| | Please en | nail requests to th | RESOLUTION REQUES | am |
|-----------------------|-----------------------|-------------------------|---------------------------------|---|
| at <u>MileHighOrd</u> | linance@DenverGov.org | y 9:00 a.m. on <u>N</u> | Ionday. Contact the Mayo | or's Legislative team with questions |
| | | | | Date of Request: 11/25/24 |
| Please mark one: | Bill Request | or 🛛 | Resolution Request | |
| | | | | utions, or bills that involve property rn boundary? (Check map <u>HERE</u>) |
| Yes Xes | No | | | |
| 1. Type of Request: | | | | |
| Contract/Grant A | Agreement 🗌 Intergov | ernmental Agre | ement (IGA) 🗌 Rezoni | ing/Text Amendment |

Other:

Dedication/Vacation

2. Title: (Start with *approves, amends, dedicates*, etc., include <u>name of company or contractor</u> and indicate the type of request: grant acceptance, contract execution, contract amendment, municipal code change, supplemental request, etc.)

Appropriation/Supplemental

Approves an amendment to the Salvation Army Connection Center contract for an additional \$500,000 for a new contract total of \$1,621,211 and extends the contract for an additional year through 12/31/25, to provide family households with immediate access to triage assessment, initial intakes, appointments, information and referrals for community programs and services that deliver resources for people experiencing hunger, homelessness and precarious housing within the City and County of Denver. (HOST-202477088-03).

DRMC Change

3. Requesting Agency: Department of Housing Stability (HOST)

4. Contact Person:

| Contact person with knowledge of proposed | Contact person to present item at Mayor-Council and | |
|---|---|--|
| ordinance/resolution | Council | |
| Name: Rosie McQuiggan | Name: Chris Lowell | |
| Email: rosemary.mcquiggan@denvergov.org | Email: Christopher.lowell@denvergov.org | |

5. General description or background of proposed request. Attach executive summary if more space needed:

This program acts as an access point for hundreds of households to homelessness prevention, emergency shelter, referrals to housing resources, assessment for appropriate housing interventions and access to resources to meet basic needs. This has been a gap in the Denver community for many years and through this program, we plan to begin piloting our first true Access point, which would be a "one stop shop" to address the needs of those experiencing homelessness or housing instability. This program creates increased collaboration and cooperation amongst agencies and a more seamless transition from initial contact into program entry. This also allows for a more organized approach with up-to-date data regarding the number of shelter beds available in the community, as all referrals to emergency shelter will go through one point of access. This decreases the trauma and stress on households, as they will not need to travel to multiple locations or tell their story to multiple providers. The Connection Center also provides virtual access, so people will not need to physically travel to a location, which we know can be a barrier for many seeking services. The continuation of this program allows Denver to move closer to a more organized and coordinated response to homelessness, and through this, we expect to see increased collaboration amongst agencies and more households being connected to the appropriate resources.

6. City Attorney assigned to this request (if applicable): Johna Varty

7. City Council District: Citywide

Date Entered: _____

Key Contract Terms

Type of Contract: (e.g. Professional Services > \$500K; IGA/Grant Agreement, Sale or Lease of Real Property): Professional Services > \$500K

Vendor/Contractor Name: The Salvation Army

Contract control number: HOST-202477088-03

Location: The Salvation Army, 11701 E 33rd Ave Aurora CO 80010

Is this a new contract? 🗌 Yes 🛛 No 🛛 Is this an Amendment? 🖾 Yes 🗌 No 🖓 If yes, how many? __3___

Contract Term/Duration (for amended contracts, include <u>existing</u> term dates and <u>amended</u> dates):

HOST- 202159210: 7/1/21-12/31/22 HOST-202265782-01: 7/1/21-12/31/23 HOST-202369727-02: 7/1/21-12/31/24 HOST-202477088-03 7/1/21-12/31/25

Contract Amount (indicate existing amount, amended amount and new contract total):

| Current Contract Amount | Additional Funds | Total Contract Amount |
|-------------------------|------------------|-----------------------|
| (A) | (B) | (A+B) |
| \$1,121,211 | \$500,000 | \$1,621,211 |
| | | |
| Current Contract Term | Added Time | New Ending Date |
| 7/1/21-12/31/24 | 1 year | 12/31/25 |

Scope of work:

The Connection Center will provide people with immediate virtual and physical access to Salvation Army and community programs, services, and information. This program will connect people experiencing homelessness or at risk of homelessness with resources that will promote fair housing and address barriers to fair housing. The Connection Center will field calls and provide in-person support to the community seeking resources to overcome hunger, homelessness, addiction and/or poverty. The Connection Center will provide trained case managers to conduct triage assessments, complete initial intakes, and schedule appointments. Included in services are the following:

- 1. Locating appropriate shelter. Includes Salvation Army sites and other local community shelters. Salvation Army will complete eligibility screening for shelter access, work in close coordination with other agencies and community partners to provide direct referrals to shelters beds, and maintain and prioritize a waitlist for shelter as appropriate
- 2. Providing crisis intervention and referrals to long-term supports as needed including mental health and substance use disorder treatment
- 3. Working with households to determine eligibility for OneHome Coordinated Entry access and assessment
- 4. Providing referrals to eviction/homelessness prevention programs or Rapid Resolution as appropriate
- 5. Providing relocation services and transportation assistance

| Was this contractor selected by competitive process? Yes If not, why not? | | | | |
|--|--|--|--|--|
| Has this contractor provided these services to the City before? $igsquare$ Yes \higsquare No | | | | |
| Source of funds: 2B Homelessness Resolution Funds | | | | |
| Is this contract subject to: 🗌 W/MBE 🗌 DBE 🗌 SBE 🖾 XO101 🗌 ACDBE 🗌 N/A | | | | |
| To be completed by Mayor's Legislative Team: | | | | |

WBE/MBE/DBE commitments (construction, design, Airport concession contracts): N/A

Who are the subcontractors to this contract? $\ensuremath{\mathrm{N/A}}$

To be completed by Mayor's Legislative Team: