



Update: Denver Workforce Services

Office of Economic Development

Business, Arts, Workforce and Aviation Services Committee

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BUSINESS, WORKFORCE & GLOBAL SERVICES

Denver Workforce Services

Quality Assurance

Contract & Policy
Liaisons

Business & Training
Services

Grants and Special
Projects

Workforce
Development Board

ResCare Workforce Services
(Adult Services)

Denver Public Schools –
Family and Community
Engagement (Youth Services)

Denver Workforce
Integration Network

Workforce Center operations

CORE JOB SEEKER SERVICES

Access
Explore
Prepare
Learn
Connect

LOCATIONS

- Westside Workforce Center – 1200 Federal Blvd.
- Montbello Workforce Center – 4685 Peoria St.
- DEN Workforce Center – 8500 Pena Blvd., Main Terminal
- DPS Centers for Family Opportunity – John Amesse & Johnson Elementary

BY THE NUMBERS

| | PY17 <i>(7/1/17 - 6/30/18)</i> | PY16 <i>(7/1/16 - 6/30/17)</i> |
|-------------------------|--|--|
| Total Jobseekers Served | 22,323 | 27,647 |
| Staff Assisted Services | 6,650 (35,129 services) | 8,944 (35,433 services) |
| Entered Employment Q2 | 67% | 60% |
| Entered Employment Q4 | 64% | 60% |
| Average Wage | \$17.60/hr | \$15.54/hr |

A spectrum of services

PROGRAMS

- **Workforce Innovation and Opportunity Act (WIOA)**
 - ✓ **Adult**
 - ✓ **Dislocated Worker**
 - ✓ **Youth**
- **Technology Employment in Colorado Partnership (TEC-P)**
- **ReImagine Retail (Walmart/Chicago Cook Partnership Grant)**
- **Reemployment Services and Eligibility Assessment (RESEA)**
- **Trade Adjustment Act (TAA)**
- **Summer Youth Programs – SYEP, GSJH**

INTENSIVE SERVICES

- **Case Management**
 - ✓ **One-on-One Career Counseling**
 - ✓ **Individual Employment Plans**
- **Training/Tuition Assistance**
 - ✓ **Classroom Training**
 - ✓ **Work-Based Learning**
 - **On-the-Job Training, Internship, Apprenticeship, Incumbent Worker Training**
- **Job Placement Assistance**
- **Supportive Services**
- **Retention and Follow Up Services**

Program enrollments

PY17

(7/1/17 - 6/30/18)

WIOA

Adult – 561

Dislocated Worker – 199

Youth – 420

TEC-P - 127

Relmagine Retail – 360

RESEA – 305

TAA - 31

Total # of Individuals Enrolled in Programs: 2,003

PY16

(7/1/16 - 6/30/17)

WIOA

Adult – 584

Dislocated Worker – 263

Youth – 606

TEC-P - 137

Relmagine Retail – 168

RESEA – 213

TAA - 41

Total # of Individuals Enrolled in Programs: 2,012

Employer services

BUSINESS SERVICES

- **Hire**
 - ✓ Job Postings, Referrals, Recruitment Events
- **Train**
 - ✓ On-the-Job Training, Apprenticeships, Internships
- **Retain**
 - ✓ Incumbent Worker Training, Informational Sessions

BY THE NUMBERS (PY17)

- **Job Postings –**
 - ✓ 3,325 employers posted 128,377 openings
- **Staff Assisted Services**
 - ✓ 1,082 employers
- **Recruitment Events**
 - ✓ 87 total events
 - ✓ 41 hiring events, 436 job seekers, 63 reported hires
 - ✓ 34 job fairs, 586 employers, 2,469 jobseekers, 392 hires
 - ✓ 12 information sessions, 153 jobseekers
- **Training Incentive Program**
 - ✓ 61 placements

6

Sector partnerships – High growth : High impact

Greater Metro Denver Healthcare Partnership

- Youth pre-apprenticeship training (AHEC)
- Medical Assistant Registered Apprenticeship (Centura Health)

Metro Denver Retail Partnership

- Lodging Manager Registered Apprenticeship (Stonebridge Companies)

Metro Denver Construction Partnership

- Building youth career pathways (Engage, Inform, Educate, Certify)

Technology Employment in Colorado Partnership

- Software Developer Registered Apprenticeship (Tectonic model)
- Internships

Metro Manufacturing Partnership

- Re-launched in early 2018 as a collaborative partnership with the Colorado Advanced Mfg Assn

Early Childhood Education Workforce Partnership*

*2018 Launch

- Regulation and compliance
- Workforce qualifications and career pathways

Sector partnerships – Employer engagement

Colorado Department of Education
Qualistar
Jefferson County Public Health
CCCS
Teach For America Colorado
University of Northern Colorado
Mile High United Way
Daniels Fund
CDHS
Early Childhood Leadership Commission
Denver's Early Childhood Council
Early Milestones Colorado
CO Dept of Labor and Employment
Brodsky Research and Consulting
The Barton Institute
Early Learning Ventures
Executives Partnering to Invest in Children
Denver Preschool Program
Buell Foundation
Early Milestones Colorado
Focus Points Family Learning Center
Clayton Early Learning
Good Business Colorado
Boomers Leading Change

Temple Hoyne Buell Foundation
Chalkbeat Colorado
Bay-Arenac ISD
Baker Concrete
JE Dunn
Saunders Construction
Heggem-Ludquist
Hensel Phelps
AGC
CCA
CHBA
Centura Health
Children's Hospital
CO. Visiting Nurses Assoc.
Colavria Hospitality
Colorado Hospital Assoc.
Denver Health
Roots To Wings
Wellness Warrior Holistic Coaching
The Women's Foundation of Colorado
Gary Community Investments

