Responder programs using 911 data and describe the implementation and budget requirements for scaling up.
 - e. In 2025, (Year 4) all of the data collection and analysis planned for year 3 will be completed.
- III. Year three process and outcome measures
 - a. Process measures
 - i. Conduct:
 1. Outcomes Study
 2. Cost Study
 3. Scaling Up Strategy Assessment
 - b. Outcome measures



EXHIBIT A-4
SCOPE OF WORK AND BUDGET
The Urban Institute

- i. Refine and improve the STAR and Co-Responder Programs, including the STAR community coalition.
 - ii. Contribute to emerging literature and best practices for non-punitive responses to people in crisis.
 - iii. Help policymakers direct resources where they can be most effective and efficient.
- IV. Performance management and reporting
 - a. Performance management
 - i. Monitoring will be performed by DDPHE. Performance will be reviewed for:
 - ii. Program and managerial monitoring of the quality of services being provided and the effectiveness of those services addressing the needs of the program.
 - iii. Contract and financial monitoring of:
 - 1. Current program information to determine the extent to which contractors are achieving established contractual goals.
 - 2. Financial systems and billings to ensure that contract funds are allocated and expended in accordance with the terms of the agreement. The Urban Institute is required to provide all invoicing documents in accordance with invoicing requirements communicated to The Urban Institute prior to the effective date of the contract. The controller's Office will review the quality of the submitted invoice monthly.
 - 3. There may be regular performance monitoring by program area and City leaders. Performance issues may be addressed by City leaders including from Denver 911 and DDPHE to develop interventions that will resolve concerns.
 - 4. Compliance monitoring may be conducted to ensure that the terms of the contract document are met, as well as Federal, State, and City legal requirements, standards, and policies.
 - b. Reporting
 - i. The following reports may be requested by the City in addition to the deliverables.
 - 1. Progress updates during monthly meetings.
 - 2. A summary report (written or oral) may be requested upon completion of contract deliverables.

Budget:

Contract Term: 12/01/2021 -12/31/2025

Fiscal Term:

Base – 12/01/2021-12/31/2022 - \$246,333

Amendment 1 – 1/1/2023-12/31/2023 - \$239,246

Amendment 2 – 1/1/2024-12/31/2024 - \$250,000

Amendment 3 - 1/1/2024-6/30/2025 - \$0

Amendment 4 - 1/1/2024-12/31/2025 - \$0

Contract Term Total \$735,579

EXHIBIT A-4
SCOPE OF WORK AND BUDGET
The Urban Institute

Budget		
Organization Name	Urban Institute	
Term	1/1/24-6/30/25	
Budget Categories		
Materials and Supplies		
Total Materials and Supplies		\$7,802.00
Personnel and Administrative Services		
Total Personnel Services		\$ 115,682.00
TOTAL DIRECT COSTS (Supplies & Operating, Personnel, Other)		\$123,484.00
Indirect		
Item	Description	Total Amount Requested
Overhead	53.70% of Personnel & Fringe Costs. Overhead cost are those indirect cost incurred by direct-billed staff (Research) that support the execution of multiple projects but whose costs are not accountable to sole one project. Some examples of these types of costs may include Research staff computers, phones, office furniture, rent, and internet service.	\$ 62,121.00
General and Administrative	22.45% of Total Direct and Indirect Costs excluding direct Subcontract/Grant costs. General & Administrative costs are those cost integral to the overall operation of the organization and which may not in support of any individual project. Some examples of these costs may include accounting and Grants office staff salaries, their fringe benefits, furniture, phones, and internet services.	\$ 41,668.00
TOTAL INDIRECT COSTS		\$ 103,789.00
Fee		
Item	Description	Total Amount Requested
Fee	Urban’s Board of Trustees has, since its inception in 1968, authorized charging a fee on work performed under contracts for the purpose of maintaining working capital and paying for project-related expenses which are not reimbursable under the Federal Acquisition Regulation. Fee for cost-reimbursable awards can vary from 7-10%, or more, depending on the needs of the SOW and associated risk.	\$ 22,727.00
TOTAL FEE		\$22,727.00
TOTAL AMOUNT REQUESTED		\$250,000.00