

## ORDINANCE/RESOLUTION REQUEST

Please email requests to the Mayor's Legislative Team

at [MileHighOrdinance@DenverGov.org](mailto:MileHighOrdinance@DenverGov.org) by 9 a.m. Friday. Contact the Mayor's Legislative team with questions

Date of Request: 5/16/2025

Please mark one: ☐ Bill Request or ☒ Resolution Request

Please mark one: The request directly impacts developments, projects, contracts, resolutions, or bills that involve property and impact within .5 miles of the South Platte River from Denver's northern to southern boundary? (Check map [HERE](#))

☐ Yes ☒ No

### 1. Type of Request:

☒ Contract/Grant Agreement ☐ Intergovernmental Agreement (IGA) ☐ Rezoning/Text Amendment

☐ Dedication/Vacation ☐ Appropriation/Supplemental ☐ DRMC Change

☐ Other:

**2. Title:** Approves a contract Rocky Mountain Human Services, Inc. for \$6,420,399.00 with an end date of 12-31-2027 to administer the Systemic, Therapeutic, Assessment, Resources, and Treatment model, commonly known as the Denver START Program, to provide evidence-based mental health systems support and crisis intervention services to Denver residents with intellectual and developmental disabilities (IDD) and mental health needs (IDD-MH), citywide (SOCSV-202579367).

**3. Requesting Agency:** Denver Human Services

### 4. Contact Person:

Contact person with knowledge of proposed ordinance/resolution (e.g., subject matter expert)	Contact person for council members or mayor-council
Name: Michaela Hennig, IDDEAS Program Manager; Lynn Kutner, IDDEAS Program Administrator	Name: Crystal Porter, Fiscal Administrator Tami Rael, Senior Contract Administrator
Email: <a href="mailto:Michaela.Hennig@denvergov.org">Michaela.Hennig@denvergov.org</a> <a href="mailto:Lynn.Kutner@denvergov.org">Lynn.Kutner@denvergov.org</a>	Email: <a href="mailto:Crystal.Porter@denvergov.org">Crystal.Porter@denvergov.org</a> <a href="mailto:Tami.Rael@denvergov.org">Tami.Rael@denvergov.org</a>

### 5. General description or background of proposed request. Attach executive summary if more space needed:

To provide Denver residents, ages six and older, with IDD and IDD-MH with access to 24-hour crisis intervention services, care coordination and individualized coaching, along with specialized provider and engagement training utilizing the nationally recognized evidence-based START program service model.

The START model is a community-based tertiary care crisis intervention system for persons with intellectual and developmental disabilities (I/DD) with mental/behavioral health needs (IDD/MH) and their families or caregivers. START optimizes independence, treatment, and community living for persons with IDD/MH ages 6 and up. A comprehensive model, START integrates systems capacity building and has been implemented in other states and regions across the nation. START is owned and certified to local providers through the University System of New Hampshire's Institute on Disability, National Center for START Services (UNH NCSS). RMHS is currently the only certified START program provider in Colorado. *\*Please see the attached Executive Summary for additional information.*

**6. City Attorney assigned to this request (if applicable):** Raana Haidari

**7. City Council District:** Citywide

**8. \*\*For all contracts, fill out and submit accompanying Key Contract Terms worksheet\*\***

*To be completed by Mayor's Legislative Team:*

Resolution/Bill Number: \_\_\_\_\_

Date Entered: \_\_\_\_\_

## Key Contract Terms

**Type of Contract:** Professional Services > \$500K

**Vendor/Contractor Name (including any dba's):** Rocky Mountain Human Services, Inc.

**Contract control number (legacy and new):** SOCSV-202579367-00

**Location:** Citywide

**Is this a new contract?** ☒ Yes ☐ No **Is this an Amendment?** ☐ Yes ☒ No **If yes, how many?** N/A

**Contract Term/Duration (for amended contracts, include existing term dates and amended dates):**

Original Contract: SOCSV-202579367-00 Jaggaer: 07/01/2025 to 12/31/2027

**Contract Amount (indicate existing amount, amended amount and new contract total):**

<i>Current Contract Amount</i>	<i>Additional Funds</i>	<i>Total Contract Amount</i>
(A)	(B)	(A+B)
\$6,420,399	N/A	\$6,420,399

  

<i>Current Contract Term</i>	<i>Added Time</i>	<i>New Ending Date</i>
07/01/2025 - 12/31/2027	N/A	N/A

### Scope of work:

Contractor shall provide the following Denver START Program services, with fidelity to the START model, through approximately 16 FTE:

- Staffing and Training:** maintain a full staff with ratios that meet the business need to ensure fidelity to the UNH NCSS START program model and facilitate training for Denver START's clinical team staff to maintain certification per START program requirements. Staffing includes a .25 FTE Medical Director for medical consultations, including medications, specific to IDD-MH.
- Client START Program Services:** Through the Denver START Program, provide services and supports to Denver persons with IDD-MH in accordance with the START program model, including service coordination and therapeutic coaching to enrolled persons, including clinical assessment, treatment, and stabilization services and consultation provided by the medical and clinical directors.
- Community Outreach and Capacity Building:** Enhance the capacity of local providers and stakeholders to Denver persons with IDD-MH through activities that enhance relationships and build expertise including community facing leadership and/or facilitation of trainings, clinical education trainings and START specific trainings/seminars.
  - Additionally, Contractor shall convene and maintain a Denver START Program Advisory Council to assess the needs of the population and service delivery and support the establishment of formal and informal linkage agreements through their professional and technical expertise in the community.
- Program Certification Renewal:** Contractor shall execute a sub-contract with UNH NCSS to provide consultation, training, technical assistance, and be evaluated and obtain certification for the START program renewal as required. This allows Contractor to maintain fidelity to the model and connect to resources nationally.
  - Contractor shall monitor and comply with START program's certification renewal requirements and status, in partnership with UNH NCSS.

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**Was this contractor selected by competitive process?** No    **If not, why not?** In response to a 2018 Needs Assessment and per the recommendation from the IDDEAS Advisory Council to implement The START program model, Contractor was selected as a sole source provider to establish the RMHS Denver START Program. RMHS is the only organization in Colorado qualified to meet the START certification criteria and is authorized by NCSS to deliver the START program model offering critical and immediate mental health services and associated resources to the Denver IDD community. *\*Please see the attached Executive Summary for additional information.*

**Has this contractor provided these services to the City before?** ☒ Yes    ☐ No

**Source of funds:** I/DD Mill Levy (Local) – 13304-5553100

**Is this contract subject to:**    ☐ W/MBE    ☐ DBE    ☐ SBE    ☐ XO101    ☐ ACDBE    ☒ N/A

**WBE/MBE/DBE commitments (construction, design, Airport concession contracts):** N/A

**Who are the subcontractors to this contract?** The University System of New Hampshire’s Institute on Disability, National Center for START Services (UNH NCSS)

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