Governor's Office of Info Technology
HomeAdvisor
Istonish
Kore1
Microsoft
Ombud
Pairin
Panasonic
Parkifi
Platte River Networks
Professional Employment Group
RTL Networks
SecureSet
Agile Partnering
Cognizant
Couragion
Design Thinking Denver
DISH Network
Epiphany AI
Eating Recovery Center
HealthOne
Kaiser Permanente
SCL Health
UC Health
Vivage Senior Care

Denver Opportunity Youth
Jefferson County
Mile High United Way
OEDIT/Linked
Skillful
Workforce Boulder County
WorkLife Partnership
Elitch Gardens
Concessions International
Sheraton Denver DTC
Sodexo USA
Stonebridge Co.
Paradise Lagarede
Slalom
Swiftpage
SyncHR
Tectonic Group
Zayo Group
Greystone Technology
DaVita
Cross Purpose
Colorado Technology Assn

Summer youth programs - General funds

2018:

- **Total Placements - 870**
 - SYEP (346) – See final report
 - DPS CareerConnect (284)
 - My Brother's Keeper (140)
 - Youth Job Fairs (74)
 - DSST Coding Academy (20)
 - Goodwill IT & Maintenance Academies (6)



2017:

- **Total Placements - 627**
 - SYEP (257)
 - DPS CareerConnect (263)
 - My Brother's Keeper (22)
 - Youth Job Fairs (54)
 - DSST Coding Academy (12)
 - Super Sophomore (19)



CORE & WORKNOW

CORE represents an alliance of training and resource organizations to achieve three main objectives:

- Foster demand-driven skills attainment and employment using regional infrastructure projects as a catalyst
- Enable upward mobility for Metro Denver residents and families
- Align and integrate programs and services, and promote exchange of effective and innovative practice

WORKNOW — www.work-now.org



By the Numbers (10/2017- 12/2018):

- 705 – Number of individuals enrolled
- 413 – Number of supportive services provided (transportation, child care, tools, food assistance)
- 398 – Number of individuals completing training certification (233 incumbent workers)
- 346 – Number of individuals securing new industry employment (61 in multi-year RAs)

Workforce Development Board

- Serves as the strategic convener that promotes, brokers and aligns relationships to design and implement state-of-the-art workforce solutions that connect Denver's businesses with a skilled workforce.
- Federally mandated to provide program oversight of WIOA Adult, Dislocated Worker and Youth activities
 - a. Employers representing Denver's targeted growth industry sectors
 - ✓ Construction, Health Care, IT, Retail & Hospitality, Manufacturing, Financial & Professional Services
 - b. Labor unions and skilled trade apprenticeships
 - c. Vocational and Higher Education
 - ✓ Community College of Denver, University of Denver, Emily Griffith
 - d. Workforce and economic development partners
 - ✓ CDLE, Vocational Rehabilitation, providers serving ex-offenders, veterans, youth, English language learners, homeless
- **Current priorities:**
 - Growing work-based learning activities
 - Expanding availability of workforce services
 - Sustainability and funding

Denver Workforce Integration Network (DWIN)

Convener:

Denver Workforce Services / ResCare Workforce Services

Partners:

Asian Pacific Development Center

Community College of Denver

Division of Vocational Rehabilitation

Denver Human Services

Denver Housing Authority

Denver Indian Center

Emily Griffith Technical College

Focus Points Family Resource Center

Senior Community Service Employment Program

Colorado Department of Labor and Employment Veterans Services

Youth Build

On the horizon

- **System evaluation**
- **WORKNOW**
- **Technology Employment in Colorado Partnership (TEC-P)**
- **Re-Imagine Retail & Lives Empowered Grant**
- **Disability Employment Initiative**
- **Early Childhood Workforce Innovation Grant**
- **Veterans Service to Career Grant**
- **Back-to-Work 50+ Initiative**
- **Apprenticeships and work-based learning**
- **Youth programs**
- **Alternate service hours**

Success stories

We influence policy decisions and system alignment on a local and national level.

- ♥ **ReImagine Retail/WIOA AD customer Carly Yamrus – placed in a hospitality apprenticeship**
- ♥ **WIOA Youth – MHYC customer Yesenia Mendoza – successfully completed Certified Nurse Assistant (CNA) certification**
- ♥ **TANF customer Marie Brou – obtained a DPS Paraprofessional position and discovering career aspirations**



DISCUSSION

Acronymns

- **WIOA – Workforce Innovation and Opportunity Act**
- **PY17 – Program Year 2017, 7/1/17 – 6/30/18**
- **PY16 – Program Year 2016, 7/1/16 – 6/30/17**
- **AD – WIOA Adult Program**
- **DW – WIOA Dislocated Worker Program**
- **TEC-P - Technology Employment in Colorado Partnership**
- **RESEA - Reemployment Services and Eligibility Assessment**
- **TAA - Trade Adjustment Act**
- **SYEP - Summer Youth Employment Program**
- **GSJH – Governor’s Summer Job Hunt**
- **AHEC – Area Health Education Center**
- **DPS – Denver Public Schools**
- **DSST – Denver School of Science and Technology**
- **CORE – Colorado Resource Partners**
- **CDLE – Colorado Department of Labor and Employment**
- **DWIN – Denver Workforce Integration Network**
- **RA – Registered Apprenticeship**