

BILL/ RESOLUTION REQUEST

- 1. Title:** Approve a contract execution with Accela Inc. for a purchasing license to implement a commercial off-the-shelf enterprise system for Permitting, Licensing, Inspections and Plan Review to include professional services and licensing (CE15002).
- 2. Requesting Agency:** Technology Services
- 3. Contact Person *with actual knowledge of proposed ordinance***
 - Name:**Dan Roberts
 - Phone:**720.865.2908
 - Email:**dan.roberts@denvergov.org
- 4. Contact Person *with actual knowledge of proposed ordinance who will present the item at Mayor Council and who will be available for first and second reading, if necessary***
 - Name:**Dan Roberts
 - Phone:**720.865.2908
 - Email:**dan.roberts@denvergov.org
- 5. Describe the proposed ordinance, including what the proposed ordinance is intended to accomplish, who's involved**
 - a. Scope of Work**

The project will run for 18 months with six sequenced phases to support the implementation. The phase consists of:

 1. Detailed Design of the business workflows and processes and the technology components which will support the business.
 2. Installation of the software
 3. Configuration of the software based on the analysis completed in the detailed design phase.
 4. Testing which will consist of component, integration end-to-end and user acceptance testing.
 5. Training of the users of the new system
 6. Deployment or go-live support
 - b. Duration**

02/01/2011 to 02/01/2016
 - c. Location**

City-wide data systems
 - d. Affected Council District**

All
 - e. Benefits**

- Help development projects move more quickly through our regulatory processes.
- In conjunction with the new Zoning Code, make Denver “the place” that developers want to do business.
- Improve the customer experience by consolidating points of entry into the process, providing consistency, predictability, transparency, and committing to doing our part quickly.
- Improve communication by providing a single point of contact for major projects and preparing a guidebook to how our process works.

f. Costs

Professional Services – \$1,294,231.00

Licensing - \$990,347.85

Grand total for professional services and licensing is \$2,284,578.85

6. Is there any controversy surrounding this ordinance, groups or individuals who may have concerns about it? Please explain.

No.

Bill Request Number: BR10-0985

Date: 11/1/2010