

Case Owner	Case Number	Issue Name
Legacy 311User	209195	General Inquiry
Legacy 311User	471077	General Inquiry Archived
Legacy 311User	452706	Noise Complaints

Brittany Pirtle	710886	Park Ranger, Park Emergency, Athletic Field Lighting, Park Rule Enforcement
Legacy 311User	264057	General Inquiry Archived
Legacy 311User	298718	General Inquiry Archived
Legacy 311User	252525	General Inquiry Archived
Legacy 311User	239901	General Inquiry Archived
Legacy 311User	370410	General Inquiry Archived
Legacy 311User	333241	General Inquiry Archived

Legacy 311User	613910	General Inquiry Archived
Legacy 311User	588260	General Inquiry Archived
Legacy 311User	588261	General Inquiry Archived
Legacy 311User	555377	General Inquiry
Legacy 311User	555937	General Inquiry Archived
Cesi Gomez	721254	-

Grand Totals (16 records)		

Subject	Description
Park Permits	<p>online case</p> <p>OTHER/REQUEST SERVICE - APP > OTHER/REQUEST SERVICE - APP</p> <p>--</p> <p>What are the rules/laws using drones to record video in parks and public events?</p> <p>What about drones without cameras in parks?</p> <p>What about getting a permit for a professional video using a drone with the video being used in a television or web show?</p> <p>I would donate video to the city of Denver to use in any of their promotional materials as well.</p> <p>Thank you.</p> <p>CustomerInfo--PocketGov User pelt3176@aol.com</p>
311 - General Inquiry	<p>Reason for call:</p> <p>caller wanted us to know that Xcel crew was flying a drone</p> <p>Action taken:</p> <p>adv to call excel</p> <p>800-895-4999 *use QC S23</p>
Noise Complaints	<p>online case</p> <p>OTHER/REPORT A PROBLEM - APP > OTHER/REPORT A PROBLEM - APP</p> <p>--</p> <p>Noise complaint. The delivery driver for Jett sushi on Colfax has a loud exhaust that is intrusive. He leaves his car running even when he isn't making deliveries and the drone of the low toned exhaust is disruptive to the peace and quiet. License plate number is 070-ZYZ Honda civic si. I've asked him respectfully several times to turn his car off when he isn't making deliveries but he tells me he doesn't have to listen to me. The excessive noise and unnecessary pollution is unacceptable and disrespectful to the city and nearby homeowners.</p>

	CustomerInfo--PocketGov User denver303@gmail.com
Park Ranger	Caller states two male are flying Drones in park
Police Department General Inquiry	Reason for call: someone flying a drone at City Park
	Action taken: CTA non emergency
311 Employee Transfer	Person/agency call was transferred to:Trying to get question answered about Drones within the City and County of Denver - has already left a message for Reanne Gagne with no return call-left message less than 24 hours ago however wants an immediate response - advised info. not online for us to provide or direct - best I can do is connect to Manager over parks and recreation and see if he would know- CTA to Arthur Gilkison
Police Department General Inquiry	What can I do legally to stop my neighbor from flying their drone over my backyard and stop them from invading my privacy . Drew Denning
	Sent from my iPhone
311 - General Inquiry	Reason for call: Caller bought a drone online and would like to fly it around downtown but was told to get in touch with the City Hall Enforcement Officer...
	Action taken: caller disconnected
Police Department General Inquiry	Reason for call:caller had questions regarding flying drones in cit and county of denver
	Action taken:trans call to non emergency pd
Parks Complaint	Customer Information (required if requesting a callback) Incident Address (below) Name of park: City of Potenza Park - address below is taken from Denver Maps

	Complaint details: caller says unknown party who claimed to be a property manager drove up aggressively to caller and confronted him about flying a drone caller is not sure if this was a Park Ranger or city employee, but is unhappy about the way he was treated - caller dropped off call before I could gather his contact information
	Request Callback (Y or N): N/A contact info not available
Recreation Centers/ Rules	Reason for call: caller want to know if she can use a drone to take snap shots in the park
	Action taken: adv caller the phone number to parks and recreation phone number.
Police Department General Inquiry	Reason for call: CLR says there is drone hovering overhead of Brooks towers
	Action taken: trf 720-913-2000 opt 1
Police Department General Inquiry	Reason for call: reporting a drone hovering over his condo & looking in
	Action taken: cca DPD
Citywide Parks Operations	I am with The City of Lakewood and we are researching different municipalities policies on Drones in Parks and Open Space. I would appreciate a call back. (303) 987-7843 Marlana Bense
	CustomerInfo--PocketGov User marben@lakewood.org 08/11/2015 4:21PM
Contact Park Ranger	Customer Name and Phone (above)
	Incident Address (below)
	Name of Park/Trail: Garfield Park
	Type of Request: Stop person harassing the geese.
	Additional Details: Caller says someone has a drone and flying it over the lake and scaring the geese. She lives right across and can see him from her place.
	XFR caller to silent number for Park Ranger.
Why your drone can't fly near airports anymore	This message was sent to milehighmayor@denvergov.org
	25-Nov-15

[Home](#) | [About](#) | [Events](#) | [Programs](#) | [Services](#) | [Library](#) [Subscribe](#) | [Archive](#) | [Advertise](#)

[Search Archive](#) | [View Web Version](#) | [Advertise](#)

[Search Past Issues](#)

[View Web Version](#)

[Advertise](#)

TOP NEWS

[Why your drone can't fly near airports anymore](#)

FORTUNE

In August, the Department of Homeland Security issued an alert after consumer drones flew close to commercial aircraft at John F. Kennedy Airport three days in a row. It was part of a pattern: In the last year, close calls between airlines and drones have been rising. DJI, a Chinese company best known for its popular Phantom quadcopter drone, is looking to use technology to curtail this growing problem. Recently, it introduced a new feature to automatically prevent its drones from entering sensitive airspace like the area around prisons, power plants, and yes, airports. [READ MORE](#)

PTI NEWS

[Now Accepting Applications for the Certified Government CIO \(CGCIO™\) ...](#)

Assigned Agency	Assigned Department	First Contact Resolved?	Type	Case Origin
311	311	No	Inquiry	PocketGov
311	311	Yes	Inquiry	Phone
Environmental Health	Environmental Quality	No	Inquiry	PocketGov

Parks & Recreation	Parks	No	Request	Phone
311	311	No	Inquiry	Phone
311	311	Yes	Request	Phone
311	311	No	Inquiry	Email
311	311	Yes	Inquiry	Phone
311	311	No	Inquiry	Phone
311	311	Yes	Complaint	Phone

311	311	Yes	Inquiry	Phone
311	311	Yes	Inquiry	Phone
311	311	No	Inquiry	Phone
311	311	No	Inquiry	PocketGov
311	311	No	Complaint	Phone
311	-	-	-	Email - Mayor's Office

--	--	--	--	--	--



Priority	Status	Age (Days)	Date/Time Opened	Created By
Low	Closed - Other	9	7/4/2015 0:24	Legacy 311User
Medium	Closed - Other	1	2/14/2015 4:13	Legacy 311User
Medium	Closed - Other	5	7/24/2015 12:55	Legacy 311User

High	Closed - Answer Provided	75	11/19/2015 14:07	Raynelle Carlston
Medium	Closed - Other	8	8/8/2015 2:21	Legacy 311User
Medium	Closed - Other	1	11/9/2015 2:53	Legacy 311User
Medium	Closed - Other	8	9/14/2015 15:00	Legacy 311User
Medium	Closed - Other	0	4/30/2015 9:42	Legacy 311User
Medium	Closed - Other	8	10/14/2015 10:35	Legacy 311User
Medium	Closed - Other	0	10/14/2015 11:55	Legacy 311User

Low	Closed - Other	0	7/13/2015 8:41	Legacy 311User
Medium	Closed - Other	1	4/23/2015 3:34	Legacy 311User
Medium	Closed - Other	8	4/23/2015 3:38	Legacy 311User
Low	Closed - Other	2	8/11/2015 5:11	Legacy 311User
Medium	Closed - Other	1	11/9/2015 6:07	Legacy 311User
Medium	Closed - Answer Provided	148	11/25/2015 6:19	Denver Integration

A table with 6 columns and a shaded header row. The header row is filled with a light purple color. The table is otherwise empty.