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## BAC-9692

### Contact Information

Contact Name	Michael Vela	Home Address	
Preferred Phone		Home City	Denver
Preferred Email		Home State	CO
Other Phone		Home Zip	80203
Other Email		County	Denver
DOB		Hispanic or Latino origin or Descent?	No
Gender	Male	Race/Ethnicity	Caucasian
Other Gender		Other Ethnicity	
Title		Salutation	
		Pronouns	he/him

### Application

Status	New	Council Resolution Number	
Notes			

### Board Information

Board Name	Santa Fe Business Improvement District	Original Start Date	
		End Date	
		Other boards or commissions served	

### Work Information

Employer		Work Address	
Position		Work City	
Business Phone #		Work State	
Work Email		Work Zip	

### Additional Information

Are you a registered voter?		Objection to appointment?	No
If so, what county?		Special Information	
Denver City Council District No	7	Registered Lobbyist	No
Conflict of Interest Explanation		Conflict of Interest	No

### Education and General Qualifications

Name of High School		Name of Graduate School
Location of High School		Location of Graduate School
# of Years Attended High school		# of Years Attended Graduate School
Did you Graduate High School	Yes	Did you Graduate
		Graduate Major
Name of College		
Location of College		
# of Years Attended College		
Did you Graduate College		
Undergrad Major		

### Reference Details

Reference Name #1	Reference Email #1
Reference Phone #1	Reference Address #1
Reference Name #2	Reference Email #2
Reference Phone #2	Reference Address #2
Reference Name #3	Reference Email #3
Reference Phone #3	Reference Address #3

Agree to a background check

Owner Esther Lee Leach

Created By Denver Integration, 12/2/2024, 11:36 PM

Last Modified By Denver Integration, 12/2/2024, 11:36 PM

### Notes & Attachments

#### Vela\_Bio.pdf

Type Attachment  
 Last Modified Denver Integration  
 Description [View file](#)

#### Vela\_Resume.pdf

Type Attachment  
 Last Modified Denver Integration  
 Description [View file](#)

### Applicants History

12/2/2024, 11:36 PM

User Denver Integration  
 Action Created.

# Michael

# Vela

**Bachelor of Business Admin. Marketing & Management**

Rawls College of Business @ Texas Tech University

**DEN ATW Customer Service Employee of the Month – November 2017**

**United One Hundred nominee – April 2016, April 2018, June 2018**

**Pernod Ricard BarSmarts Graduate**

**Eagle Scout**

## SUMMARY

Part-owner of Room for Friends ... a wine bar! Former leadership in planning and management for United Airlines in charge of staff projections/shift bids/daily staffing/vacation planning.

## WORK EXPERIENCE

### **Part-Owner**

Room for Friends ... a wine bar! (11/2021 – Present)

### **Team Member - Specialty**

Ideal Market (10/2021 – 02/2023)

### **Supervisor – Hub Resource Analysis**

United Airlines (11/2018 – 02/2022)

## QUALITIES

### **Project Management and Change Management**

- Prepared team of 12 for a transition to a new Scheduling system by re-hauling all our Scheduling tools into Excel to ensure a smooth transition
- Responsible for staffing/hiring plans for insourcing the United Express component on the Ramp in Denver, CO
- Trend setter for system-wide Customer Service Training Sessions planning for all United Airlines stations promoting fairness and cost efficiencies for scheduling
- Coordinated the temporary departure of 1012 frontline employees and return of 800 frontline employees during the COVID-19 pandemic in order to reduce cost and then snap back to meet the resource needs of the operation
- Responsible for business planning with the city, working with multiple permitting/licensing entities during COVID

### **Relationship Management**

- Collaborates with Headquarters' Resource Planning departments, Frontline Management, Union Committee members to build optimal personnel bids covering multiple future flight schedules
- Built excellent working relationships with all levels of employee groups through daily interactions with all stakeholders involved in the operation
- Provides direction to peers in a calm and reassuring manor during hectic times with the operation giving them the confidence to complete their duties with the end goal in mind

### **Data Analytics and Presentation Skills**

- Self-taught advanced Excel formulas and VBA coding to recreate and improve old programs that our business office uses for daily tasks
- Built trust of operational leaders during irregular operations by collaborating and proactively planning using prior data and staffing models I've built and aligned with them
- Presented numerous staffing plans throughout 2020 for ever-changing flight schedules due to the COVID-19 pandemic. Shared analysis on shift bid deliveries which told a story on our current authorizations from Resource Planning & our actual staffing levels
- First Hub to realize and point out staffing shortages at our Hub and across the system post furloughs/COLAs after the CARES Act expired which led to recalling workers back to work in order to run the daily operation